

**Ethno/CA News:**

## **Bibliography**

### **Ethnomethodology and Conversation Analysis**

Compiled by Paul ten Have <mail at paultenhave.nl>

**Last update: 26 September 2014**

For other bibliographies, see: <http://www.paultenhave.nl/resource.htm>

Corrections and additions are always welcome

Aaltonen, Tarja; Minna Laakso (2010) 'Halting aphasic interaction, Creation of intersubjectivity and spousal relationship in situ', *Communication & Medicine*, 7/2: 95-106

Aaltonen, Tarja; Ilkka Arminen, Sanna Raudaskoski (2014) 'Photo sharing as a joint activity between an aphasic speaker and others', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 125 – 144

Aaltonen, Tarja; Sanna Raudaskoski (2011) 'Storyworld evoked by hand-drawn maps', *Social Semiotics* 21/2 317-336

Abdallah, Sebastian (2008) 'Online chatting in Beirut: sites of occasioned identity-construction', *Ethnographic Studies*, No 10: 3-22

Acklin Muji, Dunya; Alain Bovet, Philippe Gonzalez, Cédric Terzi (2007) 'De la sociologie à l'analyse de discours, et retour en hommage à Jean Widmer', *Réseaux* n° 144: 267-277

Adato, Albert (1979) 'Unanticipated topic continuations', *Human Studies* 2: 171-186

Adato, Albert (1980) "'Occasionality" as a constituent feature of the known-in-common character of topics.' *Human Studies* 3: 47-64.

Adkins, Barbara, Jason Nasarczyk (2009) 'Asynchronicity and the 'time envelope' of online annotation: The case of the photosharing website, Flickr', *Australian Journal of Communication*, 36/3: 115-140 [ [http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]

Akers-Porrini, Ruth (2000) 'Efficacité féminine, courtoisie masculine - la durée inégale des appels téléphoniques mixtes'. In: Louis Quéré et Zbigniew Smoreda (dir.) *Le sexe du téléphone*. Paris: Editions Hermes Science, [numéro 103 de la revue "Réseaux"] 145-82

Alac, Morana (2004) 'Negotiating pictures of numbers', *Journal of Social Epistemology*, 18/2: 199-214

Alac, Morana (2005) 'From trash to treasure: learning about the brain images through

multimodality', *Semiotica*, 156: 177-202

Alac, Morana (2008) 'Working with brain scans: digital images and gestural interaction in fMRI Laboratory', *Social Studies of Science*, 38: 483-508

Alac, Morana (2009) 'Moving android: On social robots and body-in-interaction', *Social Studies of Science*, 39:4: 491-528

Alac, Morana (2011) *Handling digital brains: A laboratory study of multimodal semiotic interaction in the age of computers*. Cambridge, MA: MIT Press

Alac, Morana; Edwin Hutchins (2004) 'I see what you are saying: action as cognition in fMRI brain mapping practice', *Journal of Cognition and Culture*, 4/3: 629-661

Alac, Morana; Javier Movellan and Fumihide Tanaka (2011) 'When a robot is social: Spatial arrangements and multimodal semiotic engagement in the practice of social robotics', *Social Studies of Science* 41/6: 893-926

Alby, Francesca; Marilena Fatigante (2014) 'Preserving the respondent's standpoint in a research interview: Different strategies of 'doing' the interviewer', *Human Studies* 37/2: 239-256

Alby, Francesca, Cristina Zuccheromaglio (2006) "'Afterwards we can understand what went wrong, but now let's fix it": How situated work practices shape group decision making', *Organization Studies*, 27: 943 - 966.

Alby, Francesca, Cristina Zuccheromaglio (2007) 'Embodiment at the interface: materialization practices in web design', *Research on Language and Social Interaction*, 40 (2-3): 255-77

Alby, Francesca, Cristina Zuccheromaglio (2008) 'Collaboration in web design: Sharing knowledge, pursuing usability', *Journal of Pragmatics*, 40/3: 494-506

Alby, Francesca, Cristina Zuccheromaglio (2009) 'Time, narratives and participation frameworks in software troubleshooting', *Computer Supported Cooperative Work (CSCW)* 18/2-3: 129-146

Allen-Collinson, Jacquelyn (2006) 'Running together: some ethnomethodological considerations', *Ethnographic Studies* 8: 17-29

Allen-Collinson, Jacqui; John Hockey, (2009) 'The essence of sporting embodiment: phenomenological analyses of the sporting body'. *International Journal of Interdisciplinary Social Sciences*. 4/4: 71-81

Allen-Collinson, Jacqui; John Hockey (2011) 'Feeling the way: Notes toward a haptic phenomenology of distance running and scuba diving', *International Review for the Sociology of Sport*. 46/3: 330-345

- Amerine, Ronald, Jack Bilmes (1988) 'Following instructions', *Human Studies* 11: 327-39
- Amundrud, Thomas (2011) 'On observing student silence', *Qualitative Inquiry* 17/4: 334-342
- Anderson, Bob; Wes Sharrock (2014) 'The inescapability of trust: Complex interactive systems and normal appearances'. In: Richard H. R. Harper, ed. *Trust, Computing, and Society*. Cambridge: Cambridge University Press: 144-171
- Anderson, D.C. (1978) 'Some organizational features in the local production of a plausible text', *Philosophy of the social sciences* 8: 113-35
- Anderson, D.C., W.W. Sharrock (1979) 'Biasing the news: Technical Issues in "Media Studies"', *Sociology* 13(3): 367-85.
- Anderson, D.C., W.W. Sharrock (1981) 'Irony as a methodological theory: a sketch of four sociological variations', *Poetics Today* 4/4: 565-79.
- Anderson, W. Timothy. (1989) 'Dentistry as an activity system: sequential properties of the dentist-patient encounter'. In: David T. Helm, W. Timothy. Anderson, Albert Jay Meehan, Anne Warfield Rawls, eds. *The interactional order: New directions in the study of social order*. New York: Irvington: 81-97
- Anderson, R.J., John A. Hughes, Wes W. Sharrock (1987) 'Executive problem finding: some material and initial observations', *Social Psychology Quarterly* 50: 142-59
- Anderson, R.J., John A. Hughes, Wes W. Sharrock (1989) *Working for profit: the social organization of calculation in an entrepreneurial firm*. Aldershot: Avebury
- Anderson R.J., John A. Hugues, Wes Sharrock (1990) 'The Division of Labour'. In: *Réseaux*, Hors Série 8 n°2: 237-252.
- Anderson, R.J.; W. W. Sharrock (1982) 'Sociological Work: Some Procedures Sociologists Use for Organising Phenomena', *Social Analysis* 11: 79-93
- Anderson, R.J., Wes W. Sharrock (1984) 'Analytic work: aspects of the organization of conversational data', *Journal for the Theory of Social Behaviour* 14/1: 103-24
- Anderson, R., Wes Sharrock (1993) 'Can organization afford knowledge?', *Computer Supported Cooperative Work* 1: 143-61
- Anderson, R., Wes Sharrock, Rod Watson (1989) 'Utterances and operations in air traffic control'. In: *Langage et travail*, 1989: 221-34
- Antaki, Charles (1998) 'Identity ascriptions in their time and place: "Fagin" and "The Terminally Dim"'. In: Charles Antaki & Sue Widdicombe, eds. *Identities in Talk*. London, Sage: 71-86

Antaki, Charles (1999) 'Assessing quality of life of persons with a learning disability: How setting lower standards may inflate well-being scores', *Qualitative Health Research* 9: 437-54

Antaki, Charles, (2000) 'Two rhetorical uses of the description 'Chat'', *M/C: A Journal of Media and Culture*, 3(4), 2000, Available from:  
<http://journal.media-culture.org.au/0008/uses.php>.

Antaki, Charles (2001) "'D'you like a drink?" Dissembling language and the construction of an impoverished life', *Journal of Language and Social Psychology* 20, 196-213

Antaki, Charles (2002) "'Lovely": Turn-initial high-grade assessments in telephone closings', *Discourse Studies* 4: 5-23

Antaki, Charles (2002) 'Personalised revision of "failed" questions'. *Discourse Studies* 4: 411-28

Antaki, Charles (2004) 'Reading minds or dealing with interactional implications', *Theory & Psychology* 14/5: 667-683

Antaki, Charles (2004) 'The uses of absurdity'. In H van de Berg, H., Houtkoop, M. Wetherell, eds, *Analysing race talk: Multidisciplinary approaches to interview discourse*, Cambridge, Cambridge University Press: 85-102

Antaki, Charles (2004) 'Conversation Analysis', In S. Becker, A. Bryman, eds. *Understanding Research Methods for Social Policy and Practice*, London: Policy Press: 313-317

Antaki, Charles (2006) 'Producing a "cognition"', *Discourse Studies* 8: 9-15

Antaki, Charles (2007) 'Mental-health practitioners' use of idiomatic expressions in summarising clients' accounts', *Journal of Pragmatics* 39/3: 527-541

Antaki, Charles (2008) 'Discourse analysis and conversation analysis'. In: Pertti Alasuutari, Leonard Bickman, Julia Brannen eds. *The SAGE Handbook of Social Research Methods*. London, etc.. Sage: 431-46

Antaki, Charles (2008) 'Formulations in psychotherapy'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 26-42

Antaki, Charles (2008) 'Identities and Discourse'. In W. Donsbach, ed. *The International Encyclopaedia of Communication*, ICA / Basil Blackwell: 2165-2169

Antaki, Charles (2011) 'Six kinds of Applied Conversation Analysis'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 1-14

Antaki, Charles, ed. (2011) *Applied conversation analysis: Intervention and change in institutional talk*. Basingstoke: Palgrave Macmillan

Antaki, Charles (2012) 'Applying Conversation Analysis to the multiple problems of hearing loss'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 164-6

Antaki, Charles (2012) 'What actions mean, to whom, and when', *Discourse Studies* 14: 493-498 [comment on Hansung et al, 2012]

Antaki, Charles (2012) 'Pragmatics, linguistic competence, and Conversation Analysis'. In: Meeuwis, Michael; Jan-Ola Östman, eds., *Pragmaticizing Understanding: Studies for Jef Verschueren*, Amsterdam: Benjamins: 101-112

Antaki, Charles (2012) 'Affiliative and disaffiliative candidate understandings', *Discourse Studies* 14: 531-547

Antaki, Charles (2012) 'Seven interactional benefits of physical tasks for adults with intellectual disabilities', *Intellectual and Developmental Disabilities*, 50, 311-321

Antaki, Charles (2013) 'Conversation analysis and identity in interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1000-1004

Antaki, Charles (2013) 'Recipient-side test questions', *Discourse Studies* 15/1: 3-18

Antaki, Charles (2013) 'Two conversational practices for encouraging adults with intellectual disabilities to reflect on their activities', *Journal of Intellectual Disability Research* 57: 580-588

Antaki, Charles (2014) 'Repeating a question near-identically may cast the answerer as intellectually impaired'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identities en interaction*, Limoges: Lambert Lucas: 181-192

Antaki, Charles, Elisenda Ardévol, Francesc Núñez, Agnès Vayreda (2005) "'For she who knows who she is:" Managing accountability in online forum messages', *Journal of Computer-Mediated Communication*, 11/1 <http://jcmc.indiana.edu/vol11/issue1/antaki.html>

Antaki, Charles, Rebecca Barnes, Ivan Leudar (2005) 'Diagnostic formulations in psychotherapy', *Discourse Studies* 7: 627-47

Antaki, Charles, Rebecca Barnes, Ivan Leudar (2005) 'Self-disclosure as a situated interactional practice', *British Journal of Social Psychology*, 44: 181-199

Antaki, Charles; Rebecca Barnes, Ivan Leudar (2006) 'When psychotherapists disclose

personal information about themselves to clients', *Communication & Medicine*, 3/1: 27-41

Antaki, Charles, Rebecca Barnes, Ivan Leudar (2007) 'Members' and analysts' interests: "formulations" and "interpretations" in psychotherapy'. In: Alexa, Hepburn, Sally Wiggins, eds. *Discursive Research in Practice: New Approaches to Psychology and Interaction*. Cambridge: Cambridge University Press: 166-81

Antaki, Charles, Michela Biazzini, Anette Nissen, Johannes Wagner (2008) 'Managing moral accountability in scholarly talk: the case of a Conversation Analysis data session', *Text and Talk* 28: 1-30

Antaki, Charles; WML Finlay (2013) 'Trust in what others mean: breakdowns in interaction between adults with intellectual disabilities and support staff'. In Chris Candlin & Jonathan Crichton, eds. *Discourses of Trust*. Basingstoke: Palgrave-Macmillan: 21-35

Antaki, Charles; W M L Finlay, E. Sheridan, T. Jingree, Chris Walton (2006) 'Producing decisions in a self-advocacy group for people with an intellectual disability: two contrasting facilitator styles', *Mental Retardation*, 44: 322-343

Antaki, Charles; W.M.L Finlay, Chris Walton, C.(2007) "'The staff are your friends": conflicts between institutional discourse and practice', *British Journal of Social Psychology*, 46/1, 1-18.

Antaki, Charles; WML Finlay, Cris Walton (2007) 'Conversational shaping: staff-members' solicitation of talk from people with an intellectual impairment', *Qualitative Health Research*, 17: 1403-414

Antaki, Charles; WML Finlay, Chris Walton (2009) 'Choice for people with an intellectual impairment in official discourse and in practice', *Journal of Policy and Practice in Intellectual Disabilities*, 6/4: 260-266

Antaki, Charles , WML Finlay, Chris Walton, L. Pate (2008) 'Offering choice to people with an intellectual impairment: an interactional study', *Journal of Intellectual Disability research*, 52: 1165-1175.

Antaki, Charles, Ava Horowitz (2000) 'Using identity ascription to disqualify a rival version of events as "interested"', *Research on Language and Social Interaction* 33: 155-77

Antaki, Charles Hanneke Houtkoop-Steenstra, Mark. Rapley (2000) "'Brilliant. next question...": High-grade assessment sequences in the completion of interactional units', *Research on Language and Social Interaction* 33: 235-62

Antaki, Charles; Andrew Jahoda (2010) 'Psychotherapists' practices in keeping a session 'on-track' in the face of clients' "off-track" talk', *Communication & Medicine*, 7/1: 11-21

Antaki, Charles; Alexandra Kent (2012) 'Telling people what to do (and, sometimes, why): Contingency, entitlement and explanation in staff requests to adults with intellectual impairments' *Journal of Pragmatics* 44/6-7:876-889

Antaki, Charles, Ivan Leudar (2001) 'Recruiting the record: using opponents' exact words in Parliamentary argumentation', *Text* 21, 467-88

Antaki, Charles; Ivan Leudar Rebecca Barnes (2004) 'Trouble in agreeing on a client's problem in a cognitive-behavioural therapy session', *Rivista di Psicolinguistica Applicata*, 4, 127-138

Antaki, Charles; Michelle O'Reilly (2014) 'Either/or questions in psychiatric assessments: The effect of the seriousness and order of alternatives', *Discourse Studies* 16/3: 327-345.

Antaki, Charles, Chris Walton, and W.M.L. Finlay (2007) 'How proposing an activity to a person with an intellectual disability can imply a limited identity', *Discourse & Society* 18/4: 393-410

Antaki, Charles, Margaret Wetherell (1999) 'Show concessions', *Discourse Studies* 1: 1-32

Antaki, Charles, Sue Widdicombe, eds. (1998) *Identities in talk*. London: Sage

Antaki, Charles, Sue Widdicombe (1998) 'Identity as an achievement and as a tool'. In: Charles Antaki & Sue Widdicombe, eds. *Identities in Talk*. London, Sage: 1-14

Antaki, Charles; Ray Wilkinson (2012) 'Conversation analysis and the study of atypical populations'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 533-50

Antaki, Charles, N. Young, M. Finlay (2002) 'Shaping clients' answers: departures from neutrality in care staff interviews with people with a learning disability', *Disability and Society*, 17: 435-455.

Anward, Jan (2003) 'Own words: on achieving normality through paraphasias.' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 189-210

Aoki, Hiromi (2011) 'Some functions of speaker head nods' . In J. Streeck, C. Goodwin, C. LeBaron, eds., *Embodied interaction: Language and the body in the material world*. Cambridge: Cambridge University Press: 93-105

Archakis, Argiris; Giakoumelou, Maria; Papazachariou, Dimitris; Tsakona, Villy (2010) 'The Prosodic Framing of Humour in Conversational Narratives: Evidence from Greek Data', *Journal of Greek Linguistics*, 10/2: 187-212

Ariss, Steven (2009) 'Asymmetrical knowledge claims in general practice consultations with frequently attending patients: Limitations and opportunities for patient participation', *Social Science and Medicine*, 69: 908-919.

Arminen, Ilkka (1996) 'On the moral and interactional relevancy of self-repairs for life stories of members of Alcoholics Anonymous', *Text* 16/4: 449-80

- Arminen, Ilkka. (1996). 'The construction of topic in the turns of talk at the meetings of Alcoholics Anonymous'. *International Journal of Sociology and Social Policy* 16: 5/6, 88-130.
- Arminen, Ilkka. (1998) 'Organization of participation in the meetings of Alcoholics Anonymous', *Issues in Applied Linguistics* 9/2, 59-98.
- Arminen, Ilkka (1998) *Therapeutic interaction: a study of mutual help in the meetings of Alcoholics Anonymous*. Helsinki: The Finnish Foundation for Alcohol Studies
- Arminen, Ilkka (1998) 'Sharing experiences: Doing therapy with the help of mutual references in the meetings of Alcoholics Anonymous', *The Sociological Quarterly* 39/3: 491-515
- Arminen, Ilkka (1999) 'Conversation analysis: a quest for order in social interaction and language use'. *Acta Sociologica* 42/3: 251-7
- Arminen, Ilkka (2000) 'On the context sensitivity of institutional interaction', *Discourse & Society* 11/4: 435-58
- Arminen, Ilkka (2001) 'Workplace studies: the practical sociology of technology in action', *Acta Sociologica* 44/2: 183-9
- Arminen, Ilkka (2001) 'Closing of turns in the meetings of alcoholics anonymous: members' methods for closing "sharing experiences"', *Research on Language and Social Interaction*, 34/2: 211-51
- Arminen, Ilkka. (2002). 'Design-oriented sociology'. *Acta Sociologica* 45:4. 315-321.
- Arminen, Ilkka (2002) 'Emergentes, divergentes? Les cultures mobiles', *Réseaux* 20, 112-3: 79-106
- Arminen, Ilkka (2004) 'Second stories: the salience of interpersonal communication for mutual help in Alcoholics Anonymous', *Journal of Pragmatics* 36: 319 -47
- Arminen, Ilkka (2004). 'On the weakness of institutional rules: The case of addiction group therapy', *Discourse & Society* 15 (6): 683-704.
- Arminen, Ilkka (2005) *Institutional interaction: studies of talk at work*. Aldershot: Ashgate [Series: Directions in Ethnomethodology and Conversation Analysis. Series editors D.Francis and S.Hester]
- Arminen, Ilkka (2005) 'Sequential order and sequence structure: the case of incommensurable studies on mobile phone calls', *Discourse Studies* 7/6: 649-62
- Arminen, Ilkka (2006) 'Ethnomethodology and conversation analysis'. In *The handbook of the 21<sup>st</sup> century sociology*, C. Bryant, D. Peck, eds. Thousands Oaks, CA: Sage: 8-16,



437-438, 444-445

Arminen, Ilkka. (2006) 'Social functions of location in mobile telephony', *Personal and Ubiquitous Computing* 10: 5, 319-323.

Arminen, Ilkka. (2007) 'Mobile communication society?', *Acta Sociologica* 50:4. 431-437

Arminen Ilkka. (2008) 'Mobile time-space: Arena for new kinds of social actions', *Mobile Communication Research Annual*. 1: 89-108

Arminen, Ilkka (2008) 'Scientific and 'radical' ethnomethodology: From incompatible paradigms to ethnomethodological sociology. *Philosophy of the Social Sciences* 38/2: 167-191

Arminen, Ilkka (2009) 'On comparative methodology in studies of social interaction. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 48-69

Arminen, Ilkka (2013) 'Ethnomethodology in the analysis of discourse and interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 2051-2056

Arminen, Ilkka; Petra Auvinen (2013) 'Environmentally coupled repairs and remedies in the airline cockpit: Repair practices of talk and action in interaction', *Discourse Studies* 15/1: 19-41

Arminen, Ilkka, Petra Auvinen, Hannele Palukka Koskela (2010) 'Repairs as the last orderly provided defense of safety in aviation', *Journal of Pragmatics* 42/2: 443-465

Arminen, Ilkka; Mia Halonen (2007) 'Laughing with and at patients-the roles of laughter in confrontations in addiction therapy', *The Qualitative Report*. 12: 3, 483-512

Arminen, Ilkka; Inka Koskela, Hannele Palukka (2014) 'Multimodal production of second pair parts in air traffic control training' *Journal of Pragmatics* 65: 46-62

Arminen, Ilkka, Minna Leinonen (2006) 'Mobile phone call openings: tailoring answers to personalized summonses', *Discourse Studies* 8/3: 339-68

Arminen, Ilkka, Anna Leppo (2001) 'The dilemma of two cultures in the 12-step treatment: the professional responses for clients who act against their best interests'. In: C. Kullberg, I. Rostila, M. Seltzer, eds. *Listening to the welfare state - Social work practices in Nordic countries*. Aldershot: Ashgate. 183-212.

Arminen, Ilkka, Piia Poikus (2009) 'Diagnostic Reasoning in the Use of Travel Management System', *Computer Supported Cooperative Work (CSCW)* 18/2-3: 251-276

Arminen, Ilkka, Perälä, Riikka. (2002) 'Multiprofessional team work in 12-step treatment'.

*Nordiska Alkohol Tidskrift* 19: [English supplement] pp.18-32

Arminen, Ilkka, Alexandra Weilenmann (2009) 'Mobile presence and intimacy—Reshaping social actions in mobile contextual configuration', *Journal of Pragmatics* 41/10: 1905-1923

Armour, Lou (2000) 'The socio-logic of colour'. In S. Hester, D. Francis, eds. *Local Educational Order: Ethnomethodological Studies of Knowledge in Action*. Amsterdam/Philadelphia: Benjamins: 163-95

Armstrong, Edward G. (1979) 'Phenomenologophobia', *Human Studies* 2/1: 63-75

Arnold, Lynnette (2012) 'Dialogic embodied action: using gesture to organize sequence and participation in instructional interaction', *Research on Language & Social Interaction*, 45/3: 269-296

Asmuß, Birte (2007) 'What do people expect from public services? Requests in public service encounters', *Journal of Language and Communication Studies* 38: 65-83

Asmuß, Birte (2011) 'Proposing shared knowledge as a means of pursuing agreement'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press

Asmuß, Birte (2013) 'Conversation analysis and meetings'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1048-1050

Asmuß, Birte; Sae Oshima (2012) 'Negotiation of entitlement in proposal sequences', *Discourse Studies* 14/1: 67-86

Asmuß, Birte Jan Svennevig (2009) 'Meeting talk: An introduction', *Journal of Business Communication* 46/1: 3-22.

Ashmore, Malcom., Darren Reed (2000) 'Innocence and nostalgia in conversation analysis: the dynamic relations of Tape and Transcript.' *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 1 (3). Available at: <http://qualitative-research.net/fqs-texte/3-00/3-00ashmorereed-e.htm>

Ashmore, Malcolm, Katie MacMillan, Steven D. Brown (2004) 'It's a scream: professional hearing and tape fetishism', *Journal of Pragmatics* 36:349 -74

Atkinson, J. Maxwell (1978) *Discovering suicide: studies in the social organization of sudden death*. London: Macmillan/Pittsburgh, PA: University of Pittsburgh Press.

Atkinson, J. Maxwell (1979) 'Postscript: Notes on practical implications and possibilities'. In: J. Maxwell Atkinson & Paul Drew, *Order in Court: The Organisation of Verbal Interaction in Judicial Settings*. London: Macmillan: 217-32

Atkinson, J. Maxwell (1979) 'Sequencing and shared attentiveness to court proceedings'. In:

George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 257-86

Atkinson, J. Maxwell (1981) 'Ethnomethodological approaches to socio-legal studies'. In A. Podgorecki, W. C. J. Whelan, eds., *Sociological approaches to law*. London: Croom Helm: 201-223

Atkinson, J. Maxwell (1982) 'Understanding formality: The categorization and production of "formal" interaction', *British Journal of Sociology* 33: 86-117

Atkinson, J. Maxwell (1983) 'Two devices for generating audience approval: a comparative study of public discourse and texts'. In: K. Ehlich & H. van Riemsdijk, eds. *Connectedness in sentence, discourse and text*. Tilburg: Katholieke Hogeschool Tilburg: 199-236

Atkinson, J. Maxwell (1984) *Our masters' voices: the language and body language of politics*. London: Methuen

Atkinson, J. Maxwell (1984) 'Public speaking and audience responses: some techniques for inviting audience applause'. In: J. Maxwell Atkinson, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press. 370-407

Atkinson, J. Maxwell (1985) 'Refusing invited applause: preliminary observations from a case study of charismatic oratory'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press Vol. III: 161-81

Atkinson, J. Maxwell (1992) 'Displaying neutrality: formal aspects of informal court proceedings'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 199-211

Atkinson, Mick A. (1980) 'Some practical uses of "a natural lifetime"', *Human Studies* 3/1: 33-46

Atkinson, M.A., E.C. Cuff, J.R.E. Lee (1978) 'The recommencement of a meeting as a member's accomplishment'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 133-53

Atkinson, J. Maxwell, Paul Drew, (1979) *Order in court: the organisation of verbal interaction in judicial settings*. London: Macmillan

Atkinson, Paul, Christian Heath, eds. (1981) *Medical work: realities and routines*. Farnborough: Gower

Atkinson, J. Maxwell, John Heritage, eds. (1984) *Structures of social action: studies in conversation analysis*. Cambridge: Cambridge University Press

Auburn, Tim; Christianne Pollock (2013) 'Laughter and competence: Children with severe autism using laughter to joke and tease'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of*

*laughter in interaction*. London: Bloomsbury Academic: 135-60

Auer, Peter (1990) 'Rhythm in telephone closings', *Human Studies* 13: 361-92

Auer, Peter (1992) 'A "clash of ideas" or an exercise in scholastic "misunderstanding"? A response to Button's response', *Human Studies* 15: 291-7

Austin, Helena (1996) 'Reading positions and the student-of-literature in a year six classroom', *Australian Journal of Language and Literacy* 19: 144-153

Austin, Helena (1997) 'Literature for school: theorising "the child" in talk and text', *Language and Education* 11: 77-95

Austin, Helena (1997) 'The "child" as enacted in a primary school literature classroom'. In T. Gale, A. Erben and P.A. Danaher, eds., *Diversity, Difference and Discontinuity: (Re)mapping teacher education for the next decade*. Refereed Proceedings of the 27th Annual Conference of the Australian Teacher Education Association (ATEA), Yeppoon, Queensland Australia, 5-8 July, <http://www.ed.cqu.edu.au/ATEA>

Austin, Helena, Bronwyn Dwyer, Peter Freebody (2003) *Schooling the child: the making of students in classrooms*. London: Routledge Falmer

Austin, Helena, Richard Fitzgerald (2007) 'Resisting categorisation: An ordinary mother'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30/3: Available via <http://publications.epress.monash.edu/loi/aral>

Austin, Helena; Peter Freebody, Bronwyn Dwyer (2001) 'Methodological issues in analysing talk and text: the case of childhood in and for school'. In: A. McHoul and M. Rapley (eds), *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum: 183-195

Ayaß, Ruth; Cornelia Gerhardt (2012) *The appropriation of media in everyday life*. Amsterdam: Benjamins

Ayaß, Ruth; Christian Meyer, Hg. (2012) *Sozialität in Slow Motion. Theoretische und empirische Perspektiven. Festschrift für Jörg Bergmann*. Wiesbaden: Springer VS

Backhaus, Peter (2010) 'Time to get up: Compliance-gaining in a Japanese eldercare facility', *Journal of Asian Pacific Communication* 20:1. 69-89.

Baker, Carolyn D. (1984) 'The "search for adulthood": Membership work in adolescent-adult talk', *Human Studies* 7/3-4: 301-23

Baker, Carolyn B. (1989) 'Knowing things and saying things: How a natural world is discursively fabricated on a documentary film set', *Journal of Pragmatics* 13: 381-93

- Baker, Carolyn (1991) 'Literary practices and social relations in classroom reading events'. In: Carolyn D. Baker, A. Luke, eds. *Towards a critical sociology of reading pedagogy*. Amsterdam/Philadelphia, John Benjamins: 161-88
- Baker, Carolyn D. (1992) 'Description and analysis in classroom talk and interaction', *Journal of Classroom Interaction*, 27 (2) 9-14.
- Baker, Carolyn (1997) 'Membership categorization and interview accounts'. In: David Silverman, ed. *Qualitative research: Theory, method and practice*. London: Sage: 130-43
- Baker, Carolyn D. (1997) 'Ticketing rules: categorization and moral ordering in a school staff meeting'. In: Stephen Hester, Peter Eglin, eds., *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America: 77-98
- Baker, Carolyn D. (1997) 'Ethnomethodological studies of talk in educational settings'. In: B. Davies, D. Corson, eds., *Oral Discourse and Education*. Volume 3, Encyclopedia of Language and Education. Dordrecht: Kluwer Academic: 43-52
- Baker, Carolyn D. (2000) 'Locating culture in action: membership categorisation in texts and talk'. In: A. Lee, C. Poynton, eds. *Culture and text: discourse and methodology in social research and cultural studies*. St. Leonards, NSW: Allen & Unwin: 99-113
- Baker, Carolyn D. (2002) 'Ethnomethodological analyses of interviews. In: 'J. Gubrium, J Holstein, eds., *Handbook of Interviewing: Context and Method*. Thousand Oaks, CA: Sage, 777-795
- Baker, Carolyn D (2004) 'Membership categorization and interview accounts'. In: David Silverman, ed. *Qualitative Research: Theory, Method and Practice*, 2nd edn. London: Sage:162-176
- Baker, Carolyn D., Bronwyn Davies (1989) 'A lesson on sex roles', *Gender and Education* 1: 59-76
- Baker, Carolyn, Mike Emmison, Alan Firth (2001) 'Discovering order in opening sequences: calls to a software helpline'. In: Alec McHoul and Mark Rapley, eds. *How to analyse talk in institutional settings: a casebook of methods*. London: Continuum: 41-56
- Baker, Carolyn. Michael Emmison and Alan Firth, eds. (2005) *Calling for help: Language and social interaction in telephone helplines*. Amsterdam: John Benjamins [Pragmatics & Beyond New Series 143]
- Baker, Carolyn, Michael Emmison, Alan Firth (2005) 'Calibrating for competence in calls to technical support'. In: Carolyn Baker, Michael Emmison, Alan Firth eds. *Calling for Help: Language and Social Interaction in Telephone Helplines* Amsterdam: John Benjamins: 39-62.
- Baker, Carolyn D., Peter Freebody (1989) 'Talk around text: constructions of textual and teacher authority in classroom discourse'. In: Suzanne de Castell, Allan Luke, Carmen Luke,

eds. *Language, authority and criticism: Readings on the school textbook*. London, etc. Falmer Press: 263-83

Baker, Carolyn Jayne Keogh (1995) 'Accounting for achievement in parent-teacher interviews', *Human Studies* 18: 263-300

Baker, Carolyn, Jayne Keogh (1997) 'Mapping moral orders in parent-teacher interviews'. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 25-42

Ball, Mike ed. (2003) *Image Work*, a Special Issue of *Visual Studies* 18/1: 3-82

Ball, Mike (2006) 'Remarks on certain essential problems involved in the analysis of visual data: a case study', *Ethnographic Studies* 8: 1-16

Ball, Mike (2011) 'Images, language and numbers in company reports: a study of documents that are occasioned by a legal requirement for financial disclosure', *Qualitative Research* 11: 115-139

Bange, Pierre (1990) 'International accountability: a conversation analytic perspective', In: *Réseaux*, , Hors Série 8 n°1: 23-49

Bange, Pierre (1992) *Analyse conversationnelle et théorie de l'action*. [Conversation analysis and the theory of action] Paris: Hatier/Didier

Barnard, Rachel. A.; Madeline Cruice, Elisabeth D. Playford (2010) 'Strategies used in the pursuit of achievability during goal setting in rehabilitation', *Qualitative Health Research*, 20/2: 239-250

Barnes, Rebecca (2007) 'Formulations and the facilitation of common agreement in meetings talk', *Text & Talk* 27/3:273-96

Barnes, Rebecca, Duncan Moss (2007) 'Communicating a feeling: the social organization of "private thoughts"' *Discourse Studies* 9:123-48

Barnes, Scott E.(2011) 'Claiming mutual stance: on the use of *that's right* by a person with aphasia', *Research on Language & Social Interaction* 44: 359-384

Barnes, Scott (2012) 'On *that's right* and its combination with other tokens', *Journal of Pragmatics* 44/3: 243-260

Barnes, Scott (2014) 'Managing Intersubjectivity in Aphasia', *Research on Language & Social Interaction*, 47/2: 130–150

Barraja-Rohan, Anne-Marie (1994) 'A very delayed acceptance to an invitation in a French conversation'. In R. Gardner, ed. *Spoken Interaction Studies in Australia, Australian Review of Applied Linguistics*, series S, 11:153-172.

- Barraja-Rohan, Anne-Marie (2003). 'Past troubles-talk in nonnative-native interviews', *Journal of Pragmatics*, 35/4: 615-629.
- Barraja-Rohan, Anne-Marie (2011) 'Using conversation analysis in the second language classroom to teach interactional competence', *Language Teaching Research* 15/4: 479-507
- Barraja-Rohan, Anne-Marie, C. Ruth Pritchard. (1997). *Beyond Talk: A course in communication and conversation for intermediate adult learners of English*. Melbourne: Western Melbourne Institute of TAFE. [<http://eslandcateaching.wordpress.com>]
- Barske, Tobias (2009) 'Same token, different actions: a conversation analytic study of social roles, embodied actions, and ok in German business meetings', *Journal of Business Communication* 46/1: , 120-149.
- Barske, Tobias, Andrea Golato (2010) 'German *so*: managing sequence and action', *Text & Talk* 30/3:245-66
- Bartesaghi, Mariaelena, Sheryl Perlmutter Bowen (2009) 'The acquisition of memory by interview questioning: Holocaust re-remembering as category-bound activity' *Discourse Studies* 11: 223-243.
- Barthélémy, Michel (1999) 'La lecture-en-action: entre la présupposé d'un monde objectif et son accomplissement situé' [Reading-in-action: between the presupposition of an objective world and its situated accomplishment], *langage & société* n° 89: 95-121
- Barthélémy, Michel (2006) 'Enquiries into newcasts: the discursive organisation of televised criticism and debate', *Ethnographic Studies* 8: 44-60
- Barthélémy, Michel (2008) 'Reception-in-action in a panel interview: the interactional production claims in the media', *Ethnographic Studies*, No 10: 89-105
- Barthélémy, Michel, Bruno Bonu, Lorenza Mondada, Marc Relieu (1999) 'Enquêtes en ethnométhodologie et en analyse conversationnelle: du texte à la vidéo.' [Ethnomethodological and conversation analytic investigations: from text to video], *langage & société* n° 89: 5-8
- Bateman, Amanda (2012) 'Forging friendships: The use of collective pro-terms by pre-school children', *Discourse Studies* 14: 165-180
- Beach, Wayne A. (1982) 'Everyday interaction and its practical accomplishment: Progressive developments in ethnomethodological research', *Quarterly Journal of Speech* 68: 314-327
- Beach, Wayne A. (1985) 'Temporal density in courtroom interaction: Constraints of the recovery of past events in legal discourse', *Communication Monographs* 52: 1-18
- Beach, Wayne A., ed. (1989) 'Sequential organization of conversational activities'. *Western Journal of Speech Communication*, 53/2

- Beach, Wayne A. (1990) 'On (not) observing behavior interactionally', *Western Journal of Speech Communication* 54: 603-612
- Beach, Wayne A. (1990) 'Orienting to the phenomenon'. In: J.A. Anderson, ed. *Communication Yearbook 13*. Newbury Park: Sage: 216-44
- Beach, Wayne A. (1990) 'Language as and in technology: facilitating topic organization in a Videotex focus group meeting'. In: M.J. Medhurst, A. Gonzalez, T.R. Peterson, eds. *Communication and the culture of technology*. Pullman: Washington State University Press
- Beach, Wayne A. (1991) 'Avoiding ownership for alleged wrongdoings'. *Research on Language and Social Interaction* 24: 1-36
- Beach, Wayne A. (1991) 'Searching for universal features of conversation', *Research on Language and Social Interaction* 24: 351-68
- Beach, Wayne A. (1993) 'Transitional regularities for 'casual' "Okay" usages', *Journal of Pragmatics* 19: 325-52
- Beach, Wayne (1995) 'Preserving and constraining options: "Okays" and "official" priorities in medical interviews'. In: G. Morris, R. Cheneil, eds. *Talk of the clinic*. Hillsdale, N.J.: Erlbaum: 259-89
- Beach, Wayne A. (1996) *Conversations about illness: family preoccupations with bulimia*. Mahwah, N.J.: Lawrence Erlbaum
- Beach, Wayne A. (2000) 'Inviting collaborations in stories about a woman', *Language in Society* 29: 379-407
- Beach, Wayne A. (2001) 'Stability and ambiguity: managing uncertain moments when updating news about Mom's cancer' *Text* 21: 221-50
- Beach, Wayne A. (2001) 'Introduction: Diagnosing 'Lay Diagnosis' *Text* 21: 13-8
- Beach, Wayne A. ed. (2001) 'Lay diagnosis'. Special Issue in honour of The late Robert Hopper. *Text* 21 (1/2)
- Beach, Wayne A. (2003) 'Managing optimism'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 175-94
- Beach, Wayne A. (2005) 'Disclosing and responding to cancer "fears" during oncology interviews', *Social Science & Medicine*, 60, 893-910
- Beach, Wayne A. (2008) 'Conversation analysis'. In W. Donsbach, ed., *The international encyclopedia of communication*, Vol. 3. Oxford : Wiley-Blackwell: 989-995



- Beach, Wayne A. (2009). *A natural history of family cancer: interactional resources for managing illness*. Cresskill, NJ: Hampton Press.
- Beach, Wayne A. (2012) 'Conversation analysis and communication'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 674-87
- Beach, Wayne A. (2012). 'Patients' efforts to justify wellness in a comprehensive cancer clinic', *Health Communication* 28: 1-15.
- Beach, Wayne A., ed. (2012) *Handbook of Patient-Provider Interactions: Raising and Responding to Concerns About Life, Illness, & Disease*. New York: Hampton Press
- Beach, Wayne A. (2012). 'Introduction: Raising and responding to concerns about life, illness, and disease'. In W.A. Beach, ed., *Handbook of patient-provider interactions: Raising and responding to concerns about life, illness, and disease*. New York: Hampton Press:1-20
- Beach, Wayne A., J. K. Anderson, (2003). 'Communication and Cancer? Part I: The noticeable absence of interactional research. *Journal of Psychosocial Oncology*, 21/3: 1-23.
- Beach, Wayne A., J. K. Anderson, (2003). 'Communication and Cancer? Part II: Conversation Analysis'. *Journal of Psychosocial Oncology*, 21/4: 1-22.
- Beach, Wayne A., Christie N. Dixson (2001) 'Revealing moments: Formulating understandings of adverse experiences in a health appraisal interview', *Social Science & Medicine* 52: 25-44
- Beach, Wayne A., & Dunning, D. G. (1982) 'Pre-indexing and conversational organization', *Quarterly Journal of Speech*, 68/2: 170-185
- Beach, Wayne A.; D.W. Easter,, J.S. Good, E. Pigeron (2005) 'Disclosing and responding to cancer fears during oncology interviews', *Social Science & Medicine*, 60/4: 893-910
- Beach, Wayne A.; Phillip Glenn (2011) 'Bids and responses to intimacy as "gendered" enactments'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 210-228
- Beach, Wayne A., P. Japp (1983) 'Storifying as timetravelling: the knowledgeable use of temporally structured discourse'. In: R. Bostrum, ed. *Communication Yearbook 7*. Beverly Hills: Sage: 867-88
- Beach, Wayne A, Curtis D. LeBaron (2002) 'Body disclosures: Attending to personal problems and reported sexual abuse during a medical encounter', *Journal of Communication* 52/3: 617-39
- Beach, Wayne A., Alane S. Lockwood, (2003) 'Making the case for airline compassion fares: the serial organization of problem narratives during a family crisis', *Research on Language & Social Interaction* 36: 351-94

Beach, Wayne A.; Jenny Mandelbaum, J. (2005). “‘My mom had a stroke’/: Understanding how patients raise and providers respond to psychosocial concerns’. In L.H. Harter, P.M. Japp, C.M. Beck, eds., *Constructing our health: The implications of narrative for enacting illness and wellness*. Mahwah, NJ: Lawrence Erlbaum: 343-364

Beach, Wayne A., Terri R. Metzger (1997) ‘Claiming insufficient knowledge’, *Human Communication Research*, 23/4: 562-588.

Beck Nielsen, Søren (2009) ‘Accounts on the behalf of patients during geriatric case conferences’, *Research on Language & Social Interaction*, 42/3: 231-248

Beck Nielsen, Søren (2012) ‘Patient initiated presentations of additional concerns’, *Discourse Studies* 14: 549-565

Beckman, H. B.; R. M. Frankel (1984) The effect of physician behavior on the collection of data. *Annals of Internal Medicine*, 101: 692-696

Beeke, Suzanne (2003) “‘I suppose’ as a resource for the construction of turns at talk in agrammatic aphasia’, *Clinical Linguistics & Phonetics* 17/4-5: 291–298

Beeke, Suzanne; Fiona Johnson, Firl Beckley, Claudia Heilemann, Susan Edwards, Jane Maxim, Wendy Best, (2014), "Enabling Better Conversations Between a Man With Aphasia and His Conversation Partner: Incorporating Writing Into Turn Taking", *Research on Language and Social Interaction*, 47/3: 292–305

Beeke, Suzanne, Jane Maxim, Ray Wilkinson (2005). ‘Temporal events and reference in aphasia: A comparison of talking and test performance’. *Brain and Language* 95, 113-114.

Beeke, Suzanne, Jane E. Maxim, Ray Wilkinson (2007). ‘Using conversation analysis to assess and treat people with aphasia’, *Seminars in Speech and Language* 28/2: 136-147.

Beeke, Suzanne. Jane Maxim, Ray Wilkinson (2008). ‘Rethinking agrammatism: factors affecting the form of language elicited via clinical test procedures’. *Clinical Linguistics and Phonetics* 22(4&5), 317-323

Beeke, Suzanne , Ray Wilkinson, Jane Maxim. (2001). ‘A case study of a non-fluent aphasic speaker: grammatical aspects of conversation and language testing data’. *Stem-, Spraak- en Taalpathologie* 10(4), 215-232

Beeke, Suzanne , Ray Wilkinson, Jane Maxim. (2001). ‘Context as a resource for the construction of turns at talk in aphasia’. *Clinical Linguistics and Phonetics* 15(1), 79-83.

Beeke, Suzanne , Ray Wilkinson, Jane Maxim (2002). ‘Interaction and grammar in aphasia: a comparison of conversation and language testing in a non-fluent speaker’. *Brain and Language* 83(1), 190-192

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2003) ‘Exploring aphasic grammar 1: a single

case analysis of conversation', *Clinical Linguistics & Phonetics* 17: 81-107

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2003) 'Exploring aphasic grammar 2: do language testing and conversation tell a similar story?', *Clinical Linguistics & Phonetics* 17: 109-34

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2007). 'Grammar without sentence structure: A conversation analytic investigation of agrammatism', *Aphasiology* 21(3/4), 256-282.

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2007). 'Individual variation in agrammatism: a single case study of the influence of interaction'. *International Journal of Language and Communication Disorders* 42(6), 629-647

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2009). 'Prosody as a compensatory strategy in the conversations of people with agrammatism', *Clinical Linguistics and Phonetics* 23(2), 133-155

Bekaert, Stefan (1992) 'Een interpretatieve kritiek op het etnomethodologisch behaviourisme' [An interpretative critique of ethnomethodological behaviourism], *Tijdschrift voor Sociologie* 13: 221-60

Bekaert, Stefan (1996) 'Olifant-transformatie in Zaïre: Een Sakata genezingsritueel etnomethodologisch bekeken' [Elephant-transformation in Zaire: A Sakata healing ritual, ethnomethodologically considered], *Medische Antropologie* 8: 278-305

Bellman, Beryl L. (1981) 'The paradox of secrecy', *Human Studies* 4/1: 1-24

Benjamin, Trevor (2012) 'When problems pass us by: Using "you mean" to help locate the source of trouble', *Research on Language & Social Interaction* 45/1: 82-109

Benjamin, Trevor; Harrie Mazeland (2013) 'Conversation analysis and other-initiated repair'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1068-1075

Benjamin, Trevor; Traci Walker (2013) 'Managing problems of acceptability with high rise fall repetitions', *Discourse Processes*, 50/2: 107-38

Benson, Doug, Paul Drew (1978) "'Was there firing in Sant Row that night?'" Some features of the organisation of disputes about recorded facts', *Sociological Inquiry* 48: 89-100

Benson, Doug, John A. Hughes (1983) *The perspective of ethnomethodology*. London: Longmans

Benson, Doug, John Hughes (1991) 'Method: evidence and inference-evidence and inference for ethnomethodology'. In: Button, Graham, ed., *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press: 109-36

- Benwell, Bethan M., Elizabeth H. Stokoe (2002) 'The construction of discussion tasks in university tutorials', *Discourse Studies* 4/4: 429-53
- Benwell, Bethan, Elizabeth H. Stokoe (2004) 'University students resisting academic identity'. In P. Seedhouse & K. Richards, eds., *Applying conversation analysis*. Basingstoke: Palgrave: 124-39
- Berard, Tim (1998) 'Attributions and avowals of motive in the study of deviance: resource or topic?' *Journal for the Theory of Social Behaviour* 28: 193-213
- Berard, Tim J. (2002) 'Moving forward by looking back: Revisiting Melvin Pollner's "Constitutive and Mundane Versions of Labeling Theory"', *Human Studies* 25: 495-98
- Berard, Tim J. (2002) "'Japanese American" identity and the problem of multiple description: disjunctive versions of the Japanese exclusion order', In Stephen Hester and William Housley, ed., *Language, Interaction and National Identity: Studies in the social organisation of national identity and talk-in-interaction*. Aldershot: Ashgate: 144-168
- Berard, Tim J. (2003) 'Ethnomethodology as radical sociology: An expansive appreciation of Melvin Pollner's "Constitutive and Mundane Versions of Labeling Theory"', *Human Studies* 26/4: 431-48
- Berard, Tim J. (2005) 'On multiple identities and educational contexts: remarks on the study of inequalities and discrimination', *Journal of Language, Identity, and Education* 4/1: 67-76
- Berard, Tim J. (2005) 'Rethinking practices and structures', *Philosophy of the Social Sciences* 35: 196-230.
- Berard, Tim J. (2005) 'Evaluative categories of action and identity in non evaluative human studies research: examples from ethnomethodology', *Qualitative Sociology Review* 1 ([http://www.qualitativesociologyreview.org/ENG/archive\\_eng.php](http://www.qualitativesociologyreview.org/ENG/archive_eng.php))
- Berard, Tim J. (2005) 'Extending hate crime legislation to include gender: explicating an analogical method of advocacy', *Qualitative Sociology Review* 1 / 2: 43-64 ([http://www.qualitativesociologyreview.org/ENG/archive\\_eng.php](http://www.qualitativesociologyreview.org/ENG/archive_eng.php))
- Berard, Tim J. (2006) 'From concepts to methods: on the observability of inequality.' *Journal of Contemporary Ethnography* 35/3: 236-256
- Berard, Tim J. 2008 'The neglected social psychology of institutional racism', *Sociology Compass* 2/2: 734-764
- Berard, Tim J. (2010) 'Unpacking "Institutional Racism": Insights from Wittgenstein, Garfinkel, Schutz, Goffman, and Sacks,' *Schutzian Research* 2: 109-133
- Bercelli, Fabrizio, Federico Rossano, Maurizio Viaro (2008) 'Clients' responses to therapists' re-interpretations'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds.

*Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 43-61

Becelli, Fabrizio, Federico Rossano, Maurizio Viaro (2008) 'Different place, different action: Clients' personal narratives in psychotherapy', *Text & Talk* 28/ 3: 283-305

Becelli, Fabrizio; Federico Rossano, Maurizio Viaro (2013) 'Supra-session courses of action in psychotherapy', *Journal of Pragmatics* 57 118-137

Bergen, Clara; Tanya Stivers (2013) 'Patient disclosure of medical misdeeds', *Journal of Health and Social Behavior* 54/2: 221-240

Berger, Israel (2011) 'Support and evidence for considering local contingencies in studying and transcribing silence in conversation', *Pragmatics* 21/3:411-430

Berger, Israel; John Rae (2012) 'Some uses of gestural responsive actions', *Journal of Pragmatics* 44: 1821-1835

Bergmann, Jörg R. (1981) 'Ethnomethodologische Konversationsanalyse'. In: P. Schröder, hrsg. *Sprache der Gegenwart*. Mannheim: 9-51

Bergmann, Jörg (1985) 'Flüchtigkeit und methodische Fixierung sozialer Wirklichkeit' [Fleetingness and methodological fixation of social reality]. In: W. Bonss, H. Hartmann, eds., *Entzauberte Wissenschaft* [Disenchanted science] . Göttingen: Otto Schwarz

Bergmann, Jörg R. (1987) *Klatsch: zur Sozialform der diskreten Indiskretion*. Berlin/New York: Walter de Gruyter

Bergmann, Jörg R. (1990) 'On the local sensitivity of conversation'. In: I. Markovà, K. Foppa, eds. *The Dynamics of Dialogue*. Hemel Hempstead: Harvester Wheatsheaf: 201-26

Bergmann, Jörg R. (1992) 'Veiled morality: notes on discretion in psychiatry'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 137-62

Bergmann, Jörg R. (1992) 'Alarmiertes Verstehen: Kommunikation in Feuerwehrnotrufen'. In T. Jung, S. Müller-Doohm, eds., "*Wirklichkeit*" im Deutungsprozess. Frankfurt: Suhrkamp: 283-328

Bergmann, Jörg R. (1993) *Discreet indiscretions. The social organization of gossip*. New York, Aldine de Gruyter

Bergmann, Jörg.R. (1998) 'Introduction: Morality in Discourse', *Research on Language and Social Interaction* 31

Bergmann, Jörg (2000) "Traumkonversation", in: Brigitte Boothe, Hrsg., *Der Traum - 100 Jahre nach Freuds Traumdeutung*, Zürich: vdf, 41-57.

Bergmann, Jörg (2000) "Die Macht des Wortes", in: Peter Buchheim, Manfred Cierpka, Hrsg., *Macht und Abhängigkeit* (Lindauer Texte zur psychotherapeutischen Fort- und Weiterbildung), Berlin: Springer, 120-131.

Bergmann, Jörg (2000) "Reinszenierungen in der Alltagsinteraktion", in: Ulrich Streeck, Hrsg., *Erinnern, Agieren und Inszenieren: Enactments und szenische Darstellungen im therapeutischen Prozess*, Göttingen: Vandenhoeck & Ruprecht, 203-221.

Bergmann, Jörg (2000) "Harold Garfinkel und Harvey Sacks", in: Uwe Flick, Ernst v.Kardorff, Ines Steinke, Hrsg., *Qualitative Sozialforschung. Ein Handbuch*, Reinbek: Rowohlt, 51-62.

Bergmann, Jörg (2000) "Ethnomethodologie", in: Uwe Flick, Ernst v. Kardorff, Ines Steinke, Hrsg., *Qualitative Sozialforschung. Ein Handbuch*, Reinbek: Rowohlt, 118-135.

Bergmann, Jörg (2000) "Konversationsanalyse", in: Uwe Flick, Ernst v.Kardorff, Ines Steinke, Hrsg., *Qualitative Sozialforschung. Ein Handbuch*, Reinbek: Rowohlt, 524-537.

Bergmann, Jörg (2005) "Studies of Work", in: Felix Rauner, Hrsg., *Handbuch Berufsbildungsforschung*. Bielefeld: W. Bertelsmann Verlag, 639-646.

Bergmann, Jörg (2001) "Das Konzept der Konversationsanalyse", in: Klaus Brinker, Gerd Antos, Wolfgang Heinemann, Sven S. Sager, Hrsg., *Text- und Gesprächslinguistik: Ein internationales Handbuch zeitgenössischer Forschung, 2. Halbband*, Berlin/New York: de Gruyter, 919-927

Bergmann, Jörg (2001) "Kommunikative Verfahren der Konstruktion des Fremden", in: Cornelia Bohn, Herbert Willems, Hrsg., *Sinngeneratoren: Fremd- und Selbstthematization in soziologisch-historischer Perspektive. Festschrift Alois Hahn*, Konstanz: UKV Verlagsgesellschaft, 35-56.

Bergmann, Jörg (2005) "Beratung und Therapie per Internet und Handy", in: *Psychotherapie und Sozialwissenschaft: Zeitschrift für Qualitative Forschung*. (Psychosozial-Verlag), 7. Jahrgang, Heft 2/20

Bergmann, Jörg (2006) "Studies of Work", in: Ruth Ayaß, Jörg Bergmann, Hrsg., *Qualitative Methoden der Medienforschung*. Reinbek bei Hamburg: Rowohlt, 391-405

Bergmann, Jörg (2007) 'Flüchtigkeit und methodische Fixierung sozialer Wirklichkeit-Aufzeichnungen als Daten der interpretativen Soziologie'. in: Heiko Hausendorf, Hrsg., *Gespräch als Prozess. Studien zur deutschen Sprache*. Tübingen: Gunter Narr Verlag: 22-68

Bergmann, Jörg (2010) 'Die kategoriale Herstellung von Ethnizität - Ethnomethodologische Überlegungen zur Ethnizitätsforschung'. in: Marion Müller/Darius Zifonun, Hrsg., *Ethnowissen: Soziologische Beiträge zu ethnischer Differenzierung und Migration*. Wiesbaden: VS Verlag für Sozialwissenschaften: 155-169

Bergmann, Jörg; Maria Egbert (2004) "Angst - Von der Phänomenologie zur Interaktion", in: *Psychotherapie und Sozialwissenschaft*, 6: 227-242.

Bergmann, Jörg, Christoph Meier (2000) "Elektronische Prozessdaten", in: Uwe Flick, Ernst v. Kardorff, Ines Steinke, Hrsg., *Qualitative Sozialforschung. Ein Handbuch*, Reinbek: Rowohlt, 429-437.

Bergmann, Jörg; Kirsten Nazarkiewicz; Holger Finke; Detlef Dolschius (2008) "Das gefällt mir gar nicht' - Trouble Marking als professionelle Kommunikationsleistung im Cockpit beim Auftreten technischer Zwischenfälle", in: Ingo Matuschek, Hrsg., *Luft-Schichten. Arbeit, Organisation und Technik im Luftverkehr*. Berlin: edition sigma, 93-117

Berryman, Edward (2001) 'Medjugorje's living icons: making spirit matter (for sociology)', *Social Compass* 48: 593-610

Betz, Emma; Andrea Golato (2008) 'Remembering relevant information and withholding relevant next actions: The German token achja', *Research on Language & Social Interaction*, 41/1: 58-98

Billig, Michael (1999) 'Whose terms? Whose ordinariness? Rhetoric and ideology in conversation analysis', *Discourse & Society* 10: 543-58 [debate with Schegloff]

Billig, Michael (1999) 'Conversation analysis and the claims of naivety', *Discourse & Society* 10: 572-76 [debate with Schegloff]

Bilmes, Jack (1985) "'Why that now?': Two kinds of conversational meaning', *Discourse Processes*, 8/3: 319-355

Bilmes, Jack (1988) 'The concept of preference in conversation analysis', *Language in Society* 17: 161-81

Bilmes, Jack (1988) 'Category and rules in conversation analysis', *IPrA Papers in Pragmatics* 2: 25-59

Bilmes, Jack (1991) 'Toward a theory of argument in conversation: The preference for disagreement' In: F. H. van Eemeren, R. Grootendorst, J. A. Blair, C.A. Willard, eds., *Proceedings of the Second International Conference on Argumentation*. Amsterdam: SISCAT: International Centre For The Study Of Argumentation: 462-69

Bilmes, Jack (1992) 'Dividing the rice: a micro analysis of the mediators role in a Northern Thai negotiation', *Language in Society* 21: 569-602

Bilmes, Jack (1992) 'Mishearings'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 79-98

Bilmes, Jack (1992) 'Referring to internal occurrences: a reply to Coulter.' (Response to Jeff Coulter's 'Bilmes on internal states: a critical commentary. '), *Journal For The Theory Of*

*Social Behavior*: 253-62

Bilmes, Jack (1993) 'Ethnomethodology, culture, and implicature: Toward an empirical pragmatics', *Pragmatics*, 3: 387-409

Bilmes, Jack (1994) 'Constituting silence: life in the world of total meaning'. *Semiotica* 98: 73-87

Bilmes, Jack (1995) 'Negotiation and compromise: a microanalysis of a discussion in the United States Federal Trade Commission'. In: A. Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon:61-82

Bilmes, Jack (1995) 'Dividing the rice II: reaching agreement.' In: L. Bilmes, A. C. Liang, W. Ostapirat, eds., *Proceedings of the twenty-first annual meeting of the Berkeley Linguistics Society*. Ann Arbor, Michigan: Braun-Brumfield: 16-32

Bilmes, Jack (1996) 'Le silence reconstitué: La vie dans un monde de plénitude de sens', *Reseaux* 80: 129-42 (a translation of Bilmes, 1994)

Bilmes, Jack (1996) 'Problems and resources in analyzing Northern Thai conversation for English language readers', *Journal of Pragmatics* 26: 171-88

Bilmes, Jack (1997) 'Being interrupted', *Language in Society* 26/4: 507-531

Bilmes, Jack (1999) 'Questions, answers, and the organization of talk in the 1992 vice presidential debate: Fundamental considerations.', *Research in Language and Social Interaction*, 32: 213-42

Bilmes, Jack (2001) 'Tactics and styles in the 1992 Vice-Presidential Debate: Question placement', *Research In Language And Social Interaction*, 34: 151-181.

Bilmes, Jack (2003) 'Heavy Duty Responses'. in Alan Firth, ed. *Language travels: A festschrift for Torben Vestergaard*. Aalborg, Denmark: Aalborg University Press: 115-29

Bilmes, Jack (2005) 'The Call-on-Hold as conversational resource', *Text* 25: 149-70

Bilmes, Jack (2008) 'Generally speaking: Formulating an argument in the US Federal Trade Commission', *Text & Talk* 28/2: 193-217

Bilmes, Jack (2009) 'Taxonomies are for talking: Reanalyzing a Sacks classic', *Journal of Pragmatics* 41/8: 1600-1610

Bilmes, Jack (2009) 'Kinship categories in a Northern Thai narrative'. In: H. Nguyen, Gabriele Kasper, eds., *Talk-in-Interaction: Multilingual Perspectives*. Honolulu, Hawaii: National Foreign Language Resource Center: 29-56

Bilmes, Jack (2011) 'Occasioned semantics: a systematic approach to meaning in talk',



*Human Studies*, 34/2: 155-181

Bilmes, Jack (2012) 'Truth and proof in a lawyer's story', *Journal of Pragmatics* 44:  
1626-1638

- Bilmes, Jack (2014) 'Preference and the conversation analytic endeavor', *Journal of Pragmatics*, 64:52-71.
- Bittner, Egon (1965) 'The concept of organization', *Social Research* 32: 239-55
- Bittner, Egon (1967) 'The police on skid row: a study of peace keeping', *American Sociological Review* 32: 699-715
- Bittner, Egon (1967) 'Police discretion in emergency apprehension of mentally ill persons', *Social Problems* 14: 278-92
- Bittner, Egon (1973) 'Objectivity and realism in sociology'. In George Psathas, ed. *Phenomenological Sociology: Issues and Applications*. New York: John Wiley: 109–125
- Bjelic, Dusan (1992) 'The praxiological validity of natural scientific practices as a criterion for identifying their unique social object character: The case of 'Authentication' of Goethe's morphological theorem', *Qualitative sociology* 15: 221-45
- Bjelic, Dusan I. (1995) 'An ethnomethodological clarification of Husserl's concepts of "Regressive Inquiry" and "Galilean Physics" by means of discovering praxioms', *Human Studies* 18: 189-225
- Bjelic, Dusan I. (1996) 'Lebenswelt structures of Galilean Physics: The case of Galileo's Pendulum', *Human Studies* 19: 409-32
- Bjelic, Dusan I. (1999) "'Frenching" the "Real" and preaxeological therapy: an ethnomethodological clarification of the new French theory of the media'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 231-57
- Bjelic, Dušan I. (2007) 'Edited identities and geopolitics of global media', *Ethnographic Studies*, No 9: 6 - 18
- Bjelic, Dusan (2004) *Galileo's Pendulum: science, sexuality and the body-instrument link*. New York: State University of New York Press.
- Bjelic, Dusan, Michael Lynch (1992) 'The work of a (scientific) demonstration: respecifying Newton's and Goethe's theories of prismatic color'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 52-78
- Bjelic, Dusan, Michael Lynch (1994) 'Goethe's "Protestant Reformation" as a textual demonstration: comment on Jackson', *Social Studies of Science* 24: 703-24
- Björk-Willén, Polly, Jakob Cromdal (2009) 'When education seeps into 'free play': How preschool children accomplish multilingual education', *Journal of Pragmatics* 41/8: 1493-1518

- Bloch, Steven; Ray Wilkinson, (2004). 'The understandability of AAC: A conversation analysis study of acquired dysarthria', *Augmentative and Alternative Communication* 20(4), 272-282.
- Bloch, Steven; Ray Wilkinson (2009) 'Acquired dysarthria in conversation: Identifying sources of understanding problems', *International Journal of Language and Communication Disorders* 44/5: 769-783
- Bloch, Steven; Ray Wilkinson (2013) 'The accomplishment of nonserious talk in severe speech disability: An examination of recipient uptake and delayed other-initiated repair', *Journal of Interactional Research in Communication Disorders* 4/1: 45-70
- Blum, Alan F. (1970) 'The sociology of mental illness'. In: Jack D. Douglas, ed. *Deviance and respectability: the social construction of moral meanings*. New York: Basic Books: 31-60
- Blythe, Joe (2010) 'Self-association in Murriny Patha talk-in-interaction', *Australian Journal of Linguistics*, 30/4: 447-469
- Blythe, Joe (2013) 'Preference organization driving structuration: Evidence from Australian Aboriginal interaction for pragmatically motivated grammaticalization', *Language* 89/4: 883-919
- Boden, Deirdre (1990) 'The world as it happens: ethnomethodology and conversation analysis'. In: George Ritzer, ed., *Frontiers of social theory: the new synthesis*. New York: Columbia University Press: 185-213
- Boden, Deirdre (1990) 'People are talking: conversation analysis and symbolic interaction'. In: H. S. Becker and M. McCall (eds), *Symbolic Interaction and Cultural Studies*, Chicago: University of Chicago Press: 244-73
- Boden, Deirdre (1994) *The business of talk: organizations in action*. Cambridge: Polity Press
- Boden, Deirdre (1994) 'Talk, text and history: President Kennedy and the Mississippi Crisis'. In D. Crowley and D. Mitchell (eds), *Communication Theory Today*. Cambridge: Polity Press.
- Boden, Deirdre (1995) 'Agendas and arrangements: everyday negotiations in meetings'. In: A. Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon: 83-100
- Boden, Deirdre (1997) 'Temporal frames: time and talk in organizations' *Time & Society* 6: 5-33.
- Boden, Deirdre, D. Bielby (1983) 'The past as resource: a conversational analysis of elderly talk', *Human development* 26: 308-19
- Boden, Deirdre, D.B. Bielby, (1986) 'The way it was: topical organization in elderly conversation', *Language and Communication* 6: 12 & 73-89

Boden, Deirdre, Harvey L. Molotch (1994) 'The compulsion of proximity'. In: R. Friedland, Deirdre Boden, eds. *NowHere: space, time and modernity*. Berkeley: University of California Press: 257-86

Boden, Deirdre, Don H. Zimmerman, eds. (1991) *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press

Bogen, David (1989) 'A reappraisal of Habermas's *Theory of Communicative Action* in light of detailed investigations of social praxis', *Journal for the Theory of Social Behaviour* 19/1: 47-77

Bogen, David (1990) 'Beyond the limits of *Mundane Reason*', *Human Studies* 13: 405-16

Bogen, David (1991) 'Linguistic forms and social obligations: a critique of the doctrine of literal expression in Searle', *Journal for the Theory of Social Behaviour* 21: 31-62

Bogen, David (1992) 'The organization of talk', *Qualitative Sociology* 15: 273-96

Bogen, David (1995) 'Do Winograd and Flores have politics?' *Computer Supported Cooperative Work* 3/1: 79-83

Bogen, David (1996) 'The allure of a "Truly General Theory of Knowledge and Science": A Comment on Pels', *Sociological Theory* 14: 187-192

Bogen, David (1999) *Order without rules: Critical theory and the logic of conversation*. New York: SUNY Press

Bogen, David, Michael Lynch (1989) 'Taking account of the hostile native: plausible deniability and the production of conventional history in the Iran-Contra Hearings', *Social Problems* 36: 197-224

Bogen, David, Michael Lynch (1990) 'Social critique and the logic of description: a response to McHoul' *Journal of Pragmatics* 14: 505-21

Bogen, David, Michael Lynch (1993) 'Do we need a general theory of social problems?'. In: G. Miller, J. Holstein, eds., *Reconsidering social constructionism*. New York: Aldine de Gruyter: 213-37

Böhringer, Daniela (2011) 'Verabredungen am Gesprächsende-dargestellt am Beispiel von Gesprächen im Jobcenter', [Bringing Conversations to an End—Examples from German Job Centers] [41 Absätze]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 12(3), Art. 4. <http://nbn-resolving.de/urn:nbn:de:0114-fqs110348>

Bolden, Galina B. (2000) 'Towards understanding practices of medical interpreting: Interpreters' involvement in history taking', *Discourse Studies* 2: 387-419

Bolden, Galina B. (2003) 'Multiple modalities in collaborative turn sequences', *Gesture* 3:

187-212

Bolden, Galina B. (2004) 'The quote and beyond: Defining boundaries of reported speech in conversational Russian', *Journal of Pragmatics* 36: 1071-1118

Bolden, Galina B. (2006) 'Little words that matter: Discourse markers "so" and "oh" and the doing of other-attentiveness in social interaction', *Journal of Communication* 56: 661-88

Bolden, Galina. (2008). "'So what's up?': Using the discourse marker "so" to launch conversational business', *Research on Language and Social Interaction*, 41(3), 302-327.

Bolden, Galina. (2008). 'Reopening Russian conversations: The discourse particle --to and the negotiation of interpersonal accountability in closings'. *Human Communication Research*, 34(1), 99-136

Bolden, Galina B. (2009) 'Implementing incipient actions: The discourse marker 'so' in English conversation', *Journal of Pragmatics* 41/6 974-998

Bolden, Galina B. (2009) 'Implementing delayed actions'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 326-54

Bolden, Galina B. (2009). 'Beyond answering: Repeat-prefaced responses in conversation', *Communication Monographs*, 76/2: 121-143.

Bolden, Galina B. (2010) "'Articulating the unsaid" via and-prefaced formulations of others' talk', *Discourse Studies* 12/1: 5-32

Bolden, Galina B. (2011) 'On the organization of repair in multiperson conversation: the case of "other"-selection in other-initiated repair sequences', *Research on Language & Social Interaction* 44/3: 237-262

Bolden, Galina B. (2012) 'Across languages and cultures: Brokering problems of understanding in conversational repair', *Language in Society* 41/1: 97 - 121

Bolden, Galina B. (2013). 'Unpacking "self": Repair and epistemics in conversation', *Social Psychology Quarterly* 76/4: 314-342

Bolden, Galina B. (2014). 'Negotiating understanding in "intercultural moments" in immigrant family interactions', *Communication Monographs* 81/2: 208-238.

Bolden, Galina B.; Estefania Guimaraes (2012) 'Grammatical flexibility as a resource in explicating referents', *Research on Language and Social Interaction*, 45/2: 156-174

Bolden, Galina B.; Jenny Mandelbaum, Sue Wilkinson (2012) 'Pursuing a response by repairing an indexical reference', *Research on Language and Social Interaction*, 45/2: 137-155

Bolden, Galina B., Jeffrey D. Robinson (2011). 'Soliciting accounts with why-interrogatives in conversation', *Journal of Communication*, 61/1: 94-119

Bonu Bruno (1992) 'Analyse de conversation: une discipline de l'action sociale' [Conversation analysis: a social action discipline], *Quaderni*, 17: 51-64

Bonu, Bruno (1995) 'Questions sur la préférence en Analyse de Conversation: hiérarchisation des actions dans les entretiens de recrutement'. *Cahiers de l'ILSL* 7: 199-230

Bonu, Bruno (1997) 'Remarques sur le traitement de l'erreur dans la classe' [Remarks on the treatment of errors in the classroom]. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 179-86

Bonu Bruno (1998) 'Narration et interaction', in J.-P. Desgouttes, eds., *Les figures du sujet en sciences humaines: motifs de rupture*. Paris: L'Harmattan

Bonu, Bruno (1999) 'Perturbation et négociation dans l'entretien de recrutement' [Perturbation and negotiation in job interviews], *langage & société* n° 89: 69-93

Bonu, Bruno (1999) 'Entre image et parole: le regard dans la narration et l'interaction à la télévision'. In J.P. Desgoutte, (ed), *La mise en scène du discours audiovisuel*, Paris, L'Harmattan: 67-87

Bonu, Bruno, coord. (2002) *Transcrire l'interaction. cahiers de praxématique* 39: 1-159

Bonu, Bruno (2002) 'Présentation', *cahiers de praxématique* 39: 7-14

Bonu, Bruno (2002) 'Transcription et analyse: les unités évaluatives de construction de tour' *cahiers de praxématique* 39: 135-159

Bonu, Bruno (2007) 'Connexion continue et interaction ouverte en réunion visiophonique', *Réseaux*, 144, 25-57.

Bonu, Bruno (2008) 'Interaction et perturbations technologiques en vidéocommunication', *Cahiers de praxématique* 50 [<http://praxematique.revues.org/>]

Bonu, Bruno (2014) 'L'interaction de part et d'autre des barreaux :catégorisations dans la vidéocommunication'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 115-136

Bonu, Bruno, Lorenza Mondada, Marc Relieu, 'Catégorisation: l'approche de Sacks'. In: B. Fradin, L. Quéré, J. Widmer, eds. (1994) *L'enquête sur les catégories*. Paris: École des Hautes Études en Sciences Sociales [Raisons pratiques: Épistémologie, sociologie, théorie sociale/5]: 129-48

- Booth, Susan, Lisa Perkins (1999) 'The use of conversation analysis to guide individualized advice to carers and evaluate change in aphasia: a case study', *Aphasiology* 13: 283-303
- Bovet, Alain (2009) 'Configuring a television debate: categorisation, questions and answers'. In: Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 27-48
- Bovet, Alain (2014) 'Aperçus d'une sociologie inédite, analyser les pronoms, les proverbes et les paradoxes'. In: Alain Bovet, Esther González-Martínez, Fabienne Malbois, eds. *Langage, activités et ordre social: Faire de la sociologie avec Harvey Sacks*. Bern, etc.: Peter Lang: 165-186
- Bovet, Alain; Andrew P. Carlin, Philippe Sormani (2011) 'Discovery Starts Here? The "Pulsar Paper", Thirty Years On-an Ethno-bibliometric Note', *Ethnographic Studies* 12: 126-139
- Bovet, Alain; Esther González-Martínez, Fabienne Malbois, eds. (2014) *Langage, activités et ordre social: Faire de la sociologie avec Harvey Sacks*. Bern, etc.: Peter Lang
- Bovet, Alain; Philippe Sormani, Cédric Terzi (2014) 'The televisual accountability of reality tv: The visual morality of musical performances in talent shows'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 208-233
- Bowles, Hugo (2011) 'The contribution of CA to the study of literary dialogue', *Novitas-ROYAL (Research on Youth and Language)* 5/1: 161-168. Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/bowles.pdf](http://www.novitasroyal.org/Vol_5_1/bowles.pdf)
- Bowles Hugo, Paul Seedhouse, eds. (2007) *Conversation analysis and language for specific purposes*. Bern, etc.: Peter Lang
- Boyd, Elisabeth (1998) 'Bureaucratic authority in the "company of equals:" the interactional management of medical peer review', *American Sociological Review* 63(2): 200-24
- Boyd, Elisabeth, John Heritage (2006) 'Taking the history: questioning during comprehensive history taking'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 151-84
- Boyle, Ronald (2000) 'Whatever happened to preference organisation?', *Journal of Pragmatics* 32/5

- Brannigan, A., Michael Lynch (1987) 'On bearing false witness: perjury and credibility as interactional accomplishments', *Journal of Contemporary Ethnography* 16: 115-46
- Brewer, J.D., G. McBride, S. Yearley, (1991) 'Orchestrating an encounter: A note on the talk of mentally handicapped children', *Sociology of Health and Illness* 13: 58-68
- Bridges, Susan, Brendan Bartlett (2009) 'Moving teachers: public texts and institutional power'. In: Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 185-204
- Broadhurst, Karen (2007) 'Parental help-seeking and the moral order. Notes for policy makers and parenting practitioners on "the first port of call" and "no one to turn to"' *Sociological Research Online*, 12(6) <http://www.socresonline.org.uk/12/6/4.html>
- Brooker, Phillip; Wes Sharrock (2013) 'Remixing music together: The use and abuse of virtual studio software as a hobby'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 135-155
- Broth, Mathias (2008) 'The studio interaction as a contextual resource for TV-production', *Journal of Pragmatics* 40/5: 904-26.
- Broth, Mathias (2008) 'The "Listening shot" as a collaborative practice for categorizing studio participants in a live TV-production', *Ethnographic Studies*, No 10: 69-88
- Broth, Mathias (2009) 'Seeing through screens, hearing through speakers: Managing distant studio space in television control room interaction', *Journal of Pragmatics* 41/10: 1998-2016
- Broth, Mathias (2011) 'The theatre performance as interaction between actors and their audience', *Nottingham French Studies*, 50/2
- Broth, Mathias (2014) 'Pans,tilts, and zooms. Conventional camera gestures in tv production'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 63-96
- Broth, Mathias; Leelo Keevallik (2014) 'Getting ready to move as a couple: Accomplishing mobile formations in a dance class', *Space and Culture*, 17/2: 107-121
- Broth, Mathias; Eric Laurier, Lorenza Mondada (2014) 'Introducing Video at Work'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 1-29
- Broth, Mathias; Eric Laurier, Lorenza Mondada, eds. (2014) *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge



Broth, Mathias, Fredrik Lundström (2013) 'A Walk on the pier: Establishing relevant places in mobile instruction'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 91-122.

Broth, Mathias; Lorenza Mondada (2013) 'Walking away: The embodied achievement of activity closings in mobile interaction', *Journal of Pragmatics* 47: 41-58

Brouwer, Catherine E. (2004). 'Doing pronunciation: A specific type of repair sequence'. In Rod Gardner, Johannes Wagner, eds., *Second language conversations*. London: Continuum: 93-113.

Brouwer, Catherine E. (2013) 'Conversation analysis methodology in second language studies'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1055-1061

Brouwer Catherine E. (2012) 'Talking "cognition" in the audiology clinic\*'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 189 - 210

Brouwer, Catherine; Dennis Day (2012) 'WHO/ICF guidelines and compliance in a hearing aid consultation'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 125-37

Brouwer, Catherine; Day, Dennis; Ferm, Ulrika; Hougaard, Anders; Rasmussen, Gitte; Thunberg, Gunilla J. (2011) 'Treating the actions of children as sensible: Investigating structures in interactions between children with disabilities and their parents', *Journal of Interactional Research in Communication Disorders* 2(2): 153-182.

Brouwer, Catherine E., Gitte Rasmussen, Johannes Wagner (2004). 'Embedded corrections in second language talk'. In Rod Gardner, Johannes Wagner, eds., *Second language conversations*. London: Continuum: 75-92

Brouwer, Catherine. E., Johannes Wagner (2004) 'Developmental issues in second language conversation', *Journal of Applied Linguistics* 1/1: 29-47

Brown, Barry (2001) 'Representing time: The humble timesheet', *Ethnographic Studies* 6: 45-59

Brown, Barry, Eric Laurier (2005) 'Maps and journeys: an ethnomethodological investigation', *Cartographica* 4,3: 17-33

Brun-Cottan, Françoise (1990/1991) 'Talk in the workplace: occupational relevance',

*Research on Language and Social Interaction* 24: 277-95

Bucholtz, Mary (2000) 'The politics of transcription', *Journal of Pragmatics* 32: 1439-65.

Bucholtz, Mary (2007) 'Variation in transcription', *Discourse Studies* 9: 784-808

Bucholtz, Mary (2007) 'Reply: variability in transcribers', *Discourse Studies* 9: 837-842.

Bücker, Jörg (2013) 'Position offerings in German radio phone-in talk shows', *Journal of Pragmatics* 45: 29-49

Burns, Stacy (1996) 'Lawyers' work in the Menendez brothers' murder trial', *Issues in Applied Linguistics* 7: 19-32

Burns, Stacy (1997) 'Practicing law: a study of pedagogic interchange in a law school classroom'. In: Travers, M. & John F. Manzo, eds. *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 265-87

Burns, Stacy (2001) "'Think your darkest thoughts and blacken them:": Judicial mediation of large money damage disputes', *Human Studies* 24: 227-49

Burns, Stacy Lee (2008) 'Demonstrating "Reasonable Fear" at trial: is it science or junk science?', *Human Studies* 31/2: 107-131

Burns, Stacy Lee (2009) 'Doing justice and demonstrating fairness in small claims arbitration', *Human Studies* 32/2 : 109-131

Burns, Stacy Lee (2012) 'Harold Garfinkel: Memorial remarks, recollections and reflections', *Human Studies* 35/2: 159-161

Burns, Stacy Lee (2012) "'Lecturing's Work": A collaborative Study with Harold Garfinkel', *Human Studies* 35/2: 175-192

Burns, Stacy Lee; Mark Peyrot (2003) 'Tough love: nurturing and coercing responsibility and recovery in California drug courts', *Social Problems*, 50/3: 416-438

Burns, Stacy Lee; Mark Peyrot (2008) 'Reclaiming discretion: judicial sanctioning strategy in court-supervised drug treatment', *Journal of Contemporary Ethnography*, 37/4:720-744

Büscher, Monika (2005) 'Social Life under the microscope?', *Sociological Research Online*. 10/1 <http://www.socresonline.org.uk/10/1/buscher.html>

Büscher, Monika (2006) 'Vision in motion', *Environment and Planning A*, 38(2) 281-99

Büscher, Monika, Gloria Jensen (2007) 'Sound Sight: Seeing with Ultrasound', *Health Informatics Journal* 13(1): 23-36.

Büscher, Monika, Jacki O'Neill, John Rooksby (2009) 'Designing for diagnosing: introduction to the special issue on diagnostic work', *Computer Supported Cooperative Work (CSCW)* 18/2-3: 109-128

Bushnell, Cade (2012) 'Talking the talk: the interactional construction of community and identity at conversation analytic data sessions in Japan', *Human Studies* 35/4: 583-605

Butler, Carly W. (2008) *Talk and Social Interaction in the Playground*. Aldershot: Ashgate [Series : Directions in Ethnomethodology and Conversation Analysis]

Butler, Carly W.; Susan Danby & Michael Emmison (2011) 'Address terms in turn beginnings: managing disalignment and disaffiliation in telephone counseling', *Research on Language & Social Interaction* 44: 338-358

Butler, Carly W., Susan Danby, Michael Emmison, Karen Thorpe (2009) 'Managing medical advice seeking in calls to Child Health Line', *Sociology of Health & Illness*, 31/6: 817-834 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 31-47]

Butler, Carly W.; Richard Fitzgerald (2010) 'Membership-in-action: Operative identities in a family meal', *Journal of Pragmatics* 42-9: 2462-2474

Butler, Carly W.; Richard Fitzgerald (2011) "'My f\*\*\*ing personality": swearing as slips and gaffes in live television broadcasts', *Text & Talk* 31/5: 525-551

Butler, Carly W., Richard Fitzgerald, Rod Gardner, eds. (2009) 'Ethnomethodological Approaches to Communication', Special Issue: *Australian Journal of Communication*, 36/3 [ [http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]

Butler, Carly W., Richard Fitzgerald, Rod Gardner (2009) 'Branching out: Ethnomethodological approaches to communication', *Australian Journal of Communication*, 36/3: 1-14 [ [http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]

Butler, Carly, Jonathan Potter, Susan Danby, Michael Emmison, Alexa Hepburn (2010) 'Advice-implicative interrogatives: Building "client-centered" support in a children's helpline', *Social Psychology Quarterly*, 73/3: 265-287

Butler, Carly, Ann Weatherall (2006) "'No, we're not playing families": Membership categorization in children's play', *Research on Language and Social Interaction* 39: 441-70

Butler Carly W.; Ann Weatherall (2011) 'Accomplishing a cross-gender identity: a case of passing in children's talk-in-interaction, and In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 231-249

Butler, Carly W. ; Ray Wilkinson (2013) 'Mobilising reciprocity: Child participation and 'rights to speak' in multi-party family interaction', *Journal of Pragmatics* 50: 37-51

Buttny, Richard (1993) *Social accountability in communication*. London: Sage

Buttny, Richers, Tom L. Isbell (1991). The problem of communicating one's understanding of Zen: A microanalysis of teacher-student interviews in a North American Zen monastery', *Human Studies* 14: 287-309.

Button, Graham (1987) 'Answers as interactional products: two sequential practices used in interviews', *Social Psychology Quarterly* 50: 160-71

Button, Graham (1987) 'Moving out of closings'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 101-51

Button, Graham (1988-89) 'A Short Review of Research on Language and Social Interaction in the United Kingdom.' *Research on Language and Social Interaction* 22: 327-45.

Button, Graham (1990) 'On varieties of closings'. In: George Psathas, ed. *Interaction Competence*. Washington: University Press of America: 93-147

Button, Graham (1990) 'Going up a blind alley: conflating conversation analysis and computational modelling'. In: Paul Luff, G.N. Gilbert, D.M. Frohlich, eds., *Computers and conversation*. London: Academic Press: 67-90

Button, Graham (1990) 'A clash of ideas: a response to Auer', *Human Studies* 13: 393-404

Button, Graham (1991) 'Conversation-in-a-series'. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press:251-77

Button, Graham, ed. (1991) *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press

Button, Graham (1992) 'Answers as interactional products: two sequential practices used in job interviews'. In: Paul Drew, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 212-31

Button, Graham, ed. (1993) *Technology in working order: studies of work, interaction and technology*. London: Routledge

Button, Graham (1993) 'The curious case of the vanishing technology'. In: Graham Button, ed. *Technology in working order: studies of work, interaction and technology*. London: Routledge: 10-28

Button, Graham (1995) 'What's wrong with Speech-Act Theory', *Computer Supported Cooperative Work* 3: 39-42

Button, Graham (1997) 'Cognition in the Wild, Edwin Hutchins', *CSCW* 6/4: 391-5

Button, Graham (2000). 'The ethnographic tradition and design'. *Design Studies*, 21(4), 319-332.

Button, Graham (2001) 'L'ethnométhodologie est-elle constructiviste ?'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 161-74

Button, Graham (2007) 'Book Review: Ethnomethodology's Program: Working Out Durkheim's Aphorism. Harold Garfinkel, edited and introduced by Anne Warfield Rawls', *Computer Supported Cooperative Work (CSCW)* 16/6, 619-626

Button, Graham (2008) 'Against `Distributed Cognition', *Theory, Culture & Society*, 25(2): 87-104

Button, Graham, Neil Casey (1985) 'Topic nomination and pursuit', *Human Studies* 9: 355

Button, Graham, Neil Casey, (1984) 'Generating the topic: the use of topic initial elicitors'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press. 167-90

Button, Graham, Neil Casey (1989) 'Topic initiation: business-at-hand'. *Research on Language and Social Interaction* 22: 61-92

Button, Graham, Jeff Coulter, John R.E. Lee, Wes Sharrock (1995) *Computers, minds and conduct*. Cambridge: Polity Press

Button, Graham, Paul Dourish (1996) 'Technomethodology: Paradoxes and Possibilities *Proceedings of CHI '96, Human Factors in Computing Systems*, 13-18 April 1996, Vancouver, Canada: 19-26

Button, Graham, Richard Harper, (1995/1996) 'The relevance of `Work-Practice' for design', *Computer Supported Cooperative Work* 4: 263-280

Button, Graham, John R.E. Lee, eds (1987) *Talk and social organisation*. Clevedon: Multilingual Matters

- Button, Graham; David Martin, Jacki O'Neill, Tommaso Colombino (2012) 'Lifting the mantle of protection from Weber's presuppositions in his theory of bureaucracy', *Human Studies* 35/2: 235-262
- Button, Graham, David Mason and Wes Sharrock (2003) 'Disempowerment and resistance in the print industry? Reactions to surveillance-capable technology', *New Technology, Work and Organisations*, 18: 50-61
- Button, Graham, Wes Sharrock (1993) 'A disagreement over agreement and consensus in constructionist sociology', *Journal for the Theory of Social Behaviour* 23: 1-25.
- Button, Graham, Wes Sharrock (1994) 'Occasional practices in the work of software engineers'. In: M. Jorotka, J.A. Goguen, eds. *Requirements engineering: social and technical issues*. London: Academic Press: 217-40
- Button, Graham, Wes Sharrock (1995) 'Practices in the work of ordering software development'. In: A. Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon: 159-80
- Button, Graham, Wes Sharrock (1995) 'The mundane work of writing and reading computer programs'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 231-58
- Button, Graham, Wes Sharrock (1995) 'On simulacrum of conversation: toward a clarification of the relevance of conversation analysis for human-computer interaction. In: Peter Thomas, ed., *The Social and Interactional Dimensions of Human-Computer Interfaces*. Cambridge: Cambridge University Press: 107-25
- Button, Graham, Wes Sharrock (1996) 'Project Work: the organisation of collaborative design and development in software engineering', *Computer Supported Cooperative Work (CSCW)* 5: 369-386
- Button, Graham, Wes Sharrock (1998) 'The organizational accountability of technological work', *Social Studies of Science* 28: 73-102
- Button, Graham, Wes Sharrock (2000) 'Design by problem solving'. In Paul Luff, Jon Hindmarsh, Christian Heath, eds., *Workplace Studies: Recovering Work Practice and Informing Systems Design*. Cambridge: Cambridge University Press: 46-67
- Button, Graham, Wes Sharrock (2002) 'Operating the production calculus: ordering a production system in the print industry', *British Journal of Sociology* 53: 275-90
- Button, Graham; Wes Sharrock (2013) 'All at sea: The use of practical formalisms in

yachting'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 105-133

Button, Graham; Wes Sharrock, eds. (2009) *Studies of Work and the Workplace in HCI: Concepts and techniques*. Morgan Claypool

Bysouth, Don (2009) 'The production-recognition of "cognition" as cultural action in talk-in-interaction', *Crossroads of Language, Interaction, and Culture*, 7: 3-15

Bysouth, Don (2013) 'Conversation analysis and therapy'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1111-1114

\*

Cahill, Patricia (2010) 'Child Participation in their primary care consultations'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell 128-145

Campion, Peter, Mark Langdon (2004) 'Achieving multiple topic shifts in primary care medical consultations: A conversation analysis study in U.K. general practice', *Sociology of Health & Illness*, 26: 81-101

Carlgren, Ingrid (2009) 'CA-studies of learning—from an educational perspective', *Scandinavian Journal of Educational Research* 53/ 2: 203-209

Carlin, Andrew (1999) 'The works of Edward Rose: a bibliography', *Ethnographic Studies* 4: 61-77

Carlin, Andrew P. (2002) 'Bibliographic Boundaries and Forgotten Canons.' In Stefan Herbrechter, ed. *Cultural Studies: Interdisciplinarity and Translation*. Amsterdam: Rodopi,

Carlin, Andrew P. (2002) 'Biography and bibliography: an intellectual profile of Edward Rose.' *Auto/Biography* X: 41-54.

Carlin, Andrew P. (2003) 'Some bibliographic practices in interdisciplinary work: accounting for citations in library and information science.' *Accountability in Research* 10: 27-45.

Carlin, Andrew P. (2003) 'Observation and membership categorization: recognizing "Normal appearances" in public space', *Journal of Mundane Behavior* 4(1): 77-91, URL: <http://mundanebehavior.org/issues/v4n1/carlin.htm>

Carlin, Andrew P. (2003) 'Pro forma arrangements: the visual availability of textual artefacts'. In: Mike Ball (ed.) *Image Work*, a Special Issue of *Visual Studies* 18/1 ( April 2003): 6-20

Carlin, Andrew P. (2003) 'Aspects of spatial arrangement in libraries'. In Tomke Lask, ed., *Constructions sociales de l'espace, Les territoires de l'anthropologie de la communication*.

Liège: Les Éditions de l'Université de Liège: 87-99

Carlin, Andrew P.(2004) 'On "Owning" Silence: Talk, Texts and the "Semiotics" of Bibliographies.' *Semiotica* 146: 117-38.

Carlin, Andrew (2006) ‘“Rose’s Gloss”: Considerations of Natural Sociology and Ethnography in Practice’, *Qualitative Sociology Review*, 2/3: 65-77  
([http://www.qualitativesociologyreview.org/ENG/archive\\_eng.php](http://www.qualitativesociologyreview.org/ENG/archive_eng.php))

Carlin, Andrew P. (2007) ‘Auspices of corpus status: bibliography\* as a phenomenon of respecification’. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 91-103

Carlin, Andrew P. (2009) ‘The temporal organization of bibliographies’, *The Library Quarterly*, 79/2: 161-73

Carlin, Andrew P. (2009) ‘Edward Rose and linguistic ethnography: an Ethno-inquiries approach to interviewing’, *Qualitative Research* 9/3: 331-354

Carlin, Andrew P.(2010) ‘Discussion note: Reading ‘A tutorial on membership categorization’ by Emanuel Schegloff’, *Journal of Pragmatics* 42: 257-261

Carlin, Andrew P.; Roger S. Slack, eds. (2013) ‘Special Memorial Issue: Egon Bittner - Phenomenology in Action’, *Ethnographic Studies* Issue No. 13:  
<http://www.zhbluzern.ch/index.php?id=2583>

Carroll, D. (2004) ‘Restarts in novice turn beginnings: Disfluencies or interactional achievements?’ In R. Gardner, J. Wagner, eds., *Second language conversations*. London: Continuum: 201-220

Carroll, D. (2005) ‘Vowel-marking as an interactional resource in Japanese novice ESL conversation’. In K. Richards, P. Seedhouse, eds., *Applying conversation analysis*. Basingstoke: Palgrave Macmillan: 214-234 .

Castellani, Stefania, Antonietta Grasso, Jacki O’Neill, Frederic Roulland (2009) ‘Designing technology as an embedded resource for troubleshooting’, *Computer Supported Cooperative Work (CSCW)* 18/2-3: 199-227

Cefaï, Daniel; Nathalie Depraz (2001) ‘De la méthode phénoménologique dans la démarche ethnométhodologique’. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L’ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection “Recherches”]: 99-119

Cekaite, Asta (2010) ‘Shepherding the child: embodied directive sequences in parent-child



interactions', *Text & Talk* 30/1: 1-25

Chanial, Philippe (2001) 'L' ethnométhodologie comme anticonstructivisme'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 297-314

Chapman, Debra D.; Peter Eglin (2014) "'The Machines Don't Lie": A Study of the Social Production of Mechanization in the Determination of Voter Intent', *Qualitative Sociology Review* X/2

Chatwin, John (2008) 'Pre-empting "trouble" in the homoeopathic consultation', *Journal of Pragmatics* 40/2: 244-256

Chevalier, Fabienne H. G. (2008) 'Unfinished turns in french conversation: how context matters', *Research on Language & Social Interaction*, 41/1: 1-30

Chevalier, Fabienne H.G. (2009) 'The facework of unfinished turns in French conversation', *Discourse Studies* 11: 267-284

Chevalier, Fabienne H.G. (2011) 'Managing impartiality in French tourist offices: Responses to recommendation-seeking questions', *Discourse Studies* 13: 139-161

Chevalier, Fabienne H. G., ed. (2011) 'French Language and Social Interaction: Studies in Conversation Analysis and Interactional Linguistics', special issue of *Nottingham French Studies*, 50/2 Copies may be obtained at sue.ruszczynski [at] nottingham.ac.uk

Chevalier, Fabienne H. G. (2011) 'Language and social interaction: An introduction', *Nottingham French Studies*, 50/2

Chevalier, Fabienne H.G. (2011) 'On the emergent and interactive character of grammatical resources in interaction: a single-case analysis of a left dislocation in spoken French', *Nottingham French Studies*, 50/2

Chevalier, Fabienne H.G., Rebecca Clift (2008) 'Unfinished turns in French conversation: Projectability, syntax and action', *Journal of Pragmatics* 40/10: 1731-52

Childs, Carrie (2012) "'I'm not X, I just want Y": Formulating "wants" in interaction', *Discourse Studies* 14: 181-196

Childs, Carrie (2012) 'Directing and requesting: two interactive uses of the mental state terms want and need', *Text & Talk* 32/6: 727-749

Chua, Beng-Huat (1979) 'Describing a national crisis: An exploration in textual analysis', *Human Studies* 2: 47-61

Chui, Kawai (2009) 'Conversational coherence and gesture', *Discourse Studies* 11: 661-680

Cibulka, Paul (2013) 'The writing hand: Some interactional workings of writing gestures in Japanese conversation', *Gesture*, 13/2: 166-192

Cicourel, Aaron V. *Method and measurement in sociology*. New York: The Free Press

Cicourel, Aaron V. (1968) *The social organization of juvenile justice*. New York: Wiley (London: Heinemann, 1976)

Cicourel, Aaron V. (1973) *Cognitive sociology: language and meaning in social interaction*. Harmondsworth: Penguin

Cicourel, Aaron V. (1974) *Theory and method in a study of Argentine fertility*. New York: Wiley

Cicourel, Aaron V. (1981) 'The role of cognitive-linguistic concepts in understanding everyday social interactions'. *Annual Review of Sociology* 7: 87-106

Cicourel, Aaron V. (1985) 'Doctor-patient discourse'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press, vol. III: 193-202

Cicourel, Aaron V. et al. (1974) *Language use and school performance*. New York: Academic Press

Christodoulidou, Maria (2010) 'Complaints about misbehaviour', *Journal of Greek Linguistics*, 10/2: 295-316

Church, Amelia (2009) *Preference organisation and peer disputes: How young children resolve conflict*. Aldershot: Ashgate.

Clark, Colin, Paul Drew, Trevor Pinch (1994) 'Managing customer 'objections' during real-life sales negotiations', *Discourse and Society* 5: 437-62

Clark, Colin, Paul Drew, Trevor Pinch (2003) 'Managing prospect affiliation and rapport in real-life sales encounters', *Discourse Studies* 5: 5-31

Clark, Colin, Trevor Pinch (1988) 'Microsociology and microeconomics: selling by social control'. In: N.G. Fielding, ed. *Actions and structure: research methods and social theory*. London: Sage: 117-41

Clark, Colin, Trevor Pinch (1992) 'The anatomy of a deception: fraud and finesse in the mock auction sales con', *Qualitative Sociology* 15: 151-75

- Clark, Colin, Trevor Pinch (1995) *The hard sell: The language and lessons of street - wise marketing* . London: Harper Collins
- Clark, Colin, Trevor Pinch (2010) 'Some major organisational consequences of some "minor", organised conduct: evidence from a video analysis of pre-verbal service encounters in a showroom retail store'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 140-71
- Clark, Shannon J.; Pamela L. Hudak (2011) 'When surgeons advise against surgery', *Research on Language & Social Interaction* 44: 385-412
- Clarke, Karen, John Rooksby, and Mark Rouncefield (2007) ' 'You've got to take them seriously': meeting information needs in mental healthcare', *Health Informatics Journal* 2007 13: 37-45.
- Clarke, Michael T., Ray Wilkinson (2005). 'The usability of AAC in conversation: A case study of interaction between a child using AAC and her classmate'. in: A. Pruski, H. Knops, ed., *Assistive Technology: From virtuality to reality*. Amsterdam: IOS Press, 3-7.
- Clarke, Michael T., Ray Wilkinson (2007). 'Interaction between Children with Cerebral Palsy and their Peers 1: Organising and Understanding VOCA use'. *Augmentative and Alternative Communication* 23(4), 336-348.
- Clarke, Michael T, Ray Wilkinson (2008). 'Interaction between Children with Cerebral Palsy and their Peers 2: Understanding Initiated VOCA Mediated Turns'. *Augmentative and Alternative Communication* 24(1), 3-15
- Clarke, Michael; Ray Wilkinson (2009) 'The collaborative construction of non-serious episodes of interaction by non-speaking children with cerebral palsy and their peers', *Clinical Linguistics & Phonetics*, 23/8: 583-597
- Clarke, Michael, Ray Wilkinson (2010) 'Speaker transfer in non-speaking children's peer conversation: Time, timing and use of voice output communication aids'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 249-266
- Clayman, Steven E. (1988) 'Displaying neutrality in television news interviews', *Social Problems* 35: 474-92
- Clayman, Steven E. (1989) 'The production of punctuality: social interaction, temporal organization, and social structure', *American Journal of Sociology* 95: 659-91
- Clayman, Steven E. (1990) 'From talk to text: newspaper accounts of reporter-source

interactions', *Media, Culture and Society* 12: 79-103

Clayman, Steven E. (1991) 'News interview openings: aspects of sequential organization.' In: Paddy Scannell (ed.), *Broadcast Talk: A Reader*. Beverly Hills: Sage: 48-75.

Clayman, Steven E. (1992) 'Caveat orator: audience disaffiliation in the 1988 presidential debates.' *The Quarterly Journal of Speech* 78: 33-60.

Clayman, Steven E. (1992) 'Footing in the achievement of neutrality: the case of news interview discourse'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 163-98

Clayman, Steven E. (1993) 'Booing: The anatomy of a disaffiliative response', *American Sociological Review*, 58: 110-130

Clayman, Steven E. (1993) 'Reformulating the question: a device for answering/not answering questions in news interviews and press conferences', *Text* 13: 159-88

Clayman, Steven E. (1995) 'The dialectic of ethnomethodology,' *Semiotica* 107(1/2): 105-123.

Clayman, Steven E. (1995) 'Defining moments, presidential debates, and the dynamics of quotability,' *Journal of Communication* 45(3): 118-146.

Clayman, Steven (1998) 'Gatekeeping in action: editorial conferences and assessments of newsworthiness', *American Sociological Review* 63: 178-99

Clayman, Steven E. (2001) 'Answers and evasions', *Language and Society* 30: 403-42

Clayman, Steven E. (2002) 'Sequence and solidarity.' In: Edward J. Lawler, Shane R. Thye, eds. *Advances in Group Processes: Group Cohesion, Trust, and Solidarity..* Elsevier Science: 229-53

Clayman, Steven E. (2002) 'Tribune of the people: maintaining the legitimacy of aggressive journalism,' *Media, Culture, and Society* 24: 191-210.

Clayman, Steven E. (2002) 'Disagreements and third parties: dilemmas of neutralism in panel news interviews.' *Journal of Pragmatics* 34: 1385-1401.

Clayman, Steven E. (2004) 'Arenas of interaction in the mediated public sphere,' *Poetics* 73-98.

Clayman, Steven E (2006) 'Understanding news media: the relevance of interaction'. In Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 135-54

Clayman, Steven E. (2006) 'Arenas of interaction in the new media era.' In: Mats Ekstrom, Asa Kroon, and Mats Nylund, eds. *News From the Interview Society*. Gothenburg: Nordicom: 239-64.

Clayman, Steven E. (2007) 'Speaking on behalf of the public in broadcast news interviews'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 221-43

Clayman, Steven E. (2008) 'Broadcast Talk'. In Wolfgang Donsbach, ed. *International Encyclopedia of Communication*. Oxford: Blackwell: 372-376

Clayman, Steven E. (2008) 'Interview as Journalistic Form.' In Wolfgang Donsbach, ed. *International Encyclopedia of Communication*. Oxford: Blackwell: 2509-2513

Clayman, Steven E. (2008) 'Talk in interaction as a locus for media studies.' In Marcel Burger, ed. *L'Analyse Linguistique des Discours des Médias: Théories, Méthodes, et Perspectives*. Quebec: Nota Bene: 83-109

Clayman, Steven E. (2010) 'Questions in Broadcast Journalism'. In Alice Freed, Susan Ehrlich, eds. *Why Do You Ask?: The Function of Questions in Institutional Discourse*. Oxford: Oxford University Press: 256-278

Clayman, Steven E. (2010) 'Address terms in the service of other actions: The case of news interview talk', *Discourse & Communication* 4: 161-183

Clayman, Steven E. (2012) 'Turn-constructive units and the transition-relevance place'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 150-66

Clayman, Steven E. (2012) 'Conversation analysis in the news interview'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 630-56

Clayman, Steven E. (2012) 'Address terms in the organization of turns at talk: The case of pivotal turn extensions', *Journal of Pragmatics* 44:1853-1867

Clayman, Steven E. (2013) 'Agency in response: The role of prefatory address terms', *Journal of Pragmatics* 57: 290-302

Clayman, Steven, Marc Elliott, John Heritage, Laurie McDonald (2006) 'Historical Trends in Questioning Presidents, 1953-2000', *Presidential Studies Quarterly* 36(4): 561-83

Clayman, Steven E., Virginia T. Gill, (2004) 'Conversation analysis'. In A. Bryman & M.

Hardy, eds., *Handbook of data analysis*. London: Sage: 589-606

Clayman, Steven E.; Virginia Teas Gill (2012). 'Conversation analysis'. In James Gee and Michael Handford, eds. *The Routledge Handbook of Discourse Analysis*. Oxford, UK: Routledge:120-134

Clayman, Steven E., John Heritage (2009) 'Question design as a comparative and historical window into president-press relations'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 299-315

Clayman, Steven, John Heritage (2002) *The News Interview: Journalists and Public Figures on the Air*. Cambridge: Cambridge University Press

Clayman, Steven, John Heritage (2002) 'Questioning Presidents: Journalistic deference and adversarialness in the press conferences of Eisenhower and Reagan', *Journal of Communication* 52: 749-77

Clayman, Steven, John Heritage, Marc Elliott and Laurie McDonald (2007) 'When does the watchdog bark?: Conditions of Aggressive Questioning in Presidential News Conferences', *American Sociological Review* 72: 23-41

Clayman, Steven E., Douglas W. Maynard (1995) 'Ethnomethodology and conversation analysis'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 1-30

Clayman, Steven E., Ann Reisner (1998) 'Gatekeeping in action: editorial conferences and assessments of newsworthiness,' *American Sociological Review* 63: 178-199.

Clayman, Steven E.; Tanya Romaniuk (2011) 'Questioning candidates'. In Mats Ekström, Marianna Patrona, eds., *Talking politics in broadcast media: Cross-cultural perspectives*. Amsterdam : John Benjamins: 15-32

Clayman, Steven E., Jack Whalen (1988/89) 'When the medium becomes the message: the case of the Rather-Bush encounter', *Research on Language and Social Interaction* 22: 241-72

Clemente, Ignasi (2007) 'Clinicians' routine practices of non-disclosure: Prioritizing "protection" over the information needs of adolescents with cancer'. *Canadian Journal of Research Nursing*, 39/4: 18-34

Clemente, Ignasi (2009) 'Progressivity and participation: children's management of parental assistance in paediatric chronic pain encounters', *Sociology of Health & Illness*, 31/6: 872-888

[reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 83-98]

Clemente, Ignasi (2012) 'Conversation analysis and anthropology'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 688-700

Clemente, Ignasi; Seung-Hee Lee, John Heritage (2008) 'Children in chronic pain: Promoting pediatric patients' symptom accounts in tertiary care', *Social Science & Medicine* 66 1418-1428

Clift, Rebecca (1999) 'Irony in conversation', *Language in Society* 28, 523-53

Clift, Rebecca (2001) 'Meaning in interaction: the case of "actually"'. *Language*, 77/2: 245-291.

Clift, Rebecca (2003) 'Synonyms in action'. *International Journal of English Studies*, 3/1: 167-187.

Clift, Rebecca (2005) 'Discovering Order'. *Lingua*, 115: 1641-65

Clift, Rebecca (2006) 'Indexing stance: Reported speech as an interactional evidential'. *Journal of Sociolinguistics*, 10/5: 569-95.

Clift, Rebecca (2007) 'Getting there first: non-narrative reported speech in interaction'. In: Elizabeth Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 120-49

Clift, Rebecca (2012) 'Who knew?: A view from linguistics', *Research on Language & Social Interaction* 45/1: 69-75

Clift, Rebecca (2013) 'No laughing matter: laughter and resistance in the construction of identity'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 223-236

Clift, Rebecca, Paul Drew, Ian Hutchby (2006) 'Conversation Analysis'. In J-O. Ostman and J. Verschueren, eds. in collaboration with ElineVersluys. *Handbook of Pragmatics*. John Benjamins

Clift, Rebecca; Paul Drew, Ian Hutchby (2009) 'Conversation analysis'. In: Sigurd D'hondt, Jan-Ola Östman, Jef Verschueren, eds. *The Pragmatics of Interaction*. Amsterdam: Benjamins: 40-54

Clift, Rebecca, Fadi Helani (2010) '*Inshallah*: Religious invocations in Arabic topic

transition', *Language in Society*, 39/3: 357-382

Clift, Rebecca, Elisabeth Holt (2007) 'Introduction' to E. Holt and R. Clift, eds., *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 1-15.

Clifton, Jonathan (2009) 'Beyond taxonomies of influence: "doing" influence and making decisions in management team meetings', *Journal of Business Communication* 46/1: 57-79.

Clifton, Jonathan (2009) 'A membership categorization analysis of the Waco siege: Perpetrator-victim identity as a moral discrepancy device for 'doing' subversion', *Sociological Research Online*, 14/5 [<http://www.socresonline.org.uk/14/5/8.html>]

Coates, Sally (1999) 'Analysing the physical: an ethnomethodological study of boxing', *Ethnographic Studies* 4: 14-26

Cobb-Moore, Charlotte, Susan Danby, Ann Farrell (2008) "'I told you so": justification used in disputes in young children's interactions in an early childhood classroom', *Discourse Studies* 10: 595-614.

Cobb-Moore, Charlotte, Susan Danby, Ann Farrell (2009) 'Young children as rule makers', *Journal of Pragmatics* 41/8: 1477-1492

Colebrook, Claire; Alec McHoul (1996) 'Discussion note: Interpreting understanding context', *Journal of Pragmatics* 25: 431-440 [ref.: Coulter, 1994]

Collins, Sarah (2005) 'Communicating for a clinical purpose: Strategy in interaction in healthcare consultations', *Communication & Medicine* 2; [Special issue 'Professional theories and institutional interaction']: 111-22

Collins, Sarah (2005) 'Explanations in consultations: the combined effectiveness of doctors' and nurses' communication with patients'. *Medical Education*, 39, 785-796.

Collins, Sarah; Nicky Britten, Johanna Ruusuvuori, A. Thompson (2007) *Patient participation in health care consultations: Qualitative perspectives*. New York : McGraw Hill

Collins, Sarah, Paul Drew, I. Watt, V, Entwistle (2005) '“Unilateral” and “bilateral” practitioner approaches in decision-making about treatment', *Social Science & Medicine*, 61/12: 2611-2627

Collins, Sarah, Ivana Marková, (1999) 'Interactions between impaired and unimpaired speakers: intersubjectivity and the interplay of culturally shared and situation specific knowledge.' *British Journal of Social Psychology* 38:339-68



- Collins, Sarah, Ivana Markova, Joan Murphy (1997) 'Bringing conversations to a close: the management of closings in interactions between AAC users and "natural" speakers', *Journal of Clinical Linguistics and Phonetics* 11: 467-93
- Collins, Sarah, Joan Murphy (1994) 'The development of news-tellings in conversations between AAC users and 'natural' speakers', *Communication Matters* 8: 20-4
- Conein, Bernard (1993) 'L'ethnométhodologie comme sociologie descriptive: réflexivité et sui-référentialité des catégories sociales', *Cahiers de Recherches Ethnométhodologique* 1: 73-88
- Conein, Bernard (2001) 'Classification sociale et catégorisation'. In: Michel de Fornel, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 239-58
- Conein, Bernard (2005) 'Agir dans et sur l' espace de travail avec des objets ordinaires ', *intellectica* n° 41-42 "Espace, inter/action & cognition": 163-79
- Conein, Bernard, et al. (1986) *Lexique et faits sociaux*. (Lexique 5). Lille: Presses Universitaires de Lille
- Conein, Bernard, Michel de Fornel, Louis Quéré, (1990) *Les formes de la conversation*, vol. 1. Issy les Moulineaux: CNET "Réseaux"
- Conein, Bernard, Michel de Fornel, Louis Quéré, (1991) *Les formes de la conversation*, vol. 2. Issy les Moulineaux: CNET "Réseaux"
- Conein, Bernard, B. Laks (1989) 'A quoi servent les recettes? Savoir et savoir faire dans la cuisine domestique'. In: *Langage et travail*, 1989: 24-42
- Conroy, Thomas Michael (1999) "'I Don't Want to Burst Your Bubble": Affiliation and Disaffiliation in a Joint Accounting by Affiliated Pair Partners', *Human Studies* 22: 339-59
- Cooren, François (2009) 'The haunting question of textual agency: Derrida and Garfinkel on iterability and eventfulness', *Research on Language & Social Interaction*, 42/1: 42-67
- Corrin, Juliette (2010) 'A young child's experience of maternal open-class repair initiation: learning about talk and learning about talk-in-interaction', In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 23-41
- Corrin, Juliette; Clare Tarplee, B. Wells, B. (2001) 'Interactional linguistics and language development: A conversation analytic perspective on emergent syntax'.. In M. Selting, E.

Couper-Kuhlen, eds., *Studies in interactional linguistics*. Amsterdam : John Benjamins: 199-225

Costello, Brian A.; Felicia Roberts. (2001) 'Medical recommendations as joint social practice', *Health Communication* 13/3: 241-260

Coulon, Alain (1987) *L'ethnométhodologie*. Paris: P.U.F. (Que saisje?)

Coulon, Alain (1993) *Ethnométhodologie et éducation*. Paris: Presses Universitaires de France

Coulon, Alain (1995) *Ethnomethodology*. Thousand Oaks: Sage [Qualitative Research Methods 36] (translation of Coulon, 1987)

Coulter, Jeff (1973) 'Language and the conceptualization of meaning', *Sociology* 7:173-89

Coulter, Jeff (1973) *Approaches to Insanity*. Bath, UK: Martin Robertson

Coulter, Jeff (1975) 'Perceptual accounts and interpretive asymmetries', *Sociology* 9:385-96

Coulter, Jeff (1976) 'Harvey Sacks: a preliminary appreciation', *Sociology* 10: 507-12

Coulter, Jeff (1979) *The social construction of mind: studies in ethnomethodology and linguistic philosophy*. London: Macmillan

Coulter, Jeff (1979) 'Beliefs and practical understanding'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 163-86

Coulter, Jeff (1979) 'The brain as agent', *Human Studies* 2/4: 335-348

Coulter, Jeff (1982) *Rethinking cognitive theory*. London: Macmillan

Coulter, Jeff. (1982) 'Remarks on the conceptualization of social structure', *Philosophy of the Social Sciences* 12:33-46.

Coulter Jeff (1983) 'Contingent and *a priori* structures in sequential analysis', *Human Studies* 6: 361-74

Coulter, Jeff (1985) 'Two concepts of the mental'. In: K.J. Gergen, K.E. Davis, ed. *The social construction of the person*. New York: Springer:

Coulter, Jeff (1986) 'Affect and social context: emotion definition as a social task'. In: R. Harré, ed. *The social construction of emotions*. Oxford: Basil Blackwell: 120-34

Coulter, Jeff (1989) *Mind in action*. Cambridge: Polity Press

Coulter, Jeff (1990) *Ethnomethodological sociology*. Edward Elgar

Coulter, Jeff (1990) 'Elementary properties of argument sequences'. In: George Psathas, ed. *Interaction Competence*. Washington: University Press of America: 181-203

Coulter, Jeff (1991) 'Logic: ethnomethodology and the logic of language'. In: Graham Button, ed. *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press: 20-50

Coulter, Jeff (1991) 'Cognition: cognition in an ethnomethodological mode' In: Graham Button, ed. *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press: 176-95

Coulter, Jeff (1991) 'The Grammar of Schizophrenia.' In: William F. Flack, D. Miller and M. Wiener, eds., *What is Schizophrenia?* London: Springer-Verlag.

Coulter, Jef (1994) 'Is contextualizing necessarily interpretive?', *Journal of Pragmatics*, 21: 689-698

Coulter Jeff (1995) 'Conceptual transformations', *Sociological theory* 13: 163-77

Coulter Jeff (1996) 'Human practices and the observability of the "macrosocial"', *Zeitschrift für Soziologie* 25:337-45

Coulter, Jeff (1996) 'Reply: A logic for "context"', *Journal of Pragmatics* 25 441-445 [ref.: Claire Colebrook, Alec McHoul, 1996]

Coulter, Jeff (1999) 'Discourse and Mind', *Human Studies* 22: 163-81

Coulter, Jeff (2001) 'The social construction of what?', *Science Technology & Human Values* 26: 82-6

Coulter, Jeff. (2001) 'Human practices and the observability of the "macro-social."' In: Theodore Schatzki, Karin Knorr-Cetina, Eike von Savigny, eds. *The practice turn in contemporary theory*. New York: Routledge: 29-41.

Coulter, Jeff (2004) 'What is "discursive psychology"?'', *Human Studies* 27: 335-40

Coulter, Jeff (2005) 'Language without mind'. In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 79-92

- Coulter, Jeff (2008) 'Twenty-five theses against Cognitivism', *Theory, Culture & Society*, 25(2): 19-32
- Coulter, Jeff (2009) 'Rule-following, rule-governance and rule-accord: reflections on rules after Rawls', *Journal of Classical Sociology* 9/4: 389-403
- Coulter, Jeff, E.D. Parsons (1991) 'The praxiology of perception: visual orientations and practical action', *Inquiry* 33: 251-72
- Coulter, Jeff; Wes Sharrock (1998). 'On what we can see'. *Theory and Psychology*, 8/2: 147-164.
- Coulter, Jeff, Wes Sharrock (2007) *Brain, mind and human behavior in contemporary cognitive science: critical assessments of the philosophy of psychology*. Ceredigion U.K.; Lewiston, New York, U.S.A.: The Edwin Mellen Press
- Couper-Kuhlen, Elisabeth (2004) 'Prosody and sequence organization in English conversation: The case of new beginnings'. In E. Couper-Kuhlen, C. E. Ford, eds., *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins: 335 - 376
- Couper-Kuhlen, Elisabeth (2007) 'Assessing and accounting'. In: Elizabeth Holt, Rebecca Clift, eds., *Reporting Talk: Reported speech in interaction*. Cambridge: Cambridge University Press, 81-119.
- Couper-Kuhlen, Elisabeth (2009) 'A sequential approach to affect: The case of "disappointment"'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 94-123
- Couper-Kuhlen, Elisabeth (2010) 'Commentary on Stivers and Rossano: "Mobilizing Response"', *Research on Language & Social Interaction*, 43/1: 32-37
- Couper-Kuhlen, Elisabeth (2012). 'Exploring affiliation in the reception of conversational complaint stories'. In M-L. Sorjonen, A. Peräkylä, eds., *Emotion in interaction*. Oxford, Oxford University Press.
- Couper-Kuhlen, Elisabeth (2012) 'Some truths and untruths about final intonation in conversational questions'. In J. P. De Ruiter, ed., *Questions: Formal, functional and interactional perspectives*. Cambridge: Cambridge University Press
- Coupland, Justine; Nikolas Coupland, Jeffrey D. Robinson, (1992) "'How are you?": Negotiating phatic communion', *Language in Society*, 21: 207-230.

- Coupland Justine; Jeffrey D. Robinson, Nikolas Coupland (1994). 'Frame negotiation in doctor-elderly patient consultations', *Discourse and Society*, 5: 89-124.
- Couture, Shari J. (2007) 'Multiparty talk in family therapy: Complexity breeds opportunity', *Journal of Systemic Therapies*, 26/1: 63-82
- Couture, S Shari J.; Olga Sutherland (2006) 'Giving advice on advice-giving: A conversation analysis of Karl Tomm's practice', *Journal of Marital and Family Therapy* 32: 329-45.
- Cowley, Sarah, Jan Mitcheson, Anna Houston (2004) 'Structuring health needs assessments: the medicalisation of health visiting', *Sociology of Health and Illness* 26: 503-26
- Crabtree, Andy (2000) 'Talking Work: Language-games, Organisations and Computer-Supported Cooperative Work', *Computer Supported Cooperative Work (CSCW)* 9/2: 215-37
- Crabtree, Andy (2000) 'Remarks on the social organisation of space and place', *Journal of Mundane Behavior* 1/1 [www.mundanebehavior.org]
- Crabtree, Andy (2001) 'On the practical availability of work-practice', *Ethnographic Studies*. 6: 7-16
- Crabtree, Any. (2003) *Designing Collaborative Systems: A Practical Guide to Ethnography*. London: Springer-Verlag
- Crabtree, Andy (2004) 'Taking technomethodology seriously: Hybrid change in the ethnomethodology-design relationship', *European Journal of Information Systems* 13: 195-209
- Crabtree, Andy, Steve Benford, Mauricio Capra, Martin Flintham, Adam Drozd, Nick Tandavanitj, Matt Adams, Ju Row Farr (2007) 'The Cooperative work of gaming: orchestrating a mobile SMS game', *Computer Supported Cooperative Work* 16/1-2: 167-198
- Crabtree, Andy, Andrew French, Chris Greenhalgh, Steve Benford, Keith Cheverst, Dan Fitton, Mark Rouncefield, Connor Graham 'Developing digital records: early experiences of record and replay', *Computer Supported Cooperative Work* 15/4: 281-319
- Crabtree, Andy, Tom Rodden (2004) 'Domestic routines and design for the home', *Computer Supported Cooperative Work (CSCW)* 13/2: 191-220
- Crabtree, Andy, Tom Rodden and Steve Benford (2005) 'Moving with the times: IT research and the boundaries of CSCW', *Computer Supported Cooperative Work (CSCW)* 14/ 3 217-251
- Crabtree, Andy; Mark Rouncefield, Peter Tolmie (2011) 'The temporal order of work'. In:

- Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 91-108
- Crabtree, Andy; Peter Tolmie, Mark Rouncefield (2013) 'Cooking for pleasure'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 21-51
- Craven, Alexandra; Jonathan Potter (2010) 'Directives: Entitlement and contingency in action', *Discourse Studies* 12: 419-442
- Crist, Eileen (1996) 'Naturalists' portrayals of animal life: engaging the Verstehen approach', *Social studies of Science* 26: 799-838
- Crist, Eileen (2000) *Images of Animals: Anthropomorphism and Animal Mind*. Philadelphia: Temple University Press
- Crist, Eileen (2002) 'The Inner Life of Earthworms: Darwin's Argument and Its Implications'. In M. Bekoff, C. Allen and G. M. Burghardt eds. *The Cognitive Animal, Empirical and Theoretical Perspectives on Animal Cognition*. London: MIT Press.
- Crist, Eileen (2004) 'Can an insect speak? The case of the honeybee dance language', *Social Studies of Science* 34: 7-43
- Christodoulidou Maria (2011) 'Lexical markers within the university lecture', *Novitas-ROYAL (Research on Youth and Language)* 5/1: 143-160
- Cromdal, Jakob (2000) 'Creating a monolingual story in bilingual conversation'. In: J. N. Jørgensen & A. Holmen, red. *Det er Conversation 801, degil mi? Perspectives on the bilingualism of Turkish-speaking children and adolescents in North Western Europe*. Copenhagen Studies in Bilingualism, Køge Series, K7. Copenhagen: The Royal Danish School of Educational Studies.
- Cromdal, Jakob (2001) "'Can I be with?'" Negotiating play entry in a bilingual school', *Journal of Pragmatics*, 33: 515-43
- Cromdal, Jakob (2001) 'Overlap in bilingual play: Some implications of code-switching for overlap resolution', *Research on Language and Social Interaction* 34: 421-51
- Cromdal, Jakob (2003) 'The creation and administration of social relations in bilingual group work', *Journal of Multilingual and Multicultural Development* 24: 56-75
- Cromdal, Jakob (2004) 'Building bilingual oppositions: Code-switching in children's play', *Language in Society* 33: 33-58

Cromdal, Jakob, ed. (2009) 'Childhood and Social interaction in everyday life, special issue', *Journal of Pragmatics* 41/8:

Cromdal, Jakob (2009) 'Childhood and social interaction in everyday life: Introduction to the special issue', *Journal of Pragmatics* 41/8: 1473-1476

Cromdal, Jakob (2011) 'Gender as a practical concern in children's management of play participation'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 294-309

Cromdal, Jakob (2013) 'Conversation analysis and emergency calls'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 982-985

Cromdal, Jakob; Håkan Landqvist, Daniel Persson-Thunqvist, Karin Osvaldsson (2012) 'Finding out what's happened: Two procedures for opening emergency calls', *Discourse Studies*: 371-397

Cromdal, Jakob; Karin Osvaldsson (2012) 'Working towards trouble: Some categorial resources for accomplishing disputes in a correctional youth facility'. In Susan Danby, Maryanne Theobald, eds.. *Disputes in everyday life: The social and moral orders of children and young people*. American Sociological Association & Emerald: 141-163.

Cromdal, Jakob, Karin Osvaldsson, Daniel Persson-Thunqvist (2008) 'Context that matters: Producing "thick-enough descriptions" in initial emergency reports', *Journal of Pragmatics* 40/5: 927-59.

Cromdal, Jakob; Daniel Persson-Thunqvist, Karin Osvaldsson (2012) 'SOS one-one-two what has occurred?: Managing openings in children's emergency calls', *Discourse, Context & Media*, 1, 183-202.

Cruz, Fernanda Miranda Da (2014) 'Categorizations of patients diagnosed with Alzheimer's: alternative membership categorization devices displayed by participants in talk-in-interaction'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 193-214

Cuff, E.C. (1993) *Problems of Versions in Everyday Situations*. Washington, D.C.: University Press of America

Cuff, E.C., M.A. Atkinson, John R.E. Lee (1978) 'The recommencement of a meeting as a member's accomplishment'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 133-53

Cuff, E.C., D.W. Francis (1978) 'Some features of "invited stories" about marriage

breakdown', *International Journal of the Sociology of Language* 18

Cuff, E.C., D. Hustler (1982) 'Stories and storytime in an infant classroom', *Semiotica* 42: 119-54

Cuff, E.C., Wes Sharrock (1985) 'Meetings'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press. Vol. III: 149-59

Curl, Traci S. (2004) "'Repetition" repairs: The relationship of phonetic structure and sequence organization'. In: Elizabeth Couper-Kuhlen, Cecilia E. Ford, eds. (2004) *Sound Patterns in Interaction: Cross-linguistic studies from conversation*. Amsterdam/Philadelphia: John Benjamins: 273-98

Curl, Traci S. (2005) 'Practices in other-initiated repair resolution: The phonetic differentiation of repetitions', *Discourse Processes* 39/1: 1-44

Curl, Traci S. (2006) 'Offers of assistance: Constraints on syntactic design' *Journal of Pragmatics* 38/8: 1257-80

Curl, Traci S., Paul Drew (2008) 'Contingency and action: a comparison of two forms of requesting', *Research on Language & Social Interaction*, 41/2: 129-53

Curl, Traci S., John Local, Gareth Walker (2006) 'Repetition and the prosody-pragmatics interface', *Journal of Pragmatics* 38 1721-51

Curley, Carleen Ann (1998) 'Teaching the body to make tea within social interaction', *Issues in Applied Linguistics*, 9: 151-78

Czyzewski, Marek (1989) 'Garfinkel, "cognitive revolution", and conversation analysis. *International Journal of the Sociology of Language* 78, pp. 43-55

Czyzewski, Marek (1994) 'Reflexivity of actors versus reflexivity of accounts', *Theory, Culture & Society* 11: 161-8 [reprinted in: Michael Lynch & Wes Sharrock, eds. (2003) *Harold Garfinkel*, London, etc. Sage, Vol. 1]

Czyzewski, Marek (1995) 'Mm Hm tokens as interactional devices in the psychotherapeutic in-take interview'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 73-90

Dallmayr, Fred R (2006) 'Book Symposium: Kenneth Liberman on Tibetan Debating Practice', *Human Studies* 29: 381-386



- Damico, J.S., M., Oelschlaeger, N.N. Simmons-Mackie (1999) 'Qualitative methods in aphasia research: Conversation analysis', *Aphasiology*. 13: 667-680
- Danby, Susan (1998) 'The serious and playful work of gender: talk and social order in a preschool classroom'. In: N. Yelland (ed.), *Gender in Early Childhood*. London: Routledge, 175-205
- Danby, Susan (2009) 'Childhood and social interaction in everyday life: An epilogue', *Journal of Pragmatics* 41/8: 1596-1599
- Danby, Susan, Carolyn D. Baker (1998). 'What's the problem? Restoring social order in the preschool classroom'. In: I. Hutchby, J. Moran-Ellis, eds., *Children and Social Competence: Arenas of Action*. London, Falmer: 157-86
- Danby, Susan, Carolyn Baker (1998) 'How to be masculine in the block area', *Childhood* 5: 151-75
- Danby, Susan, Carolyn D. Baker (2000) 'Unravelling the fabric of social order in block area'. In: S. Hester & D. Francis, eds., *Local educational order: Ethnomethodological studies of knowledge in action*. Amsterdam: John Benjamins: 91-140
- Danby, Susan, Carolyn Baker, Michael Emmison (2005) 'Four observations on openings in calls to Kids Help Line'. In: Carolyn Baker, Michael Emmison, Alan Firth eds. *Calling for Help: Language and Social Interaction in Telephone Helplines* Amsterdam: John Benjamins: 133--151
- Danby, Susan, Carly W. Butler, Michael Emmison (2009) 'When 'listeners can't talk': Comparing active listening in opening sequences of telephone and online counselling', *Australian Journal of Communication*, 36/3: 91-114 [ [http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]
- Danby, Susan; Christina Davidson, Maryanne Theobald, Brooke Scriven, Charlotte Cobb-Moore, Sandra Houen, Sandra Grant, Lisa M. Given, Karen Thorpe (2013) 'Talk in activity during young children's use of digital technologies at home', *Australian Journal of Communication* 40/2 [ <http://austjourcomm.org/index.php/ajc/index>]
- Danby Susan, Lynette Ewing, Karen Thorpe (2011) 'The novice researcher: interviewing young children', *Qualitative Inquiry* 17/1: 74-84
- Dant, Tim, Dave Francis (1998) '[Planning in Organisations: Rational Control or Contingent Activity?](#)' *Sociological Research Online*, vol. 3, no. 2
- Dausendschön-Gay; Ulrich, Ulrich Krafft (2009) 'Preparing next actions in routine activities', *Discourse Processes*, 46: 247-268

- Davey, B. and Gramkow Andersen, K. (1996) 'Some practical and legal aspects concerning the collection of empirical data'. In: Jensen, K.A. and Steensig, J., eds.,: *Datadag*. Aarhus: ADLA (Danish Association for Applied Linguistics)
- David, Gary C., Angela Cora Garcia, Anne Warfield Rawls, Donald Chand (2009) 'Listening to what is said -- transcribing what is heard: the impact of speech recognition technology (SRT) on the practice of medical transcription (MT)', *Sociology of Health & Illness*, 31/6: 924-938 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 133-47]
- David, Gary, Paul Jalbert (2008) 'Undoing degradation: the attempted "rehumanization" of Arab and Muslim Americans', *Ethnographic Studies*, No 10: 23-47
- Davidson, Judy A. (1978) 'An instance of negotiation in a call closing', *Sociology* 12: 123-33
- Davidson, Judy A. (1984) 'Subsequent versions of invitations, offers, requests, and proposals dealing with potential or actual rejection'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press.: 102-28
- Davidson, Judy Arlene (1990) 'Modifications of invitations, offers and rejections'. In: George Psathas, ed., *Interaction Competence*. Washington: University Press of America: 149-79
- Davis, Kathy (1986) 'The process of problem (re)formulation in psychotherapy', *Sociology of Health & Illness*, 8/1: 44-74
- Day, Dennis (1994). 'Tang's dilemma and other problems: Ethnification processes at some multicultural workplaces'. *Pragmatics*, 4, 315-336.
- Day, Dennis (1998) 'Being ascribed and resisting membership in an ethnic group'. In: Charles Antaki & Sue Widdicombe, eds. *Identities in Talk*. London, Sage: 151-70
- Day, Dennis (2006) 'Ethnic and social groups and their linguistic categorization'. In Kristin Bührig, Jan D. ten Thije, eds. *Beyond misunderstanding: Linguistic analyses of intercultural communication*. Amsterdam: Benjamins: 217 - 244
- Day, Dennis (2008) 'In a bigger, messo, context', *Journal of Pragmatics* 40/5: 979-96.
- Day, Dennis (2013) 'Conversation analysis and membership categories'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1050-1055
- Day, Dennis; Susanne Kjaerbeck (2012) 'Treating student contributions as displays of

understanding in group supervision'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 67 - 88

Day, Dennis; Susanne Kjaerbeck (2013) "'Positioning" in the conversation analytic approach', *Narrative Inquiry*, 23/1: 16-39

Day, Dennis ; Johannes Wagner (2008) 'Ethnomethodology and Conversation Analysis'. In: Gerd Antos; Elja Ventola, eds. *Interpersonal Communication*. Berlin : Mouton de Gruyter: 33-52 [Handbooks of Applied Linguistics]

Day, Dennis; Johannes Wagner (2014) 'Objects as tools for talk', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 101 – 124

de Kok, Bregje Christina (2008) 'The role of context in conversation analysis: Reviving an interest in ethno-methods', *Journal of Pragmatics* 40/ 5: 886-903.

Dean, Michelle; Gail Fox Adams, Connie Kasari (2013) 'How narrative difficulties build peer rejection: A discourse analysis of a girl with autism and her female peers', *Discourse Studies* 15/2: 147-166

Demosthenous, Catherine .M. (2010). *Social Inclusion and Exclusion in Universities: Linguistics, Categories and Conversational Resources*. Saarbrücken: VDM Verlag,.

Demosthenous Catherine M.(2012) 'Inclusion/exclusion for Aboriginal and Torres Strait Islander Students: Understanding how 'We' matters', *Journal of Social Inclusion* 3/1: 71-85

Dennis, Alex (2003) 'Skepticist philosophy as ethnomethodology', *Philosophy of the Social Sciences* 33 (2): 151-73.

Dennis, Alex (2004) 'Lynch on Schutz and Science: Postanalytic Ethnomethodology Reconsidered', *Theory & Science* [ISSN: 1527-5558]  
<http://theoryandscience.icaap.org/content/vol5.1/dennis.html>

Denvir, Paul; Anita M. Pomerantz (2009) 'A qualitative analysis of a significant barrier to organ and tissue donation: Receiving less-than-optimal medical care', *Health Communication*, 24/7: 597-607

Deppermann, Arnulf (2005). 'Conversational interpretation of lexical items and conversational contrasting'. In: A. Hakulinen & M. Selting, eds., *Syntax and lexis in conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam: John Benjamins: 289-306

Deppermann, Arnulf (2011) 'The study of formulations as a key to an interactional semantics',

*Human Studies*, 34/2: 115-128

Deppermann, Arnulf (2011) 'Notionalization: The transformation of descriptions into categorizations', *Human Studies*, 34/2: 155-181

Deppermann, Arnulf (2012) 'Negotiating hearing problems in doctor-patient interaction: Practices and problems of accomplishing shared reality'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 90-103

Deppermann, Arnulf, ed. (2013) 'Special Issue: Conversation analytic studies of multimodal interaction', *Journal of Pragmatics* 46/1: 1-172

Deppermann, Arnulf (2012) 'How does 'cognition' matter to the analysis of talk-in-interaction?', *Language Sciences* 34 746-767

Deppermann, Arnulf (2013) 'Turn-design at turn-beginnings: Multimodal resources to deal with tasks of turn-construction in German', *Journal of Pragmatics* 46/1: 91-121

Deppermann, Arnulf (2013) 'Multimodal interaction from a conversation analytic perspective', *Journal of Pragmatics* 46/1: 1-7

Deppermann, Arnulf (2013) 'Interview als Text vs. Interview als Interaktion' [61 Absätze]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 14(3), Art. 13, <http://nbn-resolving.de/urn:nbn:de:0114-fqs1303131>

Deppermann, Arnulf. (2013) '(What) does "Positioning" offer more than "Membership Categorization"? Evidence from a mock story', *Narrative Inquiry*, 23/1: 62-88

Deppermann, Arnulf; Maria Egbert (2012) 'Conclusions and future perspectives for application and innovation'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 159-63

Deppermann, Arnulf; Reinhold Fiehler, Thomas Spranz-Fogasy, eds. (2006) *Grammatik und Interaktion*. Radolfzell: Verlag für Gesprächsforschung

Deppermann, Arnulf; Reinhold Schmitt, Lorenza Mondada (2010) 'Agenda and emergence: Contingent and planned activities in a meeting', *Journal of Pragmatics* 42/6: 1700-1718

Deppermann, Arnulf; Thomas Spranz-Fogasy (2011) 'Doctors' questions as displays of

understanding', *Communication & Medicine*, 8/2: 111-122

Dersley; Ian, Anthony Wootton (2000) 'Complaint sequences within antagonistic argument', *Research on Language and Social Interaction* 33: 375-406

Dersley; Ian, Anthony Wootton (2001) 'In the heat of the sequence: interactional features preceding walkouts from argumentative talk', *Language in Society* 30: 611-38

De Stefani, Elwys (2006) 'Le chiusure conversazionali nell'interazione al banco di un supermercato' [Closings in interactions at the counter of a supermarket]. In Y. Bürki & E. De Stefani (eds.) *Trascrivere la lingua. Dalla filologia all'analisi conversazionale*. Bern: Peter Lang: 369-403

De Stefani, Elwys (2009) 'Per un'onomastica interazionale. I nomi propri nella conversazione' [Towards an interactional onomastics. Proper names in conversation] *Rivista Italiana di Onomastica*, 15/1: 9-40

De Stefani, Elwys (2010) 'Reference as an interactively and multimodally accomplished practice. Organizing spatial reorientation in guided tours'. In M. Pettorino, A. Giannini, I. Chiari, F. M. Dovetto, eds., *Spoken communication*. Newcastle: Cambridge Scholars Publishing: 137-170

De Stefani, Elwys (2011) "*Ah petta ecco, io prendo questi che mi piacciono*". *Agire come coppia al supermercato. Un approccio conversazionale e multimodale allo studio dei processi decisionali*. [Doing being a couple at the supermarket. A conversational and multimodal approach to decision-making processes], Roma, Aracne

De Stefani, Elwys (2013) 'The collaborative organisation of next actions in a semiotically rich environment: Shopping as a couple'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 123-151.

De Stefani, Elwys (2014) 'Establishing joint orientation towards commercial objects in a self-service store: How practices of categorisation matter', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 271 – 294

De Stefani, Elwys; Anne-Danièle Gazin (2014) 'Instructional sequences in driving lessons: Mobile participants and the temporal and sequential organization of actions ' *Journal of Pragmatics* 65: 63-79

De Stefani, Elwys, Anne-Sylvie Horlacher (2008) 'Topical and sequential backlining in a French radio-phone-in program: Turn shapes and sequential placements' *Pragmatics* 18/3:

381-406

De Stefani, Elwys, Mondada, Lorenza (2007) 'L'organizzazione multimodale e interazionale dell'orientamento spaziale in movimento' [The multimodal and interactional organisation of spatial orientation in mobile settings] *Bulletin Suisse de Linguistique Appliquée*, 85: 131-159

De Stefani, Elwys, Mondada, Lorenza (2010) 'Die Eröffnung von sozialen Begegnungen im öffentlichen Raum. Die emergente Koordination der räumlichen, visuellen und verbalen Handlungen' [The openings of social encounters in public space. The emerging coordination of spatial, visual, and verbal actions]. In L. Mondada, R. Schmitt, eds., *Situationseröffnungen. Zur multimodalen Herstellung fokussierter Interaktion*. Tübingen: Narr: 103-170

De Stefani, Elwys; Lorenza Mondada (2014) 'Reorganizing mobile formations: When 'guided' participants initiate reorientations in guided tours', *Space and Culture*, 17/2: 157-175

D'Hondt, Sigurd (2002) 'Framing gender: Incongruous gendered identities in Dar es Salaam adolescents' talk'. In: Paul McIlvenny, ed., *Talking Gender and Sexuality*. Amsterdam: Benjamins: 207-36

D'hondt, Sigurd (2009) 'Others on trial: The construction of cultural otherness in Belgian first instance criminal hearings', *Journal of Pragmatics* 41/4: 806-828

D'hondt, Sigurd (2009) 'Calling the stops in a Dar-es-Salaam minibus: Embodied understandings of place in a drop-off routine', *Journal of Pragmatics* 41/10: 1962-1976

D'hondt, Sigurd (2009) 'Good Cops, Bad Cops: Intertextuality, agency, and structure in criminal trial discourse', *Research on Language & Social Interaction*, 42/3: 249-275

D'Hondt, Sigurd (2011). 'Ah-prefacing in Kiswahili second pair parts', *Language in Society*, 40: 563-590

D'hondt, Sigurd (2013) 'Analyzing equivalences in discourse: Are discourse theory and membership categorization analysis compatible?', *Pragmatics* 23/3: 421-445

Diaz, F.; Charles Antaki (2001) 'Análisis de la conversación e intersubjetividad'. in Crespo, E.; C. Soldevilla, eds., *La constitución social de la subjetividad*. Madrid: Catarata: 32-48

Dickerson, Paul; Ben Robins, Kerstin Dautenhahn (2013) 'Where the action is: A conversation analytic perspective on interaction between a humanoid robot, a co-present adult and a child with an ASD', *Interaction Studies* 14:2, 297-316

Dickerson, Paul; Penny Stribling, John Rae (2007) 'Tapping into interaction: How children with Autistic Spectrum Disorders design and place tapping in relation to activities in progress',

*Gesture*, 7, 271-303

DiDomenico, Stephen M.; Jeffrey Boase (2013). 'Bringing mobiles into the conversation: Applying a conversation analytic approach to the study of mobiles in co-present interaction', in D. Tannen & A. M. Trester, eds., *Discourse 2.0: Language and New Media*. Georgetown, D.C.: Georgetown University Press: 119-132

Dillon, Patrick J.(2011) 'Moral accounts and membership categorization in primary care medical interviews', *Communication & Medicine*, 8/3: 211-22

Dingwall, Robert (1998) 'Empowerment or enforcement? Some questions about power and control in divorce mediation'. In Dingwall, R. and Eekelaar, J.M., eds., *Divorce Mediation and the Legal Process: British Practice and International Experience*. Oxford: Oxford University Press:150-67

Dingwall, Robert (2000) 'Language, law and power: ethnomethodology, conversation analysis and the politics of law and society studies', *Law and Social Inquiry* 25: 885-911.

Djordjilovic, Olga (2012) 'Displaying and developing team identity in workplace meetings-a multimodal perspective', *Discourse Studies* 14/1: 111-127

Dobbinson , Sushie; Michael R. Perkins , Jill Boucher (1998) 'Structural patterns in conversations with a woman who has autism: Studies in ethnomethodology and conversation analysis', *Journal of Communication Disorders* , 31/ 2: 113 – 134

Dobbinson , Sushie; Michael R. Perkins, Jill Boucher (2003) 'The interactional significance of formulas in autistic language . *Clinical Linguistics & Phonetics* , 17/4-5: 299-307

Dodier, Nicolas (2001) 'Une éthique radicale de l'indexicalité'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 315-30

Dori-Hacohen, Gonen (2014) 'Spontaneous or controlled: Overall structural organization of political phone-ins in two countries and their relations to societal norms', *Journal of Pragmatics*, 70: 1–15

Douglas, Jack D. ed. (1971) *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul (1970)

Dourish, Paul, Graham Button (1998). 'On "Technomethodology": Foundational relationships between ethnomethodology and system design'. *Human-Computer Interaction*, 13(4), 395-432.

- Drew, Paul (1978) 'Accusations: the occasioned use of members' knowledge of "religious geography" in describing events', *Sociology* 12: 1-22
- Drew, Paul (1981) 'Adults' corrections of children's mistakes: A response to Wells and Montgoaulmery' . In P. French, M. MacLure, eds., *Adult-child conversation: Studies in structure and process*. London: Croom Helm: 244-267 .
- Drew, Paul (1984) 'Speakers' reporting in invitation sequences'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 129-51
- Drew, Paul (1985) 'Analyzing the use of language in courtroom interaction'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press, vol. III: 133-47
- Drew, Paul (1987) 'Po-faced receipts of teases', *Linguistics* 25: 219-53
- Drew, Paul (1989) 'Recalling someone from the past'. In: Roger, D., Peter Bull, eds., *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters: 96-115
- Drew, Paul (1990) 'Strategies in the contest between lawyer and witness in crossexamination'. In: N. Levi & A.G. Walker, eds. *Language in the judicial process*, New York: Plenum: 39-64
- Drew, Paul (1990) 'Conversation Analysis: Who needs it?', *Text* 10: 27-35
- Drew, Paul (1991) 'Asymmetries of knowledge in conversational interactions'. In: I. Markovà, K. Foppa, eds. *Asymmetries in dialogue*. Hemel Hempstead: Harvester Whetsheaf: 29-48
- Drew, Paul (1992) 'Contested evidence in courtroom cross-examination: the case of a trial for rape'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 470-520
- Drew, Paul (1995) 'Interaction sequences and anticipatory interactional planning'. In: E.N. Goody (ed.) *Social intelligence and interaction: expressions and implications of the social bias in human intelligence*. Cambridge: Cambridge University Press: 111-38
- Drew, Paul (1997) "'Open" class repair initiators in response to sequential sources of troubles in conversation', *Journal of Pragmatics* 28: 69-101
- Drew, Paul (1998) 'Complaints about transgressions and misconduct', *Research on Language and Social Interaction* 31: 295-325
- Drew, Paul (2001) 'Spotlight on the patient' *Text* 21: 261B268



- Drew, Paul (2002) 'Out of context: an intersection between domestic life and the workplace, as contexts for (business) talk', *Language and Communication* 22: 477-94
- Drew, Paul (2003) 'Conversation analysis'. In Smith, J. (ed.) *Qualitative Psychology: A Practical Guide to Research Methods*, London, Sage:132-58
- Drew, Paul (2003) 'Precision and exaggeration in interaction', *American Sociological Review*, 68: 917-38
- Drew, Paul (2003) 'Comparative analysis of talk-in-interaction in different institutional settings: a sketch'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 293-308
- Drew, Paul (2004) 'Conversation analysis'. In K. Fitch, R. Sanders, eds. *Handbook of Language and Social Interaction*, Lawrence Erlbaum: 71-102
- Drew, Paul (2005) 'Conversation analysis'. In K. L. Fitch & R. E. Sanders, eds., *Handbook of language and social interaction*. Mahwah, NJ: Lawrence Erlbaum: 71-102
- Drew, Paul (2005) 'Is *confusion* a state of mind?'. In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 161-83
- Drew, Paul (2005) 'The interactional generation of exaggerated versions in conversation'. in: Hakulinen, Auli, Margret Selting, eds. *Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam: Benjamins: 233-255
- Drew, Paul (2006) 'Mis-alignments in 'after-hours' calls to a British GP's practice: a study in telephone medicine'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 416-44
- Drew, Paul (2006) 'When documents "speak": documents, language and interaction'. In Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 63-80
- Drew, Paul (2009) "'Quit talking while I'm interrupting": A comparison between positions of overlap onset in conversation. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 70-93
- Drew, Paul (2010) 'Commentary'. *Journal of Asian Pacific Communication* (special issue on medical interactions), 20/2: 303-305.

- Drew, Paul (2012) 'What drives sequences?', *Research on Language & Social Interaction* 45/1: 61-68
- Drew, Paul (2012) 'Turn design'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 131-49
- Drew, Paul, Alan Backhouse (1992) 'The design implications of social interaction in a workplace setting', *Environment and Planning B*, 19: 573-84
- Drew, Paul, John Chatwin, Sarah Collins (2001) 'Conversation analysis: a method for research into interactions between patients and health-care professionals', *Health Expectations* 4:58-70
- Drew, Paul, Kathy Chilton (2000) 'Calling just to keep in touch: regular and habitualised telephone calls as an environment for small talk'. In: Justine Coupland, ed., *Small Talk*. Longman, New Jersey: 138-62
- Drew, Paul, John Heritage (1992) 'Analyzing talk at work: an introduction'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 3-65
- Drew, Paul, John Heritage, eds. (1992) *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press
- Drew, Paul, John Heritage, eds. (2006) *Conversation Analysis* (4 Volumes), London: Sage. <http://www.uk.sagepub.com/booksProdDesc.nav?prodId=Book228355&>
- Drew, Paul, John Heritage (2006) 'Editors' introduction'. In Paul Drew, John Heritage, eds. *Conversation Analysis* (Volume 1), London: Sage: xxi-xxxvii.
- Drew, Paul, Elisabeth Holt (1988) 'Complainable matters: the use of idiomatic expressions in making complaints', *Social Problems* 35: 398-417
- Drew, Paul, Elisabeth Holt (1995) 'Idiomatic expressions and their role in the organization of topic transition in conversation'. In: M. Everaert, E-J. van der Linden, A. Schenk, R. Schreuder, eds. *Idioms, structural and psychological perspectives*. Hillsdale, N.J.: Lawrence Erlbaum: 117-32
- Drew, Paul, Elisabeth Holt (1998) 'Figures of speech: idiomatic expressions and the management of topic transition in conversation', *Language in Society* 27: 495-522
- Drew, Paul, Elisabeth Holt (2005) 'Figurative pivots: the use of figurative expressions in pivotal topic transitions', *Research on Language and Social Interaction*, 38: 35-61

- Drew, Paul, Geoffrey Raymond, Darin Weinberg, eds. (2006) *Talk and Interaction in Social Research Methods*. London, etc. Sage
- Drew, Paul, Marja-Leena Soronjen (1997) 'Institutional Dialogue'. In: T. A van Dijk, ed., *Discourse Studies: A Multidisciplinary Introduction*. London: Sage: 92-118
- Drew, Paul; Merran Toerien, Annie Irvine, Roy Sainsbury, (2014), "Personal Adviser Interviews With Benefits Claimants in UK Jobcentres", *Research on Language and Social Interaction*, 47/3: 306–316
- Drew, Paul, Traci Walker (2009) 'Going too far: Complaining, escalating and disaffiliation', *Journal of Pragmatics*, 41/12: 2400-2414
- Drew, Paul; Traci Walker (2010) 'Requesting assistance in calls to the police'. In M.Coulthard, A.Johnson, eds. *Handbook of Forensic Linguistics*. Routledge: 95-110
- Drew, Paul; Traci Walker, Richard Ogden (2013) 'Self-repair and action construction'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press
- Driessen, J.J. (1997) 'Worldly interpretations of a suspicious story', *Ethnographic Studies 2*: 3-15.
- Drummond, Kent (1989) 'A backward glance at interruptions', *Western Journal of Speech Communication*, 53:150-166 .
- Drummond, Kent, Hopper, Robert (1993). 'Backchannels Revisited: Acknowledgment tokens and speakership incipency', *Research on Language and Social Interaction 26*: 157-77
- Drummond, Kent, Hopper, Robert (1993) 'Acknowledgement tokens in series', *Communication Reports 6*: 47-53
- Drummond, Kent, Hopper, Robert (1993) 'Some uses of *Yeah*', *Research on Language and Social Interaction 26*; 203-12
- Dulong, Renaud (1994) 'Quand l'histoire disqualifie les catégories: la perspective historique de W. Schapp'. In: B. Fradin, L. Quéré, J. Widmer, eds. (1994) *L'enquête sur les catégories*. Paris: École des Hautes Études en Sciences Sociales [Raisons pratiques: Épistémologie, sociologie, théorie sociale/5]: 273-96
- Dulong, Renaud (1998) *Le témoin oculaire: les conditions de l'attestation personnelle*. [The eye witness: social conditions of personal testimony] Paris: Editions de l'École des Hautes Études en Sciences Sociales [Recherches d'histoire et de sciences sociales / Studies in History

and the Social Sciences, 79]

Dupret, Baudouin (2001) 'Présentation'. In: Dupret, Baudouin (ed.) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48: 343-48

Dupret, Baudouin (ed.) (2001) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48

Dupret, Baudouin (2001) 'L'intention en acte. Approche pragmatique de la qualification pénale dans un contexte égyptien'. In: Dupret, Baudouin (ed.) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48: 439-67

Dupret, Baudouin (2002) 'Sexual Morality at the Egyptian bar: female circumcision, sex change operations, and motives for suing', *Islamic Law and Society* 9: 41-69

Dupret, Baudouin (2003) 'The Person in an Egyptian judicial context: An Ethnomethodological analysis of courtroom proceedings', *International Journal for the Semiotics of Law / Revue Internationale de Sémiotique Juridique*: 5-44

Dupret, Baudouin (2004) 'L'autorité de la référence : Usages de la charî'a islamique dans le contexte judiciaire égyptien' [The Authority of Reference: Uses of Islamic Sharia in an Egyptian Judicial Context], *Archives de Sciences Sociales des Religions*, 125: 189-209

Dupret, Baudouin (2004) 'Morale ou nature : Négocier la qualification de la faute dans une affaire égyptienne d'homosexualité' [Morality or Nature: Negotiating the Characterization of the Offense in an Egyptian Case of homosexuality], *Négociation* 2: 41-57

Dupret, Baudouin (2004) 'Intention in action: a pragmatic approach to criminal characterization in an Egyptian context', in B. Dupret (ed.), *Standing trial: law and the person in the modern Middle East*, London, I.B.: Tauris

Dupret, Baudouin (2005) 'The Practice of Judging: The Egyptian Judiciary at Work in a Personal Status Case', in M.K. Masud, R. Peters and D. Powers (ed.), *Dispensing justice in Muslim courts: Qadis, procedures and judgments*, Leiden, E.J. Brill

Dupret, Baudouin, ed. (2005) *Droit et expertise dans une perspective praxéologique* [Law and Expertise in a praxiological perspective], special issue of *Droit et Société*, 61, 2005

Dupret, Baudouin (2005) 'Présentation: Droit et expertise dans une perspective praxéologique' [Introduction: Law and Expertise in a Praxiological Perspective], *Droit et Société* #61: 619-26

Dupret, Baudouin (2005) 'Le corps mis au langage du droit. Comment conférer à la nature une pertinence juridique' [The Body in the Language of the Law: How to Ascribe Legal Relevance to Nature], *Droit & Société* 61: 5-28

Dupret, Baudouin (2006) *Le Jugement en action. Ethnométhodologie du droit, de la morale et de la justice en Egypte*. [Adjudication in action: ethnomethodology of law, morality and justice in Egypt], Geneva, Librairie Droz

Dupret, Baudouin (2009) 'The Judge, the Spirits and the Law: devil possession, personal agency and mind/body dichotomy in an Egyptian courtroom', *Ethnographic Studies*. 11: 76-86

Dupret, Baudouin (2011) *Practices of Truth: An ethnomethodological inquiry into Arab contexts*. Amsterdam: John Benjamins

Dupret, Baudouin (2011). *Adjudication in action: An ethnomethodology of Law*. Aldershot, England: Ashgate

Dupret, Baudouin, Jean-Noël Ferrié (2007) 'The audience they assign themselves: three arab channels and their "self-presentation" (al-Jazeera, al-Manar, al-Hurra)', *Ethnographic Studies*, No 9: 63 - 80

Dupret, Baudouin, Jean-Noël Ferrié (2008) 'News headlines: stating in brief what is relevant in today's world (al-Arabiya, al-Jazeera, al-Manar, BBC World)', *Ethnographic Studies*, No 10: 49-68

Dupret, Baudouin, Jean-Noël Ferrié (2008) 'Legislating at the shopfloor level: Background knowledge and relevant context of parliamentary debates', *Journal of Pragmatics* 40: 960-78

Dupret, Baudouin, Enrique Klaus, Jean-Noël Ferrié (2009) 'Scandal and dialogical network: what does morality do to politics. About the Islamic headscarf within the Egyptian parliament'. In. Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 161-84

Dupret, Baudouin, Jiri Nekvapil, Ivan Leudar, eds. (2007) "Media, wars and identities: Broadcasting Islam, Muslims and the Middle East". *Ethnographic Studies*, No 9 [http://halshs.archives-ouvertes.fr/halshs-00195864/fr/]

Dupret, Baudouin, Jiri Nekvapil, Ivan Leudar, eds. (2008) *Media, Wars and Identities - Part Two*. *Ethnographic Studies*, No 10 [http://halshs.archives-ouvertes.fr/halshs-00278342/fr/]

- Duranti, Alessandro (2007) 'Transcripts, like Shadows on a Wall', *Mind, Culture, and Activity* 13(4): 301-10.
- Duranti, Alessandro, Charles Goodwin, eds. (1992) *Rethinking context: language as an interactive phenomenon*. Cambridge: Cambridge University Press
- Eberle, Thomas S. (2012) 'Phenomenological life-world analysis and ethnomethodology's program', *Human Studies* 35/2: 279-304
- Edwards, Derek (1995) 'Sacks and psychology', *Theory & Psychology*, 5/4: 579-596 .
- Edwards, Derek; Alessandra Fasulo (2006) "'To Be Honest": Sequential uses of honesty phrases in talk-in-interaction', *Research on Language and Social Interaction*, 39 (4): pages 343-76
- Edwards, Derek, Elizabeth H. Stokoe (2007) 'Self-help in calls for help with problem neighbours', *Research on Language and Social Interaction* 40/1: 9-32
- Edwards, Derek; Elizabeth Stokoe (2011) "'You Don't Have to Answer": Lawyers' Contributions in Police Interrogations of Suspects', *Research on Language & Social Interaction* 44/1: 21-43
- Eerdmans, Susan L., Micaela Di Candia (2007) 'Watching paint dry: the sequentiality of idiomatic expressions in NS-NS and NS-NNS talk-in-interaction', *Discourse Studies* 9: 579-595
- Egbert, Maria M. (1991) 'Scientists' orientation to an experimental apparatus in their interaction in a chemistry lab', *ial Issues in Applied Linguistics* 2: 269-300
- Egbert, Maria (1996) 'Context sensitivity in conversation analysis: Eye gaze and the German repair initiator "bitte."', *Language in Society*, 25: 587-612
- Egbert, Maria M. (1997) 'Schisming: the collaborative transformation from a single conversation to multiple conversations', *Research on Language and Social Interaction* 30: 1-51
- Egbert, Maria M. (1997) 'Some interactional achievements of other-initiated repair in multi-person conversation', *Journal of Pragmatics* 27: 611-34
- Egbert, Maria M. (1998) 'Miscommunication in language proficiency interviews of first-year German students: A comparison with natural conversation' . In R. Young, A. W. He, eds., *Talking and testing: Discourse approaches to the assessment of oral proficiency*. Amsterdam: John Benjamins: 147-169

Egbert, Maria (2004) 'Other-initiated Repair and Membership Categorization: Some conversational events that trigger linguistic and regional membership categorization', *Journal of Pragmatics* 36/8: 1467-98.

Egbert, Maria (2011) 'Conversation analysis applied to user centered design: a study of who "the user" is'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 207-221

Egbert, Maria (2012) 'Interaktion in der Audiometrie : Zur Paradoxie der Relevanzmarkierung von Störungen'. In: Ruth Ayaß ; Christian Meyer, eds. *Sozialität in Slow Motion : Theoretische und empirische Perspektiven*. Wiesbaden : Springer: 463-479

Egbert, Maria (2013) 'Conversation analysis and dyads, triads, and more'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 972-976

Egbert, Maria; Jörg. Bergmann,(2005) 'Angst - Von der Phänomenologie zur Interaktion : Psychotherapie und Sozialwissenschaften', *Zeitschrift für Qualitative Forschung*. 4/6: 227-242

Egbert, Maria; Arnulf Deppermann (2012) 'Introduction to Conversation Analysis with examples from audiology'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 40-7

Egbert, Maria; Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung.  
<http://www.verlag-gespraechsforschung.de/2012/egbert.html>

Egbert, Maria, Andrea Golato, Jeffrey D. Robinson (2009) 'Repairing reference'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 104-32

Egbert, Maria; Ben Mathews (2012) 'User Centered Design: From understanding hearing loss and hearing technologies towards understanding interaction'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 48-55

Egbert, Maria, Monika Vöge (2008) 'Wh-interrogative formats used for questioning and beyond: German warum (why) and wieso (why) and English why', *Discourse Studies* 10:

17-36.

Eglin, Peter (1975) 'What should sociology explain—Regularities, rules or interpretations', *Philosophy of the Social Sciences* 5: 337-391

Eglin, Peter.(1979) 'Resolving reality disjunctures on Telegraph Avenue: A Study of Practical Reasoning.' *Canadian Journal of Sociology* 4: 359-77.

Eglin, Peter (1980) *Talk and Taxonomy: A Methodological Comparison of Ethnosemantics and Ethnomethodology with Reference to Terms for Canadian Doctors*. Amsterdam: John Benjamins

Eglin, Peter (1980) 'Culture as method: location as an interactional device', *Journal of Pragmatics* 4: 121-35

Eglin, Peter (2000) 'Interruptions', *Ethnographic Studies* 5: 56-67

Eglin, Peter (2002) 'Members' gendering work: 'women', 'feminists' and membership categorization analysis', *Discourse & Society* 13: 819-25

Eglin, Peter (2009) 'What do we do Wednesday? On beginning the class as university-specific work: A preliminary study', *Canadian Review of Sociology* 46/ 1: 39-57.

Eglin, Peter (2013) 'Ethnomethodology and conversation analysis.' in David L. Brunzma, Keri Lyall Smith, Brian Gran, eds., *Handbook of Sociology and Human Rights*. Boulder and London: Paradigm, 355-364

Eglin, Peter, Stephen Hester (1992) 'Category, Predicate and Task: The Pragmatics of Practical Action', *Semiotica* 88: 243-68

Eglin, Peter, Stephen Hester (1999) Moral order and the Montreal massacre: a story of membership categorization analysis.' In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 195-230

Eglin, Peter, Stephen Hester (1999) "You're all a bunch of feminists:" Categorization and the politics of terror in the Montreal Massacre', *Human Studies* 22: 253-72

Eglin, Peter, Stephen Hester (2003) *The Montreal Massacre A Story of Membership Categorization Analysis*. Waterloo, ONT, Ca: Wilfrid Laurier University Press

Eglin, Peter, Stephen Hester (2010) 'Présentation'. In Lena Jayyusi, *Catégorisation et Ordre Moral*. Tr. Michel Barthélémy. Collection *Études Sociologiques*. Paris: Economica: 17-42.



- Eglin, Peter; D. Wideman (1986) 'Inequality in professional service encounters: Verbal strategies of control versus task performance in calls to the police', *Zeitschrift für Soziologie*, 15: 341-62.
- Ehrlich, Susan (2002) 'Legal institutions, nonspeaking reciprocity and participants' orientations', *Discourse & Society* 13/6: 731-747
- Ehrlich, Susan; Jack Sidnell (2006) "'I think that's not an assumption you ought to make": Challenging presuppositions in inquiry testimony', *Language in Society*, 35/5: 655-676
- Ekberg, Katie; Amanda LeCouteur (2012) Negotiating behavioural change: Therapists' proposal turns in Cognitive Behavioural Therapy, *Communication & Medicine*, 9/3: 229-239
- Ekberg, Stuart (2012) 'Addressing a source of trouble outside of the repair space', *Journal of Pragmatics* 44/4 : 374-386
- Ekberg, Stuart; Amanda LeCouteur(2014) 'Making arrangements in talk-in-interaction', *Text and Talk* 32/4: 377-400
- Ekström, Anna; Oskar Lindwall (2014) 'To follow the materials: The detection, diagnosis and correction of mistakes in craft education', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 227 – 248
- Ekström, Mats (2009) 'Announced refusal to answer: a study of norms and accountability in broadcast political interviews', *Discourse Studies* 11: 681-702.
- Ekström, Mats; Åsa Kroon Lundell (2011) 'The joint construction of a journalistic expert identity in studio interactions between journalists on TV news', *Text & Talk* 31/6: 661-681
- Emerson, Robert M.; James A. Holstein (2012) 'Melvin Pollner and Ethnomethodology', *The American Sociologist* 43:1-6
- Emirbayer, Mustafa; Douglas W. Maynard (2011) 'Pragmatism and Ethnomethodology', *Qualitative Sociology* 34: 221-261
- Emmertsen, Sofie (2007) 'Interviewers' challenging questions in British debate interviews', *Journal of Pragmatics* 39/3: 570-591
- Emmertsen, Sofie ;Trine Heinemann (2010 ) "Realization as a device for remedying problems of affiliation in interaction", *Research on Language & Social Interaction*, 43/2: 109-132
- Emmison, Mike (1987) 'Victors and vanquished: the social organization of ceremonial

congratulations and commiserations', *Language and Communication* 7: 95-110

Emmison, Mike (1988) 'On the interactional management of defeat', *Sociology* 22: 233-51

Emmison, Michael (2013) 'Epistemic engine' versus 'role-play method': Divergent trajectories in contemporary conversation analysis', *Australian Journal of Communication* 40/2 [<http://austjourcomm.org/index.php/ajc/index>]

Emmison, Michael; Carly W. Butler; Susan Danby (2011) 'Script proposals: A device for empowering clients in counselling', *Discourse Studies* 13/1: 3-26,

Emmison, Michael, Susan Danby (2007) 'Troubles announcements and reasons for calling: initial actions in opening sequences in calls to a national children's helpline', *Research on Language and Social Interaction*, 40, (1): 63-87

Emmison, Michael, Susan Danby (2007) 'Who's the friend in the background?: Interactional strategies in determining authenticity in calls to a national children's helpline'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30(3): Available via <http://publications.epress.monash.edu/loi/ara1>

Emmison, Michael; Alan Firth (2012) 'Requesting and receiving advice on the telephone: A comparative analysis of some Australian-based helplines'. In: Limberg, Holger; Miriam A. Locher, eds., *Advice in Discourse*. Amsterdam: Benjamins: 213-232

Encrevé, P., Michel.. de Fornel (1983) 'Le sens en pratique: construction de la référence et structure sociale de l'interaction dans le couple Question-Reponse', *Actes de la Recherche en Sciences Sociales* 43: 3-30

Ende, J., Anita Pomerantz, F. Erickson (1995). 'Preceptors' strategies for correcting residents in an ambulatory medicine setting: A qualitative analysis', *Academic Medicine*, 70-3: 224-229

Endress, Martin; George Psathas (2012) 'Introduction', Special issue 'In memoriam of Harold Garfinkel', *Human Studies* 35/2: 153-155

Enfield, N.J. (2012) 'Reference in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 433-54

Enfield, N. J.; Mark Dingemanse, Julija Baranova, Joe Blythe, Penelope Brown, Tyko Dirksmeyer, Paul Drew, Simeon Floyd, Sonja Gipper, Rósa Gísladóttir, Gertie Hoymann, Kobin H. Kendrick, Stephen C. Levinson, Lilla Magyari, Elizabeth Manrique, Giovanni Rossi, Lila San Roque and Francisco Torreira. (2013) 'Huh? What? - A first survey in 21 languages'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human*

*Understanding*. Cambridge: Cambridge University Press: 343-380

Enfield, N.J.; Tanya Stivers; Stephen C. Levinson (2010) 'Question-response sequences in conversation across ten languages: An introduction', *Journal of Pragmatics* 42/10: 2615-2619

Engelke, Christopher R.; D. Jeffery Higginbotham (2013) 'Looking to speak: On the temporality of misalignment in interaction involving an augmented communicator using eye-gaze technology', *Journal of Interactional Research in Communication Disorders* 4/1: 95-122

Englert, Christina (2010) 'Questions and responses in Dutch conversations', *Journal of Pragmatics* 42/10: 2666-2684

Eriksson, Mats (2009) 'Referring as interaction: On the interplay between linguistic and bodily practices', *Journal of Pragmatics* 41 240-262

Evaldsson, Ann-Carita (2007) 'Accounting for friendship: moral ordering and category membership in preadolescent girls' relational talk' *Research on Language & Social Interaction* 40/ 4: 377-404

Fabiani, Jean-Louis (2001) 'L'expérimentation improbable'. In: Michel de Fornel, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 277-95

Fasulo, Alessandra (1994). 'Hablando el habla de otros. El discurso referido en psicoterapia'. *Substratum*, 2, 5, 69-90.

Fasulo, Alessandra (1997). 'Other voices, other minds. The use of reported speech in group therapy talk'. In L. Resnick, R. Säljö, C. Pontecorvo, & B. Burge (Eds.), *Discourse, Tools and Reasoning: Essays on Situated Cognition*. NATO Series, Berlin: Springer Verlag, 203-223.

Fasulo, Alessandra. (1999). 'L'acquisizione della competenza conversazionale'. In R. Galatolo e G. Pallotti eds., *La conversazione..* Milano: Cortina, 287-317.

Fasulo Alessandra (1999). 'Aspetti poetici e strategie discorsive nella costruzione familiare della differenza di genere'. In M. Del Sapio Garbero, eds., *Trame parentali, trame letterarie*. Napoli: Liguori, 167-183.

Fasulo, Alessandra (2007). 'Theories of self in psychotherapeutic narratives'. In M. Bamberg, A. De Fina & D. Schiffrin, eds, *Selves and Identities in Narrative and Discourse*. Amsterdam/Philadelphia: John Benjamins

Fasulo, Alessandra (2007) 'Cosa ha veramente detto X. Due casi di agency contesa'. In:

Donzelli A., Fasulo A. (Eds.), *Agency e linguaggio* Roma: Meltemi, 215-236

Fasulo, Alessandra, Teresa Antonelli (1996). 'Buon senso o non senso? Aspetti normativi e ludici nel discorso familiare sul cibo'. *Eta' Evolutiva*, 55, 91-102.

Fasulo, Alessandra, Francesca Fiore (2007). A valid person: non-competence as a conversational outcome. In A. Hepburn & S. Wiggins eds.. *Discursive Research in Practice*. Cambridge, Cambridge University Press: 224-46

Fasulo, Alessandra, Hilda Girardet (2002). 'Il dialogo nella situazione scolastica'. In C. Bazzanella, ed., *Sul dialogo*. Milano: Guerini, 59-72.

Fasulo, Alessandra, Vivian Liberati, Clotilde Pontecorvo (2002). 'Language games in the strict sense of the term. Children's poetics and conversation'. In S. Blum-Kulka & C. Snow (Eds). *Talking to Adults*. Hillsdale NJ.: LEA, 209-237.

Fasulo, Alessandra, Heather Loyd, Vincenzo Padiglione (2007). 'Children's socialization into cleaning practices: a cross-cultural perspective'. *Discourse & Society*, 18, 11-33

Fasulo, Alessandra ; Chiara Monzoni (2009) 'Assessing mutable objects: a multimodal analysis', *Research on Language & Social Interaction*, 42/4: 362-376

Fasulo, Alessandra, Clotilde Pontecorvo (1999). *Come si dice? Linguaggio e apprendimento in famiglia e a scuola*. Roma: Carocci.

Fasulo, Alessandra, Cristina Zuccheromaglio (2002). My selves and I: identity markers in work meeting talk. *Journal of Pragmatics*, 34, 1119-1144

Fasulo, Alessandra, Cristina Zuccheromaglio (2008). 'Narratives in the workplace: facts, fiction and canonicity'. *Text and Talk*, 28, 3, 351-376

Fatigante, Marilena. (2004) 'L'analisi conversazionale e lo studio dell'interazione verbale in Italia: una rassegna delle pubblicazioni' [Conversation Analysis and the study of verbal interaction in Italy: a review]. In *Rassegna Italiana di Psicolinguistica Applicata*, Special issue (A. Fasulo & R. Galatolo, eds), 4/ 2-3: 205-38

Fatigante, Marilena. (2006) 'Teoria e pratica della trascrizione in analisi conversazionale L'irriducibilità interpretativa del sistema notazionale [Theory and practice of transcription in Conversation Analysis. The interpretive nature of the notational system]. In I. Bürki, E. De Stefani, eds., *Trascrivere la lingua. Dalla filologia all'analisi conversazionale*. Bern: Peter Lang: 219-255

Fatigante Marilena, Alessandra Fasulo, Clotilde Pontecorvo (1998). 'Life with the alien: role

casting and face-saving techniques in family conversation with young children'. *Issues in Applied Linguistics*, 9, 2, 97-121.

Fatigante, Marilena; Vivian Liberatia, Clotilde Pontecorvo (2010) 'Transitions in and out of games: How Parents and children bracket game episodes at home', *Research on Language & Social Interaction* 43/4: 346-371

Fatigante, Marilena; Franca Orletti (2013) 'Laughter and smiling in a three-party medical encounter: negotiating participants' alignment in delicate moments'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 161-184

Fatigante, Marilena; Franca Orletti (2014) 'Information giving and enactment of consent in written consent forms and in participants' talk recorded in a hospital setting', *Human Studies* 37/2: 211-238

Fauré, Laurent (2002) 'Transcrire les données vocales : en quoi les corrélés prosodiques des interjections sont-ils notables?' *cahiers de praxématique* 39: 101-133

Fehr, B.J., J. Stetson, Y. Mizukawa (1990) 'A bibliography for ethnomethodology'. In: J. Coulter, ed., *Ethnomethodological sociology*. Edward Elgar: 475-559

Fele Giolo. (1990) 'L'analisi della conversazione: vocazione strutturale', *Sociologia e ricerca sociale* 2: 48-81

Fele, Giolo (1991) *L'insorgere del conflitto: Uno studio sull'organizzazione del disaccordo nella conversazione*. Milano, Angeli

Fele, Giolo (1992) 'La comprensione nell'interazione', *Rassegna italiana di sociologia* 33: 425-38

Fele, Giolo (1997) 'Sociology of Action: Ethnomethodological Interpretations of Soccer'. In: A. Marcarino (a cura di), *Analisi della conversazione e prospettive di ricerca in etnometodologia*, Urbino: QuattroVenti: 43-58

Fele, Giolo (1997) 'Sociology of action: Some ethnomethodological remarks on football'. In P. De Nardis, A. Mussino, N. Porro, eds., *Sport: Social problems, social movements* (pp. ). Roma: SEAM: 224-231

Fele, Giole (1998) *Le piccole cerimonie dei media: I quiz telefonici della neo-visione* [Media micro events: the television quiz-show as a ceremony]. Roma: RAI Radiotelevisione Italiana [RAI-ERI VQPT 158]

Fele, Giolo (1999) 'L'analisi della conversazione come una sociologia particolare', in R. Galatolo, G. Pallotti (a cura di), *La conversazione. Un'introduzione allo studio dell'interazione verbale*. Milano: Cortina: 23-42

Fele, Giolo (2002) *Etnometodologia: Introduzione allo studio delle attività ordinarie* Roma: Carocci

Fele, Giolo (2006) 'La communication dans l'urgence: Les appels au secours téléphoniques', *Revue Française de Linguistique Appliquée* 11/2: 33-52

Fele, Giolo (2007). *L'analisi della conversazione*. Bologna: Il Mulino

Fele, Giolo (2008) 'The phenomenal field: ethnomethodological perspectives on collective phenomena', *Human Studies* 31/3: 299-322

Fele, Giolo (2008). The collaborative production of responses and dispatching on the radio: video analysis in a medical emergency call centre' *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 9/3: <http://www.qualitative-research.net/index.php/fqs/article/view/1175>

Fele, Giolo (2012) 'The use of video to document tacit participation in an emergency operations centre', *Qualitative Research* 12: 280-303

Fele, Giolo (2012) 'Harold Garfinkel, 29 October 1917-21 April 2011', *Human Studies* 35/2: 153-155

Fenstermaker, Sarah, Candace West (2002) *Doing gender, doing difference: Inequality, power, and institutional change*. New York, London: Routledge

Ferenčík, Milan (2007) 'Exercising politeness: membership categorisation in a radio phone-in program', *Pragmatics* 17: 351-70

Filipi, Anna (2007) 'A toddler's treatment of *mm* and *mm hm* in talk with a parent'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30(3): Available via <http://publications.epress.monash.edu/loi/aral>

Filipi, Anna (2009) *Toddler and parent interaction: The organisation of gaze, pointing and vocalisation*. Amsterdam/Philadelphia: John Benjamins [Pragmatics & Beyond New Series 192]

Filipi, Anna (2013) 'Withholding and pursuit in the development of skills in interaction and language', *Interaction Studies* 14:2, 139-159

- Filipi, Anna (2014) 'Speakers' orientations to directional terms in a map task', *Discourse Studies* 16/3: 365-384
- Filipi, Anna, Roger Wales (2010) 'The organization of assessments produced by children and adults in task based talk', *Journal of Pragmatics* 42/11: 3114-3129
- Finlay, W M L, Charles Antaki, Chris Walton (2007) 'On not being noticed: learning disabilities and the non-vocal register', *Intellectual and Developmental Disabilities*, 45: 227-245
- Finlay, W.; Charles Antaki, Chris Walton (2008) 'Saying no to staff: an analysis of refusals in a home for people with severe communication difficulties', *Sociology of Health & Illness* 30/1: 55-75
- Finlay, M., Antaki, Charles, Chris Walton, C. (2008). 'A manifesto for the use of video in service improvement and staff development in residential services for people with learning disabilities', *British Journal of Learning Disabilities* 36: 227-231
- Finlay, WML, Charles Antaki, Chris Walton, Penny Stribling (2008) 'The dilemma for staff in "playing a game" with people with a profound intellectual disability'. *Sociology of Health and Illness*, 30: 531-549.
- Finlay, W. M. L.; Chris Walton, Charles Antaki (2008) 'Promoting choice and control in residential services for people with learning disabilities', *Disability and Society*, 23: 349-360
- Finlay, WML; Chris Walton, Charles Antaki (2009) 'Identity at home: Offering everyday choices to people with intellectual impairments'. In M Wetherell, ed, *Identities and Social Action - Book Two: Identity Practices*. Basingstoke: Palgrave: 139-153
- Finlay, W.M.L.; Chris Walton, Charles Antaki (2011) 'Giving feedback to care staff about offering choices to people with intellectual disabilities'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 161-183
- Firth, Alan (1994) "'Accounts" in negotiation discourse: a single case analysis', *Journal of Pragmatics* 23
- Firth, Alan, ed. (1995) *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon
- Firth, Alan (1995) 'Introduction and overview'. In: A. Firth, ed. *The Discourse of Negotiation: Studies of Language in the Workplace*. Pergamon Press, Oxford: 3-39.

Firth, Alan (1995) 'Talking for a change: commodity negotiating by telephone'. In: Alan Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon: 183-222

Firth, Alan (1995) "'Accounts" in negotiation discourse: A single-case analysis. *Journal of Pragmatics*. 23/2: 199-226.

Firth, Alan (1995) 'Negotiating in the 'Virtual Marketplace': making sense of telenegotiating'. In: K. Ehlich, J. Wagner, eds. *The Discourse of Business Negotiation*. Mouton de Gruyter, Berlin: 127-149

Firth, Alan (1995) 'Multiple Mode, Single Activity: Telenegotiating as a Social Accomplishment'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 151-72

Firth, Alan (1995) 'Ethnomethodology'. In Jef Verschueren, Jan-Ola Östman and Jan Blommaert, eds. *Handbook of Pragmatics*. Amsterdam: Benjamins: 269-78

Firth, Alan (1996) 'The discursive accomplishment of normality: On "lingua franca" English and conversation analysis', *Journal of pragmatics* 26: 237-59

Firth, Alan (2003) 'Argument as spectacle and collusion: The mediatization of politics on CNN's *Crossfire*'. In A. Firth, ed. *Language Travels: A Festschrift for Torben Vestergaard*. Aalborg University Press: Aalborg, Denmark. 131-142

Firth, Alan (2009). 'Doing not being a foreign language learner: English as a lingua franca in the workplace and (some) implications for SLA', *International Review of Applied Linguistics*, 47: 127-156.

Firth, Alan (2009). 'Ethnomethodology'. In Sigurd D'hondt, ed., *The Pragmatics of Interaction*. Amsterdam: John Benjamins: 66-78

Firth, Alan (2009). 'The Lingua Franca Factor', *Intercultural Pragmatics*. 6-2: 147-170.

Firth, Alan (2010). 'Telephone Helplines'. In: Klaus P. Schneider, A. Barron, eds.. *Pragmatics of discourse*. Mouton de Gruyter: The Hague.

Firth, Alan (2013) 'Conversation analysis and lingua franca'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1043-1047

Firth, Alan, Michael Emmison (2009). 'Diagnosis as dialogue: Diagnostic work in calls to a technical support helpline. In M. Büscher, D. Goodwin, J. Mesman, eds. *Ethnographies of*



*diagnostic work: Dimensions of transformative practice*. Oxford: Palgrave:

Firth, Alan, Michael Emmison, Carolyn Baker 'Calling for help: An introduction'. In: Carolyn Baker, Michael Emmison, Alan Firth eds. *Calling for Help: Language and Social Interaction in Telephone Helplines* Amsterdam: John Benjamins: 1-35.

Firth, Alan, Johannes Wagner (1997) 'On discourse, communication and (some) fundamental concepts in second language acquisition research', *The Modern Language Journal* 81, 3: 285-300 [followed by six 'response' articles]

Firth, Alan, Johannes Wagner (1998) 'SLA property: no trespassing! A response', *The Modern Language Journal* 82

Firth, Alan, Johannes Wagner (2003) 'SLA property: No Trespassing!'. In B. Seidlhofer, ed. *Controversies in Applied Linguistics*. Oxford University Press: Oxford, UK.: 232-236.

Firth, Alan, Johannes Wagner (2007). 'Second/foreign language learning as a social accomplishment: Elaborations on a reconceptualized SLA'. *Modern Language Journal*, 91, 800-818.

Fisher, Sue, Alexandra Dundas Todd, eds. (1983) *The Social Organization of Doctor-Patient Communication*. Washington, D.C.: Center for Applied Linguistics

Fisher, Sue., Alexandra Dundas Todd, eds. (1986) *Discourse and institutional authority*. Norwood, N.J.: Ablex

Fitch, K. L., R. E. Sanders (2005) *Handbook of language and social interaction*. Mahwah, NJ: Lawrence Erlbaum

Fitzgerald, Pamela, Ivan Leudar (2010) 'On active listening in person-centred, solution-focused psychotherapy', *Journal of Pragmatics* 42/12: 3188-3198

Fitzgerald, Pamela Elizabeth; Ivan Leudar (2012) 'On the use of formulations in person-centred, solution-focused short-term psychotherapy', *Communication & Medicine*, 9/1 13-22

Fitzgerald, Richard (2012) 'Membership categorization analysis: Wild and promiscuous or simply the joy of Sacks?', *Discourse Studies* 14: 305-311

Fitzgerald, Richard, Helena Austin (2008) 'Accusation, mitigation and resisting guilt in talk', *The Open Communication Journal*. 2: 93-99  
<http://www.bentham.org/open/tocommj/openaccess2.htm>

Fitzgerald, Richard, William Housley (2002) 'Identity, categorisation and sequential organisation: the sequential and categorial flow of identity in a radio phone-in', *Discourse and Society*. 13: 579-602

Fitzgerald, Richard ;William Housley, eds. (2009) *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate:

Fitzgerald, Richard; William Housley (2009) 'Media, Policy and Interaction: introduction'. In. Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 1-12

Fitzgerald, Richard ; William Housley, Carly W. Butler (2009) 'Omnirelevance and interactional context', *Australian Journal of Communication*, 36/3: 45-64 [[http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]

Fitzgerald, Richard; Sean Rintel (2013) 'From lifeguard to bitch: How a story character becomes a promiscuous category in a couple's video call', *Australian Journal of Communication* 40/2 [<http://austjourcomm.org/index.php/ajc/index>]

Flor, Grace de la; Marina Jirotko, Paul Luff, John Pybus, Ruth Kirkham (2010) 'Transforming scholarly practice: embedding technological interventions to support the collaborative analysis of ancient texts', *Computer Supported Cooperative Work (CSCW)* 19/3-4: 309-334

Flynn, P.J. (1991) *The ethnomethodological movement: sociosemiotic interpretations*. Berlin, New York: Mouton de Gruyter

Ford, Cecilia E. (1993) *Grammar in Interaction: Adverbial Clauses in American English Conversations*. Cambridge: Cambridge University Press

Ford, Cecilia E. (1994) 'Dialogic aspects of talk and writing: *because* on the interactional-edited continuum', *TEXT* 14: 531-54

Ford, Cecilia E. (1999) 'Collaborative Construction of Task Activity: Coordinating Multiple Resources in a High School Physics Lab', *Research on Language and Social Interaction* 32:

Ford, Cecilia E. (2000) 'At the intersection of turn and sequence: Negation and what comes next'. In: E. Couper-Kuhlen and M. Selting, eds., *Studies in Interactional Linguistics*, Amsterdam: Benjamins: 51-79

Ford, Cecilia E. (2002) 'Denial and the construction of conversational turns'. In: J. Bybee and M. Noonan, eds., *Complex Sentences in Grammar and Discourse*. Amsterdam: Benjamins: 61-78

- Ford, Cecilia E. (2004) 'Contingency and units in interaction', *Discourse Studies* 6: 27-52
- Ford, Cecilia E. (2008) *Women speaking up: getting and using turns in workplace meetings*. New York: Palgrave Macmillan
- Ford, Cecilia E. (2010) 'Questioning in meetings: Participation and positioning' . In A. F. Freed, S. Ehrlich, eds., *'Why do you ask?': The function of questions in institutional discourse*. Oxford: Oxford University Press: 211-234
- Ford, Cecilia E. (2012) 'Clarity in applied and interdisciplinary conversation analysis', *Discourse Studies* 14: 507-513 [comment on Hansung et al, 2012]
- Ford, Cecilia E. (2013) 'Conversation analysis and turn taking'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1121-1127
- Ford, Cecilia E.; Elizabeth Couper-Kuhlen (2004) 'Conversation and phonetics: Essential connections'. In E. Couper-Kuhlen, C. E. Ford, eds., *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins: 3-25
- Ford, Cecilia E., Barbara A. Fox (1996) 'Interactional motivations for reference formulation: He had. This guy had, a beautiful, thirty-two O:lds'. In *Studies in Anaphora*, B. Fox (Ed.). Amsterdam: Benjamins. 145-68.
- Ford, Cecilia E.; Barbara A. Fox (2011) 'Multiple practices for constructing laughables'. In Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds., *Prosody in Interaction*, Amsterdam: John Benjamins: 339-68  
 [see: Birkner, Karin (2010) 'Multimodal laughing: Comments on Cecilia Ford and Barbara Fox "Multiple practices for constructing laughables"'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 369-372 ]
- Ford, Cecilia E.; Barbara A. Fox, John Hellerman (2004) "'Getting past no" Sequence, action and sound production in the projection of no-initiated turns'. In E. Couper-Kuhlen, C. E. Ford, eds., *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins: 233-269
- Ford, Cecilia E., Barbara A. Fox, Sandra A. Thompson (1996) 'Practices in the construction of turns: The 'TCU' revisited', *Pragmatics* 6:427-54.
- Ford, Cecilia E., Barbara A. Fox, Sandra A. Thompson, eds. ( 2002) *The Language of Turn and Sequence*. New York: Oxford University Press [Dedicated to Emanuel A. Schegloff; Oxford Studies in Sociolinguistics]

Ford, Cecilia E., Barbara A. Fox, Sandra A. Thompson (2002) 'Constituency and the grammar of turn increments'. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson, Eds., *The Language of Turn and Sequence*. New York. Oxford University Press: 14-38

Ford, Cecilia E., Barbara A. Fox, Sandra A. Thompson (2003) 'Social interaction and grammar'. In: Michael Tomasello, ed. *The new psychology of language. Cognitive and functional approaches to language structure, vol 2*. Mahwah, N.J.: Erlbaum: 119-43

Ford, Cecilia E., Junko Mori (1994) 'Causal markers in Japanese and English conversations: A cross linguistic study of interactional grammar', *Pragmatics* 4:31-61.

Ford, Cecilia E.; Trini Stickle (2012) 'Securing reciprocity in workplace meetings: Multimodal practices', *Discourse Studies* 14/1: 11-30,

Ford, Cecilia E., Sandra A. Thompson (1996) 'Interactional units in conversation: syntactic, intonational, and pragmatic resources for the management of turns'. In: Ochs, E., Emanuel A. Schegloff, S.A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 134-84

Fornel, Michel de (1987) 'Remarques sur l'organisation thématique et les séquences d'actions dans la conversation', *Lexique*, 5: 15-36

Fornel, Michel de (1990) 'De la pertinence du geste dans les séquences de réparation et d'interruption'. In: *Réseaux*, Hors Série 8 n°2.: 119-153

Fornel, Michel de (1992) 'Alors tu me vois ? Objet technique et cadre interactionnel dans la pratique visiophonique', *Culture technique*, 24: 113-120

Fornel, Michel de (1992) 'Le visiophone, un artefact interactionnel'. in P. Chambat (sous la dir.), *Communication et lien social. Usages des machines à communiquer*, Paris: Editions Descartes: 221-237

Fornel, Michel de (1993) 'Violence, sport et discours médiatique: l'exemple de la tragédie du Heysel' [Violence, sport and media discourse: the example of the Heysel tragedy], in *Réseaux* No 57: 29-47

Fornel, Michel de (1994) 'Sémantique et pragmatique du geste métaphorique' [Semantics and pragmatics of the metaphorical gesture], *Cahiers de Linguistique Française* 14: 247-253

Fornel, Michel de (1994) 'Le cadre interactionnel de l'échange visiophonique'. *Réseaux*, 64, 107-132.

Fornel, Michel de (1995) Articles 'analyse de conversation' et 'sociolinguistique', in Ducrot

O. et Schaeffer J.M., *Nouveau dictionnaire encyclopédique des sciences du langage*, Paris: Le Seuil

Fornel, Michel de (1996) 'The interactional framework of videophone interactions', *Réseaux* 5: 68-99

Fornel, Michel de, Jacqueline Léon (1997) 'Des questions-échos aux réponses-échos. Une approche séquentielle et prosodique des répétitions dans la conversation' [Echo-questions to echo-responses: sequential and prosodic analyses of repetitions in conversation], *Cahiers de Praxématique* 28: 101-126

Fornel, Michel de, Jacqueline Léon (2000). 'L'analyse de conversation, de l'ethnométhodologie à la linguistique interactionnelle', *Histoire Épistémologie Langage* 22:131-55.

Fornel, Michel de, J.M. Marandin (1997) 'L'analyse grammaticale des auto-réparations' [Gramatical analysis of self-repairs], *Le gré des langues*, 10: 8-68

Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) (2001) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]

Forrester, Michael A. (1999) 'Conversation Analysis: A Reflexive Methodology for Critical Psychology', *Annual Review of Critical Psychology* 1: 34-49

Forrester, Michael. (2001). The embedding of the self in early interaction. *Infant & Child Development*, 10, 189-202

Forrester, Michael. (2002). Appropriating cultural conceptions of childhood: participation in conversation. *Childhood*, 9, 255-276.

Forrester, Michael A. (2008) 'The emergence of self-repair: a case study of one child during the early preschool years', *Research on Language & Social Interaction*, 41/1: 99-128

Forrester, Michael (2010) Ethnomethodology and adult-child conversation: Whose development?'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 42-58

Forrester, Michael A. (2013) 'Conversation analysis and child language acquisition'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 949-954

Forrester, Michael A. (2013) 'Mutual adaptation in parent-child interaction: Learning how to

produce questions and answers', *Interaction Studies* 14:2, 190-211

Forrester, Michael A., S.M. Cherington (2009) 'The development of other-related conversational skills: A case study of conversational repair during the early years', *First Language*, 29/2: 166-191.

Forrester, Michael, Chris Pike (1998). Investigating estimation in the mathematics classroom: a conversation analytic approach. *Journal for Research in Mathematics Education*, 29, 334-56.

Forrester, Michael, David Reason (2006) 'Conversation analysis and psychoanalytic psychotherapy research: questions, issues, problems and challenges', *Psychoanalytic psychotherapy* 20: 40-64

Forrester, Michael A.; David Reason (2006) 'Competency and participation in acquiring a mastery of language: a reconsideration of the idea of membership', *The Sociological Review* 54/3: 446-66

Fox, Barbara A. (2007) 'Principles shaping grammatical practices: an exploration', *Discourse Studies* 9: 299-318

Fox, Barbara A. (2013) 'Conversation analysis and self-repair'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1105-1110

Fox, Barbara A.; Trevor Benjamin, Harrie Mazeland (2013) 'Conversation analysis and repair organization: Overview'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1094-1097

Fox, Barbara; A., Makoto Hayashi, Robert Jasperson (1996) 'Resources and repair: a cross-linguistic study of the syntactic organization of repair'. In: Elinor Ochs, Emanuel A. Schegloff, Sandra A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 185-237

Fox, Barbara A.; Sandra A. Thompson, Cecilia E. Ford, Elizabeth Couper-Kuhlen (2012) 'Conversation analysis and linguistics'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 726-40

Fox, Barbara, Fay Wouk, Makoto Hayashi, Steven Fincke, Liang Tao, Marja-Leena Sorjonen, Minna Laakso, Wilfrido Flores Hernandez (2009) 'A cross-linguistic investigation of the site of initiation in same-turn self-repair'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 60-103

Fox, Stephen (2006) "'Inquiries of every imaginable kind": ethnomethodology, practical action and the new socially situated learning theory', *The Sociological Review* 54/3: 426-45

Fradin, Bernard, Louis Quéré, Jean Widmer, eds. (1994) *L'enquête sur les catégories*. Paris: École des Hautes Études en Sciences Sociales [*Raisons pratiques: Épistémologie, sociologie, théorie sociale/5*]

Francis, David (1995) 'Negotiation, decision making and formalism: the problem of form and substance in negotiation analysis', in J. Wagner & K. Ehlich, eds., *The Discourse of Business Negotiation*, Berlin: Mouton de Gruyter

Francis, David, Christopher Hart (1997) 'Narrative intelligibility and membership categorization in a television commercial'. In: Stephen Hester, Peter Eglin, eds., *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America: 123-52

Francis, David, Stephen Hester (1997) 'Reality analysis in a classroom storytelling' *British Journal of Sociology*, 48: 95-112

Francis, David, Stephen Hester, 'Le genre selon l'ethnométhodologie et l'analyse de conversation'. In: Louis Quéré et Zbigniew Smoreda (dir.) *Le sexe du téléphone*. Paris: Editions Hermes Science, [numéro 103 de la revue "Réseaux"] 215-51

Francis, David, Stephen Hester (2004) *An Invitation to Ethnomethodology: Language, Society and Interaction*. London etc. Sage Publications

Franck, Dorothea. (1979) *Gramatik und Konversation*. dissertation, Universiteit van Amsterdam (also: Königstein: Scriptor, 1980)

Frank, Arthur W. (1982) 'Improper closings: The art of conversational repudiation', *Human Studies* 5/4: 357-370

Frankel, Richard (1982) 'Autism for all practical purposes: A micro-interactional view', *Topics in Language Disorders*, 3/1: 33-42

Frankel, Richard M. (1983) 'The laying on of hands: Aspects of the organization of gaze, touch, and talk in a medical encounter'. In: S. Fisher, A. Dundas Todd, eds. (1983) *The Social Organization of Doctor-Patient Communication*. Washington, D.C.: Center for Applied Linguistics.: 19-54

Frankel, Richard M. (1984) 'From sentence to sequence: Understanding the medical encounter through micro-interactional analysis', *Discourse Processes* 7: 135-70

Frankel, Richard M. (1989) "'I wz wonderinguhm could *Raid* uhm effect the Brain permanently d'y know?": Some observations on the intersection of speaking and writing in calls to a poison control center', *Western Journal of Speech Communication* 53: 195-226

Frankel, Richard M. (1989) 'Microanalysis and the medical encounter'. In: David T. Helm, W. Timothy. Anderson, Albert.Jay Meehan, Anne Warfield Rawls, eds., *The interactional order: New directions in the study of social order*. New York: Irvington: 21-49

Frankel, Richard (1990) 'Talking in interviews: a dispreference for patient-initiated questions in physician-patient encounters'. In: George Psathas, ed. *Interaction Competence*. Washington: University Press of America: 231-62

Frankel, Richard (1995) 'Some answers about questions in clinical interviews'. In: G.H. Morris, R.J. Chenail, eds. *The talk of the clinic: explorations in the analysis of medical and therapeutic discourse*. Hillsdale, N.J.: Lawrence Erlbaum: 49-70

Frankel, Richard M. (2001) 'Clinical Care and Conversational Contingencies: the Role of Patients' Self-diagnosis in Medical Encounters', *Text* 21: 83-111

Frankel, Richard M., H.B. Beckman (1982) 'Impact: an interaction-based method for preserving and analyzing clinical transactions'. In: L. Pettigrew, ed. *Explorations in provider and patient interactions*. Louisville, KY: Humana Press: 71-85

Frankel, Richard M., H.B. Beckman (1989) 'Conversation and compliance with treatment recommendations: an application of microinteractional analysis in medicine'. In: B. Dervin, L. Grossberg, B.J. O'Keefe, E. Wartella, eds. *Rethinking communication*, Vol. 2: *Paradigm exemplars*. Beverly Hills: Sage: 60-75

Fraser, Mike, Jon Hindmarsh, Katie Best, Christian Heath, Greg Biegel, Chris Greenhalgh and Stuart Reeves (2006) 'Remote collaboration over video data: towards real-time e-social science', *Computer Supported Cooperative Work* 15/4: 257-279

Freebody, Peter (1995) 'Identity and pre-competence in early childhood: The case of school-literacy learning', *Australian Journal of Early Childhood*. 20: 17-22

Freebody, Peter, Carolyn D. Baker (1996) 'Categories and sense-making in the talk and texts of schooling'. In: G. Bull & M. Anstey, eds., *Lexicons of Literacy*. Sydney: Prentice Hall: 145-59

Freese, Jeremy, Douglas W. Maynard (1998) 'Prosodic features of bad news and good news in conversation', *Language in Society* 27: 195-220

Freiberg, J., Peter Freebody, (1995) 'Analysing literacy events in classrooms and homes: Conversation-Analytic approaches'. In: Peter Freebody, C. Ludwig, S. Gunn, *Everyday literacy practices in and out of schools in low socio-economic urban communities. Report to the Commonwealth Department of Employment, Education and Training*. Curriculum Corporation Vol. 1: 185-372



- French, P., John Local (1983) 'Turn competitive incomings', *Journal of Pragmatics* 7: 17-38
- Frers, Lars (2009) 'Space, materiality and the contingency of action: a sequential analysis of the patient's file in doctor—patient interactions', *Discourse Studies* 11: 285-303
- Friedland, D., N. Miller (1998) 'Conversation Analysis of communication breakdown after closed head injury', *Brain Injury* 12: 1-14
- Fukuda, Chie (2006) 'Resistance against being formulated as cultural other: the case of a Chinese student in Japan', *Pragmatics* 16: 429-56
- Fukuda, Chie (2014) 'Identities and linguistic varieties in Japanese: An analysis of language ideologies as participants' accomplishments', *Pragmatics* 24:1. 35-62
- Gafaranga, Joseph (2011). Transition space medium repair: Language shift talked into being. *Journal of Pragmatics* 43, 118-135
- Gafaranga, Joseph; Nicky Britten (2003). 'Fire away': the opening sequence in general practice consultations. *Family Practice*, 20: 242-247
- Gafaranga, Joseph; Nicky Britten (2004) 'Formulation in general practice consultations', *Text*, 24/2: 147-170
- Gafaranga, Joseph; Nicky Britten (2005). Talking an institution into being: The opening sequence in general practice consultations. In K. Richards and P. Seedhouse (eds), *Applying conversation analysis*. Hampshire: Palgrave Macmillan, 75-90.
- Gajo, Laurent, Lorenza Mondada () *Interactions et acquisitions en contexte: Mode d'appropriation de compétences discursives plurilingues par de jeunes immigrés*. Fribourg Suisse: University Press Fribourg
- Galatolo Renata (2002) 'La comunicazione in tribunale', in Carla Bazzanella (a cura di) *Sul dialogo. Contesti e forme di interazione verbale*, Milano: Guerini e Associati: 137-152.
- Galatolo, Renata (2003) 'Les stratégies de changement de footing dans le témoignage commun au tribunal: une ressource pour la construction de crédibilité'.. In Bondi, M. e Sorin Stati, eds. *Dialogue Analysis 2000*, Niemeyer, Tubingen: 209-218.
- Galatolo, Renata (2003) 'Le malentendu en milieu conflictuel. Une révision du cas standard', in Laforest M., dir. *Dire, mésentendre, mésinterpréter*, Editions Nota Bene, Québec: 65-93.
- Galatolo, Renata (2007) 'Le dévoilement de soi chez le témoin au tribunal', in C. Kerbrat-Orecchioni, V. Traverso, eds., *Confidence/Confiding*, Tubingen, Niemeyer: 343-358.

- Galatolo, Renata (2007) 'Active voicing in court'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 195-220
- Galatolo, Renata (2014) 'Identities in Court: participation framework and the judge's role'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 137-156
- Galatolo, Renata, Paul Drew (2006) 'Narrative expansions as defensive practices in courtroom testimony', *Text & Talk* 26/6: 661-98
- Galatolo, Renata, Luca Greco (2002) 'Interazione sociale e cognizione' [Social interaction and cognition]. In A. Borghi, T. Iachini (a cura di) *Le Scienze della mente* [Sciences of Mind], Bologna: Il Mulino: 265-83
- Galatolo Renata, Marina. Mizzau (1998) 'Conflit conversationnel et malentendu: quelques relations possibles'. In *La Linguistique*, 34/1: 151-164.
- Galatolo, Renata, Marina Mizzau (2005) 'Quoting dialogues and the construction of the narrative point of view in legal testimony. The role of prosody and gestures', *Studies of Communication Sciences*, Special Issue "Argumentation in Dialogic Interaction": 217-231.
- Galatolo, Renata, Véronique Traverso (2007) 'Analyse multimodale d'une activité professionnelle: l'utilisation des bons de commande dans un restaurant', *Bulletin suisse de linguistique appliquée* N° 85: 33-58
- Galatolo, Renata, Véronique. Traverso (2007) 'Two cooks at work: independent and coordinated lines of action', in: L. Mondada, V. Markaki, eds. *Interacting Bodies*. Proceedings of the 2d ISGS conference. [http://gesture-lyon2005.ens-lsh.fr/article.php3?id\\_article=259](http://gesture-lyon2005.ens-lsh.fr/article.php3?id_article=259)
- Gale, J. (1991). *Conversation analysis of therapeutic discourse: The pursuit of a therapeutic agenda*. Norwood, NJ: Ablex.
- Galeano, Giorgia, Alessandra Fasulo (2009) 'Sequenze direttive tra genitori e figli'. *Etnografia e Ricerca Qualitativa*, 2, May-August, 261-278
- Garcia, Angela (1991) 'Dispute resolution without disputing: How the interactional organization of mediation hearings minimizes argument', *American Sociological Review*, 56: 818-35
- Garcia, Angela (1995) 'The problematics of representation in community mediation hearings: implications for mediation practice', *Journal of Sociology and Social Welfare* 22(4): 23-46

Garcia, Angela Cora (1996). 'Moral reasoning in interactional context: strategic uses of care and justice arguments in mediation hearings', *Sociological Inquiry*, 66/2: 197-214.

Garcia, Angela (1997) 'Interactional constraints on proposal generation in negotiation hearings: a preliminary investigation', *Discourse & Society* 8: 219-47

Garcia, Angela Cora (1998) 'The relevance of interactional and institutional contexts for the study of gender differences: A demonstrative case study. *Symbolic Interaction*, 21/1: 35-58.

Garcia, Angela (2000) 'Negotiating negotiations: the collaborative production of resolution in small claims mediation hearings' *Discourse & Society* 11: 315-43

Garcia, Angela Cora (2010). 'The role of interactional competence in mediation', *Conflict Resolution Quarterly*, 28/2: 205-228.

Garcia, Angela Cora (2013). *An introduction to interaction: Understanding talk in formal and informal settings*. Bloomsbury Academic

Garcia, Angela Cora, Gary C. David, Donald Chand. (2010) 'Understanding the work of medical transcriptionists in the production of medical records', *Health Informatics Journal* 16/2: 87-100

Garcia, Angela Cora; Mark E. Dawes, Mary Lou K Kohne, Felicia M. Miller, Stephan F. Groschwitz (2006). Workplace Studies and Technological Change. *Annual Review of Information Science & Technology*, 40, 393-437

Garcia, Angela Cora; Lisa M. Fisher (2011) 'Being there for the children: the collaborative construction of gender inequality in divorce mediation'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 272-293

Garcia, Angela; Jennifer Baker Jacobs (1998) 'The interactional organization of computer mediated communication in the college classroom', *Qualitative Sociology*, 21/ 3: 299-317

Garcia, Angela C., Jennifer. B. Jacobs (1999) 'The eyes of the beholder: Understanding the turn-taking system in quasi-synchronous computer-mediated communication', *Research on Language and Social Interaction* 32: 337-67

Garcia, Angela.Cora, Penelope Ann Parmer (1999): Misplaced mistrust: The collaborative construction of doubt in 911 emergency calls. *Symbolic Interaction* 22/4: 297-324.

Garcia, Angela Cora; Alecea I. Standlee, Jennifer Bechkoff, Yan Cui (2009 ) 'Ethnographic approaches to the internet and computer-mediated communication', *Journal of Contemporary Ethnography* 38: 52-84 [Reprinted in W. Paul Vogt, ed., (2010). *Data Collection (Benchmarks in Social Research Methods Series) Volume 3*, Sage: 401-430]

- Gardner, Hilary.(2009) 'Applying conversation analysis to interactions with atypically developing children', *Clinical Linguistics & Phonetics*, 23/8: 551-554
- Gardner, Hilary, Michael Forrester, eds. (2010) *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell
- Gardner, Rod (1997) 'The conversation object *Mm*: a weak and variable acknowledging token', *Research on Language and Social Interaction* 30: 131-56
- Gardner, Rod (2001) *When Listeners Talk: Response tokens and listener stance*. Amsterdam: Benjamins [Pragmatics & Beyond NS 92]
- Gardner, Rod (2004). 'On delaying the answer: Question sequences extended after the question'. In R. Gardner, J. Wagner, eds. *Second Language Conversations*. London: Continuum.
- Gardner, Rod (2004). 'Conversation Analysis'. In Alan Davies and Catherine Elder (eds.). *The Handbook of Applied Linguistics*. Oxford: Blackwell, 262-284.
- Gardner, Rod (2007) 'The right connections: Acknowledging epistemic progression in talk', *Language in Society* 36/3: 319-341
- Gardner, Rod (2007) "'Broken" starts: Bricolage in turn starts in second language talk'. In Z. Hua, P. Seedhouse, L. Wei, V. Cook, eds., *Language learning and teaching as social interaction*. Basingstoke: Palgrave Macmillan: 58-71
- Gardner Rod (2012) 'Enriching CA through MCA? Stokoe's MCA keys', *Discourse Studies* 14: 313-319
- Gardner, Rod (2012) 'Conversation analysis in the classroom'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 593-611
- Gardner, Rod (2013) 'Conversation analysis and recipient behavior'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1086-1094
- Gardner, Rod , Richard Fitzgerald, Ilana Mushin (2009) 'The underlying orderliness in turn-taking: Examples from Australian talk', *Australian Journal of Communication*, 36/3: 65-90 [[http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]
- Gardner, Rod, Mike Levy (2010) ' The coordination of talk and action in the collaborative construction of a multimodal text', *Journal of Pragmatics* 42, 8: 2189-2203
- Gardner, Rod, Ilana Mushin (2007) 'Post-start-up overlap and disattentiveness in talk in a Garrwa community'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30(3): Available via <http://publications.epress.monash.edu/loi/aral>
- Gardner, Rod; Ilana Mushin (2013) 'Teachers telling: Informings in an early years classroom', *Australian Journal of Communication* 40/2 [<http://austjourcomm.org/index.php/ajc/index>]
- Gardner, Rod, Johannes Wagner, eds. (2004) *Second Language Conversations: Studies of*

*Communication in Everyday Settings*. London: Continuum

Garfinkel, Harold (1963) 'A conception of, and experiments with, "trust" as a condition of stable concerted actions'. In: O.J. Harvey, ed. *Motivation and social interaction: cognitive approaches*. New York: Ronald Press: 187-238

Garfinkel, Harold (1964) 'Studies in the routine grounds of everyday activities', *Social Problems* 11: 225-50 (reprinted in: In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 1972)

Garfinkel, Harold (1967) *Studies in ethnomethodology*. Englewood Cliffs, N.J.: Prentice-Hall

Garfinkel, Harold (1967) 'Practical sociological reasoning: some features in the work of the Los Angeles Suicide Prevention Center'. In: E.S. Shneidman, ed. *Essays in selfdestruction*. New York: Science House: 171-187 [reprinted in: Travers, M. & John F. Manzo, eds. (1997) *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 25-41]

Garfinkel, Harold, ed. (1986) *Ethnomethodological studies of work*. London: Routledge & Kegan Paul

Garfinkel, Harold (1988) 'Evidence for locally produced, naturally accountable phenomena of order, logic, reason, meaning, method, etc. in and as of the essential quiddity of immortal ordinary society (I of IV): an announcement of studies', *Sociological Theory* 6/1: 10-39

Garfinkel, Harold (1990) 'The curious seriousness of professional sociology'. In: Bernard Conein, M. de Fornel, L. Quéré, *Les formes de la conversation*. Vol 1. CNET: 69-78

Garfinkel, Harold (1991) 'Respecification: evidence for locally produced, naturally accountable phenomena of order\*, logic, reason, meaning, method, etc. in and as of the essential haecceity of immortal ordinary society (I) an announcement of studies'. In: Button, ed. *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press: 10-19

Garfinkel, Harold (1996) 'Ethnomethodology's Program', *Social Psychology Quarterly* 59: 5-21

Garfinkel, Harold (2001) 'Le Programme de l'ethnométhodologie'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 31-56 [A translation of Garfinkel, 1996]

Garfinkel, Harold (2001) 'Postface: l'ethnométhodologie et les legs oublié de Durkheim'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 439-444

Garfinkel, Harold (2002) *Ethnomethodology's Program: Working Out Durkheim's Aphorism*. Edited and Introduced by Anne Rawls. Lanham, MD: Rowman & Littlefield

Garfinkel, Harold (2006) *Seeing sociologically: the routine grounds of social action*. Edited

and introduced by Anne Warfield Rawls. Boulder, CO: Paradigm Publishers. [1948]

Garfinkel, Harold (2007) 'Lebenswelt origins of the sciences: Working out Durkheim's aphorism, Book Two: Workplace and documentary diversity of ethnomethodological studies of work and sciences by ethnomethodology's authors: What did we do? What did we learn?', *Human Studies* 30: 9-56

Garfinkel, Harold (2007) 'Four relations between literatures of the social scientific movement and their specific ethnomethodological alternates'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 13-29

Garfinkel, Harold (2007) *Recherches en ethnométhodologie*, collection Quadrige, Paris: PUF, Septembre.

Garfinkel, Harold (2008) *Toward a sociological theory of information*. Edited and introduced by Anne Warfield Rawls. Boulder, CO: Paradigm Publishers.[1952]

Garfinkel, Harold (2012). 'The 'Red' as an ideal object'. *Etnografia e ricerca qualitativa* [Ethnography and Qualitative Research] 4/1: 19-31.  
[http://www.mulino.it/edizioni/riviste/scheda\\_fascicolo.php?isbn=23576&ilmulino=](http://www.mulino.it/edizioni/riviste/scheda_fascicolo.php?isbn=23576&ilmulino=)

Garfinkel, Harold, Kenneth Liberman (2007) 'Introduction: The Lebenswelt origins of the sciences', *Human Studies* 30: 3-7

Garfinkel, Harold, Eric Livingston (2003) 'Phenomenal field properties of order in formatted queues and their neglected standing in the current situation of inquiry'. In: Mike Ball (ed.) *Image Work*, a Special Issue of *Visual Studies* 18/1 ( April 2003): 21-28

Garfinkel, Harold, Michael Lynch, Eric Livingston, (1981) 'The work of a discovering science construed with materials from the optically discovered pulsar', *Philosophy of the Social Sciences*. 11: 131-58 [see also: Holton, Gerald (1975 'Comments on Professor Harfinkel's paper', *Philosophy of the Social Sciences* 5: 159-161]

Garfinkel, Harold; Anne Rawls (ed.) (2005) *Seeing Sociologically: The Routine Grounds of Social Action*. Paradigm Publishers

Garfinkel, Harold, Harvey Sacks, (1970) 'On formal structures of practical action'. In: John C. McKinney & E.A. Tiryakian, eds. *Theoretical sociology: perspectives and developments*. New York: Appleton-Century-Crofts: 338-66

German translation: 'Über formale Strukturen praktischer Handlungen'. In: Elmar Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp: 130-76

Garfinkel, Harold, D. Lawrence Wieder (1992) 'Two incommensurable, asymmetrically alternate technologies of social analysis'. In: Graham Watson, R.M. Seiler, eds. *Text in context: studies in ethnomethodology*. Newbury Park, etc. Sage: 175-206

Garot, Bob; Tim J. Berard (2010) 'Ethnomethodology and Membership Categorization Analysis'. in: Ruth Wodak, Barbara Johnstone, Paul Kerswill, eds. *Sage Handbook of Sociolinguistics*, Los Angeles: Sage: 125-138

- Gathman, E. Cabell Hankinson; Douglas W Maynard; Nora Cate Schaeffer (2008) 'The respondents are all above average: compliment sequences in a survey interview' *Research on Language & Social Interaction* 41/ 3:271-301
- Gavioli, Laura (1995) 'Turn-initial versus turn-final laughter: two techniques initiating remedy in English/Italian bookshop encounters', *Discourse Processes* 19: 369-384.
- Georgakopoulou, Alexandra (2010) 'Closing in on Story Openings and Closings: Evidence from Conversational Stories in Greek', *Journal of Greek Linguistics*, 10/2: 345-361
- Georgalidou, Marianthi; Kaili, Hasan; Celtek, Aytac (2010) 'Code Alternation Patterns in Bilingual Family Conversation: A Conversation Analysis Approach', *Journal of Greek Linguistics*, 10/2 317-344
- George, Rachel (2013) "'What's a vendetta?'" Political socialization in the everyday interactions of Los Angeles families', *Discourse & Society* 24/1: 46-65
- Gerhardt, Cornelia (2009) 'Intertextual and multimodal humour in the media reception situation: The case of watching football on TV'. In: Neal R Norrick, Delia Chiaro, eds. *Humor in interaction*. Amsterdam: Benjamins: 79-98.
- Gibson, David R. (2012) *Talk at the Brink: Deliberation and Decision during the Cuban Missile Crisis*. Princeton: Princeton University Press
- Gibson, Will (2009). Intercultural communication online: conversation analysis and the investigation of asynchronous written discourse [39 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 10(1), Art. 49, <http://nbn-resolving.de/urn:nbn:de:0114-fqs090149>
- Gibson, Will J. (2014) 'Sequential order in multimodal discourse: Talk and text in online educational interaction', *Discourse & Communication* 8/1: 63 –83
- Gibson Will; Andy Hall, Peter Callery(2006) 'Topicality and the structure of interactive talk in face-to-face seminar discussions: Implications for research in distributed learning media', *British Educational Research Journal* 32/1: 77–94
- Gibson, Will; Helena Webb, Dirk vom Lehn (2011) 'Re-constituting social praxis: an ethnomethodological analysis of video data in optometry consultations', *International Journal of Social Research Methodology* , 14/3: 207-218
- Gill, Virginia T. (1998) 'Doing attributions in medical interaction: patients' explanations for illness and doctors' responses', *Social Psychology Quarterly* 61: 322-360
- Gill, Virginia Teas (2005) 'Patient "demand" for medical Interventions: Exerting pressure for an offer in a primary care clinic visit', *Research on Language & Social Interaction*, 38: 451-79
- Gill, Virginia Teas, Timothy Halkowski and Felicia Roberts (2001) 'Accomplishing A Request Without Making One: A Single Case Analysis of A Primary Care Visit' *Text* 21: 55-81
- Gill, Virginia T., Douglas W. Maynard (1995) 'On "labelling" in actual interaction: delivering

and receiving diagnoses of developmental disabilities', *Social Problems* 42: 11-37

Gill, Virginia, Douglas W. Maynard (2006) 'Explaining illness: patients' proposals and physicians' responses. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 115-50

Gill, Virginia Teas, Anita Pomerantz, Paul Denvir (2010). 'Preemptive Resistance: Patients' participation in diagnostic sense-making activities', *Sociology of Health and Illness* 32 (1): 1-20

Gill, Virginia Teas; Felicia Roberts (2012) 'Conversation analysis in medicine'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 575-92

Ginev, Dimitri (2013) 'Ethnomethodological and hermeneutic-phenomenological perspectives on scientific practices', *Human Studies* 36: 277-305

Glenn, Phillip (1989) 'Initiating shared laughter in multi-party conversations', *Western Journal of Speech Communication* 53: 127-49

Glenn, Phillip J. (1992) 'Current speaker initiation of two-party shared laughter', *Research on Language and Social Interaction*, 25: 139-162.

Glenn, Phillip J. (1995) 'Laughing *at* and laughing *with*: Negotiations of Participant Alignments Through Conversational Laughter'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 43-56

Glenn, Phillip J. (2003) 'Sex, Laughter, and Audiotape: On Invoking Features of Context to Explain Laughter in Interaction'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 263-74

Glenn, Phillip J. (2003). *Laughter in interaction*. Cambridge University Press

Glenn, Phillip (2003) "On Sexism in Conversational Joking" *M/C: A Journal of Media and Culture* 6/5 <<http://journal.media-culture.org.au/0311/1-glenn-feature-sexism.php>>

Glenn, Phillip (2010) 'Interviewer laughs: Shared laughter and asymmetries in employment interviews', *Journal of Pragmatics*, 42/6: 1485-1498

Glenn, Phillip (2013) 'Interviewees volunteered laughter in employment interviews: A case of 'nervous' laughter?'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 255-

Glenn, Phillip; Elizabeth Holt, eds. (2013) *Studies of Laughter in Interaction*. London: Bloomsbury

Glenn, Phillip; Elizabeth Holt (2013) 'Introduction'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 1-21



Glenn, Phillip J., Timothy Koschmann, Mindy Conlee. (1999) 'Theory presentation and assessment in a problem-based learning group', *Discourse Processes* 27: 119-33

Glenn, Phillip; Curtis LeBaron (2011) 'Epistemic authority in employment interviews: Glancing, pointing, touching', *Discourse & Communication* 5: 3-22

Glenn, Phillip, Curtis D. LeBaron, Jenny Mandelbaum, eds. (2003) *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahwah, N.J. Lawrence Erlbaum

Glenn, Phillip Jenny Mandelbaum (2010) 'Language and Social Interaction at the University of Texas at Austin'. In W. Leeds-Hurwitz, ed., *The Social History of Language and Social Interaction Research: People, Places, Ideas*, Cresskill, NJ: Hampton Press

Glenn, Phillip, L. Susskind (2010) 'How talk works: Studying negotiation interaction', *Negotiation Journal*, 26/2: 117-123

Golato, Andrea (2000) 'Und ich so / und er so [and I'm like / and he's like]: An innovative German quotative for reporting on embodied actions.' *Journal of Pragmatics* 32: 29-54

Golato, Andrea (2002) 'German compliment responses.' *Journal of Pragmatics* 34/5: 547-71

Golato, Andrea (2002) 'Self-quotation in German: reporting on past decisions.' In: Güldemann, Tom, Manfred von Roncador, eds., *Reported Discourse: A Meeting Ground for Different Linguistic Domains*. Amsterdam/Philadelphia: John Benjamins: 49-70

Golato, Andrea (2002) 'Grammar and interaction: reported discourse and subjunctive in German,' *Zeitschrift für Sprachwissenschaft* 22: 24-55

Golato, Andrea (2003) 'Studying Compliment Responses: A Comparison of DCTs, and Recordings of Naturally Occurring Talk,' *Applied Linguistics* 24: 90-121

Golato, Andrea (2005) *Compliments and Compliment Responses: Grammatical structure and sequential organization*. Amsterdam: John Benjamins [Studies in Discourse and Grammar 15]

Golato, Andrea (2010) 'Marking understanding versus receipting information in talk: Achso. and ach in German interaction', *Discourse Studies*, 12/2: 147-176

Golato, Andrea (2012) 'German oh: marking an emotional change of state', *Research on Language & Social Interaction*, 45/3: 245-268

Golato, Andrea (2012) 'Impersonal quotation and hypothetical discourse'. In: Isabelle Buchstaller, , Ingrid van Alphen, eds., *Quotatives: Cross-linguistic and cross-disciplinary perspectives*. Amsterdam: John Benjamins: 3-36

Golato, Andrea, Emma Betz (2008) 'German *ach* and *achso* in repair uptake: Resources to sustain or remove epistemic asymmetry', *Zeitschrift für Sprachwissenschaft* 27: 7-37

Golato, Andrea, Carmen Taleghani-Nikazm (2006) "The negotiation of face in chats." *Multilingual* 25: 293-322.

Golato, Andrea, Zsuzsanna Fagyal (2008) 'Comparing single and double sayings of the

- German response token ja and the role of prosody: A conversation analytic perspective', *Research on Language & Social Interaction* 41/3: 241-270
- Goldberg, Jo Ann (1975) 'A system for transfer of instructions in natural settings', *Semiotica* 14: 269-96
- Goldberg, Jo Ann (1978) 'Amplitude shift: a mechanism for the affiliation of utterances in conversational interaction'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 199-218
- Goldberg, Jo Ann (2004) 'The amplitude shift mechanism in conversational closing sequences In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 257-97
- Goll, Michaela, Christoph. Meier (1997) 'Interactional dynamics of electronically mediated collaborative work: local solidarity in videoconferencing'. In: P. Jackson, J. van der Wielen, eds. *Building actions on ideas*, Proceedings of the Second International Workshop on Telework, Amsterdam, September 2-5, 1997, Tilburg: Work and Organization Research Centre: 279-90
- González-Martínez, Esther (2000) 'La "déclaration" dans le cadre d'une procédure pénale ou la constitution d'un "je" multiple et rassembleur' [The "statement" in the context of criminal proceedings or the constitution of a multiple and unifying "I"], *Revue Suisse de Sociologie* 26: 591-614
- González-Martínez, Esther (2001) 'Comment agir en confiance avec un partenaire don't on se méfie?' [How can one trust a partner of whom one is suspicious?], *Réseaux* Vol. 19, N1 108: 89-123
- González-Martínez, Esther (2005) 'Organisation et *accountability* de l'audition de comparution immédiate', *Réseaux* 19 (1029-130): 209-41
- González-Martínez, Esther (2006) 'The interweaving of talk and text in French criminal pretrial hearing', *Research on language and social interaction* 39/3: 229-61
- González Martínez, Esther (2007) *Flagrantes auditions: Echanges langagiers lors d'interactions judiciaires*. [Flagrant Hearings. Talk during judicial interactions] Bern, etc.: Peter Lang
- González-Martínez, Esther (2011) 'Just telling what is going to happen: the initial phase of a judicial social investigation interview', *Nottingham French Studies*, 50/2
- González Martínez, Esther (2014) 'Etre par l'action. Production d'une enquête sociale et de ses participants'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 157-180
- González-Martínez, Esther (2014) 'L'organisation de la conversation comme phénomène social'. In: Alain Bovet, Esther González-Martínez, Fabienne Malbois, eds. *Langage, activités et ordre social: Faire de la sociologie avec Harvey Sacks*. Bern, etc.: Peter Lang: 117-138
- Good, Jeffrey S.; Wayne A. Beach (2005) 'Opening up gift-openings: Birthday parties as

situated activity systems', *Text*, 25/5: 565-593

Goode, David (1979) 'The world of the congenitally deafblind: toward the grounds for achieving human understanding'. In: H. Schwartz & J. Jacobs, *Qualitative sociology: a method to the madness*. New York: Free Press: 381-96

Goode, David A. (1986) 'Kids, culture and innocents', *Human Studies* 9/1: 83-106

Goode, David A. (1990) 'On understanding without words: communication between a deafblind child and her parents'. *Human Studies* 13: 1-38

Goode, David (1994) *A world without words: the social construction of children born deaf and blind*. Philadelphia: Temple University Press

[Note: a 'Review Symposium' on this book can be found in *Human Studies* 20 (3), 357-89, edited by F.C. Waksler, with contributions by M. Connolly, G. Kielhofner & T. Mallinson, Michael Lynch, and M. Pollner, with a reply by David Goode]

Goode, David (2003) 'Ethnomethodology and Disability Studies: A Reflection on Robillard' [Book review] *Human Studies* 26: 493-503

Goode, David (2007) *Playing with my dog, Katie: an ethnomethodological study of canine-human Interaction*. Ashland, Ohio: Purdue University Press

Goode, David A. 'Some memories of Harold Garfinkel', *Human Studies* 35/2: 169-173

Goodman S, Speer, Susan A.,(2007). 'Category Use in the Construction of Asylum Seekers', *Critical Discourse Studies*, 4/2: 165-185.

Goodwin, Charles (1979) 'The interactive construction of a sentence in natural conversation'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 97-121

Goodwin, Charles (1980) 'Restarts, pauses and the achievement of a state of mutual gaze at turn beginning', *Sociological Inquiry* 50: 272-302

Goodwin, Charles (1981) *Conversational organization: interaction between speakers and hearers*. New York: Academic Press

Goodwin, Charles (1984) 'Notes on story structure and the organization of participation'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 225-46

Goodwin, Charles (1986) 'Gesture as a resource for the organization of mutual orientation', *Semiotica* 62: 29-49

Goodwin, Charles (1986) 'Audience diversity, participation and interpretation', *Text* 6/3: 283-316

Goodwin, Charles (1986) 'Between and within: alternative and sequential treatments of continuers and assessments', *Human Studies* 9: 205-18

- Goodwin, Charles (1987) 'Forgetfulness as an interactive resource', *Social Psychology Quarterly* 50: 115-31
- Goodwin, Charles (1987) 'Unilateral departure'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 206-18
- Goodwin, Charles (1994) 'Recording human interaction in natural settings', *Pragmatics* 3: 181-209
- Goodwin, Charles (1994) 'Professional vision'. *American Anthropologist* 96: 606-33
- Goodwin, Charles (1995) 'Seeing in depth', *Social Studies of Science* 25: 237-74
- Goodwin, Charles (1995) 'The negotiation of coherence within conversation'. In: M.A. Gernsbacher, T. Givon, eds., *Coherence in spontaneous text*. Amsterdam: John Benjamins
- Goodwin, Charles (1995) 'Co-constructing meaning in conversations with an aphasic man.', *Research on Language and Social Interaction*, 28: 233-60
- Goodwin, Charles (1996) 'Transparent vision'. In: Ochs, E., Emanuel A. Schegloff, S.A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 370-404
- Goodwin, Charles (1997) 'The blackness of black: Color categories as situated practice'. In L. B. Resnick, R. Säljö, C. Pontecorvo, B. Burge, eds., *Discourse, tools and reasoning: Essays on situated cognition*. Berlin: Springer-Verlag: 111-140
- Goodwin, Charles (1999) 'Practices of color classification'. *Mind, Culture and Activity*, 7: 62-82.
- Goodwin, Charles (2000) 'Action and embodiment within situated human interaction'. *Journal of Pragmatics*, 32, 1489-1522
- Goodwin, Charles (2000). 'Gesture, aphasia and interaction'. In D. McNeill (Ed.). *Language and Gesture*. Cambridge: Cambridge University Press
- Goodwin, Charles (2000): 'Practices of Seeing: Visual Analysis - An Ethnomethodological Approach', in T. v. Leeuwen and C. Jewitt, eds.,: *Handbook of Visual Analysis*. London, Sage, pp. 157-82
- Goodwin, Charles (2002) 'Time in action', *Current Anthropology* 43: 19-35
- Goodwin, Charles (2003) 'Pointing as situated practice'. In S. Kita, Ed., *Pointing: Where language, culture, and cognition meet*. Mahwah, NJ: Lawrence Erlbaum: 217-42
- Goodwin, Charles (2003) 'Recognizing Assessable Names'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 151-61
- Goodwin, Charles, ed. (2003) *Conversation and Brain Damage* Oxford University Press.
- Goodwin, Charles (2003) 'Introduction'. In: Charles Goodwin, ed. *Conversation and Brain*

*Damage*. New York: Oxford University Press: 3-20

Goodwin, Charles (2003) 'Conversational Frameworks for the Accomplishment of Meaning in Aphasia' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 90-116

Goodwin, Charles (2003) 'Embedded Context', *Research on Language & Social Interaction*, 36 323-50

Goodwin, Charles (2003) 'The body in action'. In: J. Coupland, P. Gwyn, eds., *Discourse, the Body and Identity*. Palgrave/Macmillan, New York: 19-42.

Goodwin, Charles (2004) 'A competent speaker who can't speak: the social life of aphasia', *Journal of Linguistic Anthropology* 14

Goodwin, Charles (2006) 'Retrospective and prospective orientation in the construction of argumentative moves', *Text & Talk* 26/4: 443-62

Goodwin, Charles (2006) 'Human sociality as mutual orientation in a rich interactive environment: multimodal utterances and pointing in aphasia'. In Nick Enfield, Stephen C. Levinson, eds. *Roots of Human Sociality* London: Berg Press: 96-125

Goodwin, Charles (2007) 'Participation, stance and affect in the organization of activities', *Discourse & Society* 18/1: 53-73

Goodwin, Charles (2007) 'Environmentally Coupled Gestures'. In: Susan D. Duncan, Justine Cassell, Elena T. Levy, eds., *Gesture and the Dynamic Dimension of Language: Essays in honor of David McNeill*. Amsterdam/Philadelphia: John Benjamins: 195-212

Goodwin, Charles (2007) 'Interactive footing'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 16-46

Goodwin, Charles (2010) 'Constructing meaning through prosody in aphasia'. In: Barth-Weingarten, Dagmar; Elisabeth Reber, Margret Selting, eds., *Prosody in interaction*. Amsterdam: Benjamins, 373-394

[Kotthoff, Helga (2010) 'Further perspectives on cooperative semiosis: Comments on Charles Goodwin "Constructing meaning through prosody in aphasia"'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 395-400 ]

Goodwin, Charles (2010) 'Things and their embodied environments'. In L. Malafouris, C. Renfrew, eds., *The cognitive life of things: Recasting the boundaries of the mind*. Cambridge: McDonald Institute for Archaeological Research: 103 -120

Goodwin, Charles (2011) 'Contextures of action'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 182-93

Goodwin, Charles (2013) 'The co-operative, transformative organization of human action and knowledge', *Journal of Pragmatics* 46/1: 8-23

Goodwin, Charles (2014) 'The intelligibility of gesture within a framework of co-operative action'. In M. Seyfeddinipur, M. Gullberg, eds., *From Gesture in Conversation to Visible Action as Utterance: Essays in honor of Adam Kendon*. Amsterdam: John Benjamins: 199-216

Goodwin, Charles, Marjorie Harness Goodwin (1987) 'Concurrent operations on talk: notes on the interactive organization of assessments', *IPRA Papers in Pragmatics* 1: 1-54

Goodwin, Charles, Marjorie Harness Goodwin (1990) 'Interstitial argument'. In: A.D. Grimshaw, ed. *Conflict talk: sociolinguistic investigations of arguments in conversations*. Cambridge: Cambridge University Press: 85-117

Goodwin, Charles, Marjorie Harness Goodwin (1992) 'Assessments and the construction of context'. In: Duranti, A., Charles Goodwin, eds., *Rethinking context: language as an interactive phenomenon*. Cambridge: Cambridge University Press: 147-90

Goodwin, Charles, Marjorie Harness Goodwin (1992) 'Context, activity and participation'. In: P.Auer, A. di Luzio, eds. *The contextualization of language*. Amsterdam/Philadelphia: John Benjamins: 79-99

Goodwin, Charles, Marjorie Harness Goodwin (1996) 'Seeing as situated activity: Formulating planes'. In: Y. Engeström, D. Middleton, eds. *Cognition and communication at work*. Cambridge: Cambridge University Press: 61-95

Goodwin, Charles; Marjorie H. Goodwin, (1997). 'Contested vision: The discursive constitution of Rodney King'. In: Britt-Louise Gunarsson, Per Linell & Bengt Nordberg, eds., *The construction of professional discourse*. New York: Longman: 292-316

Goodwin, Charles; Marjorie Harness Goodwin (2004) 'Participation'. In A. Duranti, ed., *A companion to linguistic anthropology*. Oxford: Blackwell: 222-244

Goodwin, Marjorie Harness, Charles Goodwin (2012) 'Car talk: Integrating texts, bodies, and changing landscapes', *Semiotica* 191:257-286

Goodwin, Charles, Marjorie H. Goodwin, David Olsher (2002) 'Producing sense with nonsense syllables: turn and sequence in conversations with a man with severe aphasia'. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson, eds. 2002) *The Language of Turn and Sequence*. New York: Oxford University Press: 56-80

Goodwin, Charles, John Heritage (1990) 'Conversation analysis', *Annual Review of Anthropology* 19: 283-307

Goodwin, Marjorie (1980) 'He said/she said: formal cultural procedures for the construction of a gossip dispute activity', *American Ethnologist* 7: 674-94

Goodwin, Marjorie Harness (1980) 'Processes of mutual monitoring implicated in the production of description sequences', *Sociological Inquiry* 50: 303-17

Goodwin, Marjorie Harness (1980) 'Directive/response speech sequences in girls' and boys' task activities'. In: S. McConnell-Ginet, R. Borker, N. Furman, eds. *Women and language in literature and society*. New York: Praeger: 157-73

- Goodwin, Marjorie Harness (1982) 'Processes of dispute management among urban black children', *American Ethnologist* 9: 76-96
- Goodwin, Marjorie Harness (1982) "'Instigating": Story telling as social process', *American Ethnologist* 9: 799-819
- Goodwin, Marjorie Harness (1983) 'Aggravated correction and disagreement in children's conversations' *Journal of Pragmatics* 7:657-77
- Goodwin, Marjorie Harness (1985) 'The serious side of Jump Rope: conversational practices and social organization in the frame of play', *Journal of American Folklore* 98:315-30
- Goodwin, Marjorie Harness (1988) 'Cooperation and competition across girls' play activities'. In: Sue Fisher, A. Todd, eds., *Gender and discourse: The power of talk*. Norwood, N.J.: Ablex: 55-94
- Goodwin, Marjorie Harness (1990) *He-said-she-said: talk as social organization among black children*. Bloomington, IN: Indiana University Press
- Goodwin, Marjorie Harness (1990) 'Tactical uses of stories: Participation frameworks within girls' and boys' disputes', *Discourse Processes*, 13/1: 33-71
- Goodwin, Marjorie Harness (1990/1991) 'Retellings, pretellings, and hypothetical stories', *Research on Language and Social Interaction* 24: 263-76
- Goodwin, Marjorie Harness (1993) 'Tactical uses of stories: participation frameworks within boys' and girls' disputes'. In: D. Tannen, ed., *Gender and conversational interaction*. New York: Oxford University Press: 110-43
- Goodwin, Marjorie Harness (1995) 'Assembling a response: setting and collaboratively constructed work talk'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 173-86
- Goodwin, Marjorie Harness (1995) 'Co-construction in girls' hopscotch', *Research on Language and Social Interaction*, 28/3: 261-282
- Goodwin, Marjorie Harness (1996) 'Informings and announcements in their environment: prosody within a multi-activity work setting'. In: E. Couper-Kuhlen, M. Selting, eds. *Prosody in conversation: interactional studies*. Cambridge: Cambridge University Press: 436-61
- Goodwin, Marjorie Harness (1997) 'Byplay: negotiating evaluation in storytelling'. In: Guy, G.R., Feagin, C., Schiffirin, D. and Baugh, J., eds., *Toward a Social Science of Language: Papers in Honor of William Labov* Volume 2. Amsterdam, John Benjamins: 77-102
- Goodwin, Marjorie Harness (1997) 'Toward families of stories in context', *Journal of Narrative and Life History* 7: 107-12
- Goodwin, Marjorie Harness (1998) 'Games of stance: Conflict and footing in Hopscotch'. In: S.M. Hoyle, C. Templer Adger, eds., *Kids' talk: Strategic language use in later childhood*. New York: Oxford University Press: 23-46

- Goodwin, Marjorie Harness (2001) 'Organizing Participation in Cross-Sex Jump Rope: Situating Gender Differences Within Longitudinal Studies of Activities', *Research on Language and Social Interaction* 34 :75-106
- Goodwin, Marjorie Harness (2002) 'Building power asymmetries in girls' interaction', *Discourse & Society* 13/3: 715-30
- Goodwin, Marjorie Harness (2002) 'Exclusion in girls' peer groups', *Human Development* 45: 392-415.
- Goodwin, Marjorie Harness (2006) 'Participation, affect, and trajectory in family directive/ response sequences', *Text & Talk* 26/4: 515-44
- Goodwin, Marjorie Harness (2006) *The hidden life of girls: games of stance, status, and exclusion*. Oxford: Blackwell [Series: Blackwell Studies in Discourse and Culture]
- Goodwin, Marjorie Harness (2007) 'Occasioned knowledge exploration in family interaction', *Discourse & Society* 18/1: 93-110
- Goodwin, Marjorie Harness (2007) 'Participation and embodied action in preadolescent girls' assessment activity', *Research on Language & Social Interaction* 40/4: 353-375
- Goodwin, Marjorie Harness (2011) 'Engendering children's play: person reference in children's conflictual interaction'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 250-271
- Goodwin, Marjorie Harness (2014) Constructing the identity of a "Tagalong" Girl". In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 29-44
- Goodwin, Marjorie Harness; Asta Cekaite (2013) 'Calibration in directive/response sequences in family interaction', *Journal of Pragmatics* 46: 122-138
- Goodwin, Marjorie Harness; Asta Cekaite, Charles Goodwin, Eve Tulbert (2012) 'Emotion as stance'. In A. Peräkylä, M.-L. Sorjonen, eds., *Emotion in interaction*. New York: Oxford University Press: 16-41
- Goodwin, Marjorie Harness, Charles Goodwin, (1986) 'Gesture and coparticipation in the activity of searching for a word', *Semiotica* 62: 51-75
- Goodwin, Marjorie Harness, Charles Goodwin, (1987) 'Children's arguing'. In: S. Philips, S. Steele, C. Tanz, eds. *Language, gender, and sex in comparative perspective*. Cambridge: Cambridge University Press: 200-48
- Goodwin, Marjorie Harness, Charles Goodwin (2000) 'Emotion within situated activity'. In: N. Budwig, I.C. Uzgiris, J.V. Wertsch, eds., *Communication: an arena of development*. Stamford, CT: Ablex: 33-54
- Goodwin, Marjorie Harness; Charles Goodwin (2000) 'Emotion within situated activity'. In A. Duranti, ed., *Linguistic anthropology: A reader*. Oxford: Blackwell: 239-257



Goodwin, Marjorie Harness, Charles Goodwin, Malgah Yaeger-Dror (2002) 'Multi-modality in girls' game disputes', *Journal of Pragmatics*, 34(10-11), 1621-1649.

Goodwin, Marjorie Harness, Amy Kyratzis (2007) 'Children Socializing children: practices for negotiating the social order among peers', *Research on Language & Social Interaction*, 40/4: 279-289

Gotsbachner, Emo (2009) 'Asserting interpretive frames of political events: panel discussions on television news'. In. Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 49-72

Grancea, Liana (2010) 'Ethnic solidarity as interactional accomplishment: An analysis of interethnic complaints in Romanian and Hungarian focus groups', *Discourse & Society*, 21/2: 161-188

Greatbatch, David (1986) 'Some standard uses of supplementary questions in news interviews', *Language and Linguistics* 8: 86-123

Greatbatch, David (1986) 'Aspects of topical organization in news interviews: the use of agenda shifting procedures by interviewees', *Media, Culture and Society* 8: 441-55

Greatbatch, David (1988) 'A turn-taking system for British news interviews', *Language in Society* 17: 401-30

Greatbatch, David (1992) 'On the management of disagreement between news interviewers'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 268-301

Greatbatch, David (1998) 'Conversation analysis: neutralism in British news interviews'. In: A. Bell, P. Garrett, eds. *Approaches to media discourse*. Oxford: Blackwell: 163-85

Greatbatch, David (2006) 'Prescriptions and prescribing: co-ordinating talk and text-based activities'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 313-39

Greatbatch, David et al (2005) 'Telephone triage: expert systems and clinical expertise', *Sociology of Health & Illness* 27/6: 802-30

Greatbatch, David, Timothy Clark (2010) 'The situated production of stories', In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 96-118

Greatbatch, David, Robert Dingwall (1989) 'Selective facilitation: some preliminary observations on a strategy used by divorce mediators', *Law and Society Review* 23:: 613-41. Reprinted in abridged and edited form in *Family and Conciliation Courts Review* (1990) 28: 53-64. Reprinted in C. Menkel-Meadow, ed., *Mediation: Theory, Policy and Practice*, Aldershot, Ashgate, (2001).

Greatbatch, David, Robert Dingwall (1997) 'Argumentative talk in divorce mediation

sessions', *American Sociological Review* 62: 151-70

Greatbatch, David, Robert Dingwall (1998) 'Talk and identity in divorce mediation'. In Antaki, Charles and Widdicombe, S., eds. *Identities in Talk*. London, Sage: 121-32

Greatbatch, David, Robert Dingwall (1994) 'The interactive construction of interventions by mediators'. In Folger, J and Jones, T, eds., *New Directions in Mediation: Communication Research and Perspectives*, Thousand Oaks, CA: Sage: 84-109

Greatbatch, David, Robert Dingwall (1999) 'Professional neutralism in family mediation'. In Sarangi, S, and Roberts, C., eds. *Talk, Work and Institutional Order: Discourse in Medical, Mediation and Management Settings* Berlin: Mouton de Gruyter: 271-92

Greatbatch, David, Robert Dingwall (1999) 'The marginalization of domestic violence in divorce mediation', *International Journal of Law, Policy and the Family* 13: 174-90

Greatbatch, David, Robert Dingwall (1994) 'Divorce mediation - the virtues of formality?'. In Eekelaar, J.M. and Maclean, M., eds., *Oxford Readings in Socio-Legal Studies: Family Law*, Oxford: Oxford University Press: 391-99

Greatbatch, David, Timothy Clark (2003) 'Displaying group cohesion: humour and laughter in the public lectures of management guru', *Human Relations* 56: 1515-44

Greatbatch, David, Christian Heath, Paul Luff, Peter Champion (1995) 'Conversation analysis: human-computer interaction and the general practice consultation'. In: A. Monk, N. Gilbert, eds. *Perspectives on HCI: Diverse approaches*. New York: Academic Press: 199-222

Greatbatch, David, Christian Heath, Peter Champion, Paul Luff (1995) 'How do desk-top computers affect the doctor-patient interaction?', *Family Practice*, 12/1: 32-36.

Greatbatch, David; Paul Luff, Christian Heath, Peter Champion (1993) 'Interpersonal communication and human- computer interaction: An examination of the use of computers in medical consultations', *Interacting with Computers*, 5/2: 193-216

Greatbatch, David, Elisabeth Murphy, Robert Dingwall (2001) 'Qualitative research on medical information systems: ethnomethodological and interactionist perspectives'. *Health Services Management Research* 14: 1-12.

Greco, Luca (2014) '« Quel est ton personnage ? » : l'accomplissement situé des identités dans un atelier bruxellois de Drag King'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identities en interaction*, Limoges: Lambert Lucas: 45-66

Greco, Luca; Lorenza Mondada (2014) 'Les identités-en-interaction : vers une approche multidimensionnelle'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identities en interaction*, Limoges: Lambert Lucas: 7-28

Greco, Luca; Lorenza Mondada, Patrick Renaud, eds., (2014) *Identities en interaction*, Limoges: Lambert Lucas

Greer, Tim (2013) 'Word search sequences in bilingual interaction: Codeswitching and embodied orientation toward shifting participant constellations', *Journal of Pragmatics* 57

100-117

Greer, Tim (2013) 'Establishing a pattern of dual receptive language alternation: Insights from a series of successive haircuts', *Australian Journal of Communication* 40/2 [<http://austjourcomm.org/index.php/ajc/index>]

Greiffenhagen, Christian (2008). 'Unpacking tasks: the fusion of new technology with instructional work'. *Computer-Supported Cooperative Work* 17/1: 35-62.

Greiffenhagen, Christian (2008). 'Video analysis of mathematical practice? Different attempts to "open up" mathematics for sociological investigation' [73 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 9(3), Art. 32  
<http://nbn-resolving.de/urn:nbn:de:0114-fqs0803323>.

Greiffenhagen, Christian (2009) 'News interviews: Clayman and Heritage's 'The News Interview'. In Fiona Devine and Sue Heath, ed. *Doing Social Science: Evidence and Methods in Empirical Research*, ed.,. Basingstoke: Palgrave Macmillan: 167-192

Greiffenhagen, Christian; Wes Sharrock (2005). Gestures in the blackboard work of mathematics instruction. *Proceedings of 2nd Conference of the International Society for Gesture Studies*, [http://gesture-lyon2005.ens-lyon.fr/article.php?id\\_article=234](http://gesture-lyon2005.ens-lyon.fr/article.php?id_article=234)

Greiffenhagen, Christian, Wes Sharrock (2006). 'Logical relativism: logic, grammar, and arithmetic in cultural comparison', *Configurations* 14/3: 275-301

Greiffenhagen, Christian, Wes Sharrock (2006). 'Mathematical relativism: logic, grammar, and arithmetic in cultural comparison', *Journal for the Theory of Social Behaviour* 36/2: 97-117

Greiffenhagen, Christian, Wes Sharrock (2007). 'Linguistic relativism: logic, grammar, and arithmetic in cultural comparison', *Language & Communication* 27/1: 81-107

Greiffenhagen, Christian, Wes Sharrock (2008). 'Where do the limits of experience lie? Abandoning the dualism of objectivity and subjectivity', *History of the Human Sciences* 21/3: 70-93

Greiffenhagen, Christian, Wes Sharrock (2008). 'School mathematics and its everyday other? Revisiting Lave's "Cognition in Practice"'. *Educational Studies in Mathematics* 69/1: 1-21.

Greiffenhagen, Christian, Wes Sharrock (2009). 'Mathematical equations as Durkheimian social facts?'. In: G. Cooper, A. King, R. Rettie, eds., *Sociological Objects: Reconfigurations of Social Theory*. Aldershot: Ashgate: 119-135.

Greiffenhagen, Christian; Wes Sharrock. (2009) 'Two concepts of attachment to rules', *Journal of Classical Sociology* 9/4: 405-427

Greiffenhagen, Christian; Wendy Sherman (2008). 'Kuhn and conceptual change: On the analogy between conceptual changes in science and children'. *Science & Education*, 17(1), 1-26.

Greiffenhagen, Christian, Rod Watson. (2009). 'Visual repairables: analysing the work of repair in human-computer interaction'. *Visual Communication* 8 (1), 65-90.

Groeber, Simone; Simona Pekarek Doehler (2012) 'Hearing impaired adolescents in a regular classroom: On the embodied accomplishment of participation and understanding'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 76-89

Groeber, Simone; Evelyne Pochon-Berger (2014) 'Turns and turn-taking in sign language interaction: A study of turn-final holds' *Journal of Pragmatics* 65: 121-136

Grøver Aukrust, Vibeke, Veslemøy Rydland (2009) "'Does it matter?'" Talking about ethnic diversity in preschool and first grade classrooms', *Journal of Pragmatics* 41/8: 1538-1556

Guillot, Marie-Noëlle (2005) 'Revisiting the methodological debate on interruptions: from measurement to classification in the annotation of data for cross-cultural research', *Pragmatics* 15: 25-47

Guillot, Marie-Noëlle (2008) 'Freedoms and constraints in semi-institutional television discussions: The case of mixed format panel discussions', *Journal of Pragmatics* 40/ 2: 179-204

Guimaraes, Estefania (2007) 'Feminist research practice: using conversation analysis to explore the researcher's interaction with participants', *Feminism & Psychology* 17: 149-161.

Gülich, Elisabeth (1990) 'Pour une ethnométhodologie linguistique. Description de séquences conversationnelles explicatives' [Towards a linguistic ethnomethodology: describing explicative conversational sequences]. In Charolles, M., Fisher, S., Javez, J., eds., *Le Discours*. Nancy: Presses Universitaires de Nancy

Gülich, Elisabeth (2012) 'Conversation Analysis as a new approach to the differential diagnosis of epileptic and non-epileptic seizure disorders'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 146-58

Gülich, Elisabeth, Lorenza Mondada (2008) *Konversationsanalyse: Eine Einführung am Beispiel des Französischen* [Conversation Analysis. An introduction on the basis of French data]. Tübingen : Niemeyer

Guthrie, Anna M. (1997). 'On the systematic deployment of okay and mmhmm in academic advising sessions', *Pragmatics* 7: 397-415

Haakana, Markku (2001) 'Laughter as a patient's resource: Dealing with delicate aspects of medical interaction' *Text* 21: 187-219

Haakana, Markku (2002) 'Laughter in medical interaction: From quantification to analysis, and back', *Journal of sociolinguistics*, 6/2: 207-35

Haakana, Markku (2007) 'Reported thought in complaint stories'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 150-78

Haakana, Markku (2010) 'Laughter and smiling: Notes on co-occurrences', *Journal of Pragmatics*, 42/6: 1499-1512

Haakana, M. (2012) 'Laughter in conversation: The case of "fake" laughter'. In A. Peräkylä, M. L. Sorjonen, eds., *Emotion in interaction*. Oxford : Oxford University Press: 174-194

Haakana, Markku, Salla Kurhila (2009) 'Other-correction in everyday conversation: some comparative aspects'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 152-179

Haakana, Markku, Minna Laakso, Jan Lindström, eds. (2009) *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS).

Haakana, Markku, Minna Laakso, Jan Lindström (2009) 'Introduction: Comparative dimension of talk in interaction'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 15-47

Haakana, Markku, Marja-Leena Sorjonen (2011) 'Invoking another context: Playfulness in buying lottery tickets at convenience stores', *Journal of Pragmatics*: 43/5 1288-1302

Hacohen, Gonen, Emanuel A. Schegloff(2006) 'On the preference for minimization in referring to persons: Evidence from Hebrew conversation', *Journal of Pragmatics* 38 :1305-12

Hadden, Stuart C., Marilyn Lester (1978) 'Talking identity: The production of "self" in interaction', *Human Studies* 1: 331-356

Haddington, Pentti (2004) 'Stance taking in news interviews', *SKY Journal of Linguistics*, 17, 101-142

Haddington, Pentti (2006) 'The organization of gaze and assessments as resources for stance taking', *Text & Talk*, 26/3: 281-328

Haddington, Pentti (2010) 'Turn-taking for turntaking: Mobility, time, and action in the sequential organization of junction negotiations in cars', *Research on Language & Social Interaction* 43/4: 372-400

Haddington, Pentti (2012) 'Movement in action: Initiating social navigation in cars', *Semiotica* 191:137-167

Haddington, Pentti (2013) 'Projecting mobility: Passengers directing drivers at junctions'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 179-209.

Haddington, Pentti; Tiina Keisanen (2009) 'Location, mobility and the body as resources in selecting a route', *Journal of Pragmatics* 41/10: 1938-1961

Haddington, Pentti; Tiina Keisanen, Maurice Nevile, eds. (2012) 'Meaning in motion: Interaction in cars', special issue for *Semiotica* , 191: 101-333

Haddington, Pentti; Tiina Keisanen, Lorenza Mondada, Maurice Nevile, (2014),

"Multiactivity in Social Interaction: Beyond multitasking", Amsterdam, John Benjamins

Haddington, Pentti, Lorenza Mondada, Maurice Nevile eds. (2013) *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter.

Haddington, Pentti, Lorenza Mondada, Maurice Nevile (2013) 'Being mobile: Interaction on the move'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 3-61.

Haddington, Pentti, Maurice Nevile, Tiina Keisanen (2012) 'Meaning in motion: Sharing the car, sharing the drive', *Semiotica* 191:101-116

Haddington, Pentti; Mirka Rauniomaa (2014). Interaction between road users: Offering space in traffic. *Space and Culture*, 17/2: 176-190

Hak, Tony (1995) 'Ethnomethodology and the institutional context', *Human Studies*, 18, 109-137

Hakulinen, Auli, Marja-Leena Sorjonen (2009) 'Designing utterances for action: Verb repeat responses to assessments'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 124-151

Hakulinen, Auli; Marja-Leena Sorjonen (2011) 'Ways of agreeing with negative stance taking'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 235-56

Halkowski, Tim (1990) "'Role" as an interactional device', *Social Problems* 37: 564-77

Halkowski, Tim (2006) 'Realizing the illness: patients' narratives of symptom discovery'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 86-114

Halkowski, Timothy, Virginia Teas Gill (2010) 'Conversation analysis and ethnomethodology: the centrality of interaction'. In: Ivy Bourgeault, Robert Dingwall, Ray de Vries, eds., *The SAGE Handbook of Qualitative Methods in Health Research*. Sage: 212-228

Hall, Joan Kelly; Tetyana Smotrova (2013) 'Teacher self-talk: Interactional resource for managing instruction and eliciting empathy', *Journal of Pragmatics* 47: 75-92

Halldorsdottir, Iris (2006) 'Orientations to law, guidelines, and codes in lawyer-client interaction', *Research on Language and Social Interaction*, 39(3), 263-301

Halonen, Mia (2006) 'Life stories used as evidence for the diagnosis of addiction in group therapy' *Discourse & Society* 17: 283-98

Halonen, Mia (2008) Person reference as a device for constructing experiences as typical in group therapy; In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 139-51

Halonen, Mia, Marja-Leena Sorjonen (2008) 'Using niin-interrogative to treat the prior

speaker's action as an exaggeration', *Discourse Studies* 10: 37-53.

Halonen, Mia; Marja-Leena Sorjonen (2012) 'Multi-functionality of interrogatives: asking reasons for and wondering about an action as overdone'. In J. P. De Ruiter, ed., *Questions: Formal, functional and interactional perspectives*. Cambridge: Cambridge University Press

Hama, Hideo (1999) 'Ethnomethodology and the Rashomon Problem', *Human Studies* 22: 183-92

Hammersley Martyn (2003) 'Conversation Analysis and Discourse Analysis: Methods or Paradigms?', *Discourse & Society*, 14: 751-81 [debate with Jonathan Potter on pages 783-804]

Hammersley, Martyn (2003) "'Analytics" are No Substitute for Methodology: A Response to Speer and Hutchby', *Sociology* 39: 339-51 [comment on: Speer & Hutchby, 2003 a; see also: rejoinder: Speer & Hutchby, 2003 b]

Hansen, Alan D. (2005) 'A practical task: ethnicity as a resource in social interaction', *Research on Language and Social Interaction*, 38(1), 63-104

Harper, Richard H. R. (1994) 'Radicalism, beliefs and hidden agendas', *Computer Supported Cooperative Work (CSCW)* 3/1: 43-46

Harper, H.R. (1995/1996) 'Why People Do and Don't Wear Active Badges: A Case Study', *Computer Supported Cooperative Work* 4: 297-318

Harper, Richard H. R. 'The Organisation in Ethnography B A Discussion of Ethnographic Fieldwork Programs in CSCW', *Computer Supported Cooperative Work (CSCW)* 9:239-64

Harper, Richard (1998) *Inside the IMF: An ethnography of documents, technology and organisational knowledge*. London Academic Press

Harper, Richard H. R. (2000) 'Analysing work practice and the potential role of new technology at the International Monetary Fund: some remarks on the role of ethnomethodology'. In Luff, Paul, J. Hindmarsh, Christian Heath, eds., *Workplace Studies: Recovering Work Practice and Informing Systems Design*. Cambridge: Cambridge University Press: 169-86

Harper, Richard H.R., John A. Hughes, 1992 "'What a f-ing system: send 'em all to the same place and then expect us to stop 'em hitting'": Making technology work in air traffic control'. In: Graham Button ed., *Technology in working order: studies of work, interaction and technology*. London: Routledge: 127-44

Harper, Richard; William Odom (2014) 'Trusting oneself: an anthropology of digital things and personal competence'. In: Richard H. R. Harper, ed. *Trust, Computing, and Society*. Cambridge: Cambridge University Press: 272-298

Harper, Richard, Dave Randall and Mark Rouncefield (2000) *Organisational Change and Retail Finance: An Ethnographic Perspective*, London: Routledge [Routledge International Studies in Money and Banking]

Harren, Inga, Mia Raitaniemi (2008) 'The sequential structure of closings in private German

phone calls', *Gesprächsforschung: Online-Zeitschrift zur verbalen Interaktion* 9: 198-223  
[<http://www.gespraechsforschung-ozs.de>]

Harris, Jessica; Susan Danby, Carly W Butler, Michael Emmison (2012) 'Extending client-centered support: counselors' proposals to shift from e-mail to telephone counseling', *Text & Talk* 32/1: 21-37

Harris, Jess; Paula Jervis-Tracey, Jayne Keogh (2013) 'Doing collaborative reflection in the professional experience', *Australian Journal of Communication* 40/2  
[<http://austjourcomm.org/index.php/ajc/index>]

Harris, Scott R. (2000) 'The social construction of equality in everyday life.' *Human Studies* 23: 371-93

Harris, Scott R. (2000) 'Meanings and measurements of equality in marriage: A study of the social construction of equality.' In James A. Holstein and Gale Miller, eds. *Perspectives on Social Problems*. Stamford, CT: JAI Press: 111-45

Harris, Scott R. (2001) 'What Can Interactionism Contribute to the Study of Inequality? The Case of Marriage and Beyond.' *Symbolic Interaction* 24: 455-480

Harris, Scott R. (2003) 'Studying Equality/Inequality: Naturalist and Constructionist Approaches to Equality in Marriage', *Journal of Contemporary Ethnography* 32:200-32

Harris, Scott R. (2004) 'Challenging the Conventional Wisdom: Recent Proposals for the Interpretive Study of Inequality', *Human Studies* 27:113-36

Harris, Scott R. (2006) *The Meanings of Marital Equality*. SUNY Press,

Harris, Scott R. (2009) 'Four ethnomethodological paradoxes: Reflections on the work of Kenneth Liberman'. In: N.K. Denzin, *Studies in Symbolic Interaction: A Research Annual*, 33, 443-57

Harris, Scott R., Kerry O. Ferris. (2009) 'How Does It Feel to Be a Star? Identifying Emotion on the Red Carpet', *Human Studies* 32(2):133-152.

Hartwood, Mark, Rob Procter, Mark Rouncefield, Roger Slack (2003) 'Making a case in medical work: implications for the electronic medical record', *Computer Supported Cooperative Work (CSCW): The Journal of Collaborative Computing* 12: 241-66

Hartwood, Mark; Mark Rouncefield, Roger Slack, Andrew P. Carlin (2011) 'Documents'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 151-72

Hatch, D.J., D.R. Watson, (1974) 'Hearing the blues: an essay in the sociology of music', *Acta Sociologica* 17: 162-78

Hauser, Eric (2009) 'Turn-taking and primary speakership during a student discussion'. In H. thi Nguyen, G. Kasper, eds., *Talk-in-interaction: Multilingual perspectives*. Honolulu, HI: National Foreign Language Resource Center: 215-244



- Hauser, Eric (2011) 'Generalization: A practice of situated categorization in talk', *Human Studies*, 34/2:183-198
- Have, Paul ten (1977) 'Etnomethodologie'. In: L. Rademaker, H. Bergman, red. *Sociologische stromingen*. Utrecht: Het Spectrum: 145-68
- Have, Paul ten (1980) 'Openingssequenties'. In: A. Foolen, e.a. red., *Conversatieanalyse*. Groningen: Xenos: 63-84
- Have, Paul ten (1981) 'Lokale en globale samenhangen in raadgevende gesprekken', *Tijdschrift voor Taal en Tekstwetenschap* 1: 24-45
- Have, Paul ten, (1982) 'Sociologische gespreksanalyse', *Tijdschrift voor Taal en Tekstwetenschap* 2: 90-104
- Have, Paul ten (1983) 'Leren in hulpverlenende gesprekken', *Bulletin Leren van Volwassenen* nr. 12: 107-23
- Have, Paul ten, (1985) 'Contrastive analyses of interview talk'. In: T. Hak, J. Haafkens, G. Nijhof, eds. *Working papers on discourse and conversational analysis*. Rotterdam: Instituut Preventieve Sociale Psychiatrie EUR: 151-63 (nr. 6 in series *Konteksten*)
- Have, Paul ten, (1985) 'Een methode voor de etnomethodologie?', *Sociologisch Tijdschrift* 12: 368-80
- Have, Paul ten, (1986) 'De formulering van klachten in huisartsspreekurgesprekken'. In: J. Creten, G. Geerts, K. Jaspaert, eds. *Werkinuitvoering: momentopname van de sociolinguïstiek in België en Nederland*. LeuvenAmersfoort: Acco: 125-34
- Have, Paul ten (1986) 'Conversatieanalyse tussen uniciteit en universaliteit'. In: Scholtens & Springorum, red. 33-47
- Have, Paul ten, (1987) *Sequenties en formuleringen; aspecten van de interactionele organisatie van huisartsspreekurgesprekken* [Sequences and formulations: aspects of the interactional organization of general practice consultations]. Dordrecht: Foris
- Have, Paul ten (1988) 'De dokter zwijgt'. In: F.H. van Eemeren, R. Grootendorst, red. *Taalbeheersing in ontwikkeling*. Dordrecht: Foris Publications: 393-99
- Have, Paul ten, (1989) 'The consultation as a genre'. In: B. Torode, ed. *Text and Talk as Social Practice*. Dordrecht/Providence, R.I.: Foris Publications: 115-35
- Have, Paul ten (1990) 'Und der Artz schweigt. SpechstundenEpisoden, in denen Ärzte auf Patienteninformationen sprachlich nicht reagieren'. In: K. Ehlich, A. Koerfer, A. Redder, R. Weingarten, Hrsg. *Medizinische und therapeutische Kommunikation*. Opladen: Westdeutscher Verlag: 103-21
- Have, Paul ten (1990) 'Feiten en fouten: de 'Bolderkaraffaire' als interprofessionele methodenstrijd', *Kennis en Methode* 14:104-28
- Have, Paul ten (1990) 'Methodological issues in conversation analysis', *Bulletin de*

*Méthodologie Sociologique*, Nr. 27 (June): 23-51 [also:  
<http://www.pscw.uva.nl/emca/mica.htm>]

Have, Paul ten (1990) “Dus met deze medicijnen los ik dat probleem *niet* op”: medicatie en de organisatie van medische interactie’, *Medische Antropologie* 2 (1990): 5-16

Have, Paul ten (1991) ‘The doctor is silent: observations on episodes without vocal receipt during medical consultations’. In: Bernard Conein, M. de Fornel, L. Quéré, *Les formes de la conversation*, vol 2. Issy les Moulineaux: CNET, 1991: 55-76

Have, P, ten (1991) ‘Vorm en inhoud van spreekuurgesprekken’, *Huisarts en Wetenschap* 34: 330-5

Have, Paul ten (1991) ‘Talk and institution: a reconsideration of the ‘asymmetry’ of doctor-patient interaction’. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 138-63 [reprinted in T.A. van Dijk, ed. (2007) *Discourse Studies: Sage Benchmarks in discourse studies*. Vol. V: 99-120]

Have, Paul ten (1991) ‘User routines for computer assisted conversation analysis’. *The Discourse Analysis Research Group Newsletter*, 7/3 (Fall): 39

Have, Paul ten (1991) ‘Medische ondervraging: tussentijdse overwegingen bij lopend onderzoek’. In: R. van Hout & E. Huls, red. *Artikelen van de Eerste Sociolinguïstische Conferentie*. Delft: Uitgeverij Eburon: 207-23

Have, Paul ten (1993) ‘Fragen von Ärzten. Erste Bemerkungen’. In: P. Löning, J. Rehbein, (Hg.), *ArtzPatientenKommunikation: Analysen zu interdisziplinären Problemen des medizinischen Diskurses*. Berlin, New York: Walter de Gruyter: 373-83

Have, Paul ten (1994) ‘De concrete sociale orde: lichaam, machine en informatietechnologie’ [The concrete social order: body, machine, and information technology], *Kennis en Methode* 18: 114-38

Have, Paul ten (1995) ‘Disposal negotiations in general practice consultations’. In: A. Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon: 319-44

Have, Paul ten (1995) ‘Formatting the consultation: communication formats and constituted identities’. In: E. Huls & J. KlatterFolmer, eds. *Artikelen van de Tweede Sociolinguïstische Conferentie*. Delft: Eburon: 245-68

Have, Paul ten (1995) ‘Medical ethnomethodology: An Overview’, *Human Studies* 18: 245-61

Have, Paul ten (1997) ‘A doctor’s body work: an exploratory exercise’. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 207-18

Have, Paul ten (1997) ‘Een basisprocedure voor conversatie-analytisch onderzoek’ [A basic procedure for conversation-analytic research]. In: L. Meeuwesen & HannekeHoutkoop-Steenstra (red.), *Sociale Interactie in Nederland*. Utrecht: ISOR: 15-42

Have, Paul ten (1999) *Doing conversation analysis: a practical guide..* London, etc.: Sage Publications

Have, Paul ten (1999) 'Structuring Writing for Reading: Hypertext and the Reading Body', *Human Studies* 22: 273-98

Have, Paul ten (2000) 'Computer-Mediated Chat: Ways of Finding Chat Partners', *M/C - A Journal of Media and Culture* 4(3) <http://www.media-culture.org.au/archive.html#chat>

Have, Paul ten (2001) 'Lay Diagnosis in Interaction' *Text* 21: 251B260

Have, Paul ten (2001) 'Applied conversation analysis'. In: Alec McHoul and Mark Rapley, eds. *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum: 3-11

Have, Paul ten (2002, September) 'The Notion of Member is the Heart of the Matter: On the Role of Membership Knowledge in Ethnomethodological Inquiry' [53 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research* [On-line Journal], 3(3). Available at: <http://www.qualitative-research.net/fqs/fqs-eng.htm>

Have, Paul ten (2002) 'Ontology or methodology? Comments on Speer's "natural" and "contrived" data: a sustainable distinction?' *Discourse Studies* 4: 527-30

Have, Paul ten (2002) 'Comparing telephone call openings: Theoretical and methodological reflections'. In: Kang Kwong Luke, Theodossia-Soula Pavlidou, eds., *Telephone Calls: Unity and diversity in conversational structure across languages and cultures*. Amsterdam: John Benjamins: 233-48

Have, Paul ten (2002) 'Reflections on transcription' *cahiers de praxématique* 39: 21-43

Have, Paul ten (2003) 'Teaching students observational methods: visual studies and visual analysis'. In: Mike Ball (ed.) *Image Work*, a Special Issue of *Visual Studies* 18/1 ( April 2003): 29-35

Have, Paul ten (2003) 'Predstava člena je jadrom veci: O úlohe členského vedenia v etnometodologickom výskume', *Biograf* č. 32: 3-29 [Translation, by Tomáš Gális, 'The Notion of Member is the Heart of the Matter: On the Role of Membership Knowledge in Ethnomethodological Inquiry' [53 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research* [On-line Journal], 3(3). Available at: <http://www.qualitative-research.net/fqs/fqs-eng.htm>]

Have, Paul ten (2004) 'Ethnomethodology'. In: Seale, Clive, David Silverman, Jay Gubrium, Giampietro Gobo, eds. *Qualitative research practice*. London, etc.: Sage Publications: 151-64 [reprinted in Paperback in 2007 at pages 139-152]

Have, Paul ten (2004) *Understanding qualitative research and ethnomethodology*. London etc. Sage Publications

Have, Paul ten (2005) 'The Notion of Member is the Heart of the Matter: On the Role of Membership Knowledge in Ethnomethodological Inquiry', *Historical Social Research / Historische Sozialforschung* 30: 28-53 [reprint from: *Forum Qualitative Sozialforschung /*

*Forum: Qualitative Social Research* [On-line Journal] (2002), 3(3). Available at: <http://www.qualitative-research.net/fqs/fqs-eng.htm>

Have, Paul ten (2005, November). Conversation Analysis Versus Other Approaches to Discourse. Review Essay: Robin Wooffitt (2005). *Conversation Analysis and Discourse Analysis: A Comparative and Critical Introduction* [32 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research* [On-line Journal]. 7(2), Art. 3. Available at <http://www.qualitative-research.net/fqs-texte/2-06/06-2-3-e.htm>

Have, Paul ten (2006) 'On the interactive constitution of medical encounters', *Revue Française de Linguistique Appliquée* 11/2: 85-98

Have, Paul ten (2007) *Doing Conversation Analysis: A Practical Guide -- Second Edition*. London etc. Sage

Have, Paul ten (2009) 'Conversation analysis: analysing everyday conversational activities'. In: Michael Hviid Jacobsen, ed. *Encountering the everyday: an introduction to the sociologies of the unnoticed*. Houndmills Basingstoke, Hampshire, U.K. & New York: Palgrave Macmillan: 257-78

Have, Paul ten (2010) 'Conversational turn-taking', 'Conversation analysis', 'Ethnomethodology', 'Sequence organization', 'Transcription'. In: Louise Cummings, ed. *The pragmatics encyclopedia*. London & New York: Routledge

Have, Paul ten (2011) 'Etnomethodologie'. In: Fijgje de Boer, Adri Smaling, red. *Benaderingen in kwalitatief onderzoek*. Den Haag: Boom Lemma: 129-35

Have, Paul ten (2011) 'Conversatieanalyse: orde in de details'. In: Fijgje de Boer, Adri Smaling, red. *Benaderingen in kwalitatief onderzoek*. Den Haag: Boom Lemma: 137-44

Have, Paul ten (2012) 'Ethnomethodology and Conversation Analysis'. In: H. Cooper, ed. *APA Handbook of Research Methods in Psychology: Vol. 2. Quantitative, Qualitative, Neuropsychological, and Biological*. American Psychological Association: 95-109

Have, Paul ten (2013) 'Conversation analysis and ethnomethodology'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 991-996

Have, Paul ten (2013) 'Identifying birds by their song'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 75-87 [Series: Directions in Ethnomethodology and Conversation Analysis]

Have, Paul ten (2014) 'Book review: Jack Sidnell and Tanya Stivers (eds), *The Handbook of Conversation Analysis*', *Discourse Studies* 16: 572-575

Have, Paul ten, George Psathas, eds. (1995) *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America

Hayano, Kaoru (2011) 'Giving support to the claim of epistemic primacy: yo-marked assessments in Japanese'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 58-81

- Hayano, Kaoru (2012) 'Question design in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 395-414
- Hayashi, Makoto (1994) A comparative study of self-repair in English and Japanese conversation. In N. Akatsuka, ed., *Japanese/Korean linguistics IV*. Stanford : CSLI:77-93
- Hayashi, Makoto (1997) 'An exploration of sentence-final uses of the quotative particle in Japanese spoken discourse'. In H. Sohn, J. Haig, eds., *Japanese/Korean Linguistics*, 6: 565-581. Stanford: CSLI.
- Hayashi, Makoto (1999) 'Where Grammar and Interaction Meet: A Study of Co-Participant Completion in Japanese Conversation', *Human Studies* 22: 475-99
- Hayashi, Makoto (2001) 'Postposition-initiated utterances in Japanese conversation: An interactional account of a grammatical practice'. In: Margret Selting, Elizabeth Couper-Kuhlen, eds., *Studies in interactional linguistics*. Amsterdam & Philadelphia: John Benjamins.317-43
- Hayashi, Makoto (2003) 'Language and the body as resources for collaborative action: A study of word searches in Japanese conversation'. *Research on Language and Social Interaction* 36:109-41
- Hayashi, Makoto (2003) *Joint utterance completion in Japanese conversation*. Amsterdam: John Benjamins.
- Hayashi, Makoto (2004) 'Discourse within a sentence: An exploration of postpositions in Japanese as an interactional resource', *Language in Society* 33, 343-376
- Hayashi, Makoto (2004) 'Projection and grammar: Notes on the "action-projecting" use of the distal demonstrative are in Japanese', *Journal of Pragmatics* 36: 1337-1374
- Hayashi, Makoto (2005) 'Joint turn construction through language and the body: Notes on embodiment in coordinated participation in situated activities.' *Semiotica* 1/4 (156): 21-53
- Hayashi, Makoto (2005) 'Referential problems and turn construction: An exploration of an intersection between grammar and interaction', *Text* 25/4: 437-68
- Hayashi, Makoto (2009) 'Marking a "noticing of departure" in talk: Eh-prefaced turns in Japanese conversation', *Journal of Pragmatics* 41/10: 2100-2129
- Hayashi, Makoto (2010) 'An overview of the question-response system in Japanese ', *Journal of Pragmatics* 42/10: 2685-2702
- Hayashi, Makoto (2012) 'Turn allocation and turn sharing'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 167-90
- Hayashi, Makoto (2012) 'Claiming uncertainty in recollection: A study of kke-marked utterances in Japanese conversation', *Discourse Processes* 49/5: 391-425
- Hayashi, Makoto (2014) 'Activity, participation, and joint turn construction: A conversation analytic exploration of 'grammar-in-action'. In K. Kabata; T. Ono, eds., *Usage-Based*

*Approaches to Japanese Grammar: Toward the Understanding of Human Language.*  
Amsterdam: John Benjamins: 223-258

Hayashi, Makoto; Kaoru Hayano (2013) 'Proffering insertable elements: a study of other-initiated repair in Japanese'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press

Hayashi, Makoto; Shuya Kushida (2013) 'Responding with resistance to wh-questions in Japanese talk-in-interaction', *Research on Language and Social Interaction* 46/3: 231-255

Hayashi, Makoto; Junko Mori (1998) 'Co-construction in Japanese revisited: We do "finish each other's sentences"', *Japanese/Korean Linguistics*, 7, 77-93

Hayashi, Makoto, Junko Mori, Tomoyo Tagaki (2002) 'Contingent achievement of co-tellership in a Japanese conversation: an analysis of talk, gaze and gesture'. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson, eds. 2002) *The Language of Turn and Sequence*. New York: Oxford University Press: 81-122

Hayashi, Makoto; Geoffrey Raymond, Jack Sidnell (2013) 'Conversational repair and human understanding: an introduction'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press: 1-68

Hayashi, Makoto; Geoffrey Raymond, Jack Sidnell, eds. (2013) *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press

Hayashi, Makoto; Kyung-eun Yoon (2006) 'A cross-linguistic exploration of demonstratives in interaction, with particular reference to the context of word-formulation trouble'. *Studies in Language*, 30/3: 485-540.

Hayashi, Makoto, Kyung-eun Yoon (2009) 'Negotiating boundaries in talk'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 250-78

Hayashi, Makoto; K.-E. Yoon (2010) 'A cross-linguistic exploration of demonstratives in interaction: With particular reference to the context of word-formulation trouble'. In N. Amiridze, B. Davis, M. MacLagan, eds.) *Fillers, Pauses and Placeholders*. Amsterdam/Philadelphia: John Benjamins. Link to John Benjamins: 33-66. [An abridged version of Hayashi & Yoon 2006.]

Hayduk, Leslie A. (1976) 'Formulations in police work: some observations and related technical concerns', *Canadian Journal of Sociology/Cahiers canadiens de sociologie*, 1/4: 463-479

Hazel, Spencer (2014) 'Cultivating objects in interaction: Visual motifs as meaning making practices', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 169 – 194

Hazel, Spencer; Kristian Mortensen (2014) 'Embodying the institution—Object manipulation in developing interaction in study counselling meetings' *Journal of Pragmatics* 65: 10-29

- Hazel, Spencer; Kristian Mortensen, Gitte Rasmussen (2014) 'Introduction: A body of resources – CA studies of social conduct', *Journal of Pragmatics* 65, 1-9
- Heap, James L. (1975) 'Non-indexical action', *Philosophy of the Social Sciences* 5: 393-409
- Heap, James L. (1980) 'Description in ethnomethodology', *Human Studies* 3/1: 87-106
- Heap, James L. (1981) 'Free-phantasy, language, and sociology: A criticism of the Methodist theory of essence', *Human Studies* 4/4: 299-311
- Heap, James L. (1982) 'Practical reasoning in depression: a practice', *Human Studies* 5/4: 345-356
- Heap, James (1982). Understanding classroom events: A critique of Durkin, with an alternative. *Journal of Reading Behavior* 14:391- 411.
- Heap, James L. (1985). 'Discourse in the production of classroom knowledge: Reading Lessons', *Curriculum Inquiry*, 15(3), 245-279.
- Heap, James L. (1987). 'Sociologies in and of education: A reply to Hammersley'. *Curriculum Inquiry*, 17(2), 239-242.
- Heap, James L. (1990) 'Applied ethnomethodology: looking for the local rationality of reading activities'. *Human Studies* 13: 39-72
- Heap, James L. (1991) 'A situated perspective on what counts as reading'. In: C.D. Baker, A. Luke, eds. *Towards a critical sociology of reading pedagogy*. Amsterdam/Philadelphia, John Benjamins: 103-39
- Heap, James L. (1992) 'Normative order in collaborative computer editing'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 123-37
- Heap, James (1997) Conversation analysis methods in researching language and education. In N. H. Hornberger & D. Corson, eds., *Research methods in language and education* (Vol. 8, pp. 217-226) Dordrecht, NL: Kluwer Academic.
- Heath, Christian (1981) 'The opening sequence in doctor-patient interaction'. In: Paul Atkinson & Christian Heath, eds. *Medical Work: Realities and Routines*. Farnborough: Gower: 71-90
- Heath, Christian C. (1982) 'Preserving the consultation: Medical record cards and professional conduct', *Journal of the Sociology of Health and Illness* 4: 56-74
- Heath, Christian (1982) 'The display of reciprocity: An instance of sequential relationship in speech and body movement', *Semiotica*, 42/2-4): 147-161
- Heath, Christian (1984) 'Talk and reciprocity: sequential organization in speech and body movement'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 247-65

Heath, Christian (1984) 'Participation in the medical consultation: the co-ordination of verbal and nonverbal behaviour between the doctor and patient', *Sociology of Health & Illness* 6/3: 311-388

Heath, Christian (1985) The consultations end - the coordination of speech and body movement. *International Journal of the Sociology of Language*(51), 27-42.

Heath, Christian (1986) *Body Movement and Speech in Medical Interaction*. Cambridge: Cambridge University Press

Heath, Christian (1988) 'Embarrassment and interactional organization'. In: Paul Drew, Anthony Wootton, eds., *Erving Goffman: exploring the interaction order*. Cambridge: Polity Press: 136-60

Heath, Christian (1989) 'Institutional form and interactional detail: the delivery of diagnosis in a medical consultation'. In: *Langage et travail*, 1989: 280-89

Heath, Christian (1989) 'Pain talk: the expression of suffering in the medical consultation', *Social Psychology Quarterly* 52: 113-25

Heath, Christian (1991) 'The expression of pain and suffering in the medical consultation: aspects of an interactional organisation'. In: Bernard Conein, M. de Fornel, L. Quéré, *Les formes de la conversation*, vol 2. Issy les Moulineaux: CNET, 1991: 93-117

Heath, Christian (1992) 'The delivery and reception of diagnosis in the general practice consultation'. In: Paul Drew & John Heritage, eds. *Talk at Work*. Cambridge: Cambridge University Press: 235-67

Heath, Christian (1992) 'Gesture's discreet tasks: Multiple relevancies in visual conduct and in the contextualisation of language'. In P. Auer, A. di Luzio, eds., *The contextualisation of language*. Amsterdam: John Benjamins: 101-128

Heath, Christian (1997) 'The analysis of activities in face to face interaction using video'. In: David Silverman, ed. *Qualitative research: Theory, method and practice*. London: Sage: 183-200

Heath, Christian (2002) 'Demonstrative suffering: the gestural (re)embodiment of symptoms'. *Journal of Communication* 52: 597-617

Heath, Christian (2004) 'Analysing face to face interaction: video, the visual and material'. In: David Silverman, ed. *Qualitative research: Theory, method and practice. Second edition* London: Sage: 266-82

Heath, Christian (2006) 'Body work: the collaborative production of the clinical object'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 185-213

Heath, Christian (2013) *The dynamics of auction: social interaction and the sale of fine art and antiques*. Cambridge: Cambridge University Press [Series: Learning in Doing: Social, Cognitive and Computational Perspectives]



Heath, Christian Jon Hindmarsh (2000) 'Configuring Action in Objects: From mutual spaces to media spaces. *Mind, Culture and Activity* 7: 81-104

Heath, Christian, Jon Hindmarsh (2002) 'Analyzing Interaction: Video, ethnography and situated conduct'. In: May, T. (ed.) *Qualitative Research in Action*. London: Sage. pp. 99-121

Heath, Christian C., Jon Hindmarsh, Paul Luff (1999) 'Interaction in Isolation: the train driver on London Underground', *Sociology* 33: 555-75

Heath, Christian; Jon Hindmarsh, Paul Luff (2010) *Video in Qualitative Research*. London : Sage

Heath, Christian, Hubert Knoblauch, Luff, Paul (2000) 'Technology and Social Interaction: The emergence of 'workplace studies'. *British Journal of Sociology* 51: 299-320

Heath, Christian, Marina Jirotko, Paul Luff, Jon Hindmarsh (1994/1995) 'Unpacking collaboration: the interactional organisation of trading in a city dealing room', *Computer Supported Cooperative Work* 3: 147-65

Heath, Christian, Dirk vom Lehn (2003) 'Misconstruing Interactivity'. In: M. Hinton (ed), *Interactive Learning in Museums of Art and Design*. London: Victoria and Albert Museum

Heath, Christian, Dirk vom Lehn (2004) 'Configuring reception - (dis-)regarding the 'spectator' in museums and galleries. *Theory Culture & Society*, 21(6), 43-+.

Heath, Christian, Dirk vom Lehn, J. Osborne (2005) 'Interaction and interactives: Collaboration and participation with computer-based exhibits. *Public Understanding Of Science*, 14(1), 91-101.

Heath, Christian, Paul Luff (1991) 'Collaborative activity and technological design: task coordination in London Underground control rooms'. In: L. Bannon, M. Robinson, K. Schmidt, eds. *Proceedings of the Second European Conference on Computer-Supported Cooperative Work*. Dordrecht: Kluwer: 65-80

Heath, Christian C., Paul Luff (1992) 'Collaboration and control: crisis management and multimedia technology in London Underground Line Control Rooms', *Journal of Computer-Supported Cooperative Work* 1: 69-94

Heath, Christian C., Paul Luff (1992) 'Media space and communicative asymmetries: preliminary observations of video mediated interaction', *Human-Computer Interaction* 7: 315-46

Heath, Christian, Paul Luff (1993) 'Explicating face-to-face interaction'. In: Gilbert, N., ed. *Researching social life*. London: Sage: 306-26

Heath, Christian, Paul Luff (1996) 'Convergent activities: Line control and passenger information on the London Underground'. In: Y. Engeström, D. Middleton, eds. *Cognition and communication at work*. Cambridge: Cambridge University Press: 96-129

Heath, Christian, Paul Luff (2000) *Technology in Action*. Cambridge: Cambridge University Press

- Heath, Christian; Paul Luff (2006) 'Video analysis and organizational practice'. In H. Knoblauch, B. Schnettler, J. Raab, H.-G. Soeffner, eds., *Video analysis: Methodology and methods*. Frankfurt-am-Main : Peter Lang: 35-50
- Heath, Christian, Paul Luff (2007) 'Gesture and institutional interaction: Figuring bids in auctions of fine art and antiques', *Gesture* 7/2: 215-240
- Heath, Christian, Paul Luff (2007) 'Ordering competition: the interactional accomplishment of the sale of art and antiques at auction', *British Journal of Sociology* 58: 63-85
- Heath, Christian, Paul Luff (2008) 'Video and the analysis of work and interaction'. In: Pertti Alasuutari, Leonard Bickman, Julia Brannen eds. *The SAGE Handbook of Social Research Methods*. London, etc. Sage: 493-505
- Heath, Christian, Paul Luff (2010) 'Orders of bidding: organising participation in auctions of fine art and antiques'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 119-39
- Heath, Christian; Paul Luff (2011) 'Gesture and institutional interaction'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 276-88
- Heath, Christian; Paul Luff (2012) 'Embodied action and organizational activity'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 283-307
- Heath, Christian; Paul Luff (2013) 'Embodied action and organisational interaction: Establishing contract on the strike of a hammer', *Journal of Pragmatics* 46/1: 24-38
- Heath, Christian, Paul Luff, Dirk vom Lehn, Jon Hindmarsh, Jason Cleverly (2002) 'Crafting Participation: Designing ecologies, configuring experience', *Visual Communication*, 1: 9-34
- Heath, Christian, Paul Luff, Gillian Nicholls, Dirk vom Lehn, (2000/1) 'Textuality and interaction: The collaborative production of news stories', *Intellectica: revue de l'Association pour la Recherche Cognitive*, 30: 151-175
- Heath, Christian, Paul Luff, Marcus Sanchez Svensson (2002) 'Overseeing organisations', *British Journal of Sociology*, 53: 181-203
- Heath, Christian, Paul Luff, Marcus Sanchez-Svensson (2005) 'Espaces configurants : le déploiement de l'organisation', *intellectica* n° 41-42 "Espace, inter/action & cognition": 117-37
- Heath, Christian, Paul Luff, Marcus Sanchez Svensson (2005) 'Technology and medical practice', *Sociology of Health & Illness* 25/3: 75-96
- Heath, Christian, Paul Luff, Marcus Sanchez Svensson (2007) 'Video and qualitative research: analysing medical practice and interaction', *Medical Education*, 41, 109-116.
- Heath, Christian, Paul Luff, Abi Sellen; (1995) 'Reconsidering the virtual workplace: flexible

- support for collaborative activity'. In: H. Marmolin, Y. Sundblad, K. Schmidt, eds. *Proceedings of the Fourth European Conference on Computer-Supported Cooperative Work*. Dordrecht: Kluwer: 83-99
- Heath, Christian, Paul Luff, Abi Sellen; (1997) 'Reconsidering the virtual workplace'. In: K.E. Flin, A.J. Sellen, S.B. Wilbur, eds. *Video-mediated communication*. Lawrence Erlbaum
- Heath, Christian, Marcus Sanchez Svensson, Jon Hindmarsh, Paul Luff, Dirk vom Lehn (2002) 'Configuring Awareness', *Computer-Supported Co-operative Work* 11/3-4: 317-47
- Heath, Christian, Marcus Sanchez Svensson, Paul Luff, (2003) 'Technology and Medical Practice', *Sociology of Health and Illness* 25 [Silver Anniversary Issue]: 75-97
- Heath, Christian C., D.Rod Watson (1989) 'Some preobservations on a case of human-computer interaction'. In: *Langage et travail*, 1989: 290-98
- Heeschen, Claus, Emanuel A. Schegloff (1999) 'Agrammatism, Adaptation Theory, Conversation Analysis: On the Role of so-called Telegraphic Style in Talk-in-Interaction', *Aphasiology* 13: 365-405.
- Heeschen, Claus, Emanuel A. Schegloff (2003) 'Aphasic Agrammatism as Interactional Artifact and Achievement' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 231-82
- Heinemann, Trine (2005) 'Where grammar and interaction meet: The preference for matched polarity in responsive turns in Danish'. In Auli Hakulinen, Margret Selting, eds. *Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam/Philadelphia: John Benjamins: 375-402
- Heinemann, Trine (2006). "'Will you or can't you?'" Displaying entitlement in interrogative requests', *Journal of Pragmatics*, 38: 1081-1104
- Heinemann, Trine (2008) 'Questions of accountability: yes—no interrogatives that are unanswerable', *Discourse Studies* 10: 55-71.
- Heinemann, Trine (2009) 'Two answers to inapposite inquiries'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 159-86
- Heinemann, Trine (2009) 'Participation and exclusion in third party complaints', *Journal of Pragmatics*, 41/12: 2435-2451
- Heinemann, Trine (2010) 'The question-response system of Danish ', *Journal of Pragmatics* 42/10: 2703-2725
- Heinemann, Trine; Anna Lindström, Jakob Steensig (2011) 'Addressing epistemic incongruence in question-answer sequences through the use of epistemic adverbs'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 107-30
- Heinemann, Trine; Ben Matthews, Pirkko Raudaskoski (2012) 'Hearing aid adjustment:

Translating symptom descriptions into treatment and dealing with expectations'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 113-24

Heinemann, Trine, Véronique Traverso, eds. (2009) *Complaining in Interaction*. Special issue, *Journal of Pragmatics*, 41/12: 2381-2578

Heinemann, Trine, Véronique Traverso (2009) 'Complaining in interaction', *Journal of Pragmatics*, 41/12: 2381-2384

Helasvuo, Marja-Liisa, Minna Laakso, Marja-Leena Sorjonen (2003) 'Searching for words: Syntactic and sequential construction of word search in conversation of Finnish speakers with aphasia', *Research on Language and Social Interaction* 37: 1-37

Hellermann, John (2005) 'Syntactic and prosodic practices for cohesion in series of three-part sequences in classroom talk', *Research on Language and Social Interaction*, 38/1: 105-130

Hellermann, John (2009) 'Looking for evidence of language learning in practices for repair: a case study of self-initiated self-repair by an adult learner of English', *Scandinavian Journal of Educational Research* 53/ 2: 113-132

Hellermann, John (2013) 'Conversation analysis and language acquisition'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1027-1032

Hellermann, John; Yo-An Lee (2014) 'Members and their competencies: Contributions of ethnomethodological conversation analysis to a multilingual turn in second language acquisition', *System*, 44: 54-65

Helm, David T., W. Timothy. Anderson, Albert. Jay Meehan, Anne Warfield Rawls, eds. (1989) *The interactional order: New directions in the study of social order*. New York: Irvington

Hemmings, Terry, Dave Randall, Liz Marr, David Francis (2000) 'Task, talk and closure: situated learning and the use of an 'interactive' museum artefact'. In S. Hester, D. Francis, eds., *Local Educational Order*. Amsterdam: Benjamins: 223-44.

Hepburn, Alexa (2004) 'Crying: Notes on Description, Transcription, and Interaction', *Research on Language & Social Interaction* 37:251-90

Hepburn, Alexa; Galina B. Bolden (2012) 'The conversation analytic approach to transcription'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 57-76

Hepburn, Alexa, Jonathan Potter (2007) 'Crying receipts: time, empathy, and institutional practice', *Research on Language and Social Interaction*, 40 (1): pages 89-116

Hepburn, Alexa; Jonathan Potter (2011) 'Recipients designed: tag questions and gender'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 135-152

- Hepburn, Alexa; Jonathan Potter (2011) 'Designing the recipient: Managing advice resistance in institutional settings', *Social Psychology Quarterly*, 74/2: 216-241
- Hepburn, Alexa; Jonathan Potter (2011) 'Threats: Power, family mealtimes, and social influence', *British Journal of Social Psychology*, 50/1: 99-120
- Hepburn, Alexa; Scott Varney (2013) 'Beyond ((laughter)): Some notes on transcription'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 25-38
- Hepburn, Alexa; Sue Wilkinson, Rebecca Shaw (2012) 'Repairing self- and recipient reference', *Research on Language and Social Interaction*, 45/2: 175-190
- Hepburn, Alexa; Sue Wilkinson, Carly W. Butler, (2014), "Intervening with conversation analysis in telephone helpline services: Strategies to improve effectiveness", *Research on Language and Social Interaction*, 47/3: 239-254
- Heritage, John (1984) *Garfinkel and Ethnomethodology*. Cambridge: Polity Press [Finnish Translation: *Harold Garfinkel ja Etnometodologia*. Helsinki: Gaudeamus, 1996]
- Heritage, John (1984) 'A change-of-state token and aspects of its sequential placement'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 299-345
- Heritage, John C. (1985) 'Recent developments in conversation analysis', *Sociolinguistics* 15: 118
- Heritage, John (1985) 'Analyzing news interviews: aspects of the production of talk for an overhearing audience'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press. Vol. 3: 95-117
- Heritage, John C. (1987) 'Ethnomethodology'. In: A. Giddens, J.H. Turner, eds. *Social theory today*. Cambridge: Polity Press: 224-72
- Heritage, John (1988) 'Explanations as accounts: a conversation analytic perspective'. In: Charles Antaki, ed. *Analyzing everyday explanation: a casebook of methods*. London: Sage: 127-44
- Heritage, John (1989) 'Current developments in conversation analysis'. In: Roger, D., Peter Bull, eds., *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters: 21-47
- Heritage, John (1990/1) 'Intention, meaning and strategy: observations on constraints on interaction analysis', *Research on Language and Social Interaction* 24: 311-32
- Heritage, John (1995) 'Conversation analysis: methodological aspects'. In: U.M. Quasthoff, ed., *Aspects of oral communication*. Berlin/New York: Walter de Gruyter: 391-418
- Heritage, John (1997) 'Conversation analysis and institutional talk: analysing data'. In: David Silverman, ed. *Qualitative research: Theory, method and practice*. London: Sage: 161-82

Heritage, John (1998) 'Oh-prefaced responses to inquiry', *Language in Society* 27: 291-334

Heritage, John (1999) 'CA at century's end: practices of talk-in-interaction, their distributions and their outcomes', *Research on Language and Social Interaction* 32: 69-76

Heritage, John (2001) 'Goffman, Garfinkel and conversation analysis'. In: M. Wetherell, S. Taylor, S. Yates, eds. *Discourse theory and practice*. London: Sage 47-56

Heritage, John (2002) 'Oh-prefaced responses to assessments: A method of modifying agreement/disagreement'. In C.E.Ford, B.A. Fox & S.A.Thompson, eds., *The Language of Turn and Sequence*. Oxford. 196-224

Heritage, John (2002) 'Ad hoc inquiries: two preferences in the design of routine questions in an open context'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 313-335

Heritage, John (2002) 'The limits of questioning: Negative interrogatives and hostile question content', *Journal of Pragmatics*, 34(10-11): 1427-1446

Heritage, John (2002) 'Ethno-sciences and their significance for conversation linguistics'. In G.Antos, K. Brinker, W. Heinemann & S. Sager, eds., *Linguistics of text and conversation: An international handbook of contemporary research*. Berlin: De Gruyter: 908-919.

Heritage, John (2003) 'Presenting Emanuel Schegloff'. In C. Prevignano, P. J. Thibault, eds., *Discussing conversation analysis: The work of Emanuel A. Schegloff*. Amsterdam: John Benjamins: 1-10

Heritage, John C. (2003) 'Designing Questions and Setting Agendas in the News Interview'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahwah, N.J. Lawrence Erlbaum: 57-90

Heritage, John (2004) 'Conversation analysis and institutional talk: analysing data'.. In: David Silverman, ed. *Qualitative research: Theory, method and practice. Second edition* London: Sage: 222-45

Heritage, John (2005) 'Cognition in discourse'. In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 184-202

Heritage, John (2005) 'Conversation analysis and institutional talk'. In K. L. Fitch & R. E. Sanders, eds., *Handbook of language and social interaction*. Mahwah, NJ: Lawrence Erlbaum: 103-47

Heritage, John. (2005) 'Revisiting authority in physician-patient interaction'. In Judith F. Duchan, Dana Kovarsky, eds., *Diagnosis as cultural practice*. Berlin: Mouton de Gruyter: 83-102.

Heritage, John (2007) 'Intersubjectivity and progressivity in person (and place) reference'. In: Tanya Stivers and N.J.Enfield, eds., *Person Reference in Interaction: Linguistic, Cultural and Social Perspectives*. Cambridge: Cambridge University Press: 255-80

Heritage, John (2008) 'Conversation analysis as social theory.' In Bryan Turner, ed. *The New Blackwell Companion to Social Theory*, Oxford: Blackwell:300-320.

Heritage, John (2008) 'Constructing and navigating epistemic landscapes', *The Journal of Studies in Contemporary Sociological Theory*, 2: 14-25.

Heritage, John (2009) 'Negotiating the legitimacy of medical problems: A multi-phase concern for patients and physicians.' In Dale Brashers, Deana Goldsmith, eds. *Communicating to Manage Health and Illness*. New York: Routledge: 47-164.

Heritage, John (2010) 'Questioning in medicine'. In A. F. Freed, S. Ehrlich, eds., "*Why do you ask?*": *The function of questions in institutional discourse*. New York, NY: Oxford University Press:42-68

Heritage, John (2010) 'Conversation Analysis: Practices and Methods.' In: David Silverman (ed.). *Qualitative Sociology* (3rd Edition). London: Sage: 208-230

Heritage, John (2011) 'A Galilean moment in social theory? Language, culture and their emergent properties', *Qualitative Sociology* 34: 263-270

Heritage, John (2011) 'Territories of knowledge, territories of experience: empathic moments in interaction'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 159-183.

Heritage, John (2011) 'The interaction order and clinical practice: some observations on dysfunctions and action steps', *Patient Education and Counseling*. 84:338-343

Heritage, John (2012) 'Epistemics in action: action formation and territories of knowledge', *Research on Language & Social Interaction* 45/1: 1-29

Heritage, John (2012) 'The epistemic engine: Sequence organization and territories of knowledge', *Research on Language & Social Interaction* 45/1: 30-52

Heritage, John (2012) 'Beyond and behind the words: Some reactions to my commentators', *Research on Language & Social Interaction* 45/1: 76-81

Heritage, John (2012) 'Epistemics in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 370-94

Heritage, John (2013) 'Asymmetries of knowledge in patient-provider encounters: Three studies adopting conversation analysis' (Editorial), *Patient Education and Counseling* 92:1-2

Heritage, John (2013) 'Action formation and its epistemic (and other) backgrounds', *Discourse Studies* 15/5: 551-578

Heritage, John (2013) 'Turn-initial position and some of its occupants', *Journal of Pragmatics* 57: 331-337

Heritage, John, J. Maxwell Atkinson, (1984) 'Introduction'. In: J. Maxwell Atkinson, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 1-15

Heritage, John, Elisabeth Boyd, Lawrence Kleinman (2001) 'Subverting criteria: the role of precedent in decisions to finance surgery', *Sociology of Health and Illness* 23: 701-28

Heritage, John; Steven E. Clayman (2010) *Talk in action: Interactions, identities and institutions*. Oxford: Wiley-Blackwell.

Heritage, John; Steven Clayman (2012) 'Melvin Pollner: A view from the suburbs', *The American Sociologist* 43:99-108

Heritage, John, S. Clayman, Don H. Zimmerman, (1988) 'Discourse and message analysis: the micro structure of mass media messages'. In: R. Hawkins, J.M. Wieman, S. Pingree, eds. *Advancing communication science: merging mass and interpersonal processes*. Sage Annual Reviews of Communication Research, vol. 16. London: Sage: 77-109

Heritage, John, David Greatbatch, (1986) 'Generating applause: a study of rhetoric and response at party political conferences', *American Journal of Sociology* 92: 110-57

Heritage, John, David Greatbatch, (1991) 'On the institutional character of institutional talk: the case of news interviews'. In: Deirdre Boden, Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 93-137

Heritage, John, Anna Lindström (1996) 'Motherhood, medicine and morality: scenes from a series of medical encounters'. In: J. Bergman, P. Linell, eds. *Morality in discourse*. Hemel Hempstead: Harvester Wheatsheaf

Heritage, John, Anna Lindström (1998) 'Motherhood, medicine and morality: scenes from a medical encounter', *Research on Language and Social Interaction* 31: 397-438

Heritage, John C.; Anna Lindström (2012) 'Advice giving-terminable and interminable: The case of British health visitors'. In: Limberg, Holger; Miriam A. Locher, eds., *Advice in Discourse*. Amsterdam: Benjamins: 169-194

Heritage, John; Anna Lindström (2012) 'Knowledge, empathy and emotion in a medical encounter'. In Anssi Peräkylä, Marja-Leena Sorjonen, eds) *Emotion and Affect in Interaction*. Oxford: Oxford University Press: 256-273

Heritage, John, Douglas W. Maynard (2006) 'Problems and prospects in the study of physician-patient interaction', *Annual Review of Sociology* 32:351-74

Heritage, John, Douglas W. Maynard, eds. (2006) *Communication in medical care: interaction between primary care physicians and patients*. [Series: Studies in Interactional Sociolinguistics, No. 20] Cambridge: Cambridge University Press

Heritage, John, Douglas W. Maynard (2006) 'Introduction: analyzing interaction between doctors and patients in primary care encounters'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 1-21

Heritage, John, Geoffrey Raymond (2005) 'The terms of agreement: indexing epistemic authority and subordination in assessment sequences', *Social Psychology Quarterly* 68: 15-38



Heritage, John; Geoffrey Raymond (2012) 'Navigating epistemic landscapes: Acquiescence, agency and resistance in responses to polar questions'. In J. P. De Ruiter, ed., *Questions: Formal, functional and interactional perspectives*. Cambridge: Cambridge University Press: 179-192

Heritage, John, Jeffrey Robinson (2006) 'Accounting for the visit: giving reasons for seeking medical care'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 48-85

Heritage, John; Jeffrey D. Robinson (2006) 'The structure of patients' presenting concerns 1: Physicians' opening questions', *Health Communication*, 19: 89-102

Heritage, John; Jeffrey D. Robinson (2011) "'Some" vs "any" medical worries: encouraging patients to reveal their unmet concerns'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 15-31

Heritage, John, Jeffrey D. Robinson, Marc N. Elliott, Megan Beckett, Michael Wilkes (2007) 'Reducing patients' unmet concerns in primary care: The difference one word can make', *Journal of General Internal Medicine* 22(10): 1429-33

Heritage, John, Andrew Roth (1995) 'Grammar and institution: questions and questioning in the broadcast news interview'. *Research on Language and Social Interaction* 28: 1-60

Heritage, John, Sue Sefi (1992) 'Dilemmas of advice: aspects of the delivery and reception of advice in interactions between Health Visitors and firsttime mothers'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 359-417

Heritage, John, Marja-leena Sorjonen (1994) 'Constituting and maintaining activities across sequences: *And*-prefacing as a feature of questioning design', *Language in Society* 23: 1-29

Heritage, John, Tanya Stivers (1999) 'Online Commentary in Acute Medical Visits: A Method of Shaping Patient Expectations', *Social Science and Medicine* 49(11): 1501-17

Heritage, John; Tanya Stivers (2012) 'Conversation analysis and sociology'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 659-73

Heritage, John C., D. Rod Watson, (1979) 'Formulations as conversational objects'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 123-62

Heritage, John C., D. Rod Watson, (1980) 'Aspects of the properties of formulations in natural conversations: Some instances analysed', *Semiotica* 30: 245-62

Hester, Sally, Stephen Hester (2010) 'Conversational actions and category relations: An analysis of a children's argument', *Discourse Studies* 12: 33-48.

Hester, Sally; Stephen Hester (2012) 'Categorial occasionality and transformation: analyzing culture in action', *Human Studies* 35/4: 563-581

Hester, Stephen (1992) 'Recognizing references to deviance in referral talk'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 156-74

Hester, Stephen (1994) 'Les catégories en contexte'. In: B. Fradin, L. Quéré, J. Widmer, eds. (1994) *L'enquête sur les catégories*. Paris: École des Hautes Études en Sciences Sociales [Raisons pratiques: Épistémologie, sociologie, théorie sociale/5]: 219-42

Hester, Stephen (1996) 'Laughter in its place'. In: Paton, George E.C., Powell, Chris, Wagg, Stephen, eds., *The Social Faces of Humour. Practices and Issues*. Hants: Atheneum Press: 243-269.

Hester, Stephen (1998) 'Describing "deviance" in school: recognizably educational psychological problems'. In: Charles Antaki & Sue Widdicombe, eds. *Identities in Talk*. London, Sage: 133-50

Hester, Stephen (2002) 'Bringing it all back home: selecting topic, category and location in TV News Programmes', in S. Hester and W. Housley, eds. *Language, interaction and national identity: studies in the social organisation of national identity in talk-in-interaction*, Aldershot: Ashgate, 16-37

Hester, Stephen (2009) 'Ethnomethodology: respecifying the problem of social order'. In: Michael Hviid Jacobsen, ed. *Encountering the everyday: an introduction to the sociologies of the unnoticed*. Houndmills Basingstoke, Hampshire, U.K. & New York: Palgrave Macmillan: 234-56

Hester, Stephen, Peter Eglin, eds. (1997) *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America

Hester, Stephen, Peter Eglin (1997) 'Membership categorization analysis: an introduction. In: Stephen Hester, Peter Eglin, eds., *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America: 1-24

Hester, Stephen, Peter Eglin (1997) 'The reflexive constitution of category, predicate and context in two settings'. In: Stephen Hester, Peter Eglin, eds., *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America: 25-48

Hester, Stephen, Richard Fitzgerald (1999) 'Category, predicate and contrast: some organizational features in a radio talk show'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 171-94

Hester, Stephen, David Francis (1994) 'Doing Data: the local organization of a sociological interview', *British Journal of Sociology*, 45: 675-95.

Hester, Stephen, David Francis (1997) 'Reality analysis in a classroom storytelling', *British Journal of Sociology* 48: 95-112

Hester, Stephen, David Francis, eds. (2000) *Local Educational Order: Ethnomethodological studies of knowledge in action*. Amsterdam/Philadelphia: John Benjamins [Pragmatics & Beyond NS 73]

Hester, Stephen, David Francis (2000) 'Category play in a school staff-room', *Ethnographic Studies* 5: 42-55

Hester, Stephen, David Francis (2000) 'Ethnomethodology, Conversation Analysis and "Institutional Talk"', *Text*, 20/3: 373-90

Hester, Stephen, David Francis (2000) 'Analysing "Institutional Talk": a Reply to Watson', *Text*, 20: 391-413

Hester, Stephen, David Francis (2000). 'Ethnomethodology and local educational order'. In S. Hester & D. Francis, eds., *Local educational order: ethnomethodological studies of knowledge in action*. Amsterdam: John Benjamins: 1-17.

Hester, Stephen, David Francis (2001) 'Is institutional talk a phenomenon? Reflections on ethnomethodology and applied conversation analysis'. In: Alec McHoul and Mark Rapley, eds. *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum: 206-17

Hester, Stephen, David Francis (2002) 'Category Play in a School Staff-room', *Ethnographic Studies*, 5: 42-55

Hester, Stephen, David Francis (2003) 'Analysing visually available mundane order: a walk to the supermarket'. In: Mike Ball (ed.) *Image Work*, a Special Issue of *Visual Studies* 18/1 (April 2003): 36-46

Hester, Stephen, David Francis, eds. (2007) *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate [Series: Directions in Ethnomethodology and Conversation Analysis. Series editors D. Francis and S. Hester]

Hester, Stephen, David Francis (2007) 'Analysing orders of ordinary action' In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 3-12

Hester, Stephen, William Housley, eds. (2002) *Language, Interaction and National Identity: Studies in the social organisation of national identity in talk-in-interaction*. Aldershot: Ashgate

Hester, Stephen, William Housley (2002) 'Introduction: ethnomethodology and national identity', in S. Hester, W. Housley, eds. *Language, interaction and national identity: studies in the social organisation of national identity in talk-in-interaction*, Aldershot: Ashgate, 1-15.

Heyman, Richard D. (1986) 'Formulating topic in the classroom', *Discourse Processes* 9: 375-5

Heyman, Richard D. (1990) 'The problem of locating ethnicity in talk', *Sociolinguistics* 19: 37-52

Heyman, Richard D. (1994) *Why didn't you say that in the first place? How to be understood at work*. San Francisco: JosseyBass

Hicks, D., Glenn, P. J. (1996) 'The pragmatics of sexual harassment'. In: S. Ragan, C. Beck,

L. L. Kaid, D. Bystrom, eds., *She said/he said: Communication consequences of the Hill-Thomas hearings*. Champaign: University of Illinois Press: 215-38.

Higgins, Christina (2007) 'Constructing membership in the in-group: Affiliation and resistance among urban Tanzanians', *Pragmatics* 17:1.49-70

Hilbert, Richard (1984) 'The acultural dimensions of chronic pain: flawed reality construction and the problem of meaning', *Social Problems* 31: 365-78

Hilbert, Richard (1990) 'Ethnomethodology and the Micro-Macro Order', *American Sociological Review* 55: 794-808

Hilbert, Richard (1991) 'Norman and Sigmund: Comment on Denzin's "Harold and Agnes"', *Sociological Theory* 9: 264-68

Hilbert, Richard A. (1992) *The classical roots of Ethnomethodology: Durkheim, Weber, and Garfinkel*. Foreword by Randall Collins. Chapel Hill: University of North Carolina Press

Hilbert, Richard (1992) 'Ethnomethodological Recovery of Durkheim', *Sociological Perspectives* 34: 337-57

Hilbert, Richard (1995) 'Garfinkel's Recovery of Themes in Classical Sociology', *Human Studies* 18: 157-75

Hilbert, Richard A. "Ethnomethodology." *Encyclopedia of Social Theory*. 2004. SAGE Publications. 9 Mar. 2009. <[http://sage-ereference.com/socialtheory/Article\\_n96.html](http://sage-ereference.com/socialtheory/Article_n96.html)>.

Hilbert, Richard A.(2012) 'Melvin Pollner and the passing of an American sociologist', *The American Sociologist* 43:55-66

Hill, Richard.J., Kathleen S. Crittenden, eds. (1968) *Proceedings of the Purdue Symposium on ethnomethodology*. Lafayette, Indiana: Purdue Research Foundation

Hindmarsh, Jon (2009). Work and the Moving Image: Past, present and future. *Sociology*, 43/5: 990-996

Hindmarsh, Jon (2010) 'Peripherality, participation and communities of practice: examining the patient in dental training'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 218-40

Hindmarsh, Jon, Mike Fraser, Christian Heath, Steve Benford (2001) 'Virtually Missing the Point: Configuring CVEs for object-focused interaction'. In: Churchill, E., Snowdon, D., A. Munro, eds., *Collaborative Virtual Environments*. Springer Verlag: 115-39

Hindmarsh, Jon, Mike Fraser, Christian Heath, Steve Benford, Chris Greenhalgh (2000) 'Object-Focused Interaction in Collaborative Virtual Environments'. *ACM Transactions on Computer-Human Interaction (ToCHI)*,7: 477-509

Hindmarsh, Jon, Christian Heath (2000) 'Sharing the Tools of the Trade: The interactional constitution of workplace objects', *Journal of Contemporary Ethnography* 29: 517-56

- Hindmarsh, Jon, Christian Heath (2000) 'Embodied Reference: A study of deixis in workplace interaction', *Journal of Pragmatics*, 32: 1855-78
- Hindmarsh, Jon, Christian Heath. (2003) 'Transcending the Object in Embodied Interaction'. In: Coupland, J., Gwyn, R., eds., *Discourse, the Body and Identity*. London: Palgrave.: 43-69
- Hindmarsh, Jon, Christian Heath, Dirk vom Lehn, Jason Cleverly (2002) 'Creating assemblies: aboard the Ghost Ship'. In: *Proceedings of the ACM conference on Computer Supported Cooperative Work (CSCW'02)*. ACM Press: 156-65
- Hindmarsh, Jon, Christian Heath, Dirk Vom Lehn, Jason Cleverly (2005) 'Creating assemblies in public environments: social interaction, interactive exhibits and CSCW', *Computer Supported Cooperative Work* 14/1: 1-41
- Hindmarsh, Jon; Lewis Hyland, Avijit Banerjee (2014) 'Work to make simulation work: 'Realism', instructional correction and the body in training' *Discourse Studies* 16/2: 16: 247-269
- Hindmarsh, Jon, K. Neil Jenkins, Tim Rapley (2007) 'Introduction to "Healthcare Technologies in Practice"', *Health Informatics Journal* 13: 5-8.
- Hindmarsh, Jon, Nick Llewellyn (2010) 'Finding organisation in detail: methodological orientations'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 24-46
- Hindmarsh, Jon, Alison Pilnick. (2002) 'The tacit order of teamwork: Collaboration and embodied conduct in anaesthesia', *The Sociological Quarterly* 43: 139-64
- Hindmarsh, Jon, Alison Pilnick (2007) 'Knowing bodies at work: embodiment and ephemeral teamwork in anaesthesia', *Organization Studies*. 28: 1395 - 1416.
- Hindmarsh, Jon; Patricia Reynolds, Stephen Dunne (2011) 'Exhibiting understanding: The body in apprenticeship', *Journal of Pragmatics* 43/2: 489-503
- Hockey, John; Jacquelyn Allen-Collinson (2006) 'Seeing the way: visual sociology and the distance runner's perspective', *Visual Studies* 21/1: 70-81
- Hockey, John; Jacqui Allen-Collinson (2009) The sensorium at work: the sensory phenomenology of the working body. *The Sociological Review*. Vol. 57. No 2. P217-239.
- Hockey, John; Jacquelyn Allen-Collinson (2013) 'Distance running as play/work: Training-together as a joint accomplishment'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 211-224
- Hoey, Elliott M. (2014) 'Sighing in interaction: Somatic, semiotic, and social', *Research on Language & Social Interaction*, 47/2: 175-200
- Hollander, Matthew M.; Jason Turowetz (2013) "'So, why did you decide to do this?'" Soliciting and formulating motives for speed dating', *Discourse & Society* 24: 701-724

- Holstein, James A. (1983) 'Grading practices: The construction and use of background knowledge in evaluative decision-making', *Human Studies* 6/4: 377-392
- Holt, Elizabeth (1993) 'The structure of death announcements: Looking on the bright side of death', *Text* 13:189-212
- Holt, Elizabeth (1996) 'Reporting on talk: the use of direct reported speech in conversation', *Research on Language and Social Interaction* 29/3: 219-45
- Holt, Elisabeth (1999) 'Just gassing: an analysis of direct reported speech in a conversation between employees of a gas supply company', *Text* 19/4: 505-37
- Holt, Elizabeth (2000) 'Reporting and Reacting: Concurrent Responses to Reported Speech', *Research on Language and Social Interaction* 33/4: 425-54
- Holt, Elizabeth (2007) "'I'm eyeing your chop up mind": reporting and enacting'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 47-80
- Holt, Elizabeth (2009) 'Reported speech'. In: Sigurd D'hondt, Jan-Ola Östman, Jef Verschueren, eds. *The Pragmatics of Interaction* Amsterdam: Benjamins: 190-205
- Holt, Elizabeth (2010) 'The last laugh: Shared laughter and topic termination', *Journal of Pragmatics*, 42/6: 1513-1525
- Holt, Elisabeth (2011) 'On the nature of "laughables": Laughter as a response to overdone figurative phrases', *Pragmatics* 21:3 393-410
- Holt, Liz (2012) 'Using laugh responses to defuse complaints', *Research on Language & Social Interaction*, 45/4 430-448
- Holt, Elizabeth (2013) 'Conversation analysis and laughter'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1033-1038
- Holt, Elizabeth (2013) "'There's many a true word said in jest": Seriousness and non-seriousness in interaction'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 69-90
- Holt, Elizabeth, Rebecca Clift, eds. (2007) *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press
- Holt, Elizabeth; Paul Drew (2005) 'Figurative Pivots: the Use of Figurative Expressions in Pivotal Topic Transitions'. *Research on Language & Social Interaction*, 38: 35
- Honan, Eileen; Michele Knobel, Carolyn Baker, Bronwyn Davies (2000) 'Producing possible Hannahs: Theory and the subject of research', *Qualitative Inquiry*, 6/1: 9-32
- Hopper, Robert (1989) 'Conversation analysis and social psychology as descriptions of interpersonal communication'. In: Roger, D., Peter Bull, eds., *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters: 48-65

- Hopper, Robert (1989) 'Speech in telephone openings: Emergent interaction v. routines', *Western Journal of Speech Communication* 53: 240-252.
- Hopper, Robert (1990) 'Sequential ambiguity in telephone openings: "What are you doin"', *Communication monographs* 56: 24052
- Hopper, Robert ed. (1990/1) 'Ethnography and conversation analysis after Talking Culture'. *Research on Language and Social Interaction* 24: 161-387
- Hopper, Robert (1991) 'Hold the phone'. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 217-31
- Hopper, Robert (1992) *Telephone conversation*. Bloomington: Indiana University Press
- Hopper, Robert (1993) 'Performance and conversation' [Special issue]. *Text & Performance Quarterly*, 13/2
- Hopper, Robert (1995) 'Episode Trajectory in Conversational Play'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 57-72
- Hopper, Robert W. (1995) 'Studying conversational interactions in institutions'. In: Burlinson, B.R., ed. *Communication yearbook* 18. Thousand Oaks, CA: Sage Publications: 371-80 [comment on Nofsinger, 1995]
- Hopper, Robert (1999) 'Going public about social interaction', *Research on Language and Social Interaction* 32:
- Hopper, Robert (2005) 'A cognitive agnostic in conversation analysis: when do strategies affect spoken interaction?' In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 134-58
- Hopper, Robert, Chia-Hui Chen (1996) 'Languages, cultures, relationships: Telephone openings in Taiwan', *Research on Language and Social Interaction* 29: 291-314
- Hopper, Robert, N. Doany, M. Johnson, K. Drummond (1990/1991) 'Universals and particulars in telephone openings', *Research on Language and Social Interaction* 24: 369-88
- Hopper, Robert, Glenn, P. J. (1994) 'Repetition and play in conversation'. In: B. Johnstone, ed., *Repetition in discourse: Interdisciplinary perspectives*, Vol. II. Norwood, NJ: Ablex: 29-40
- Hopper, Robert, S. Koch, Jenny Mandelbaum (1986) 'Conversation analysis methods'. In: D.G. Ellis, W.A. Donahue, eds. *Contemporary issues in language and discourse processes*. Beverly Hills: Sage: 77-109
- Hopper, Robert, Curt LeBaron (1998) 'How gender creeps into talk', *Research on Language and Social Interaction* 31: 59-74
- Horton-Salway, Mary, Jane Montague, Sally Wiggins, Sarah Seymour-Smith (2008) 'Mapping

the components of the telephone conference: an analysis of tutorial talk at a distance learning institution', *Discourse Studies* 10: 737-758.

Hössjer, Amelie, Kerstin Severinson Eklundh (2009) 'Making space for a new medium: on the use of electronic mail in a newspaper newsroom', *Computer Supported Cooperative Work (CSCW)* 18/1: 1-46

Hougaard, Gitte Rasmussen (2008) Membership categorization in international business phonecalls. The importance of 'being international'. *Journal of Pragmatics* 40/2: 307-332.

Hougaard Rasmussen, Gitte (2009). 'Legitimate Peripheral Participation as a Framework for Conversation Analytic Work in Second Language Learning' [29 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 10(2), Art. 4, <http://nbn-resolving.de/urn:nbn:de:0114-fqs090247>

Hougaard, Gitte Rasmussen; C. E. Brouwer, J. Wagner (2004) 'Embedded corrections in second language talk'. In: Gardner, Rod, Johannes Wagner, eds. (2004) *Second Language Conversations: Studies of Communication in Everyday Settings*. London: Continuum:

Housley, William (1999) 'Role as an Interactional Device and Resource in Multidisciplinary Team Meetings', *Sociological Research Online* 4:3 see: [<http://www.socresonline.org.uk/4/3/housley.html>]

Housley, William (2000) 'Category work and knowledgeability within multidisciplinary team meetings', *TEXT*, 20: 83-107

Housley, William (2000) 'Story, Narrative and Teamwork', *The Sociological Review* 48: 425-43

Housley, William, Richard Fitzgerald (2000) 'Conversation analysis, practitioner based research, reflexivity and reflective practice: some exploratory remarks', *Ethnographic Studies*, 5: 27-44

Housley, William, Richard Fitzgerald (2001) 'Categorisation, Narrative and Devolution in Wales' *Sociological Research Online*, vol. 6, no. 2, [<http://www.socresonline.org.uk/6/2/housley.html>]

Housley, William, Richard Fitzgerald (2002) 'The reconsidered model of membership categorization analysis', *Qualitative Research*. 2: 59-83

Housley, William, Richard Fitzgerald (2003) 'Moral Discrepancy and Political Discourse: Accountability and the Allocation of Blame in a Political News Interview' *Sociological Research Online*, vol. 8, no. 2, <<http://www.socresonline.org.uk/8/2/housley.html>>

Housley, William, Richard Fitzgerald (2008) 'Motives and social organisation: sociological amnesia, psychological description and the analysis of accounts', *Qualitative Research*. 8(2): 237-256.

Housley, William, Richard Fitzgerald (2009) 'Membership categorization, culture and norms in action', *Discourse & Society* 20: 345-362.



Housley, William, Richard Fitzgerald (2009) 'Membership category work in policy debate'. In: Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 13-26

Housley, William; Robin James Smith (2011) 'Telling the CAQDAS code: Membership categorization and the accomplishment of 'coding rules' in research team talk', *Discourse Studies* 13: 417-434

Houtkoop, Hanneke (1986) 'Summarizing in doctor-patient interaction'. In: T. Ensink et al., eds. *Discourse and Public Life*. Dordrecht/Providence, R.I.: Foris Publications: 201-21

Houtkoop-Steenstra, Hanneke (1985) 'Kan een verzoek met "ja" worden geaccepteerd?', *Tijdschrift voor Taal en Tekstwetenschap* 5: 23-40

Houtkoop-Steenstra, Hanneke (1986) 'Eigenschappen van aangrenzende paren', *Gramma: Nijmeegs Tijdschrift voor Taalkunde* 10: 41-62

Houtkoop-Steenstra, Hanneke (1986) 'Claimen en demonstreren in gesprekken', *Tijdschrift voor Taalbeheersing* 8: 222-34

Houtkoop-Steenstra, Hanneke (1987) *Establishing agreement: an analysis of proposal-acceptance sequences*. Dordrecht/Providence, R.I.: Foris Publications

Houtkoop-Steenstra, Hanneke (1991) 'Opening sequences in Dutch Telephone Conversations'. In: Boden, Deirdre & Don H. Zimmerman, eds., *Talk and social structure. Studies in Ethnomethodology and Conversation Analysis*. Cambridge: Polity Press: 232-50

Houtkoop-Steenstra, Hanneke (1994) 'De interactionele functie van zacht spreken in interviews' [The interactional function of speaking softly in interviews], *Gramma/TTT, Tijdschrift voor Taalkunde* 3: 183-202

Houtkoop-Steenstra, Hanneke (1995) 'Meeting Both Ends: Standardization and Recipient Design in Telephone Survey Interviews'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 91-106

Houtkoop-Steenstra, Hanneke (1996) 'Probing behavior of interviewers in the standardized semi-open research interview', *Quality & Quantity* 30: 205-30

Houtkoop-Steenstra, Hanneke (1997) 'Being friendly in survey interviews', *Journal of Pragmatics* 28: 591-623

Houtkoop-Steenstra, Hanneke (1997) 'Interactie in gestandaardiseerde interviews' [Interaction in standardized interviews]. In: L. Meeuwesen & Hanneke Houtkoop-Steenstra (red.), *Sociale Interactie in Nederland*. Utrecht: ISOR: 43-62

Houtkoop-Steenstra, Hanneke (1997) 'Portrait of the person oriented survey interviewer'. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 97-122

Houtkoop-Steenstra, Hanneke (1997) 'Tussen tekst en interactie in het gestandaardiseerde

interview' [Between text and interaction in the standardized interview], *Gramma/TTT, Tijdschrift voor Taalkunde* 6: 107-28

Houtkoop-Steenstra, Hanneke (2000) *Interaction and the standardized interview. The living questionnaire*. Cambridge: Cambridge University Press

Houtkoop-Steenstra, Hanneke (2002) 'Questioning turn format and turn-taking problems in standardized interviews'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 243-61

Houtkoop-Steenstra, Hanneke (2003) 'Gender Differences in Telephone Conversations'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 275-87

Houtkoop-Steenstra, Hanneke, Charles, Anataki, (1997) 'Creating Happy People by Asking Yes-No Questions', *Research On Language and Social Interaction* 30, 4, 285-315

Houtkoop-Steenstra, Hanneke; Huub van den Bergh (2000) 'Effects of introductions in large-scale telephone survey interviews', *Sociological Methods & Research* 28/ 3: 281-300,

Houtkoop, Hanneke, Frank Jansen, Anja Walstock (2005) 'Collaborative problem description in help desk calls'. In: Carolyn Baker, Michael Emmison, Alan Firth eds. *Calling for Help: Language and Social Interaction in Telephone Helplines* Amsterdam: John Benjamins: 63-89

Houtkoop-Steenstra, Hanneke, Harrie Mazeland (1982) 'Beurten en grotere gesprekseenheden', *Tijdschrift voor Taal en Tekstwetenschap* 2: 105-35

Houtkoop, Hanneke, Harrie Mazeland (1985) 'Turns and discourse units in everyday conversation', *Journal of Pragmatics* 9: 595-619

Houtkoop-Steenstra, J.P. (1987) 'Making arrangements: Five-part proposal-acceptance sequences in Dutch telephone conversations'. In Jef Verschueren, Marcella Bertuccelli Papi, eds., *The Pragmatic Perspective: Selected papers from the 1985 International Pragmatics Conference*. Amsterdam: Benjamins: 357-366

Houwen, Fleur van der (2009) 'Formulating disputes', *Journal of Pragmatics* 41/10: 2072-2085

Houwen, Fleur van der (2013) 'Reported writing in court: putting evidence "on record"', *Text & Talk* 33/6: 747-769

Huang, Chia-Hui; Yanying Lu (2013) 'Interactions of cultural identity and turn-taking organisation: A case study of a senior Chinese immigrant in Australia', *Chinese Language and Discourse*, 4/2: 229-252

Hudak, Pamela; Shannon Clark, Geoffrey Raymond (2013) 'Some interactional consequences of medical specialization: The omni-relevance of surgery in treatment recommendations by orthopaedic surgeons', *Health Communication*. 28/6: 533-545

Hudak, Pamela L.; Virginia Teas Gill, Jeffrey P. Aguinaldo, Shannon Clark, Richard Frankel

- (2010) "'I' ve heard wonderful things about you": How patients complement surgeons', *Sociology of Health & Illness*, 32/5: 777-797
- Hudak, Pamela L.; Shannon J. Clark, and Geoffrey Raymond (2011) 'How surgeons design treatment recommendations in orthopaedic surgery', *Social Science & Medicine* 73/7: 1028-1036
- Hughes, John (2001) 'Of ethnography, ethnomethodology and workplace studies', *Ethnographic Studies* 6: 7-16
- Hughes, John A. (2011) 'On calculation'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 57-72
- Hughes, John; Dave Randall, Mark Rouncefield, Peter Tolmie (2011) 'Meetings and the accomplishment of organization'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 131-50
- Huisman, Marjan (2001) *Besluitvorming in vergaderingen. Organisaties, interactie en taalgebruik*. Diss. Vrije Universteit Amsterdam. Utrecht: LOT. [Decision making in meetings. Organizations, interaction and language use.]
- Huisman, Marjan (2001) 'Decision-making in meetings as talk-in-interaction', *International Studies of Management & Organization* 31/3: 69-90
- Hutchby, Ian (1991) 'The organisation of talk on talk radio'. In P. Scannell (ed.), *Broadcast Talk*. London: Sage, 1991 119-37
- Hutchby, Ian (1992) 'Confrontation talk: Aspects of interruption in argument sequences on talk radio. *Text* 12: 343-71
- Hutchby, Ian (1992) 'The pursuit of controversy: routine scepticism in talk on talk radio', *Sociology* 26: 673-94
- Hutchby, Ian (1995) 'Aspects of recipient design in expert advice-giving on Call-in Radio', *Discourse Processes* 19: 219-38
- Hutchby, Ian (1996) 'Power in discourse: the case of arguments on a British talk radio show', *Discourse & Society* 7: 481-97
- Hutchby, Ian (1996) *Confrontation talk: Arguments, Asymmetries, and power on talk radio*. Mahwah, N.J.: Lawrence Erlbaum
- Hutchby, Ian (1997) 'Building alignments in public debate: A case study from British TV.' *Text* 17: 161-179
- Hutchby, Ian (1999) 'Rhetorical Strategies in Audience Participation Debates on Radio and TV', *Research on Language and Social Interaction* 32: 243-67
- Hutchby, Ian (1999) 'Beyond Agnosticism?: Conversation Analysis and the Sociological Agenda', *Research on Language and Social Interaction* 32: 85-93

- Hutchby, Ian (1999) 'Frame attunement and footing in the organisation of talk radio openings', *Journal of Sociolinguistics* 3: 41-64
- Hutchby, Ian (2001) *Conversation and Technology: From the Telephone to the Internet*. Cambridge: Polity Press
- Hutchby, Ian (2001) "'Oh", irony and sequential ambiguity in arguments', *Discourse & Society* 12: 123-41
- Hutchby, Ian (2001) "'Witnessing": the use of first-hand knowledge in legitimating lay opinions on talk radio', *Discourse Studies* 3: 481-97
- Hutchby, Ian (2001) 'The moral status of technology: being recorded, being heard, and the construction of children's concern about family relationships'. In: Ian Hutchby & J. Moran-Ellis, eds. *Children, technology and culture*. London: Routledge Falmer: 104-22
- Hutchby, Ian (2001) 'Technologies, texts and affordances', *Sociology* 35: 441-56
- Hutchby, Ian (2002) 'Resisting the incitement to talk in child counselling: aspects of the utterance "I don't know"', *Discourse Studies* 4: 147-68
- Hutchby, Ian (2005) "'Active listening": formulations and the elicitation of feelings-talk in child counselling', *Research on Language & Social Interaction* 38 303-29
- Hutchby, Ian (2005) "'Incommensurable" studies of mobile phone conversation: a reply to Ilkka Arminen', *Discourse Studies* 7: 663-70
- Hutchby, Ian (2005) *Media talk: conversation analysis and the study of broadcasting* Open University Press
- Hutchby, Ian (2007) *The Discourse of Child Counselling*. Amsterdam/Philadelphia: John Benjamins
- Hutchby, Ian (2010) 'Feelings-talk and the paradoxes of child counselling'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 146-162
- Hutchby, Ian (2011) 'Non-neutrality and argument in the hybrid political interview', *Discourse Studies* 13: 349-365
- Hutchby, Ian, Simone Barnett (2005) 'Aspects of the sequential organisation of mobile phone conversation', *Discourse Studies* 7: 147-71
- Hutchby, Ian, Michelle O'Reilly (2010) 'Children's participation and the familial moral order in family therapy', *Discourse Studies* 12: 49-64.
- Hutchby, Ian; Michelle O'Reilly, Nicola Parker (2012) 'Ethics in praxis: Negotiating the presence and functions of a video camera in family therapy', *Discourse Studies* 14: 675-690
- Hutchby, Ian., Vanita Tanna (2008) 'Aspects of sequential organisation in text message exchange.' *Discourse and Communication*, 2: 143-164.

Hutchby, Ian, Robin Wooffitt (1998) *Conversation analysis: Principles, practices and applications*. Cambridge: Polity Press (UK and Europe), Blackwell Publishers Inc (USA)

Hutchby, Ian, Robin Wooffitt (2008) *Conversation analysis (2nd Edition)*. Polity Press

Ijäs-Kallio, Taru; Johanna Ruusuvuori, Anssi Peräkylä (2010) 'Patient Involvement in problem presentation and diagnosis delivery in primary care', *Communication & Medicine*, 7/2: 131-141

Ijäs-Kallio, Taru; Johanna Ruusuvuori, Anssi Peräkylä (2011) "'Unilateral" decision making and patient participation in primary care', *Communication & Medicine*, 8/2: 145-155

Ikeda, Keiko; Don Bysouth (2013) 'Laughter and Turn-taking: Warranting next speakership in multiparty interactions'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 39-64

Ikeya, Nozomi, Mitsuhiro Okada (2007) 'Doctors' practical management of knowledge in the daily case conference'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 69-89

Ingrama, Jenni; Victoria Elliott (2014) 'Turn taking and 'wait time' in classroom interactions', *Journal of Pragmatics* 62: 1-12

Ingrids, Henrik; Karin Aronsson (2014) 'Reported speech and reported affect in child custody disputes', *Research on Language and Social Interaction*, 47/1: 69-88

Iversen, Clara (2012) 'Recordability: Resistance and collusion in psychometric interviews with children', *Discourse Studies* 14: 691-709

Iwasaki, Shimako (2009) 'Initiating interactive turn spaces in Japanese conversation: Local projection and collaborative action', *Discourse Processes*, 46/2: 226-246.

Iwasaki, Shimako (2011) 'The multimodal mechanics of collaborative unit construction in Japanese conversation'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 106-20

Jacknick, Christine M. (2011). "But this is writing": post-expansion in student-initiated sequences. *Novitas-ROYAL (Research on Youth and Language)*. 5(1) 39-54. Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/jacknick.pdf](http://www.novitasroyal.org/Vol_5_1/jacknick.pdf)

Jacknick, Christine (2013) "'Cause the textbook says...": Laughter and student challenges in the ESL classroom'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 185-200

Jackson, Clare (2011) 'The gendered "I"'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 31-47

Jacoby, Sally, Patrick Gonzales (1991) 'The constitution of expert/novice in scientific discourse', *ial Issues in Applied Linguistics* 2/2: 149-82

Jacoby, Sally, Patrick Gonzales (2002) 'Saying What Wasn't Said: Negative observation as a linguistic resource for the interactional achievement of performance feedback'. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson, eds., *The Language of Turn and Sequence*. New York: Oxford University Press: 123-64

Jacoby, Sally, Tim McNamara (1999) 'Locating competence'. *English for Specific Purposes* 18 (3), 213-241.

Jalbert, Paul L. (1989) 'Categorization and beliefs: news accounts of Haitian and Cuban Refugees'. In: David T. Helm, W. Timothy. Anderson, Albert.Jay Meehan, Anne Warfield Rawls, eds., *The interactional order: New directions in the study of social order*. New York: Irvington: 231-48

Jalbert, Paul L. (1992) 'Charting the logical geography of the concept of "cease-fire"', *Human Studies* 15/2-3: 265-290

Jalbert, Paul L. (1994) 'Structures of the "unsaid"', *Theory, Culture & Society* 11: 127-60

Jalbert, Paul L. (Ed.) (1999) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America and the International Institute for Ethnomethodology and Conversation Analysis. [Studies in Ethnomethodology and Conversation Analysis No. 5]

Jalbert, Paul L. (1999) 'Critique and analysis in media studies: media criticism as practical action'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 31-52

Jasperson, Robert (2002) 'Some linguistic aspects of closure cut-off'. In: Cecilia Ford et al., eds., *The language of turn and sequence*. Oxford: Oxford University Press: 257-86

Jayyusi, Lena (1984) *Categorization and the moral order*. Boston, etc. Routledge & Kegan Paul

Jayyusi, Lena (1988) 'Towards a Socio-logic of the Film Text', *Semiotica* 68: 271-96.

Jayyusi, Lena (1991) 'The Equivocal Text and the Objective World', *Continuum: The Australian Journal of Media and Culture* 5: 166-90.

Jayyusi, Lena (1991) 'Values and moral judgement: communicative praxis as moral order'. In: Graham Button, ed. *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press: 227-51

Jayyusi, Lena (1993) 'Premeditation and happenstance: the social construction of intention, action and knowledge', *Human Studies* 16: 435-55

Jayyusi, Lena (1993) 'The reflexive nexus: Photo-practice and natural history'. *Continuum* 6(2), 25-52. [<http://www.mcc.murdoch.edu.au/ReadingRoom/6.2/Jayyusi.html>]

Jayyusi, Lena (2007) 'Between Saying and showing: making and contesting truth claims in the media', *Ethnographic Studies*, No 9: 19 - 43

- Jayyusi, Lena (2010) *Catégorisation et Ordre Moral*. Tr. Michel Barthélémy. Collection Études Sociologiques. Paris: Economica (Translation of Jayyusi, 1984)
- Jefferson, Gail (1972) 'Side sequences'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 294-338
- Jefferson, Gail (1973) 'A case of precision timing in ordinary conversation: overlapped tag-positioned address terms in closing sequences', *Semiotica* 9: 47-96
- Jefferson, Gail (1974) 'Error correction as an international resource', *Language in Society* 2: 181-99
- Jefferson, Gail (1978) 'Sequential aspects of story telling in conversation'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 213-48
- Jefferson, Gail (1978) 'What's in a "Nyam"?'', *Sociology* 12: 135-9
- Jefferson, Gail (1979) 'A technique for inviting laughter and its subsequent acceptance/declination'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 79-96
- Jefferson, Gail (1980) 'On "trouble-premonitory" response to inquiry', *Sociological Inquiry* 50: 153-85
- Jefferson, Gail (1981) 'Caveat speaker'. Final report SSRC (mimeo)
- Jefferson, Gail (1983) 'On exposed and embedded correction in conversation'. *Studium Linguistik*, 14: 58-68
- Jefferson, Gail (1984) 'On stepwise transition from talk about a trouble to inappropriately next-positioned matters'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 191-222
- Jefferson, Gail (1984) 'On the organization of laughter in talk about troubles'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 346-69
- Jefferson, Gail (1984) 'Notes on a systematic deployment of the acknowledgement tokens "Yeah" and "Mm hm"', *Papers in Linguistics* 17: 197-206
- Jefferson, Gail (1984) 'Notes on some orderlinesses of overlap onset'. In V.D'Urso, P. Leonardi, eds., *Discourse analysis and natural rhetoric*. Padua: Cleup Editore:11-38
- Jefferson, Gail (1985) 'On the interactional unpacking of a "gloss"', *Language in Society* 14: 435-66
- Jefferson, Gail (1985) 'An exercise in the transcription and analysis of laughter'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press. Vol. 3: 25-34
- Jefferson, Gail (1986) 'Notes on 'latency' in overlap onset', *Human Studies* 9: 153-84

Jefferson, Gail (1987) 'On exposed and embedded correction in conversation'. In: Graham Button, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 86-100

Jefferson, Gail (1988) 'On the sequential organization of troubles talk in ordinary conversation'. *Social Problems* 35: 418-41

Jefferson, Gail (1989) 'Preliminary notes on a possible metric which provides for a 'standard maximum' silence of approximately one second in conversation'. In: Roger, D., Peter Bull, eds., *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters: 166-96

Jefferson, Gail (1989) 'Letter to the Editor Re: Anita Pomerantz' Epilogue to the Special Issue on Sequential Organization of Conversational Activities, Spring 1989'. *Western Journal of Speech Communication*, 53: 427-429.

Jefferson, Gail (1990) 'List-construction as a task and a resource'. In: George Psathas, eds. *Interaction Competence*. Washington, D.C.: University Press of America: 63-92

Jefferson, Gail (1993) 'Caveat speaker: Preliminary notes on recipient topic-shift implicature', *Research on language and social interaction* 26: 1-30

Jefferson, Gail (1996) 'A case of transcriptional stereotyping', *Journal of Pragmatics* 26: 159-70

Jefferson, Gail (1996) 'On the Poetics of Ordinary Talk', *Text and Performance Quarterly* 16: 11-61.

Jefferson, Gail (2002) 'Is 'no' an acknowledgment token? Comparing American and British uses of (+)/(-) tokens', *Journal of Pragmatics* 34: 1345-1383

Jefferson, Gail (2003) 'A Note on Resolving Ambiguity'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 221-40

Jefferson, Gail (2004) 'Glossary of transcript symbols with an introduction'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 13-31

Jefferson, Gail (2004) 'A sketch of some orderly aspects of overlap in natural conversation'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 43-59

Jefferson, Gail (2004) 'At first I thought': A normalizing device for extraordinary events'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 131-67

Jefferson, Gail (2004) 'A note on laughter in 'male-female' interaction', *Discourse Studies* 6: 117-33

Jefferson, Gail (2007) 'Preliminary notes on abdicated other-correction', *Journal of Pragmatics* 39/3: 445-461



- Jefferson, Gail (2010) 'Sometimes a frog in your throat is just a frog in your throat: Gutturals as (sometimes) laughter-implicative', *Journal of Pragmatics*, 42/6: 1476-1484
- Jefferson, Gail, John R.E. Lee, (1981) 'The rejection of advice: managing the problematic convergence of a "TroublesTelling" and a "Service Encounter"', *Journal of Pragmatics* 5: 399-422
- Jefferson, Gail; John R.E. Lee (1992) 'The rejection of advice: Managing the problematic convergence of a "troubles-telling" and a "service encounter"'. In P. Drew, J. Heritage, eds. *Talk at work: Interaction in institutional settings*. Cambridge: Cambridge University Press: pp.521-548
- Jefferson, Gail, Harvey Sacks, Emanuel A. Schegloff (1987) 'Notes on laughter in the pursuit of intimacy'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 152-205
- Jefferson, Gail, Jim Schenkein (1977) 'Some sequential negotiations in conversation: unexpanded and expanded versions of projected action sequences', *Sociology* 11: 87103 (also in: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press (1978): 155-72)
- Jenkins, K.Neil (2006) 'Garfinkel and his Ethnomethodological "Bastards"', *Sociology* 40(5): 957-63.
- Jenkins, K. Neil (2007) 'Implementation, change management and benefit realization: investigating the utility of ethnographically enriched process maps', *Health Informatics Journal* 2007 13: 57-69.
- Jenkins, K. Neil (2009) Studies in *and* as Ethnomethodology: Garfinkel and his Ethnomethodological 'Bastards' Part Two: Review Essay, *Sociology* 43: 775-781.
- Jenkins, K. Neil (2013) 'Playing dangerously: an ethnomethodological view upon rock-climbing'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 191-210
- Jenkins, Laura; Markus Reuber, (2014), "A Conversation Analytic Intervention to Help Neurologists Identify Diagnostically Relevant Linguistic Features in Seizure Patients' Talk", *Research on Language and Social Interaction*, 47/3: 266-279
- Jenks, Christopher (2009) 'Getting acquainted in Skypecasts: aspects of social organization in online chat rooms', *International Journal of Applied Linguistics* 19/1: 26-46
- Jenks, Christopher J (2009) 'When is it appropriate to talk? Managing overlapping talk in multi-participant voice-based chat rooms', *Computer Assisted Language Learning* 22/1: 19-30
- Jenks, Christopher Joseph (2011) *Transcribing talk and interaction: Issues in the representation of communication data*. Amsterdam: John Benjamins
- Jenks, Christopher Joseph (2013) 'Working with transcripts: an abridged review of issues in transcription', *Language and Linguistics Compass* 7/4: 251-261

Jenks, Christopher Joseph; Adam Brandt (2013) 'Managing mutual orientation in the absence of physical copresence: multiparty voice-based chat room interaction', *Discourse Processes* 50/4: 227-248

Jenks, Christopher; Alan Firth, Liz Trinder (2012) 'When disputants dispute: interactional aspects of arguments in family mediation sessions', *Text & Talk* 32/3: 307-327

Jimerson, Jason, Matthew Oware (2006) 'Telling the code of the street: an ethno-methodological ethnography', *Journal of Contemporary Ethnography* 35/1: 24-50

Jingree, Treena.; M Finlay, Charles Antaki (2006) 'Empowering words, disempowering actions: an analysis of interactions between staff members and people with learning disabilities in residents' meetings', *Journal of Intellectual Disability Research*, 212-226

Jirotko, Marina, Nigel Gilbert, Paul Luff (1992) 'On the social organisation of organisations', *Computer Supported Cooperative Work (CSCW)* 1, 1-2, 95-118

Jirotko, Marina, Rob Procter, Mark Hartswood, Roger Slack and Andrew Simpson, et al. (2005) 'Collaboration and trust in healthcare innovation: The eDiaMoND case study', *Computer Supported Cooperative Work (CSCW)* 14/4: 369-398

Joaquin, Anna Dina L. (2010) 'Frontotemporal dementia, sociality, and identity: Comparing adult-child and caregiver-frontotemporal dementia interactions', *Discourse Studies* 2010 12: 443-464

Jones, Aled (2009) 'Creating history: documents and patient participation in nurse-patient interviews', *Sociology of Health & Illness*, 31/6: 907-923 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 117-32

Jones, C.M. ; W.A. Beach (1995) 'Therapists' techniques for responding to unsolicited contributions by family members'. In G.H. Morris, K. Ronald, J.Cheneil, eds. *The talk of the clinic: Explorations in the analysis of medical and therapeutic discourse*. Hillsdale, NJ: Lawrence Erlbaum Associates: 49-70

Joosten, Alard; Harrie Mazeland; Betty Meiboom-de Jong (1999) 'Psycho-social explanations of complaints in Dutch general practice', *Family Practice*, 16/3: 245-249.

Irvine, Annie; Paul Drew, Roy Sainsbury (2013) "'Am I not answering your questions properly?'" Clarification, adequacy and responsiveness in semi-structured telephone and face-to-face interviews', *Qualitative Research* 13/1: 87-106

Jackson, Clare; Danielle Jones (2013) 'Well they had a couple of bats to be truthful: Well-prefaced, self-initiated repairs in managing relevant accuracy in interaction', *Journal of Pragmatics* 47: 28-40

Jensen, Thomas Wiben (2012) 'Evaluating by feeling: The rhetorical design of emotions in the practice of mirroring'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 145 - 168

Jones, Charlotte M. (2001) 'Missing assessments: lay and professional orientations in medical

interviews', *Text* 21: 113-50

Jones, Charlotte M. (2003) 'Utterance restarts in telephone conversation: marking topic initiation and reluctance'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 137-49

Jones, Charlotte M., Wayne A. Beach (1995) 'Therapists' techniques for responding to unsolicited contributions by family members'. In: G.H. Morris, R.J. Chenail, eds. *The talk of the clinic: explorations in the analysis of medical and therapeutic discourse*. Hillsdale, N.J.: Lawrence Erlbaum: 49-70

Jones, Charlotte M. ;Wayne A. Beach, (2005) "'I just wanna know why": Patient's attempts and doctors' responses to premature solicitation of diagnostic information'. In Judith F. Duchan, D. Kovarsky, eds., *Diagnosis as cultural practice*. New York: Mouton de Gruyter.103-136

Jones Sarah E., Don H. Zimmerman (2003) 'A child's point and the achievement of intentionality', *Gesture* 3/2: 155-185

Joosten, Alard (1997) *Psychosociale verklaringen voor klachten in huisarts-sprekuurgesprekken: een gespreksanalytische studie*. [Psychosocial explanation of complaints in general practice consultations: a conversation analytic study - in Dutch only] Groningen: Vakgroep Taal en Communicatie, Rijksuniversiteit Groningen {Groningen Series on Language Use and Communication}

Jordan, Brigitte (1987) 'The Hut and the Hospital: Information, Power and Symbolism in the Artifacts of Birth', *Birth: Issues in Perinatal Care and Education* 14:1:36-40.

Jordan, Brigitte (1989) 'Cosmopolitical Obstetrics: Some Insights from the Training of Traditional Midwives'. *Social Science and Medicine* 28:9:925-44.

Jordan, Brigitte (1996) 'Transforming Ethnography -- Reinventing Research'. In: *Groupware - Software für die Teamarbeit der Zukunft: Grundlegende Konzepte und Fallstudien*. J. Schiestl and H. Schelle, eds. Marburg, Germany: Tectum Verlag: 200-12

Jordan, Brigitte (1996) 'Ethnographic Workplace Studies and Computer Supported Cooperative Work'. In: Dan Shapiro, Michael Tauber and Roland Traummüller, eds., *The Design of Computer-Supported Cooperative Work and Groupware Systems*. Amsterdam, The Netherlands: North Holland/Elsevier Science: 17-42

Jordan, Brigitte (1997) 'Authoritative Knowledge and Its Construction'. In: Robbie Davis-Floyd and Carolyn Sargent, eds. *Childbirth and Authoritative Knowledge: Cross-Cultural Perspectives*. Berkeley, CA: University of California Press: 55-79

Jordan, Brigitte, Austin Henderson, (1995) 'Interaction analysis: foundations and practice', *The Journal of the Learning Sciences*, 4: 39-101

Jordan, Brigitte, Nancy Fuller (1975) 'On the Non-Fatal Nature of Trouble: Sense-Making and Trouble-Managing in Lingua Franca Talk', *Semiotica* 13:11-31

Jordan, Kathleen, Michael Lynch (1992) 'The sociology of a genetic engineering technique: ritual and rationality in the performance of the plasmid prep'. in: A. Clarke, J. Fujimura (eds) *The Right Tools for the Job: At Work in 20th Century Life Sciences*, Princeton: Princeton University Press

Jordan, Kathleen, Michael Lynch (1993) 'The Mainstreaming of a Molecular Biological Tool: A Case Study of a New Technique', in G. Button (ed.) *Technology in Working Order: Studies of Work, Interaction and Technology*, London: Routledge

Jordan, Kathleen, Michael Lynch (1998) 'The dissemination, standardization and routinization of a molecular biological technique', *Social Studies of Science* 28(5/6): 773-800

Juhila, Kirsi; Sirpa Saario, Kirsi Günther, Suvi Raitakari (2014) 'Reported client–practitioner conversations as assessment in mental health practitioners' talk', *Text & Talk* 34/1: 69-88

Jules-Rosette, B. (1985) 'Harold Garfinkel: la contribution de l'ethnomethodologie à la recherche sociologique', *Sociétés: Revue des sciences humaines et sociales*. no. 5, septembre 1985: 358 (interview with Garfinkel)

Kääntä, Leila (2014) 'From noticing to initiating correction: Students' epistemic displays in instructional interaction', *Journal of Pragmatics*, 66: 86–105

Kääntä, Leila; Arja Piirainen-Marsh (2013) 'Manual guiding in peer group interaction: a resource for organizing a practical classroom task', *Research on Language and Social Interaction* 46/4: 322-343

Kaimaki, Marianna (2010) 'Tunes in free variation and sequentially determined pitch alignment: evidence from interactional organisation', *Journal of Greek Linguistics*, 10/2: 213-250

Kaimaki, Marianna (2011) 'Transition relevance and the phonetic design of English call openings', *Journal of Pragmatics* 43: 2130-2147

Kaimaki, Marianna (2012) 'Sequential and prosodic design of English and Greek non-valenced news receipts', *Language and Speech* 55/1: 99-117

Kang, M. Agnes; Olga A. Zayts (2013) 'Interactional difficulties as a resource for patient participation in prenatal screening consultations in Hong Kong', *Patient Education and Counseling* 92 38-44

Kangasharju, Helena (1996) 'Aligning as a team in multiparty conversation', *Journal of Pragmatics* 26: 291 - 319

Kangasharju, Helena (2009) 'Preference for disagreement? A comparison of three disputes'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 231-253

Kangasharju, Helena, Tuija Nikko (2009) 'Emotions in organizations: joint laughter in workplace meetings', *Journal of Business Communication* 46/1: , 100-119.

Kapellidi, Charikleia (2013) 'The organization of talk in school interaction', *Discourse Studies*

15/2: 185 -204

- Kärkkäinen, Elise; Tiina Keisanen (2012) 'Linguistic and embodied formats for making (concrete) offers', *Discourse Studies* 14: 587-611
- Karl, Ute (2011). 'Vergeschlechtlichte Kategorisierungen im Umgang mit institutionellen Handlungsherausforderungen am Beispiel von Gesprächen in Jobcentern' [143 Absätze]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 13/1, Art. 29, <http://nbn-resolving.de/urn:nbn:de:0114-fqs1201294>.
- Kasper, Gabriele (2009). Categories, context and comparison in conversation analysis. In H. T. Nguyen, Gabriele Kasper, eds., *Talk in interaction: Multilingual perspectives*. Honolulu: Foreign Language Resource Centre, University of Hawai at Mānoa, 1-28.
- Kasper, Gabriele (2013) 'Conversation analysis and interview studies'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1022-1027
- Kasper, Gabriele, Johannes Wagner (2011) 'Conversation analysis as an approach to second language acquisition'. In Dwight Atkinson, ed., *Alternative approaches to seconds language acquisition*. New York: Routledge: 117-142
- Kaufmann, Laurence; Louis Quéré (2001) 'Comment analyser les collectifs et les institutions ?' In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 361-90
- Kaukomaa, Timo; Anssi Peräkylä, Johanna Ruusuvoori (2013) 'Turn-opening smiles: Facial expression constructing emotional transition in conversation', *Journal of Pragmatics* 55: 21-42
- Kawatoko, Yasuko (1999) 'Space, Time and Documents in a Refrigerated Warehouse', *Human Studies* 22: 315-37
- Kawatoko, Yasuko, Naoki Ueno (2003) 'Talking about skill: making objects, technologies and communities visible'. In: Mike Ball (ed.) *Image Work*, a Special Issue of *Visual Studies* 18/1 (April 2003): 47-57
- Keating, Elizabeth; Sirkka L. Jarvenpaa (2011) 'Interspatial subjectivities: engineering in virtual environments', *Social Semiotics* 21/2 219-237
- Keating, Elizabeth, Gene Mirus (2012) 'The eyes have it: Technologies of automobility in sign language', *Semiotica* 191:287-308
- Keel, Sara (2011) 'The parents' questioning repeats in response to young children's evaluative turns', *Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion* 12: 52-94 ([www.gespraechsforschung-ozs.de](http://www.gespraechsforschung-ozs.de))
- Keel, Sara (2014) 'Des adultes et des enfants en situation d'interaction, redécouvrir la socialisation'. In: Alain Bovet, Esther González-Martínez, Fabienne Malbois, eds. *Langage, activités et ordre social: Faire de la sociologie avec Harvey Sacks*. Bern, etc.: Peter Lang: 139-164

- Keevallik, Leelo (2008) 'Clause combining and sequenced actions: The Estonian complementizer and pragmatic particle et'. In R.Laury (Ed.), *Crosslinguistic studies of clause combining: The multifunctionality of conjunctions*. Amsterdam: JohnBenjamins:125-152
- Keevallik, Leelo (2010) 'Marking boundaries between activities: The particle nii in Estonian', *Research on Language and Social Interaction*, 43/2:157-182
- Keevallik, Leelo (2010) 'Minimal answers to yes/no questions in the service of sequence organization', *Discourse Studies* 12/3: 283-309
- Keevallik, Leelo (2010) 'Bodily quoting in dance correction', *Research on Language & Social Interaction* 43/4: 401-426
- Keevallik, Leelo (2011) 'Grammar for adjusting assumptions: The Estonian enclitic -gi/-ki in interaction', *Journal of Pragmatics* 43/12: 2879-2896
- Keevallik, Leelo (2011) 'The terms of not knowing and social affiliation'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 184-206
- Keevallik, Leelo (2013) 'The interdependence of bodily demonstrations and clausal syntax', *Research on Language & Social Interaction* 46/1:1-21
- Keevallik, Leelo (2013) 'Here in time and space: Decomposing movement in dance instruction'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 345-370.
- Keevallik, Leelo (2013) 'Accomplishing continuity across sequences and encounters: No(h)-prefaced initiations in Estonian', *Journal of Pragmatics* 57: 274-289
- Keevallik, Leelo(2014) 'Turn organization and bodily-vocal demonstrations ' *Journal of Pragmatics* 65: 103-120
- Keevallik, Leelo (2014) 'Having a ball: Immaterial objects in dance instruction', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 249 – 268.
- Keisanen, Tiina (2012) "'Uh-oh, we were going there": Environmentally occasioned noticings of trouble in in-car interaction', *Semiotica* 191:197-222
- Keisanen, Tiina; Mirka Rauniomaa (2012) 'The organization of participation and contingency in prebeginnings of request sequences', *Research on Language & Social Interaction*, 45/4: 323-351
- Kelly, Ann (2001) 'Reporting a service request'. In: A. McHoul and M. Rapley (eds), *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum: 72-85
- Kelly, John, John K. Local (1989) 'On the use of general phonetic techniques in handling conversational material'. In: Roger, D., Peter Bull, eds., *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters: 197-212

- Kelly, Russell (1998) 'Nurses Talking : a radical policy, ethnomethodology, for researching critical care nursing', *Nursing in Critical Care* 3: 41-6
- Kelly, Russell (1999) 'Goings on in a CCU: an ethnomethodological account of things that go on in a routine hand-over', *Nursing in Critical Care* 4: 85-91
- Kelly, Russell (1999) 'One step forward and two steps back: Woolgar, reflexivity, qualitative research and a line dancing class', *Ethnographic Studies* 4: 1-13
- Kelly, Russell (2013) "'Vine Right, Shimmy, Shimmy!'" Accomplishing order in a line dancing class'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 257-285
- Kent, Alexandra (2012) 'Compliance, resistance and incipient compliance when responding to directives', *Discourse Studies* 14: 711-730
- Kerby, J., John Rae (1998) 'Moral identity in action: young offenders' reports of encounters with the police', *British Journal of Social Psychology* 37: 439-56
- Kern, Friederike; Margret Selting (2013) 'Conversation analysis and interactional linguistics'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1012-1016
- Kessler, Suzanne J., Wendy McKenna, (1978) *Gender: an ethnomethodological approach*. New York: Wiley
- Kevoe-Feldman, Heidi; Jeffrey D. Robinson (2012) 'Exploring essentially three-turn courses of action: An institutional case study with implications for ordinary talk', *Discourse Studies* 14: 217-241
- Kevoe-Feldman, Heidi; Jeffrey D. Robinson, Jenny Mandelbaum (2011) 'Extending the notion of pragmatic completion: The case of the responsive compound action unit', *Journal of Pragmatics*, 43: 3844-3859.
- Kew, Francis (1986) 'Playing the game: an ethnomethodological perspective', *International Review for the Sociology of Sport*, 21/4: 305-321
- Kidwell, Mardi (1997) 'Demonstrating reciprocity: Knowledge displays as a resource for the unaddressed participant', *Issues in Applied Linguistics* 8: 85-96
- Kidwell, Mardi (2000) 'Common ground in cross-cultural communication: Sequential and institutional contexts in front desk service encounters'. *Issues in Applied Linguistics*, 11 (1): 17-37
- Kidwell, Mardi (2005) 'Gaze as social control: how very young children differentiate 'The Look' from a 'Mere Look' by their adult caregivers', *Research on Language and Social Interaction* 38(4): 417-449
- Kidwell, Mardi (2006) "'Calm down!": the role of gaze in the interactional management of hysteria by the police', *Discourse Studies* 8: 745-70

- Kidwell, Mardi (2009) 'Gaze shift as an interactional resource for very young children', *Discourse Processes*, 46/2&3: 145-160
- Kidwell, Mardi (2009) 'What happened?: an epistemics of before and after in "at-the-scene" police questioning preview', *Research on Language & Social Interaction*, 42/1: 20-41
- Kidwell, Mardi (2011) 'Epistemics and embodiment in the interactions of very young children'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press:257-84
- Kidwell, Mardi (2012) 'Interaction among children'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 511-32
- Kidwell, Mardi (2013) 'Availability as a trouble source in directive-response sequences'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press
- Kidwell, Mardi, Esther González Martínez (2010) "'Let me tell you about myself' : A method for suppressing subject talk in a 'soft accusation' interrogation", *Discourse Studies* 12: 65-89.
- Kidwell, Mardi, Don Zimmerman (2006). 'Observability' in the interactions of very young children. *Communication Monographs*, 73, 1, 1-28.
- Kidwell, Mardi, Don H. Zimmerman, (2007) 'Joint attention as action', *Journal of Pragmatics* 39/3: 592-611
- Kilby, Laura; Ava D. Horowitz (2013) 'Opening up terrorism talk: The sequential and categorical production of discursive power within the call openings of a talk radio broadcast', *Discourse & Society* 24: 725-742
- Kim, Hye Ri Stephanie (2010) 'A high boundary tone as a resource for a social action: The Korean sentence-ender -ta', *Journal of Pragmatics* 42/11: 3055-3077
- Kim, Hye Ri Stephanie (2013) 'Retroactive indexing of relevance: the use of well in third position', *Research on Language & Social Interaction*, 46/2: 125-143
- Kim, Hye Ri Stephanie (2013) 'Reshaping the response space with kulenikka in beginning to respond to questions in Korean conversation', *Journal of Pragmatics* 57: 303-317
- Kim, Hye Ri Stephanie; Satomi Kuroshima, eds. (2013) 'Turn beginnings in interaction', part special issue: *Journal of Pragmatics* 57: 267-337
- Kim, Hye Ri Stephanie; Satomi Kuroshima (2013) 'Turn beginnings in interaction: An introduction', *Journal of Pragmatics* 57: 267-273
- Kim, Kwang-ki; Tim Berard. 2009) 'Typification in society and social science: The continuing relevance of Schutz's social phenomenology', *Human Studies* 32/33: 263-89
- Kim, K.-H. (1993) 'Other-initiated repair sequences in Korean conversation as interactional resources'. In S. Choi, ed., *Japanese/Korean Linguistics* Vol.3. Center for the Study of Language and Information: Leland Stanford Junior University: 3-18.



- Kim, K.-H. (1995) 'Wh-clefts and left-dislocation in English conversation: Cases of topicalization', In P. Downing, M. Noonan, eds. *Word order in discourse*. Amsterdam: John Benjamins: 247-296
- Kim, Kyu-hyun (1999) 'Phrasal unit boundaries and organization of turns and sequences in Korean Conversation', *Human Studies* 22: 425-46
- Kim, Kyu-hyun (1999) 'Other-initiated repair sequences in Korean conversation'. *Discourse and Cognition* 6: 141-68
- Kim, Kyu-hyun (2001) 'Confirming intersubjectivity through retroactive elaboration: organization of phrasal units in other-initiated repair sequences in Korean conversation'. In: Margret Selting, Elizabeth Couper-kuhlen, eds., *Studies in Interactional Linguistics*. Amsterdam: Benjamins
- Kim, Kyung-Man (1999) 'The Management of Temporality: Ethnomethodology as Historical Reconstruction of Practical Action', *Sociological Quarterly* 40: 505-23.
- Kim, Mary Shin (2011) 'Negotiating epistemic rights to information in Korean conversation: An examination of the Korean evidential marker *-tamyē*', *Discourse Studies* 13/4: 435-459
- Kim, Mary Shin. (2014) 'Reported thought as a stance-taking device in Korean conversation', *Discourse Processes*, 51/3: 230-263
- Kim, Younhee (2012) 'Practices for initial recognitional reference and learning opportunities in conversation', *Journal of Pragmatics* 44/6-7: 709-729
- Kinnell, Anne Marie, Douglas W. Maynard (1996) 'The Delivery and Receipt of Safer Sex Advice in Pre-test Counseling Sessions for HIV and AIDS', *Journal of Contemporary Ethnography* 35:405-437
- Kitazawa, Yutaka (1992) 'Local interactional production of the rational practice of consumption', *Human Studies* 15/1: 145-160
- Kitazawa, Yutaka (1999) 'The accountability of hand-drawn maps and rendering practices', *Human Studies* 22: 299-314
- Kitzinger, Celia (1998) 'Inaccuracies in Quoting from Data Transcripts: Or Inaccuracy in Quotations from Data Transcripts', *Discourse & Society* 9: 136-43.
- Kitzinger, Celia (2000) 'Doing feminist conversation analysis', *Feminism and Psychology*, 10:163-93
- Kitzinger, Celia (2000) 'How to resist an idiom', *Research on Language and Social Interaction*, 33: 121-54
- Kitzinger, Celia (2004) 'Feminist approaches'. In: Seale, Clive, David Silverman, Jay Gubrium, Giampietro Gobo, eds. *Qualitative research practice*. London, etc.: Sage Publications: 125-40
- Kitzinger, Celia (2005) "'Speaking as a heterosexual": (how) does sexuality matter for talk-in-

interaction?', *Research on Language & Social Interaction* 38/3: 221-65

Kitzinger, Celia (2005) Heteronormativity in action: Reproducing normative heterosexuality in 'after hours' calls to the doctor, *Social Problems*, 52(4). *Special Section: Language Interaction and Social Problems*, 477-98

Kitzinger, Celia (2006) Talking sex and gender, in *Talk and Interaction in Social Research Methods* edited by Paul Drew, Geoff Raymond and Darin Weinberg, 155-170. London: Sage.

Kitzinger, Celia (2006) After post-cognitivism, *Discourse Studies*, 8(1):67-84.

Kitzinger, Celia (2007) 'Is "Woman" always relevantly gendered?', *Gender and Language* 1(1): 39-49.

Kitzinger, Celia (2007) 'Feminist Conversation Analysis: Research by students at the University of York, UK', *Feminism & Psychology* 17: 133-148.

Kitzinger, Celia (2008) 'Developing Feminist Conversation Analysis: A Response to Wowk' *Human Studies* 31/2: 179-208

Kitzinger, Celia (2011) 'Working with childbirth helplines: the contributions and limitations of conversation analysis'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 98-118

Kitzinger, Celia (2012) 'Repair'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 229- 56

Kitzinger, Celia (2013) 'Conversation analysis and gender and sexuality'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 996-1000

Kitzinger, Celia, Hannah Frith (1999) "'Just say no?'" The use of conversation analysis in developing a feminist perspective on sexual refusal', *Discourse & Society* 10: 293-316

Kitzinger, Celia, Danielle Jones (2007) 'When May calls home: The opening moments of family telephone conversations with an Alzheimer's patient', *Feminism & Psychology* 17/2: 184-202

Kitzinger, Celia, Sheila Kitzinger (2007) 'Birth trauma: Talking with women and the value of conversation analysis', *British Journal of Midwifery* 15/5: 256-64.

Kitzinger, Celia; Gene H. Lerner, Jörg Zinken, Sue Wilkinson, Heidi Kevoe-Feldman, Sonja Ellis (2013) 'Reformulating place', *Journal of Pragmatics* 55: 43-50

Kitzinger, Celia, Jenny Mandelbaum (2013) 'Word Selection and Social Identities in Talk', *Communication Monographs* 80/2: 176-98

Kitzinger, Celia, Rose Rickford (2007) 'Becoming a "Bloke": The construction of gender in interaction', *Feminism & Psychology* 17(2): 214-23

Kitzinger, Celia; Rebecca Shaw, MerranToerien (2012) 'Referring to persons without using a

- full-form reference: Locally initial indexicals in action', *Research on Language and Social Interaction*, 45/2: 116-136
- Klein, Gabriella, Isabella Paoletti, eds. (2002) *In & Out. Procedure conversazionali e strategie comunicative di inclusione e di esclusione* [In & Out. Conversational procedure and communicative strategies of inclusion and exclusion]. Napoli: Edizioni Scientifiche Italiane.
- Klippi, Anu (2003) 'Collaborating in Aphasic Group Conversation: Striving for Mutual Understanding' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 117-43
- Knoblauch, Hubert; Bernt Schnettler, Jürgen Raab, Hans-Georg Soeffner, eds. (2006) *Video analysis: Methodology and methods*. Frankfurt-am-Main: Peter Lang.
- Knoblauch, Hubert; Bernt Schnettler (2012) 'Videography: analysing video data as a 'focused' ethnographic and hermeneutical exercise', *Qualitative Research* 12: 334-356,
- Koenig, Christopher J. (2011) 'Patient resistance as agency in treatment decisions', *Social Science & Medicine*. 72/7:1105-1114
- Koenig, Christopher J.; Jeffrey D Robinson, (2014), "Conversation Analysis: Understanding the structure of health talk", In: Bryan B Whaley, ed. *Research Methods in Health Communication: Principles and Application*. New York, London: 119–140
- Koivisto, Aino (2012) 'Discourse patterns for turn-final conjunctions', *Journal of Pragmatics* 44 1254-1272
- Koivisto, Aino (2013) 'On the preference for remembering: acknowledging an answer with finnish ai nii(n) ("oh that's right")', *Research on Language and Social Interaction* 46/3: 277-297
- Komter, Martha (1986) 'Token up-dates: The reiteration of mutual knowledge in the opening stages of job interviews', *Human Studies* 9/2-3: 247-259
- Komter, Martha L. (1990) 'The discourse structure of job interviews'. In: H. Pinkster & I. Genee, eds., *Unity in Diversity*. Dordrecht: Foris: 165-181
- Komter, Martha L. (1991) *Conflict and cooperation in job interviews; a study of talk, tasks and ideas*. Amsterdam: Benjamins
- Komter, Martha L. (1994) 'Accusations and defences in courtroom interaction', *Discourse & Society* 5: 165-87
- Komter, Martha L (1995) 'The Distribution of Knowledge in Courtroom Interaction'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 107-28
- Komter, Martha L. (1997) 'Berouw in de rechtszaal' [Remourse in the courtroom]. In: L. Meeuwesen & HannekeHoutkoop-Steenstra (red.), *Sociale Interactie in Nederland*. Utrecht: ISOR: 101-122

Komter, Martha L. (1997) 'Remorse, redress and reform: Blame-taking in the courtroom'. In: M. Travers, J. Manzo, eds., *Law in Action: Ethnomethodological and Conversation Analytic Approaches to Law*. Aldershot: Ashgate: 239-264

Komter, Martha L. (1998) *Dilemmas in the court room. A study of Trials of Violent Crime in the Netherlands*. Mahwah, N.J.: Lawrence Erlbaum [Everyday Communication Series]

Komter, Martha L. (2000) 'The power of legal language: the significance of small activities for large problems', *Semiotica*, 131/3-4: 415-428

Komter, Martha L. (2001) 'La construction de la preuve dans un interrogatoire de police'. In: Dupret, Baudouin (ed.) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48: 367-93

Komter, Martha L. (2002) 'The suspect's own words: The treatment of written statements in Dutch courtrooms', *Forensic Linguistics: The International Journal of Speech, Language and the Law* 9/2: 168-192.

Komter, Martha L. (2002/3) 'The construction of records in Dutch police interrogations', *Information Design Journal & Document Design* 11/2-3: 201-213.

Komter, Martha (2003) 'The interactional dynamics of eliciting a confession in a Dutch police interrogation', *Research on Language & Social Interaction*, 36 433-70

Komter, Martha L. (2005) 'Understanding problems in an interpreter-mediated police interrogation'. In: S. Burns (ed.), *Ethnographies of Law and Social Control. Sociology of Crime, Law & Deviance*, vol. 6. Amsterdam etc.: Elsevier: 203-24

Komter, Martha L. (2006) 'From talk to text: the interactional construction of a police record', *Research on Language and Social Interaction*, 39(3), 201-228

Komter, Martha L. (2011) 'From talk to text: The interactional construction of a police record'. In: L. Prior, ed., *Sage Benchmarks in Social Research Methods: Using Documents and Record in Social Research*. London: Sage

Komter, Martha (2012) 'Conversation analysis in the courtroom'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 612-29

Komter, Martha (2012) 'The career of a suspect's statement: Talk, text, context', *Discourse Studies* 14: 731-752

Kondratyuk, Nataliya; Anssi Peräkylä (2011) 'Therapeutic work with the present moment: A comparative conversation analysis of existential and cognitive therapies', *Psychotherapy Research*, 21/3: 316-330

Konopásek, Zdenek, Kusá, Zuzana (2000, December). Re-use of life stories in an ethnomethodological research [42 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research* [Online Journal], 1(3). Available at: <http://qualitative-research.net/fqs/fqs-eng.htm>

- Konopásek, Zdeněk, Zuzana Kusá (2006) 'Political screenings as trials of strength: Making the communist power/lessness real', *Human Studies* 29: 341-362
- Koole, Tom (2003) 'The interactive construction of heterogeneity in the classroom', *Linguistics and Education* 14/1: 3-26
- Koole, Tom (2010) 'Displays of epistemic access. Student responses to teacher explanation', *Research on Language and Social Interaction* 43/2: 183-209
- Koole, Tom (2013) 'Conversation analysis and education'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 977-982
- Koole, Tom (2012) 'Teacher evaluations: Assessing "knowing", "understanding", and "doing"'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 43 - 66
- Koole, Tom (2012) 'The epistemics of student problems in a multi-lingual class', *Journal of Pragmatics* 44: 1902-1916
- Koole, Tom; Ed Elbers (2014) 'Responsiveness in teacher explanations. A conversation analytical perspective on scaffolding', *Linguistics and Education* 26: 57-69
- Koole, Tom; Pim Mak (2014) 'Using Conversation Analysis to improve an augmented communication tool', *Research on Language and Social Interaction* 47/3: 280-291
- Korkiakangas, Terhi; John Rae (2014) 'The interactional use of eye-gaze in children with autism spectrum disorders', *Interaction Studies* 15/2: 233-259.
- Korobov, Neill (2011) 'Gendering desire in speed-dating interactions', *Discourse Studies* 13/4: 461-485
- Korobov, Neill (2011) 'Mate-preference talk in speed-dating conversations', *Research on Language & Social Interaction* 44/2: 186-209
- Koschmann, Timothy (1999) 'The edge of many circles: Making meaning of meaning making', *Discourse Processes*, 27/2: 103-117
- Koschmann, Timothy. (2010). 'On the universality of recursion'. *Lingua*, 120/12, 2691-2694.
- Koschmann, Timothy, ed. (2011) 'Understanding Understanding in Action', Special Issue Section *Journal of Pragmatics* 43/2
- Koschmann, Timothy (2011) 'Understanding understanding in action', *Journal of Pragmatics* 43/2: 435-7
- Koschmann, Timothy (2012) 'Early glimmers of the now familiar ethnomethodological themes in Garfinkel's "The Perception of the Other"', *Human Studies* 35/4: 479-504
- Koschmann, Timothy (2013) 'Conversation analysis and learning in interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1038-1043

Koschmann, Timothy, Phillip Glenn, Mindy Conlee (1997) 'Analyzing the emergence of a learning issue in a problem-based learning meeting', *Medical Education Online* [serial online], 2(1). Available from: <http://www.academicmedicine.org/cgi/content/full/75/7/769>

Koschmann, Timothy, Phillip Glenn, Mindy Conlee (2000) 'When is a problem-based tutorial not tutorial? Analyzing the tutor's role in the emergence of a learning issue'. In: D. H. Evensen, C. E. Hmelo, Eds., *PBL: A research perspective on learning interaction*. Mahwah, NJ: Erlbaum: 53-74

Koschmann, Timothy, Curtis LeBaron (2002) 'Learner articulation as interactional achievement: Studying the conversation of gesture'. *Cognition And Instruction*, 20(2), 249-282.

Koschmann, Timothy; Curtis LeBaron, Charles Goodwin, Alan Zemel, Gary Dunnington (2007) 'Formulating the Triangle of Doom', *Gesture* 7/1: 97-118

Koschmann, Timothy, Curtis LeBaron, Charles Goodwin, Paul Feltovich (2006, November). 'The mystery of the missing referent: Objects, procedures, and the problem of the instruction follower'. In S. Greenberg, G. Mark, eds., *Conference on Computer Supported Cooperative Work*. New York, ACM: 373-382. [also avail. in the ACM Digital Library]

Koschmann, Timothy; Curtis LeBaron, Charles Goodwin, Paul Feltovich (2011) "'Can you see the cystic artery yet?'" A simple matter of trust', *Journal of Pragmatics* 43/2: 521-41

Koschmann, Timothy, Alan Zemel (2009). 'Optical pulsars and black arrows: Discoveries as occasioned productions'. *Journal of the Learning Sciences*, 18(2), 200-246.

Koschmann, Timothy; Alain Zemel (2011) "'So that's the ureter.'" The informal logic of discovering work', *Ethnographic Studies* 12: 31-46

Koschmann, Timothy; Alan Zemel (2014) 'Instructed objects', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 357 – 378

Koschmann, Timothy, Alan Zemel, Mindy Conlee-Stevens, N. Young, J., Robbs, A. Barnhart (2005) 'How do people learn? Member methods and communicative mediation'. In R. Bromme, F. Hesse & H. Spada, eds., *Barriers and biases in computer-mediated knowledge communication and how they may be overcome* (pp. 265-287) Amsterdam: Kluwer Academic Press.

Koschmann, Timothy, Alan Zemel, Gerry Stahl (2007). The video analyst's manifesto (or The implications of Garfinkel's policies for studying practice within design-based research). In R. Goldman, B. Barron, S. Derry, R. Pea, eds., *Video research in the learning sciences*. Mahwah, NJ: Lawrence Erlbaum 133-143

Koshik, Irene (2002) 'A conversation-analytic study of yes/no questions which convey reversed polarity assertions', *Journal of Pragmatics* 34: 1851-77

Koshik, Irene (2002) 'Designedly incomplete utterances: A pedagogical practice for eliciting knowledge displays in error correction sequences', *Research on Language and Social Interaction*, 35: 277-309

- Koshik, Irene (2003) 'Wh-questions used as challenges', *Discourse Studies* 5: 51-77
- Koshik, Irene (2005) 'Alternative questions in conversational repair', *Discourse Studies* 7: 192-211
- Koshik, Irene (2005) *Beyond rhetorical questions: Assertive questions in everyday interaction*. Amsterdam: John Benjamins.
- Koshik, Irene, Mi-Suk Seo (2012) 'Word (and other) search sequences initiated by language learners', *Text & Talk* 32/2: 167-189
- Koskela, Inka; Ilkka Arminen (2012) 'The embedded evaluations in air traffic control training'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins:15-42
- Koskela, Inka, Ilkka Arminen, Hannele Palukka (2013) 'Centres of coordination as a nexus of aviation'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 245-276.
- Koskinen, Ilpo; Esko Kurvinen (2002) 'Messages visuels mobiles Nouvelle technologie et interaction', *Réseaux*, n° 112-113: 108-138
- Kozart, Michael (2002) 'Understanding efficacy in psychotherapy: an ethnomethodological perspective on the therapeutic alliance', *American Journal of Orthopsychiatry* 27: 217-31
- Kreplak, Yaël; Chloé Mondémé (2014) 'Artworks as touchable objects: Guiding perception in a museum tour for blind people', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 295 – 318
- Krey, Björn (2011) *Textuale Praktiken und Artefakte: Soziologie schreiben bei Garfinkel, Bourdieu und Luhmann*. Berlin: Springer VS
- Kupetz, Maxi (2011) Multimodal resources in students' explanations in CLIL interaction. *Novitas-ROYAL (Research on Youth and Language)* 5/1: 121-141. Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/kupetz.pdf](http://www.novitasroyal.org/Vol_5_1/kupetz.pdf)
- Kupetz, Maxi (2014) 'Empathy displays as interactional achievements – Multimodal and sequential aspects', *Journal of Pragmatics* 61: 4-34
- Kurhila, Salla. (1999). 'Does nativeness legitimize correcting?'. In: Jef Verschueren, ed.. *Pragmatics in 1998. Selected papers from the 6th International Pragmatics Conference. Volume 2*. International Pragmatics Association, Antwerp. 321-330.
- Kurhila, Salla (2001) 'Correction in talk between native and non-native speaker', *Journal of Pragmatics* 33, 1083-1110
- Kurhila, Salla (2006) *Second language interaction*. Amsterdam: John Benjamins.
- Kuroshima, Satomi (2010) 'Another look at the service encounter: Progressivity, intersubjectivity, and trust in a Japanese sushi restaurant', *Journal of Pragmatics* 42/3 856-869

- Kushida, Shuya (2011) 'Confirming understanding and acknowledging assistance: Managing trouble responsibility in response to understanding check in Japanese talk-in-interaction', *Journal of Pragmatics* 43: 2716-2739
- Laakso, Minna (2003) 'Collaborating Construction of Repair in Aphasic Conversation: An Interactive View on the Extended Speaking Turns of Persons with Wernicke's Aphasia' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 163-88
- Laakso, Minna (2010) 'Children's emerging and developing self-repair practices'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 74-100
- Laakso, Minna (2012) 'Aphasia as an example of how a communication disorder affects interaction'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 138-45
- Laakso, Minna, A. Klippi (1999) 'A closer look at the "hint and guess" sequences in aphasic conversation', *Aphasology* 13: 345-64
- Laakso, Minna, Marja-Leena Sorjonen (2010) 'Cut-off or particle—Devices for initiating self-repair in conversation', *Journal of Pragmatics* 42/4: 1151-1172
- Laakso, Minna, Tuula Tykkyläinen (2009) 'Gendered practices of negotiation?: Comparing girls and boys' practices of making proposals in same-sex peer play'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 279-298
- Laforest, Marty (2009) 'Complaining in front of a witness: Aspects of blaming others for their behaviour in multi-party family interactions', *Journal of Pragmatics*, 41/12: 2452-2464
- Lamerichs, Joyce; Hedwig te Molder (2011) 'Reflecting on your own talk: the discursive action method at work'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 184-206
- Lan Hing Ting, Karine, Dimitri Voilmy, Monika Büscher, Drew Hemment (2013) 'The sociality of stillness'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 371-405.
- Land, Victoria, Celia Kitzinger (2005) 'Speaking as a Lesbian: Correcting the Heterosexist Presumption', *Research on Language & Social Interaction* 38/4: 371-416
- Land, Victoria, Celia Kitzinger (2007) 'Some uses of third-person reference forms in speaker self-reference', *Discourse Studies* 2007 9: 493-525.
- Land, Victoria, Celia Kitzinger (2007) 'Contesting Same-Sex Marriage in Talk-in-Interaction', *Feminism & Psychology* 17: 173-183.



- Land, Victoria; Celia Kitzinger (2011) 'Categories in talk-in-interaction: gendering speaker and recipient'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 48-63
- Landgrebe, Jeanette; Trine Heinemann (2014) 'Mapping the epistemic landscape in innovation workshops', *Pragmatics and Society*, 5/2: 191-220
- Landqvist, Håkan (2005) 'Constructing and negotiating advice in calls to a poison information center'. In: Carolyn Baker, Michael Emmison, Alan Firth, eds., *Calling for Help: Language and social interaction in telephone helplines*. (Pragmatics & Beyond New Series 143) John Benjamins. Pp. 207-34
- Lankshear, Gloria, David Mason (2001) 'Technology and ethical dilemmas in a medical setting: privacy, professional autonomy, life and death', *Ethics and Information Technology*, 3: 225-35
- Lankshear, Gloria, Peter Cook, David Mason, Sally Coates, Graham Button (2001) 'Call centre employees' responses to electronic monitoring: some research findings', *Work Employment and Society* 15: 595-605
- Larsen, Tine (2013) 'Dispatching emergency assistance: callers' claims of entitlement and call takers' decisions', *Research on Language and Social Interaction* 46/3: 205-230
- Launspach, Sonja. (2013) "'That really was a good method for beginners": How narratives are used to situate objects and techniques in a quilting guild', *Narrative Inquiry*, 23/2: 262-282
- Laurier, Eric (2004) 'Doing Office Work on the Motorway', *Theory Culture & Society*, 21: 261-77
- Laurier, Eric (2004) 'The spectacular showing: Houdini and the wonder of ethno-methodology', *Human Studies* 27: 377-99
- Laurier, Eric (2005) 'Searching for a parking space', *intellectica* n° 41-42 "Espace, inter/action & cognition": 101-15
- Laurier, Eric (2008) 'Drinking up endings: conversational resources of the cafe' *Language & Communication* 28, 2: 165-81
- Laurier, Eric (2008) 'How breakfast happens in the cafe', *Time & Society* 17,1: 119-43
- Laurier, Eric (2013) 'Encounters at the counter: The relationship between regulars and staff'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 287-308
- Laurier, Eric (2013) 'Before, in and after: Cars making their way through roundabouts'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 210-242.
- Laurier, Eric (2013) 'Becoming a Barista'. In: Aksel Tjora, Graham Scambler, eds. *Café Society*. Basingstoke: Palgrave Macmillan: 127-146

Laurier, Eric. (2014) The Graphic Transcript: Poaching comic book grammar for inscribing the visual, spatial and temporal aspects of action. *Geography Compass*, 8/4: 235-248

Laurier, Eric, Barry Brown, (2008) 'Rotating maps and readers: praxiological aspects of alignment and orientation', *Transactions of the Institute of British Geographers* 33: 201-21

Laurier, Eric; Barry Brown (2011) 'The reservations of the editor: the routine work of showing and knowing the film in the edit suite', *Social Semiotics* 21/2 239-257

Laurier, Eric; Barry Brown (2014) 'Intersubjective work of imagination in film editing: proposals, suggestions, re-iterations, directions, and other ways of producing possible sequences'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 208-233

Laurier, Eric, Barry Brown, Hayden Lorimer (2012) 'What it means to change lanes: Actions, emotions and wayfinding in the family car', *Semiotica* 191:117-135

Laurier, Eric, Chris Philo (2004) 'Ethnoarchaeology and undefined investigations', *Environment and Planning A*, 36: 421-436

Laurier, Eric, Chris Philo (2006) 'Natural problems of naturalistic video data'. in H. Knoblauch, J. Raab, H.-G. Soeffner, B. Schnettler, eds., *Video-Analysis Methodology and Methods, Qualitative Audiovisual Data Analysis in Sociology*. Oxford: Peter Lang: 183-192

Laurier, Eric, Chris Philo (2006) 'Possible geographies: a passing encounter in a café', *AREA* 38, 4: 353-63

Laurier, Eric, Chris Philo (2006) 'Cold shoulders and napkins handed: gestures of responsibility', *Transactions of the Institute of British Geographers* 31, 2: 193- 208

Laurier, Eric, Chris Philo (2007) "'A Parcel of Muddling Muckworms": revisiting Habermas and the English Coffee House, *Social and Cultural Geography* 8, 2: 259-81

Laurier, Eric; Stuart Reeves (2014) 'Cameras in video games: comparing play in counter-strike and the doctor who adventures'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 181-207

Laurier, Eric, Ignaz Strebler, Barry Brown (2008) 'Video analysis: lessons from professional video editing practice', *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*  
<http://nbn-resolving.de/urn:nbn:de:0114-fqs0803378>

Laurier, Eric, Angus Whyte (2001) "'I Saw You": Searching for Lost Love via Practices of Reading, Writing and Responding', *Sociological Research Online*, 6/1  
 <<http://www.socresonline.org.uk/6/1/laurier.html>>

Laurier, Eric, Angus Whyte, Kathy Buckner (2001) 'An ethnography of a neighbourhood café: informality, table arrangements and background noise', *Journal of Mundane Behavior* 2.2  
<http://www.mundanebehavior.org/>

Laurier, Eric, Angus Whyte, Kathy Buckner (2002) "'I Saw You" or, Love's labour lost: the

spatial work of finding someone to love via practices of reading and writing'. In: A. Dumont, *Constructions sociales de l'espace, Les Territoires de l'anthropologie de la communication*, ed., Les Editions de l'Université de Liège, 114-32

Laurier, Eric, Angus Whyte, Kathy Buckner, (2002) 'Neighbouring as an occasioned activity : "Finding a lost cat"', *space & culture*, 5: 346-67

Laursen, Ditte (2012) 'Sequential organization of text messages and mobile phone calls in interconnected communication sequences', *Discourse & Communication*, 6/1: 83-99

Lavin, Danielle; Douglas W. Maynard (2001) 'Standardization vs. Rapport: Respondent laughter and interviewer reaction during telephone surveys', *American Sociological Review*, . 66/3: 453-479

Lavin, Danielle, Douglas W. Maynard (2002) 'Standardization vs. rapport: How interviewers handle the laughter of respondents during telephone surveys'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 335-65

Law, John, Michael Lynch (1988) 'Lists, field guides, and the descriptive organization of seeing: Birdwatching as an exemplary observational activity', *Human Studies* 11:271-304

Lawrence, Samuel G. (1996). 'Normalizing stigmatized practices: Achieving co-membership by "doing being ordinary"'. *Research on Language and Social Interaction*, 29/3: 181-218.

Lawrence, Samuel G. (2003) 'Rejecting Illegitimate Understandings'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 195-205

Lazaraton, Anne(2014) 'Aaaaack! The active voice was used! Language play, technology, and repair in the Daily Kos weblog', *Journal of Pragmatics* 64: 102-116

LeBaron, Curtis, Phillip Glenn, M. Thompson (2009). 'Identity work during boundary moments: Managing positive identities through talk and embodied interaction'. In J. Dutton, L. Roberts, eds., *Exploring positive identities and organizations: Building a theoretical and research foundation*. New York: Routledge:187-211

LeBaron, Curtis, S. Jones (2002) 'Closing up closings: Showing the relevance of the social and material surround to the completion of an interaction'. *Journal of Communication*, 53/3: 542-65

LeBaron, Curtis D., Timothy Koschmann (2002) 'Gesture and the transparency of understanding'. In: Phillip Glenn, LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 119-32

Lee, John R. E.(1984) 'Innocent victims and evil-doers.' *Women's Studies International Forum* 7: 69-83.

Lee, John R.E. (1987) 'Prologue: talking organisation'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 19-53

- Lee, John R.; R. Watson(1993) 'Regards et habitudes des passants: les arrangements de la visibilité de la locomotion', *Les Annales de la recherche urbaine*, 57-58: 101-10
- Lee, Ee Lin ; Bradford 'J' Hall (2009) 'Thou Soo and Aih Auan: Communicating dissatisfaction in a Chinese Malaysian Community', *Research on Language & Social Interaction*, 42/2: 116-134
- Lee, Seung-Hee (2005) 'The scales of justice: balancing neutrality and efficiency in plea-bargaining encounters', *Discourse & Society* 16: 33-54
- Lee, Seung-hee (2006) 'Second summonings in Korean telephone conversation openings', *Language in Society* 35: 261-83
- Lee, Seung-Hee (2009) 'Extended requesting: Interaction and collaboration in the production and specification of requests', *Journal of Pragmatics* 41/6: 1248-1271
- Lee, Seung-Hee (2011) 'Responding at a higher level: Activity progressivity in calls for service', *Journal of Pragmatics* 43/3: 904-917
- Lee, Seung-Hee (2011) 'Managing nongranteeing of customers' requests in commercial service encounters', *Research on Language & Social Interaction* 44/2: 109-134
- Lee, Seung-Hee (2012) 'Response design in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 415-32
- Lee, Seung-Hee; Nicolas Sheon (2008) 'Responsibility and risk: accounts of reasons for seeking an HIV test', *Sociology of Health & Illness* 30/2: 167-181
- Lee, Yo-An (2004) 'The work of examples in classroom instruction', *Linguistics and Education* 15: 99-120
- Lee, Yo-An (2006) 'Respecifying display questions: Interactional resources for language teaching', *TESOL Quarterly* 40: 691-713
- Lee, Yo-An (2006) 'Towards respecification of communicative competence: Condition of L2 instruction or its objective?', *Applied Linguistics* 27: 349-76
- Lee, Yo-An (2007) 'Third turn position in teacher talk: Contingency and the work of teaching', *Journal of Pragmatics* 39 180-206
- Lee, Yo-An (2008) 'Yes-no question in third turn position: Pedagogical discourse processes', *Discourse Processes*, 45(3), 237-262.
- Lee, Yo-An (2010). 'Learning in the contingency of talk-in-interaction', *Text & Talk*, 30/4: 403-422.
- Lee, Yo-An (2012) 'Building connected discourse in non-native speech: Re-specifying non-native proficiency', *Pragmatics* 22/4: 519-614
- Lee, Yo-An. (2013) 'Descriptions of L2 interaction: Toward descriptive adequacy', *Modern Language Journal*, 97/4, 853-868

Lee, Yo-An, Akihiko Takahashi (2011) 'Lesson plans and the contingency of classroom interactions', *Human Studies*, 34/2: 209-227

Leeds-Hurwitz, Wendy, ed., (2010) *The Social History of Language and Social Interaction Research: People, Places, Ideas*, Cresskill, NJ: Hampton Press

Lehn, Dirk vom (2003). Das Museum als Lern- und Erlebnisraum. Entstaatlichung und soziale Sicherheit. *Verhandlungen des 31. Kongresses der Deutschen Gesellschaft für Soziologie in Leipzig*. J. Allmendinger. Koeln, Leske und Budrich

Lehn, Dirk vom (2014) *Harold Garfinkel: The creation and development of ethnomethodology*. Walnut Creek, CA: Left Coast Press, Inc.

Lehn, Dirk vom, Christian Heath, Jon Hindmarsh (2001) Exhibiting Interaction: Conduct and Collaboration in Museums and Galleries. *Symbolic Interaction*: 189-216

Lehn, Dirk vom, Christian Heath, Jon Hindmarsh (2003) 'La decouverte interactive des objets de musée', *Alliage: culture, science, technique* 50-51: 165-78

Lehn, Dirk vom, Christian Heath, Hubert Knoblauch (2001) 'Configuring Exhibits: The interactional production of experience in museums and galleries'. In: Hubert Knoblauch, Helga Kotthoff,, eds., *Verbal Art Across Cultures: The aesthetics and proto-aesthetics of communication*. Tübingen: Gunter Narr Verlag: 281-97

Lehtinen, Esa (2005) 'Achieved similarity: Describing experience in Seventh-Day Adventist Bible study', *Text* 25: 341-371

Lehtinen, Esa (2005) 'Information, understanding and the benign order of everyday life in genetic counselling', *Sociology of Health & Illness* 27/5: 575-601

Lehtinen, Esa (2007) 'Merging doctor and client knowledge: On doctors' ways of dealing with clients' potentially discrepant information in genetic counseling', *Journal of Pragmatics* 39: 389-427

Lehtinen, Esa (2013) 'Hedging, knowledge and interaction: Doctors' and clients' talk about medical information and client experiences in genetic counseling', *Patient Education and Counseling* 92: 31-37

Lehtinen, Esa, Helena Kääriäinen. (2005) 'Doctor's Expertise and managing discrepant information from other sources in genetic counseling: a conversation analytic perspective', *Journal of Genetic Counseling* 14 (6): 435

Leppänen, Vesa (1998) 'The straightforwardness of advice: Advice-giving in interactions between Swedish district nurses and patients', *Research on Language & Social Interaction*, 31/2: 209-239

Leppänen, Vesa (1998) 'The straightforwardness of advice: advice-giving in interactions between Swedish district nurses and patients' *Research on Language and Social Interaction* 31(2), s. 209-239

Leppänen, Vesa (2005) 'Callers' presentations of problems in telephone calls to Swedish

primary care'. In: C.D. Baker,, M. Emmison, A. Firth, eds. *Calling for Help: Language and social interaction in telephone helplines*, Amsterdam: John Benjamins: 175-205

Leppänen, Vesa (2010) 'Power in Telephone Advice Nursing', *Nursing Inquiry* 17/1: 1-12

Leppänen, Vesa (2010) 'Emotional neutrality as an interactional achievement: A conversation analysis of primary care telenursing'. In: Å. Wettergren. B. Sieben. eds. *Emotionalizing organizations and organizing emotions*. London: Palgrave Macmillan: 251-271

Lepper, Georgia (2000) *Categories in text and talk: a practical introduction to categorization analysis*. London: Sage

Lerner, Gene H. (1989) 'Notes on overlap management in conversation: The case of delayed completion', *Western Journal of Speech Communication* 53: 167-77

Lerner, Gene (1991) 'On the syntax of sentences-in-progress', *Language in Society* 20: 441-58

Lerner, Gene (1992) 'Assisted storytelling: Deploying shared knowledge as a practical matter', *Qualitative Sociology* 15: 247-71

Lerner, Gene (1993) 'Collectivities in action: Establishing the relevance of conjoined participation in conversation', *Text* 13: 213-45 [Reprinted in Asa Kasher, ed. (1999) *Pragmatics - Critical Assessments*. London: Routledge]

Lerner, Gene (1994) 'Responsive list construction: A conversational resource for accomplishing multifaceted social action', *Journal of Language and Social Psychology* 13: 20-33

Lerner, Gene (1995) 'Turn design and the organization of participation in instructional activities', *Discourse Processes* 19: 111-31

Lerner, Gene H. (1996) 'On the "semi-permeable" character of grammatical units in conversation: conditional entry into the turn space of another speaker'. In: Ochs, E., Emanuel A. Schegloff, S.A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 238-76

Lerner, Gene H. (1996) 'On the place of linguistic resources in the organization of talk-in-interaction: "Second person" reference in multi-party conversation', *Pragmatics* 6: 281-294

Lerner, Gene H. (1996) "'Finding face" in the preference structures of talk-in-interaction', *Social Psychology Quarterly* 59: 303-21

Lerner, Gene H. (2002) 'Turn-sharing: the choral co-production of talk-in-interaction'. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson, eds. 2002) *The Language of Turn and Sequence*. New York: Oxford University Press: 225-56

Lerner, Gene H. (2003) 'Selecting next speaker: The context-sensitive operation of a context-free organization', *Language in Society* 32/2:177-201

Lerner, Gene H. (2004) 'On the place of linguistic resources in the organization of talk-in-interaction: grammar as action in prompting a speaker to elaborate', *Research on Language &*

*Social Interaction* 37/2: 151-85

Lerner Gene H. (2004) 'Introductory remarks'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 1-11

Lerner, Gene H. (2004) Collaborative turn sequences'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 225-56

Lerner, Gene H., ed. (2004) *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins [*Pragmatics & Beyond New Series* 125]

Lerner, Gene H. (2013) 'On the place of hesitating in delicate formulations: a turn constructional infrastructure for collaborative indiscretion'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press: 95-134

Lerner, Gene H.; Galina B. Bolden, Alexa Hepburn, Jenny Mandelbaum (2012) 'Reference recalibration repairs: Adjusting the precision of formulations for the task at hand', *Research on Language and Social Interaction*, 45/2, 191-212

Lerner, Gene H., Celia Kitzinger, eds. (2007) Special Issue on Referring to Self and Others in Conversation, *Discourse Studies* 9/4.

Lerner, Gene H., Celia Kitzinger (2007) 'Introduction: person-reference in conversation analytic research', *Discourse Studies* 9: 427-432.

Lerner, Gene H., Celia Kitzinger (2007) 'Extraction and aggregation in the repair of individual and collective self-reference', *Discourse Studies* 2007 9: 526-557.

Lerner, Gene H.; Celia Kitzinger (2012) 'Research at the intersection of reference and repair: introduction to the special issue', *Research on Language & Social Interaction* 45/2: 111-115

Lerner, Gene, Tomoyo Takagi, 1999. 'On the Place of Linguistic Resources in the Organization of Talk-in-Interaction: A Co-Investigation of English and Japanese Grammatical Practices', *Journal of Pragmatics* 31: 49-75

Lerner, Gene H., Don H. Zimmerman (2003) 'Action and the appearance of action in the conduct of very young children'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 441-57

Lerner, Gene H.; Don H. Zimmerman, Mardi Kidwell (2011) 'Formal structures of practical tasks: a resource for action in the social life of very young children'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 44-58

Lesser R., Lisa Perkins (1999). *Cognitive Neuropsychology and Conversation Analysis in Aphasia: an Introductory Casebook*. London: Whurr.

Lester, Marilyn (1980) 'Generating newsworthiness: The interpretive construction of public events', *American Sociological Review*, 45/6: 984-994

- Leudar, Ivan, Charles Antaki, Rebecca Barnes (2006) 'When psychotherapists disclose personal information about themselves to clients', *Communication and Medicine* 3: 27-41
- Leudar, Ivan, Jacqueline Hayes, Jirí Nekvapil, and Johanna Turner Baker (2008) 'Hostility themes in media, community and refugee narratives', *Discourse & Society* 19: 187-221.
- Leudar, Ivan; Victoria Marsland, Jirí Nekvapil (2004) 'On Membership Categorization: 'Us', 'Them' and 'Doing Violence' in Political Discourse', *Discourse & Society* 15: 2-3: 243-266
- Leudar, Ivan, Rosemarie McCabe, Charles Antaki (2004) 'Do people with schizophrenia display theory of mind deficits in clinical interactions?', *Psychological Medicine*, 34: 401-412
- Leudar, Ivan, Jiri Nekvapil (1998) 'On the emergence of political identity in the Czech Mass media: the case of the Democratic Party of Sudentenland', *Czech Sociological Review* 6: 43-58
- Leudar, Ivan, Jiri Nekvapil (2000) 'Presentations of Romanies in the Czech media: On category work in television debates', *Discourse and Society*, 11, 488-513
- Leudar, Ivan, Jirí Nekvapil (2007) 'The War on Terror and Muslim Britons' safety: A week in the life of a dialogical network', *Ethnographic Studies*, No 9: 44 - 62
- Leudar, Ivan; Jiří Nekvapil (2011) 'Practical historians and adversaries: 9/11 revisited', *Discourse & Society* 22/1: 66-85
- Leudar, Ivan, Wes Sharrock, Jacqueline Hayes, Shirley Truckle (2008) 'Psychotherapy as a "structured immediacy"', *Journal of Pragmatics* 40/5: 863-85.
- Leudar, Ivan, Wes Sharrock, Shirley Truckle, Thomas Colombino, Jacqueline Hayes, Kevin Booth (2008) 'Conversation of emotions: on turning play into psychoanalytic psychotherapy'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 152-72
- Levinson, Stephen C. (1983) *Pragmatics*. Cambridge: Cambridge University Press
- Levinson, Stephen C. (2005) 'Living with Manny's dangerous idea', *Discourse Studies* 7: 431-53
- Levinson, Stephen C. (2012) 'Action formation and ascription'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 103-30
- Levy, Mike; Rod Gardner (2012) 'Liminality in multitasking: Where talk and task collide in computer collaborations', *Language in Society* 41/5, 557-587.
- Leydon, Geraldine Marie; Katie Ekberg, Paul Drew (2013) "'How can I help?'" Nurse call openings on a cancer helpline and implications for call progressivity', *Patient Education and Counseling* 92: 23-30
- Li, Xiaoting (2013) 'Language and the body in the construction of units in Mandarin face-to-face interaction'. In: Szczepek Reed, B.; , G. Raymond, eds., *Units of Talk--Units of Action*. Amsterdam: Benjamins: 343-375



- Li, Xiaoting (2014) Leaning and recipient intervening questions in Mandarin conversation. *Journal of Pragmatics*, 67/1: 34–60
- Liberman, Ken (1980) ‘Ambiguity and gratuitous concurrence in inter-cultural communication’, *Human Studies* 3/1: 65-85
- Liberman, Kenneth (1985) *Understanding interaction in Central Australia: an ethno-methodological study of Australian aboriginal people*. London: Routledge & Kegan Paul
- Liberman, Kenneth (1990) ‘The collective character of disputes in Aboriginal communities’, *Sociolinguistics* 19: 89-98
- Liberman, Kenneth (1996) ‘“Universal Reason” as a local organizational method: Announcement of a study’, *Human Studies* 19: 289-301
- Liberman, Kenneth (1999) ‘Walkabout to Meditation: Craft and Ethics in Field Inquiry’, *Qualitative Inquiry* 5: 47-63
- Liberman, Kenneth (1999). ‘The social praxis of communicating meanings’, *Text*, 19/1: 57-72
- Liberman, Kenneth (2004) *Dialectical practice in Tibetan philosophical culture : an ethnomethodological inquiry into formal reasoning*. Lanham, Md. : Rowman & Littlefield
- Liberman, Kenneth (2006) ‘Book Symposium: Response’, *Human Studies* 29:393-398
- Liberman, Kenneth (2007) ‘Thinking as a public activity: the local order of a Tibetan philosophical debate’. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 159-73
- Liberman, Kenneth B. (2007) *Husserl’s Criticism of Reason: With Ethnomethodological Specifications*. Lanham, MD: Lexington Books
- Liberman, Kenneth (2008) ‘Larry Wieder’s Radical Ethno-Inquiries’, *Human Studies* 31/3: 251-257
- Liberman, Kenneth (2008) ‘The reflexivity of the authenticity of Hatha Yoga’. in Jean Byrne, Mark Singleton, eds.) *Yoga: Contemporary Perspectives*. London: Routledge: 102-117
- Liberman, Kenneth (2008) ‘The virtues of sophistry: sophistry in and as its course’, *Argumentation: an International Journal on Reasoning* 22: 59-70
- Liberman, Kenneth (2011). ‘The reflexive intelligibility of affairs: Ethnomethodological perspectives’, *Cahiers Ferdinand de Saussure: Revue suisse de linguistique générale*, 64: 73-99
- Liberman, Kenneth (2012) ‘Semantic Drift in Conversations’, *Human Studies* 35/2: 263-277
- Liberman, Kenneth (2013) *More Studies in Ethnomethodology*. Foreword by Harold Garfinkel. New York: State University of New York Press [SUNY series in the Philosophy of the Social Sciences]

- Licoppe, Christian (2002) 'Sociabilité et technologies de communication: Deux modalités d'entretien des liens interpersonnels dans le contexte du déploiement des dispositifs de communication mobiles', *Réseaux*, n° 112-113: 172-210
- Licoppe, Christian (2009) 'Recognizing mutual 'proximity' at a distance: Weaving together mobility, sociality and technology', *Journal of Pragmatics* 41/10: 1924-1937
- Licoppe, Christian (2014) 'Interactions médiées et action située: La pertinence renouvelée des approches praxéologiques issues de l'ethnométhodologie et l'analyse de conversation', *Réseaux* n° 184-185,2-3: 317-345
- Licoppe, Christian; Renato Cudicio, Serge Proulx (2014) 'Instant messaging requests in connected organizations: 'Quick questions' and the moral economy of contribution', *Discourse Studies* 16: 488-513
- Licoppe, Christian; Laurence Dumoulin (2007) 'L'ouverture des procès à distance par visioconférence: Activité,performativité, technologie', *Réseaux*, n° 144: 103-140
- Licoppe, Christian; Laurence Dumoulin, (2010) 'The "curious case" of an unspoken opening speech act: A video-ethnography of the use of video communication in courtroom activities', *Research on Language & Social Interaction*, 43/3: 211 - 231
- Licoppe, Christian; Julien Morel (2011). "La référence aux lieux et à la proximité mutuelle et l'émergence de projets de rencontres dans les conversations mobiles". *Revue d'Anthropologie des Connaissances* 5/2: 364-389.
- Licoppe, Christian; Julien Morel (2012) 'Video-in-interaction: "Talking Heads" and the multimodal organization of mobile and skype video calls', *Research on Language & Social Interaction*, 45/4 399-429
- Licoppe, Christian, Julien Morel (2013) 'Interactionally generated encounters and the accomplishment of mutual proximity in mobile phone conversations'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 277-299.
- Licoppe, Christian; Julien Morel (2014) 'Mundane video directors in interaction. Showing one's environment in skype and mobile video calls'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 135-160
- Licoppe, Christian, Marc Relieu (2005) 'Entre système et conversation. Une approche située de la compétence des téléopérateurs dans les services d'assistance technique'. In Emmanuel Kessous, Jean-Luc Metzger, eds., *Le travail avec les technologies de l'information*. Paris: Hermès: 177-99
- Liddicoat, Antony J (2004) 'The projectability of turn constructional units and the role of prediction in listening', *Discourse Studies* 6/4: 449-470
- Liddicoat, Anthony (2011) *An Introduction to Conversation Analysis*, 2nd edn, London: Continuum

Liebscher, Grit; Jennifer Dailey-O'Cain (2013) 'Constructing identities through laughter'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 237-254

Limberg, Holger (2010) *The Interactional Organization of Academic Talk*. Amsterdam: John Benjamins

Lindegaard, Laura Bang (2014) 'Doing focus group research: Studying rational ordering in focus group interaction', *Discourse Studies* 16/5: 629-644

Lindfors, Pirjo, Liisa Raevaara (2005) 'Discussing patients' drinking and eating habits in medical and homeopathic consultations', *Communication & Medicine* 2; [Special issue 'Professional theories and institutional interaction']: 137-50

Lindsay, Jayne, Ray Wilkinson (1999) 'Repair sequences in aphasic talk: a comparison of aphasic-speech and language therapist and aphasic-spouse conversations', *Aphasiology* 13: 305-25

Lindström, Anna (1996) 'Identification and recognition in Swedish telephone conversation openings', *Language in Society* 23: 231-52

Lindström, Anna (2005) 'Language as social action: A study of how senior citizens request assistance with practical tasks in the Swedish home help service'. in: Auli Hakulinen, Margret Selting, eds. *Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam: Benjamins: 209-230

Lindström, Anna (2009) 'Projecting nonalignment in conversation'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 135-58

Lindström, Anna; Trine Heinemann (2009) 'Good enough: low-grade assessments in caregiving situations', *Research on Language & Social Interaction*, 42/4: 309-328

Lindström, Anna; Lorenza Mondada (2009) 'Assessments in social interaction', *Research on Language & Social Interaction*, 42/4: 299-308

Lindström, Anna; Marja-Leena Sorjonen (2012) 'Affiliation in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 350-69

Lindström, Jan (2006) 'Grammar in the service of interaction: Exploring turn organization in Swedish', *Research on Language & Social Interaction* 39/1: 81-117

Lindström, Jan, Camilla Lindholm (2009) "'May I ask?': Question frames in institutional interaction'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 180-205

Lindström, Jan K.; Anne-Marie Londen (2013) 'Concession and reassertion: on a dialogic discourse pattern in conversation', *Text&Talk*; 33/3: 331-352

Lindwall, Oskar, ed. (2014) Special Issue on 'The body in medical work and medical training', *Discourse Studies* 16/2

Lindwall, Oskar (2014) 'The body in medical work and medical training: An introduction', *Discourse Studies* 16/2: 125-129

Lindwall, Oskar; Anna Ekström (2012) 'Instruction-in-interaction: the teaching and learning of a manual skill', *Human Studies* 35:27-49

Lindwall, Oskar; Elin Johansson, Jonas Ivarsson, Hans Rystedt, Claes Reit (2014) 'The use of video in dental education: Clinical reality addressed as practical matters of production, interpretation, and instruction', In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 161-180

Lindwall, Oskar, Gustav Lymer (2008) 'The dark matter of lab work: Illuminating the negotiation of disciplined perception in mechanics', *Journal of the Learning Sciences*, 17 2: 180-224.

Lindwall, Oskar; Gustav Lymer (2011) 'Uses of "understand" in science education', *Journal of Pragmatics* 43/2: 452-74

Lindwall, Oskar; Gustav Lymer (2014) 'Inquiries of the body: Novice questions and the instructable observability of endodontic scenes', *Discourse Studies* 16/2: 16: 271-294

Linstead, Stephen (2006) 'Ethnomethodology and sociology: an introduction', *The Sociological Review* 54/3: 399-404

Livet, Pierre (2001) 'Dynamiques ethnométhodologiques'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 421-37

Livingston, Eric (1986) *The ethnomethodological foundations of mathematics*. London: Routledge & Kegan Paul

Livingston, Eric (1987) *Making sense of ethnomethodology*. London: Routledge & Kegan Paul

Livingston, Eric (1993) 'The disciplinarity of knowledge at the mathematics-physics interference'. In E. Messer-Davidow, D.R. Shumway D.J. Sylvan, eds., *Knowledges: Historical and critical studies in disciplinarity*. Charlottesville: University Press of Virginia: 368-393

Livingston, Eric (1995) *An Anthropology of Reading*. Bloomington: Indiana University Press.

Livingston, Eric (1995). 'The idiosyncratic specificity of the methods of physical experimentation. *The Australian New Zealand Journal of Sociology*, 31,1-22

Livingston, Eric (1999) 'Cultures of proving', *Social Studies of Science* 29: 867-88

Livingston, Eric (2000). 'The availability of mathematics as an inspectable domain of practice through the use of origami'. In S. Hester & D. Francis, eds., *Local educational order: Ethnomethodological studies of knowledge in action*. Amsterdam: John Benjamins: 245-270

Livingston, Eric (2003) 'Reading Ethnomethodology's Program', *Research on Language & Social Interaction*, 36 481-6

- Livingston, Eric (2005) 'Natural reasoning in mathematical theorem proving', *Communication & Cognition* 38: 319-44
- Livingston, Eric (2006) 'The context of proving', *Social Studies of Science* 36: 39-68
- Livingston, Eric (2006) 'Ethnomethodological studies of mediated interaction and mundane expertise', *The Sociological Review* 54/3: 405-425.
- Livingston, Eric (2006) 'The textuality of pleasure', *Journal: New Literary History* , 37/ 3: 655-670
- Livingston, Eric (2007) 'Circumstances of reasoning in the natural sciences'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 121-33
- Livingston, Eric (2008) *Ethnographies of Reason*. Farnham, U.K.: Ashgate [Series : Directions in Ethnomethodology and Conversation Analysis]
- Livingston, Eric (2008) 'Context and detail in studies of the witnessable social order: Puzzles, maps, checkers, and geometry', *Journal of Pragmatics* 40/5: 840-62.
- Livingston, Eric (2011). 'Etnometodologia sotto le cancellature [Ethnomethodology under erasure]. Trans. from English by Enrico Caniglia and Concetta Simona Condorelli. *Quaderni di Teoria Sociale* 11, 35-59.
- Livingston, Eric (2012) 'Games, pastimes, and leisure pursuits', *The American Sociologist* 43:109-124
- Livingston, Eric (2012) 'Praxeologische Kohärenz, Fokusabstand und die Strukturen des Beweisen'[Praxeological Coherence, Focal Distance, and the Structures of Proving]. In: Ayaß, Ruth; Christian Meyer, Hg. (2012) *Sozialität in Slow Motion. Theoretische und empirische Perspektiven. Festschrift für Jörg Bergmann*. [Sociality in Slow Motion: Theoretical and Empirical Perspectives. Festschrift for Jörg Bergmann], Wiesbaden: Springer VS: 573-593
- Llewellyn, Nick (2005) 'Audience participation in political discourse: a study of public meetings', *Sociology* 39/4: 697-716
- Llewellyn, Nick (2006) 'Arguing against absent arguables: organizing audience participation in political discourse', *Discourse Studies* 8: 603-26
- Llewellyn, Nick (2008) 'Organization in actual episodes of work: Harvey Sacks and organization studies', *Organization Studies* 29/5:763-791.
- Llewellyn, Nick (2010) 'On the reflexivity between setting and practice: the 'recruitment interview'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 74-95
- Llewellyn, Nick (2011) 'The delicacy of the gift: Passing donations and leaving change', *Discourse & Society* March 2011 22: 155-174,

Llewellyn, Nick; Carly W. Butler (2011) 'Walking out on air', *Research on Language & Social Interaction* 44/1: 44-64

Llewellyn, Nick, Jon Hindmarsh, eds. (2010) *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press

Llewellyn, Nick, Jon Hindmarsh (2010) 'Work and organisation in real time: an introduction'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 3-23

Lloyd, Mike (1996) 'Condemned to be meaningful: non-response in studies of men and infertility' *Sociology of Health and Illness* 18: 433-454.

Lloyd, Mike (1997) 'The language of reproduction: is it doctored?' *Qualitative Health Research* 7: 184-201

Lloyd, Mike (2006) 'Show and tell: Making humour with a naked man' *Continuum: Journal of Media and Cultural Studies* 20: 363-81

Lloyd, Mike (2007) 'Rear gunners and troubled privates: Wordplay in a dick joke competition' *Journal of Sociolinguistics* 11: 5-23

Lloyd, Mike (2011) 'Miss Grimshaw and the White Elephant: Categorisation in a risqué humour competition'. *Humor: International Journal of Humor Research*, 24/1: 63-86

Local, John (1996) 'Conversational phonetics: some aspects of news receipts in everyday talk'. In: E. Couper-Kuhlen, M. Selting, eds. *Prosody in conversation: interactional studies*. Cambridge: Cambridge University Press: 177-230

Local, John (2004) 'Getting back to prior talk: and-uh (m) as a back-connecting device in British and American English'. In E. Couper-Kuhlen, C. E. Ford, eds., *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins: 377 - 400

Local, John; Peter Auer, Paul Drew (2010) 'Retrieving, redoing and resuscitating turns in conversation'. In Dagmar Barth-Weingarten et al. eds., *Prosody in Interaction*. Amsterdam: Benjamins: 131-160

Local, John; John Kelly (1986) 'Projection and 'silences': Notes on phonetic and conversational structure', *Human Studies* 9/2-3:185-204

Local, John; John Kelly, Bill Wells, (1986) 'Towards a phonology of conversation: turn-taking in Tyneside English', *Journal of Linguistics* 22: 411-37

Local, John Gareth Walker (2008) 'Stance and affect in conversation: On the interplay of sequential and phonetic resources', *Text & Talk* 28-6: 723-747

Local, John, Tony Wootton (1995) 'Interactional and phonetic aspects of immediate echolalia in autism: a case study', *Clinical Linguistics & Phonetics* 9: 155-84

Lock, S., Wilkinson, R. and Bryan, K. (2001). SPPARC (Supporting Partners of People with

Aphasia in Relationships and Conversation): A Resource Pack. Bicester: Speechmark.

Locker, David (1981) *Symptoms and illness: the cognitive organization of disorder*. London: Tavistock

Loeb, Laura (2014). Call and response: An anatomy of religious practice. *Discourse Studies* 16 (4), 514-533

Logan Klein, Noa (2011) 'Doing gender categorization: non-recognitional person reference and the omnirelevance of gender'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 64-82

Loloma Froholdt, Lisa (2011) 'Getting closer to context: a case study of communication between ship and shore in an emergency situation', *Text & Talk* 30/4: 385-402

Lomax, H., N. Casey (1998) '[Recording Social Life: Reflexivity and Video Methodology](http://www.soc.surrey.ac.uk/socresonline/3/2/1.html)' *Sociological Research Online*, vol. 3, no. 2  
[<http://www.soc.surrey.ac.uk/socresonline/3/2/1.html>]

Luff, Paul, G.N. Gilbert, D.M. Frohlich, eds. (1990) *Computers and conversation*. London: Academic Press

Luff, Paul K., Christian C. Heath (1993) 'System use and social organisation: observations on human-computer interaction in an architectural practice'. In: Graham Button, ed. (1992) *Technology in working order: studies of work, interaction and technology*. London: Routledge: 184-210

Luff, Paul K., Christian C. Heath (2000) 'The collaborative production of computer commands in command and control' *International Journal of Human-Computer Studies* 52: 669-99  
[Available online at <http://www.idealibrary.com>]

Luff, Paul, Christian Heath (2002) 'Broadcast Talk: Technologically Mediated Action in a Complex Setting', *Research on Language and Social Interaction* 35 (3)

Luff, Paul; Christian Heath (2012) 'Some 'technical challenges' of video analysis: social actions, objects, material realities and the problems of perspective', *Qualitative Research* 12: 255-279

Luff, Paul K., Christian Heath, M. Jirtoka (2000) 'Surveying the Scene: Technologies for Everyday Awareness and Monitoring in Control Rooms', *Interacting With Computers*, 13/2: 193-228

Luff, Paul, Christian Heath, Hideaki Kuzuoka, Jon Hindmarsh, Keiichi Yamazaki, Shinya Oyama (2003) 'Fractured ecologies: creating environments for collaboration', *Human Computer Interaction* 18: 51-84

Luff, Paul, Jon Hindmarsh, Christian Heath, eds. (2000) *Workplace Studies: Recovering Work Practice and Informing Systems Design*. Cambridge: Cambridge University Press

Luff, Paul; Menisha Patel, Hideaki Kuzuoka, Christian Heath (2014) "Assembling collaboration: Informing the design of interaction spaces", *Research on Language and Social*

*Interaction*, 47/3: 317–329

Luke, Allan, Peter Freebody (1997). 'Shaping the social practices of reading'. In S. Muspratt et al., eds., *Constructing critical literacies*. Cresskill, NJ: Hampton: 185-225

Luke, Kang Kwong (1990) *Utterance Particles in Cantonese Conversation*. Amsterdam: Benjamins

Luke, Kang Kwong (2002) 'The initiation and introduction of first topics in Hong Kong telephone calls'. In: Kang Kwong Luke, Theodossia-Soula Pavlidou, eds., *Telephone Calls: Unity and diversity in conversational structure across languages and cultures*. Amsterdam: John Benjamins: 171-200

Luke, Kang Kwong, Theodossia-Soula Pavlidou, eds., (2002) *Telephone Calls: Unity and diversity in conversational structure across languages and cultures*. Amsterdam: John Benjamins [Pragmatics & Beyond New Series 101]

Lutfey, Karen (2004) 'Assessment, objectivity, and interaction: The case of patient compliance with medical treatment regimens', *Social Psychology Quarterly*, 67/4: 343-368

Lutfey, Karin, Douglas W. Maynard (1998) 'Bad news in oncology: how physician and patient talk about death and dying without using those words', *Social Psychology Quarterly* 61: 321-41

Lymer, Gustav (2013) 'Assessing the realization of intention: the case of architectural education', *Human Studies* 36:533–563

Lymer, Gustav, Jonas Ivarsson, Hans Rystedt, Åse A Johnsson, Sara Asplund, Magnus Båth (2014) 'Situated abstraction: From the particular to the general in second-order diagnostic work', *Discourse Studies* 16/2: 16: 185-215

Lymer, Gustav; Oskar Lindwall, Jonas Ivarsson (2011) 'Space and discourse interleaved: intertextuality and interpretation in the education of architects', *Social Semiotics* 21/2 197-217

Lynch, Michael (1982) 'Technical work and critical enquiry: investigation in a scientific laboratory', *Social Studies of Science* 12: 499-533

Lynch, Michael (1982) 'Closure and disclosure in pre-trial argument', *Human Studies* 5: 15-33

Lynch, Michael (1983) 'Accommodation practices: vernacular treatments of madness', *Social Problems* 31: 152-64

Lynch, Michael (1984) 'Turning up signs in neurobehavioral diagnosis', *Symbolic interaction* 7: 67-86

Lynch, Michael (1985) *Art and artifact in laboratory science: a study of shop work and shop talk*. London: Routledge & Kegan Paul

Lynch, Michael (1985) 'Discipline and the material form of images: an analysis of scientific visibility', *Social Studies of Science* 15: 37-66



- Lynch, Michael (1988) 'The externalized retina: selection and mathematization in the visual documentation of objects in the life sciences', *Human Studies* 11: 201-34
- Lynch, Michael. (1988) 'Sacrifice and the transformation of the animal body into a scientific object: laboratory culture and ritual practice in the neurosciences', *Social Studies of Science* 18: 265-89
- Lynch, Michael (1988) 'Alfred Schutz and the sociology of science'. In: L. Embree, ed. *Worldly phenomenology: the influence of Alfred Schutz on human science*. Washington, D.C.: University Press of America: 71-100
- Lynch, Michael (1991) 'Method: measurement ordinary and scientific measurement as ethnomethodological phenomena'. In: Graham Button, ed. *Ethnomethodology and the human sciences*. Cambridge: Cambridge University Press: 77-108
- Lynch, Michael (1991) 'Pictures of nothing? Visual construals in social theory', *Sociological Theory* 9: 1-21
- Lynch, Michael (1991) 'Laboratory space and the technological complex: an investigation of topical contextures', *Science in Context* 4: 51-78 [reprinted in: S.L. Starr, ed. *Ecologies of knowledge: work and politics in science and technology*. Albany, N.Y.: State University of New York Press, 1995: 226-56]
- Lynch, Michael (1991) 'Science in the age of mechanical reproduction: contextual uses of diagrams in contemporary biology', *Biology and Philosophy* 6: 155-76
- Lynch, Michael (1992) 'Extending Wittgenstein: the pivotal move from epistemology to the sociology of science'. In: A. Pickering, ed. *Science as practice and culture*. Chicago: University of Chicago Press: 215-65
- Lynch, Michael (1992) 'From the "Will to Theory" to the discursive collage: A reply to Bloor's "Left and right Wittgensteinians"'. In: A. Pickering, ed. *Science as practice and culture*. Chicago: University of Chicago Press: 283-300
- Lynch, Michael (1993) *Scientific practice and ordinary action: ethnomethodology and social studies of science*. New York: Cambridge University Press
- Lynch, Michael (1994) 'Representation is overrated: Some critical remarks about the use of the concept of representation in science studies', *Configurations* 2: 137-49
- Lynch, Michael (1995) 'Springs of action or vocabularies of motive?' In P. Gouk (ed.), *Wellsprings of Achievement: Cultural and Economic Dynamics in Early Modern England and Japan*. Aldershot: Varium: 94-110
- Lynch, Michael (1995) 'On Making Explicit', *Computer Supported Cooperative Work* 3: 65-68
- Lynch, Michael (1996) 'Detoxifying the "poison pen effect"' In A. Ross (ed.), *Science Wars*. Durham, NC: Duke University Press: 238-58
- Lynch, Michael (1996) 'DeKanting agency: Comments on Bruno Latour's "On

interobjectivity”’, *Mind, Culture, and Activity* 3: 246-51

Lynch, Michael (1997) ‘A so called fraud: moral modulations in a literary scandal’, *History of the Human Sciences* 10: 11-23

Lynch, Michael (1997) ‘A sociology of knowledge machine’, *Ethnographic Studies*, No. 2: 16-38.

Lynch, Michael (1997) ‘Preliminary notes on judges’ work: The judge as a constituent of courtroom hearings’. In M. Travers & John Manzo (eds), *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 99-130

Lynch, Michael (1997). ‘Ethnomethodology without indifference’, *Human Studies*, 20/3: 371-376

Lynch, Michael (1997). ‘Theorizing practice’, *Human Studies*, 20/3: 335-44

Lynch, Michael (1998) ‘Towards a constructivist genealogy of social constructivism’. In I. Velody, R. Williams, eds., *The Politics of Constructionism*. London: Sage: 13-32

Lynch, Michael (1998) ‘The production of scientific images: Vision and re-vision in the history, philosophy, and sociology of science,’ *Communication & Cognition* 31: 213-28

Lynch, Michael (1998) ‘The discursive production of uncertainty: The O.J. Simpson “dream team” and the sociology of knowledge machine,’ *Social Studies of Science* 28: 829-68

Lynch, Michael (1999) ‘Archives in formation: Privileged spaces, popular archives, and paper trails,’ *History of the Human Sciences*, 22: 65-87

Lynch, Michael (1999) ‘Silence in context: Ethnomethodology and social theory’, *Human Studies* 12: 211-33

Lynch, Michael (2000) ‘Against reflexivity as an academic virtue and source of privileged knowledge’, *Theory, Culture, and Society* 17/3: 27-53

Lynch, Michael (2000) ‘The ethnomethodological foundations of conversation analysis’, *Text*, 24: 517-32

Lynch, Michael (2000) ‘Response to Wes Sharrock’, *Text*, 24: 541-4

Lynch, Michael (2001) ‘Les fondements ethnométhodologique de l’analyse de conversation’. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L’ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection “Recherches”]: 259-74

Lynch, Michael (2001) ‘Après Wittgenstein: le tournant de l’épistémologie a la sociologie des sciences’. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L’ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection “Recherches”]: 123-60

Lynch, Michael (2001) 'Ethnomethodology and the logic of practice'. In T. R. Schatzki, K. K. Cetina & E. v. Savigny, eds., *The practice turn in contemporary theory*. London: Routledge:131-48

Lynch, Michael (2002) 'The living text: Written instructions and situated actions in telephone surveys. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 125-151

Lynch, Michael (2002) 'From naturally occurring data to naturally organized ordinary activities: comment on Speer', *Discourse Studies* 4: 531-37

Lynch, Michael (2002) 'Protocols, practices, and the reproduction of technique in molecular biology', *British Journal of Sociology* 53: 203-20

Lynch, Michael (2004) 'Misreading Schutz: A Response to Dennis on "Lynch on Schutz on Science"', *Theory & Science* [ISSN: 1527-5558]  
<http://theoryandscience.icaap.org/content/vol5.1/lynch.html>

Lynch, Michael (2006) 'Cognitive activities without cognition? ethnomethodological investigations of selected "cognitive" topics', *Discourse Studies* 8: 95-104.

Lynch Michael (2007) 'Law courts as perspicuous sites for ethnomethodological investigations'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 107-19

Lynch, Michael (2007) 'The origins of ethnomethodology'. in S. P. Turner, M. W. Risjord, eds.. *Philosophy of Anthropology and Sociology*. Amsterdam, Oxford: Elsevier: 485-515.

Lynch, Michael (2009) 'Ethnomethodology and history: documents and the production of history', *Ethnographic Studies*. 11: 87-106

Lynch, Michael (2011) 'Commentary: On understanding understanding', *Journal of Pragmatics* 43/2: 553-55

Lynch, Michael (2011) 'Credibility, evidence, and discovery: The case of the Ivory-billed Woodpecker' *Ethnographic Studies* 12: 78-105

Lynch, Michael (2011) 'Harold Garfinkel (29 October 1917 - 21 April 2011): A remembrance and reminder' (Obituary), *Social Studies of Science* 41/6: 927 -942

Lynch Michael (2011) 'Ad hoc special section on ethnomethodological studies of science, mathematics, and technical activity: Introduction', *Social Studies of Science* 41/6: 835-837

Lynch, Michael (2012) 'Garfinkel Stories', *Human Studies* 35/2: 163-168

Lynch, Michael (2012) 'Revisiting the Cultural Dope', *Human Studies* 35/2: 223-233

Lynch, Michael (2012) 'Philosophy on the ground: An appreciation of a "Spirit Master"', *The American Sociologist* (2012) 43:67-75

Lynch, Michael (2002) 'Ethnomethodology's unofficial journal', *Human Studies* 25: 485–494

Lynch, Michael (2013) 'Seeing fish'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 89-104

Lynch, Michael, David Bogen (1990) 'Social critique and the logic of description: a response to McHoul', *Journal of Pragmatics* 14: 505-21

Lynch, Michael, David Bogen (1991) 'In defense of data-driven analysis', *Sociological Theory* 9: 269-76

Lynch, Michael, David Bogen, (1994) 'Harvey Sacks' primitive natural science', *Theory, Culture & Society* 11: 65-104

Lynch, Michael, David Bogen (1996) *The spectacle of history: speech, text, and memory at the Iran-Contra hearings*. Duke University Press

Lynch, Michael, David Bogen (1996) 'Methodological appendix: Postanalytic ethnomethodology'. In their: *The spectacle of history: speech, text, and memory at the Iran-Contra hearings*. Duke University Press: 262-87

Lynch, Michael, David Bogen (1997) 'Lies, recollections and categorical judgements in testimony'. In: Hester, S., Peter Eglin, eds., *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America: 99-122

Lynch, Michael, David Bogen (1997) 'Sociology's asociological "Core": an examination of textbook sociology in light of the sociology of scientific knowledge', *American Sociological Review* 62: 481-93

Lynch, Michael, David Bogen (1997) 'Reinventing cognitive sociology'. In A. Marcarino (ed.), *Analisi della Conversazione e Prospettive di Ricerca in Etnometodologia*. Urbino, Italy: Quattro Venti: 11-24

Lynch, Michael, David Bogen (1999) 'The struggle between testimony and evidence at the Iran-Contra Hearings'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 53-76

Lynch, Michael, David Bogen (2005) "'My memory has been shredded": a non-cognitivist investigation of "mental" phenomena'. In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 226-40

Lynch, Michael, Simon Cole (2005) 'Science and technology studies on trial: dilemmas of expertise', *Social Studies of Science* 35: 269-311

Lynch, Michael, Simon A. Cole, Ruth McNally, Kathleen Jordan (2008) *Truth Machine. The Contentious History of DNA Fingerprinting*. Chicago, London, University of Chicago Press

Lynch, Michael, S.Y. Edgerton (1988) 'Aesthetics and digital image processing: representational craft in contemporary astronomy'. In: G. Fyfe and John Law, eds., *Picturing Power: Visual Depiction and Social Relations*. London Routledge and Kegan Paul: 184-220

Lynch, Michael, Kathleen Jordan (1995) 'Instructed action in, of and as molecular biology', *Human Studies* 18: 227-44

Lynch, Michael, John Law (1999) 'Pictures, texts, and objects: The literary language game of birdwatching.' In M. Biagioli (ed.), *Routledge Science Studies Reader*. London: Routledge: 317-41

Lynch, Michael, Eric Livingston, Harold Garfinkel, (1983) 'Temporal order in laboratory life'. In: K.D. Knorr-Cetina & M. Mulkay, eds. *Science observed: perspectives on the social study of science*. London: Sage: 205-38

Lynch, Michael, Douglas Macbeth (1998) 'Demonstrating physics lessons'. In J. Greeno and S. Goldman, eds., *Thinking Practices in Mathematics and Science Learning*. Mahwah, N.J.: Lawrence Erlbaum Associates: 269-97

Lynch, Michael, Ruth McNally (1999) 'Science, common sense, and common law: Courtroom inquiries, and the public understanding of science,' *Social Epistemology* 13: 183-96

Lynch, Michael, Ruth McNally (2003) "'Science,'" "common sense," and DNA evidence: a legal controversy about the public understanding of science', *Public Understanding of Science* 12: 83-103

Lynch, Michael, Ruth McNally (2005) "' Science'", "sens commun" et preuve ADN : une controverse judiciaire à propos de la compréhension publique de la science' ["Science", "Common Sense", and DNA Evidence : A Legal Controversy about the Public Understanding of Science], *Droit et Société* #61: 655-82

Lynch, Michael, Mark Peyrot (1992) 'Introduction: A reader's guide to ethnomethodology', In: Mark Peyrot, Michael Lynch, eds., 'Ethnomethodology: Contemporary Variations', special issues of *Qualitative Sociology*, 15/2: 113-22

Lynch, Michael, Wes Sharrock, eds. (2003) *Harold Garfinkel* [Four-Volume Set: SAGE Masters in Modern Social Thought series] London: Sage Publications

Lynch, Michael, Wes Sharrock (2003). 'Editor's introduction'. In M. Lynch, W. Sharrock, eds., *Harold Garfinkel* Vol. 1. London: Sage: VII-XLVI

Lynch, Michael, Steve Woolgar, eds. (1990) *Representation in scientific practice*. Cambridge, Mass.: M.I.T. Press

Lyytinen, Kalle, Ojelanki Ngwenyama (1999) 'Sharrock and Button ... and much ado about nothing', *Computer Supported Cooperative Work (CSCW)* 8/3: 285-293

MacAndrew, Craig, Robert B. Edgerton (1969) *Drunken comportment: a social explanation*. Chicago: Aldine

Macbeth, Douglas (1990) Classroom order as practical action: The making and un-making of a quiet reproach', *British Journal of Sociology of Education*, 11, 189-214.

Macbeth, Douglas (1991) 'Teacher authority as practical action', *Linguistics and Education* 3: 281-313

- Macbeth, Douglas (1992) 'Classroom "Floors": Material organizations as a course of affairs'. In: Mark Peyrot, Michael Lynch, eds., 'Ethnomethodology: Contemporary Variations', special issues of *Qualitative Sociology* 15 (2):123-50
- Macbeth, Douglas (1994) 'Classroom encounters with the unspeakable: "Do you see, Danelle?"', *Discourse Processes* 17: 311-35
- Macbeth, Douglas (1996) 'The discovery of situated worlds: analytic commitments, or moral orders?', *Human Studies* 19: 267-87
- Macbeth, Douglas (1998). 'Qualitative methods and the "analytic gaze": An affirmation of scientism'. *Interchange*, 29(2), 137-168.
- Macbeth, Douglas (1999) 'Glances, trances, and their relevance for a visual sociology'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 135-70
- Macbeth, Douglas (2000). 'Classrooms as installations'. In S. Hester & D. Francis, eds., *Local educational order: Ethnomethodological studies of knowledge in action*. Amsterdam: John Benjamins: 21-69
- Macbeth, Douglas (2000) On an actual apparatus for conceptual change. *Science Education*, 84, 228-64
- Macbeth, Douglas (2001) 'On "reflexivity" in qualitative research: two readings, and a third', *Qualitative Inquiry* 7: 35-68
- Macbeth, Douglas (2002). 'A commentary on instructional design'. *The Journal of the Learning Sciences*, 11(2&3), 373-386.
- Macbeth, Douglas (2003) 'Learning Lessons reconsidered: On the differences between the naturalistic and critical analysis of classroom discourse', *American Educational Research Journal*. 40: 239-80
- Macbeth, Douglas (2004) 'The relevance of repair for classroom correction', *Language in Society*: 33: 703-36
- Macbeth, Douglas (2007) 'Book review: N. J. Enfield and Tanya Stivers (eds), Person Reference in Interaction: Linguistic, Cultural and Social Perspectives', *Discourse Studies* 9: 567-574.
- Macbeth, Douglas (2011) 'Understanding understanding as an instructional matter', *Journal of Pragmatics* 43/2: 438-51
- Macbeth, Douglas (2012) 'Some notes on the play of basketball in its circumstantial detail, and an introduction to their occasion', *Human Studies* 35/2: 193-208
- Macbeth, Douglas (2014) 'Studies of work, instructed action, and the promise of granularity: A commentary', *Discourse Studies* 16/2: 16: 295-308
- MacMartin, Clare (2008) 'Resisting optimistic questions in narrative and solution-focused therapies'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds.

*Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 80-99

MacMartin, Clare; Jason B Coe, Cindy L Adams (2014) 'Treating distressed animals as participants: I know responses in veterinarians' pet-directed talk', *Research on Language & Social Interaction*, 47/2: 151-174

MacMartin, Clare; LeBaron, Curtis D (2006) 'Multiple Involvements within group interaction: a video-based study of sex offender therapy', *Research on Language & Social Interaction* 39: 41-80

MacWhinney, Brian; Johannes Wagner (2010) 'Transcribing, searching and data sharing: The CLAN software and the TalkBank data repository', *Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion* 11: 154-173 ([www.gespraechsforschung-ozs.de](http://www.gespraechsforschung-ozs.de))

McCleary, Leland Emerson; Tarcísio de Arantes Leite (2013) 'Turn-taking in Brazilian Sign Language: Evidence from overlap', *Journal of Interactional Research in Communication Disorders* 4/1: 123-154

Madill, A, Sue Widdicombe, M. Barkham (2001) 'The potential of Conversation Analysis for psychotherapy research', *The Counselling Psychologist*, 29: 413-34

Maheux-Pelletier, Geneviève, Andrea Golato (2008) 'Repair in membership categorization in French', *Language in Society* 37/5: 689-712

Maheux-Pelletier, Geneviève (2011) 'Repair as a conversational resource for (dis)affiliation in the negotiation of linguistic identity', *Nottingham French Studies*, 50/2

Malbois, Fabienne (2014) 'Chercher la société dans la conversation, s'engager dans une sociologie de l'ordinaire'. In: Alain Bovet, Esther González-Martínez, Fabienne Malbois, eds. *Langage, activités et ordre social: Faire de la sociologie avec Harvey Sacks*. Bern, etc.: Peter Lang: 83-116

Mahon, Merle. (2009) 'Interactions between a deaf child for whom English is an additional language and his specialist teacher in the first year at school: Combining words and gestures', *Clinical Linguistics & Phonetics*, 23/8: 611-629,

Majlesi, Ali Reza (2014) 'Finger dialogue: The embodied accomplishment of learnables in instructing grammar on a worksheet', *Journal of Pragmatics* 64: 35-51

Mäkitalo, Åsa, Roger Säljö (2002) 'Talk in institutional context and institutional context in talk: Categories as situated practices', *Text* 22: 57-82

Malone, M.J. (1997) *Worlds of Talk: The Presentation of Self in Everyday Conversation*. Cambridge, UK: Polity Press

Mandelbaum, Jenny (1987) 'Couples sharing stories'. *Communication Quarterly* 35: 144-70

Mandelbaum, Jenny (1989) 'Interpersonal activities in conversational storytelling', *Western Journal of Speech Communication*, 53/2:114-126.

Mandelbaum, Jenny (1990/1991) 'Beyond mundane reasoning: conversation analysis and context', *Research on Language and Social Interaction* 24: 333-50

Mandelbaum, Jenny (1991) 'Conversational non-co-operation: An exploration of disattended complaints', *Research on Language and Social Interaction* 25: 97-138

Mandelbaum, Jenny (1993) 'Assigning responsibility in conversational storytelling: the interactional construction of reality', *Text* 13: 247-66

Mandelbaum, Jenny (2003) 'Interactive Methods for Constructing Relationships'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 207-19

Mandelbaum, Jenny (2010) 'Concurrent and intervening actions during storytelling in family "ceremonial" dinners'. In D. Schiffrin, A. DeFina, A. Nylund, eds. *Telling stories: Language, narrative, and social life*. Washington, DC: Georgetown University Press: 161-172.

Mandelbaum, Jenny (2012) 'Storytelling in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 492-508

Mandelbaum, Jenny, Anita Pomerantz, (1991). What drives social action? In K. Tracy (Ed.). *Understanding face-to-face interaction: Issues linking goals and discourse* Hillsdale, NJ.: Lawrence Erlbaum: 151-67

Mangrum, Faye Gothard, Michael S. Fairley, D. Lawrence Wieder (2001) 'Informal problem solving in the technology-mediated work place', *Journal of Business Communication* 38: 315-336.

Månsson, Ann-Christin (2012) 'Interactive evaluation of cognitive functioning'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 169 - 188

Manzo, John (1993) 'Jurors' narratives of personal experience in deliberation talk', *Text* 13: 267-90

Manzo, John (1994) 'You wouldn't take a seven-year-old and ask him all these questions: jurors' use of practical reasoning in supporting their arguments', *Law and Social Inquiry* 19: 601-26

Manzo, John (1996) 'Taking turns and taking sides: opening scenes from two jury deliberations', *Social Psychology Quarterly* 59: 107-25

Manzo, John F. (1997) 'Ethnomethodology, Conversation Analysis, and the Sociology of Law'. In: Travers, M. & John F. Manzo, eds. (1997) *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 1-15

Manzo, John (2002) 'Community organizing: "Community" as a discursive resource in a youth social services agency', *Journal of Mundane Behavior* 3/2 [www.mundanebehavior.org]

Manzo, John F. (2004) 'On the sociology and social organization of stigma: some ethnomethodological insights', *Human Studies* 27: 401-16

Manzo, John (2010) 'Coffee, connoisseurship, and an ethnomethodologically-informed sociology of taste', *Human Studies* 33/2-3:141-155



- Manzo, John; Robin L. Heath, Lee Xenakis Blonder (1998) 'The interpersonal management of crying among survivors of stroke', *Sociological Spectrum* 18: 161-184
- Manzo, John; Lee Xenakis Blonder, Allan F. Burns (1995) 'The social-interactional organization of narrative and narrating among stroke patients and their spouses', *Sociology of Health and Illness* 17: 307-327
- Marandin, J.M. (1986) 'Des mots et des actions: *compliment, complimenter* et l'action de complimenter'. In: Bernard Conein et al. (1986) *Lexique et faits sociaux*. (Lexique 5). Lille: Presses Universitaires de Lille:65-99
- Marcarino, Aurelia, ed. (1997) *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti
- Margutti, Piera (2007) Two uses of third-person references in family gatherings displaying family ties: teasing and clarifications', *Discourse Studies* 9: 623-651
- Marguttia, Piera; Paul Drew (2014) 'Positive evaluation of student answers in classroom instruction', *Language and Education*, 28/1 1-23
- Markaki, Vassiliki; Sara Merlino, Lorenza Mondada, Florence Oloff (2010) 'Laughter in professional meetings: The organization of an emergent ethnic joke', *Journal of Pragmatics*, 42/6: 1526-1542
- Markaki, Vassiliki; Lorenza Mondada (2012) 'Embodied orientations towards co-participants in multinational meetings', *Discourse Studies* 14/1: 31-52
- Markman, Kris M. (2009) "'So what shall we talk about": Openings and closings in chat-based virtual meetings', *Journal of Business Communication* 46/1: , 150-170.
- Marlaire, Courtney L., Douglas W. Maynard (1990) 'Standardized testing as an interactional phenomenon', *Sociology of Education* 63: 83-101
- Marlaire, Courtney L., Douglas W. Maynard (1993) 'Social problems and the organization of talk in interaction'. In: J.A. Holstein, G. Miller, eds. *Reconsidering social problems: debates in social problems theory*. New York: Aldine de Gruyter: 173-98
- Marr, Liz, Dave Francis, Dave Randall (1999) "'The Soccer Game" as journalistic work: managing the production of stories about a football club'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 111-34
- Martin, Cathrin (2009) 'Relevance of situational context in studying learning as changing participation', *Scandinavian Journal of Educational Research* 53/ 2: 133-149
- Martin, Cathrin, Fritjof Sahlström (2010) 'Learning as longitudinal interactional change: from other-repair to self-repair in physiotherapy treatment', *Discourse Processes* 47: 668-697
- Martin, David, Mark Hartswood, Roger Slack and Alex Voss (2006) 'Achieving dependability in the configuration, integration and testing of healthcare technologies', *Computer Supported Cooperative Work* 15/5-6: 467-499

Martin, David, John Mariani, and Mark Rouncefield (2007) 'Managing integration work in an NHS electronic patient record (EPR) project', *Health Informatics Journal* 2007 13: 47-56.

Martin, David; Jacki O'Neill (2011) 'Talk: talking the organisation into being', In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 109-30

Martin, David, Jacki O'Neill, Dave Randall, Mark Rouncefield (2007) 'How Can I Help You? Call centres, classification work and coordination', *Computer Supported Cooperative Work*, 16/3: 231-264

Marton, Ference (2009) 'Beyond learning as changing participation', *Scandinavian Journal of Educational Research* 53/ 2: 211-215

Maschler, Yael; Gonen Dori-Hacohen (2012) 'From sequential to affective discourse marker: Hebrew nu on Israeli political phone-in radio programs', *Discourse Studies* 14: 419-455

Mashford-Scott, Angela. Amalia Church (2011) Promoting children's agency in early childhood education. *Novitas-ROYAL (Research on Youth and Language)* 5/1: 15-38. Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/mashford-scott\\_church.pdf](http://www.novitasroyal.org/Vol_5_1/mashford-scott_church.pdf)

Maslamani, Jaber (2011) 'The use of silences/pauses in synchronous voice-based computer-mediated conversation: A conversation analysis perspective', *Newcastle Working Papers in Linguistics* 17: 94-102

Maso, Ilja (1978) 'Harold Garfinkel'. In: L. Rademaker, red. *Hoofdfiguren uit de sociologie* 3. Utrecht: Het Spectrum: 45-62

Maso, Ilja (1984) *Verklaren in het dagelijks leven: een inleiding in etnomethodologisch onderzoek* [Explaining in everyday life: an introduction to ethnomethodological research]. Groningen: WoltersNoordhoff

Mason, David, Graham Button, Gloria Lankshear, Sally Coates and Wes Sharrock, (2002) 'On the Poverty of A Priorism: Technology, Surveillance in the Workplace and Employee Responses', *Information, Communication and Society*, 5: 555-72

Mason, David, Graham Button, Gloria Lankshear and Sally Coates (2002) 'Getting real about surveillance and privacy in the workplace', in Steve Woolgar, ed., *Virtual Society? Technology, Cyberbole, Reality*. Oxford: Oxford University Press, 137-52

Matoesian, Gregory M. (1993) *Reproducing rape: Domination through talk in the courtroom*. Chicago: University of Chicago Press.

Matoesian, Greg (1998) 'Discursive hegemony in the Kennedy Smith rape trial: Evidence of an age graded allusion in expert testimony', *Pragmatics* 8/1: 3-19

Matoesian, Gregory M. (2001) *Law and the Language of Identity: Discourse in the William Kennedy Smith Rape Trial*. Oxford University Press

Matoesian, Gregory (2005) 'Nailing down an answer: participations of power in trial talk', *Discourse Studies* 7: 733-59

- Matoesian, Gregory (2005) 'L'ambivalence sociologique du témoignage expert : conflit discursif dans la constitution de l'identité juridique' [Sociological Ambivalence in Expert Testimony : Discursive Conflict in the Constitution of Legal Identity], *Droit et Société* #61: 719-38
- Matoesian, Gregory M., James R. Coldren (2001) 'Evaluer la police de proximité. Style indirect, ambiguïté et paroles rapportées dans un contexte juridique bureaucratique'. In: Dupret, Baudouin (ed.) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48: 395-415
- Matthews, Ben (2009) 'Discerning the relations between conversation and cognition', *Human Studies* 32:487-502 [Book Review Essay: Hedwig te Molder, Jonathan Potter, eds., *Conversation and Cognition*. Cambridge University Press, Cambridge, 2005]
- Matthews, Ben (2014) 'Trajectories of the object in interaction', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 381-388
- Maxim, Jane, Suzanne Beeke, Ray Wilkinson, K. Bryan (2006). 'Conversations with older people: order and disorder'. in Jones, R.L., J. Percival ed., *Language in Later Life: Issues, Methods and Representations*. London: Centre for Policy on Ageing/Open University, 25-42
- May, Judith; Caroline Ellis-Hill, Sheila Payne (2001) 'Gatekeeping and legitimization: how informal carers' relationship with health care workers is revealed in their everyday interactions', *Journal of Advanced Nursing* 36/3: 364-375
- May, Marian (2007) 'Troubled conception: Negotiating the likelihood of having children'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30(3): Available via <http://publications.epress.monash.edu/loi/aral>
- Maynard, Douglas W. (1980) 'Placement of topic changes in conversation', *Semiotica* 30: 263-90
- Maynard, Douglas W. (1982) 'Person description in plea bargaining', *Semiotica* 42: 195-213
- Maynard, Douglas W. (1982) 'Aspects of Sequential Organization in Plea Bargaining Discourse', *Human Studies* 5:319-344
- Maynard, Douglas W. (1983) 'Social order and plea bargaining in the court', *Sociological Quarterly* 24: 233-51
- Maynard, Douglas W. (1984) *Inside plea bargaining: the language of negotiation*. New York: Plenum
- Maynard, Douglas W. (1985) 'The problem of justice in the courts approached by the analysis of plea bargaining discourse'. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press. Vol. III: 153-79
- Maynard, Douglas W. (1985) 'How children start arguments', *Language in Society* :1-29

- Maynard, Douglas W. (1985) 'On the functions of social conflict among children', *American Sociological Review* 50: 207-23
- Maynard, Douglas W. (1986) 'The development of argumentative skills among children'. In: A. Adler, P. Adler, eds. *Sociological studies of child development, vol. 1*. Greenwich, CT: JAI Press: 233-58
- Maynard, D. (1986) 'Offering and soliciting collaboration in multi-party disputes among children (and other humans)', *Human Studies* 9: 261-86
- Maynard, Douglas W. (1988) 'Language, interaction, and social problems', *Social Problems* 35: 311-34
- Maynard, Douglas W. (1988) 'On Narratives and Narrative Structure in Plea Bargaining', *Law and Society Review* 22:101-133
- Maynard, Douglas W. (1989) 'Perspective-display sequences in conversation'. *Western Journal of Speech Communication* 53: 91-113
- Maynard, Douglas W. (1989) 'On the ethnography and the analysis of talk in institutional settings'. In: J. Holstein, G. Miller, eds. *New perspectives on social problems*. Greenwich, CT: JAI Press, 127-64
- Maynard, Douglas W. (1989) 'Notes on the delivery and reception of diagnostic news regarding mental disabilities'. In: David T. Helm, W. Timothy. Anderson, Albert.Jay Meehan, Anne Warfield Rawls, eds., *The interactional order: New directions in the study of social order*. New York: Irvington: 54-67
- Maynard, Douglas W. (1991) 'Bearing bad news in clinical settings'. In: B. Dervin, ed. *Progress in communication sciences*. Norwood, N.J.: Ablex: 143-72
- Maynard, Douglas W. (1991) 'On the interactional and institutional bases of asymmetry in clinical discourse', *American Journal of Sociology* 97: 448-95
- Maynard, Douglas W. (1991) 'The perspective-display series and the delivery and receipt of diagnostic news'. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 162-92
- Maynard, Douglas W. (1991) 'Goffman, Garfinkel and Games', *Sociological Theory* 9: 277-79
- Maynard, Douglas W. (1992) 'On clinicians coimplicating recipients' perspective in the delivery of diagnostic news'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 331-58
- Maynard, Douglas W. (1992) 'Narratives and narrative structure in plea bargaining'. In: J. Levi, A. Walker, eds. *Language in the Judicial Process*. New York: Plenum Press
- Maynard, Douglas W. (1996) 'On "realization" in everyday life: the forecasting of bad news as a social relation', *American Sociological Review* 61: 109-31
- Maynard, Douglas W. (1996) 'From paradigm to prototype and back again: interactive aspects of "cognitive processing" in standardized survey interviews'. In: N. Schwarz, S. Sudman, eds.

*Answering questions: methodology for determining cognitive and communicating processes in research.* San Francisco: Jossey Bass

Maynard, Douglas W. (1996) 'Introduction of Harold Garfinkel for the Cooley-Mead Award', *Social Psychology Quarterly* 59:1-4

Maynard, Douglas W. (1997) 'How to tell patients bad news: the strategy of "forecasting"', *Cleveland Clinic Journal of Medicine*, 64, 4, 181-182.

Maynard, Douglas W. (1997) 'The news delivery sequence: bad news and good news in conversational interaction', *Research on Language and Social Interaction* 30: 93-130

Maynard, Douglas W. (1997) 'Structural aspects of bad news and good news in conversational interaction'. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 59-76

Maynard, Douglas W. (1998) 'Praising Versus Blaming the Messenger: Moral Issues in Deliveries of Good and Bad News', *Research on Language and Social Interaction* 31

Maynard, Douglas W. (2000) 'Review of David Silverman, Harvey Sacks: Social science and conversation analysis', *Language in Society*, 29/4: 590-594.

Maynard, Douglas W. (2003) *Bad News, Good News: Conversational Order in Everyday Talk and Clinical Settings*. Chicago, University of Chicago Press

Maynard, Douglas W. (2004) 'On Predicating a Diagnosis as an Attribute of a Person', *Discourse Studies* 6:53-76

Maynard, Douglas W. (2005) 'Social actions, gestalt coherence, and designations of disability: lessons from and about autism', *Social Problems*, 52/4: 499-524

Maynard, Douglas W. (2006) 'Cognition on the ground', *Discourse Studies* 8: 105-115

Maynard, Douglas W. (2006). "Does it mean I'm gonna die?" On meaning assessment in the delivery of diagnostic news. *Social Science & Medicine*, 62, 1902-1916.

Maynard, Douglas W. (2010) 'Demur, defer and deter: Concrete actual practices for negotiation in interaction', *Negotiation Journal*, 26:125-143.

Maynard, Douglas W.(2011) 'On "interactional semantics" and problems of meaning', *Human Studies*, 34/2: 199-207

Maynard, Douglas W. (2012) 'An intellectual remembrance of Harold Garfinkel: Imagining the unimaginable, and the concept of the "Surveyable Society"', *Human Studies* 35/2: 209-221

Maynard, Douglas W. (2012) 'Everyone and no one to turn to: Intellectual roots and contexts for conversation analysis'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 11-31

Maynard, Douglas W. (2013) 'Defensive mechanisms: I-mean prefaced utterances in complaint and other conversational sequences'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge

University Press

Maynard, Douglas W., Steven E. Clayman, (1991) 'The diversity of ethnomethodology', *Annual Review of Sociology* 17: 385-418

Maynard, Douglas W., Steven E. Clayman (2003) 'Ethnomethodology and Conversation Analysis'. In L. Reynolds, N. Herman-Kinney, eds., *Handbook of Symbolic Interactionism*. Walnut Creek, CA: Altamira Press:173-202

Maynard, Douglas W., Steven E. Clayman, Timothy Halkowski, Mardi Kidwell (2010) 'Toward an interdisciplinary field: Language and social interaction research at the University of California, Santa Barbara'. In Wendy Leeds-Hurwitz, ed. *The Social History of Language and Social Interaction Research*. Cresskill: Hampton Press: 313-333

Maynard, Douglas W., R.M. Frankel (2003) 'Indeterminacy and Uncertainty in the Delivery of Diagnostic News in Internal Medicine: A Single Case Analysis'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 393-410

Maynard, Douglas W., Richard M. Frankel (2006) 'On diagnostic rationality: bad news, good news, and the symptom residue'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 248-78

Maynard, Douglas W.; Jeremy Freese, Nora Cate Schaeffer (2010) 'Calling for participation: Requests, blocking moves, and rational (i)nteraction in survey introductions', *American Sociological Review*, 75/5: 791-814

Maynard, Douglas W.; Jeremy Freese, Nora Cate Schaeffer (2011) 'Improving response rates in telephone interviews'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 54-74

Maynard, Douglas W., John Heritage (2005) 'Conversation analysis, doctor-patient interaction and medical communication', *Medical Education* 39:428-435

Maynard, Douglas W.; Matthew M. Hollander (2014) 'Asking to speak to another: a skill for soliciting survey participation', *Research on Language and Social Interaction*, 47/1: 28-48

Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., 2002. *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley

Maynard, Douglas W. Pamela L. Hudak (2008) 'Small talk, high stakes: Interactional disattentiveness in the context of prosocial doctor-patient interaction', *Language in Society*, 37/5 661-688

Maynard, Douglas W., John F. Manzo (1993) 'On the sociology of justice: Theoretical notes from an actual jury deliberation', *Sociological Theory* 11: 171-93 [reprinted in: Travers, M. & John F. Manzo, eds. (1997) *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 209-37]

Maynard, Douglas W., Courtney L. Marlaire (1992) 'Good reasons for bad testing

- performance: the interactional substrate of educational exams', *Qualitative Sociology* 15: 177-202
- Maynard, Douglas W., Anssi Peräkylä (2003) 'Language and Social Interaction'. In: John DeLamater, ed. *Handbook of Social Psychology*. New York: Kluwer Academic/Plenum: 233-258
- Maynard, Douglas W., Nora Cate Schaeffer (1997) 'Keeping the gate: declinations of the request to participate in a telephone survey interview', *Sociological Methods & Research* 26: 34-79
- Maynard, Douglas W., Nora Cate Schaeffer (2000) 'Toward a Sociology of Social Scientific Knowledge: Survey Research and Ethnomethodology's Asymmetric Alternates', *Social Studies of Science* 30: 323-70
- Maynard, Douglas W.; Nora Cate Schaeffer (2001) 'La pratique des sondages vue par l'ethnométhodologie'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 175-206
- Maynard, Douglas W., Nora Cate Schaeffer (2002) 'Standardization and its discontents'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 3-47
- Maynard, Douglas W., Nora Cate Schaeffer (2002) 'Refusal conversion and tailoring'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 219-243
- Maynard, Douglas W., Nora Cate Schaeffer (2002) 'Opening and closing the gate: The work of optimism in recruiting survey respondents'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 179-205
- Maynard, Douglas W., Nora Cate Schaeffer (2006) 'Standardization-in-interaction: the survey interview'. In Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 9-27
- Maynard, Douglas W.; Nora Cate Schaeffer (2013) 'Conversation analysis and interaction in standardized survey interviews'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1016-1022
- Maynard, Douglas W., Thomas P. Wilson (1980) 'On the reification of social structure'. In: S.G. McNall, G.N. Howe, eds. *Current perspectives in social theory: a research annual*. Greenwich, CT: JAI Press: 287-322
- Maynard, Douglas W., Don H. Zimmerman (1984) 'Topical talk, ritual and the social organization of relationships', *Social Psychology Quarterly* 47: 30-116
- Mazeland, Harrie (1983) 'Specherwechsel in der Schule'. In: K. Ehlich, J. Rehbein, Hrsg.

- Kommunikation in Schule und Hochschule: linguistische und ethnomethodologische Analysen.* Tübingen: Narr: 77-101
- Mazeland, Harrie (1983) 'Openingssequenties van lesbeginnen'. In: Harrie Mazeland & J. Sturm, red. *Onderwijs als interactieprobleem*. Toegepaste Taalwetenschap in Artikelen Nr. 16b: 95-121
- Mazeland, Harrie (1985) "'Morgen, neemt Platz.'" Von der Pause zum Grüßen: die diskursspezifische Ausprägung des Grussmusters in Anfängen von Unterrichtsstunden'. In: W. Herrlitz & H. Bolte, Hgs. *Kommunikation im Sprachunterricht*. Utrecht: Pressa Trafectina: 71-130
- Mazeland, Harrie (1986) 'Repair-organisatie in onderwijsinteracties'. In: Scholtens & Springorum, red.: 233-46
- Mazeland, Harrie (1990) 'Die Kontextualität minimaler Redeannahmen im ArztPatientDiskurs'. In: K. Ehlich, A. Koerfer, A. Redder, R. Weingarten, Hrsg. *Medizinische und therapeutische Kommunikation*. Opladen: Westdeutscher Verlag: 82-102
- Mazeland, Harrie (1990) "'Yes", "no" and "mhm": variations in acknowledgment choices'. In: Bernard Conein, M. de Fornel, L. Quéré, *Les formes de la conversation*, vol 1. Issy les Moulineaux: CNET: 251-82
- Mazeland, Harrie (1991) 'Pragmatische aspecten van het gebruik van voornaamwoorden in vraagwoordvragen', *Tijdschrift voor Taal en Tekstwetenschap* 10: 122 (ook in: R. van Hout & E. Huls, red. *Artikelen van de Eerste Sociolinguïstische Conferentie*. Delft: Uitgeverij Eburon: 309-28)
- Mazeland, Harrie (1991) 'De constructie van vraagwoordvragen en de interactionele organisatie van achtergrondkennis'. In: M.M.H. Bax & W. Vuijk, red. *Thema's in de taalbeheersing*. Dordrecht: Foris Publications: 96-106
- Mazeland, Harrie (1992) *Vraag/antwoord sequenties* [Question/Answer sequences]. Amsterdam: Stichting Neerlandistiek VU
- Mazeland, Harrie (1994). 'Argumentatie in gesprekken. Een conversatie-analytische aanzet', *Tijdschrift voor Taalbeheersing*, 16/4: 273-295.
- Mazeland, Harrie (1994) 'Descriptieve praktijken. Pragmatische analyse van categorisering'. In F. Maes et al., eds., *Perspectieven in taalbeheersingsonderzoek*. Dordrecht: ICG Publications: 267-279
- Mazeland, Harrie (1995) 'De gespreksorganisatorische status van verduidelijken en andere vormen van uitleggen'. In E. Huls & J. Klatter-Folmer, eds., *Artikelen van de tweede sociolinguïstische conferentie*. Delft: Eburon: 419-34
- Mazeland, Harrie (1996) 'Pragmatic aspects of the use of pronouns in *wh*-questions'. In: W. de Mulder, L. Tasmowski, eds. *Coherence & anaphora. Belgian Journal of Linguistics* 10: 185-206
- Mazeland, Harrie (2003) *Inleiding in de conversatieanalyse* [Introduction to conversation analysis]. Bussum: Uitgeverij Coutinho



Mazeland, Harrie (2003) 'A politician's sociology. US Vice President Gore's categorization of the participants in the Warsaw Uprising'. in: T. Ensink & C. Sauer (eds) *The art of commemoration. Fifty years after the Warsaw Uprising*. Amsterdam / Philadelphia: John Benjamins: 95-115 (Discourse Approaches to Politics, Society and Culture series)

Mazeland, Harrie (2004) 'Responding to the double implication of telemarketers' opinion queries', *Discourse Studies* 6: 95-115

Mazeland, Harrie (2006) "'VAN" as a quotative in Dutch: Marking quotations as a typification'. In: Tom Koole et al., eds. *Artikelen van de vijfde sociolinguïstische conferentie*. Delft: Eburon: 354-65

Mazeland, Harrie (2006) 'Conversation Analysis'. In *Encyclopedia of Language and Linguistics* (2<sup>nd</sup> Edition, Vol.3.0 Oxford, Amsterdam: Elsevier Science: 153-162

Mazeland, Harrie (2007) 'Parenthetical sequences' *Journal of Pragmatics* 39/10: 1816-1869

Mazeland, Harrie (2009). 'Positionsexpansionen: Die interaktive Konstruktion von Stellungnahme-Erweiterungen in Arbeitsbesprechungen'. In S. Günthner, J. Bücker, Hgs., *Grammatik im Gespräch. Konstruktionen der Selbst- und Fremdpositionierung*. Berlin/New York: De Gruyter: 185-214

Mazeland, Harrie (2010) 'HOOR als TAG: Een beroep op sequentie-overstijgende relevanties'. In W. Spooren, M. Onrust & J. Sanders, eds. *Studies in Taalbeheersing* 3. Assen: Van Gorcum: 271-284).

Mazeland, Harrie (2012) 'NOU als discourse marker in het taalgebruik van kleuters'. In: Kees de Glopper, Myrte Gosen, Jacqueline van Kruiningen, red. *Gesprekken in het onderwijs: Bijdragen over onderzoek naar interactie en leren voor Jan Berenst*. Delft: Eburon: 39-71

Mazeland, Harrie (2012) 'Grammar in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 475-91

Mazeland, Harrie, Jan Berenst (2008) 'Sorting pupils in a report-card meeting: Categorization in a situated activity system', *Text & Talk* 28|1: 55-78

Mazeland, Harrie, Titus Ensink (2001) 'Categorizing in discourse: The case of Dutch *ander*.' In: M.Bax & J-W.Zwart, eds., *Reflections on language and language learning*. (In honour of Arthur van Essen.) Amsterdam / Philadelphia: Benjamins: 141-53

Mazeland, Harrie, Paul ten Have (1996) 'Essential tensions in (semi)open research interviews'. In: Ilja Maso, F. Wester, eds. *The deliberate dialogue: qualitative perspectives on the interview*. Brussels: VUB University Press: 87-113

Mazeland, Harrie; Marc Huiskes (2001) 'Dutch 'but' as a sequential conjunction. Its use as a resumption marker.' In: M. Selting & E. Couper-Kuhlen, eds., *Studies in interactional linguistics*. Amsterdam / Philadelphia: Benjamins (Studies in Discourse and Grammar, Vol. 10): 141-69

Mazeland, Harrie, Marjan Huisman, Marca Schasfoort (1995) 'Negotiating categories in travel agency calls'. In: A. Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon: 271-97

Mazeland, Harrie; Leendert Plug (2010) 'Doing confirmation with *ja/nee hoor*: Sequential and prosodic characteristics of a Dutch discourse particle'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 161-188

Mazeland, Harrie; Minna Zaman-Zadeh (2000) 'The logic of clarification: Some observations about word-clarification repairs in Finnish-as-a-lingua-franca interactions', *InLiSt - Interaction and Linguistic Structures*, No. 26, August 2001, URL: <<http://inlist.uni-konstanz.de/issues/26/index.htm>>

Mazeland, Harrie; Minna Zaman-Zadeh (2004) 'The logic of clarification. Some observations about word-clarification repairs in Finnish-as-a-lingua-franca interactions. In: R. Gardner & J. Wagner, eds., *Second Language Conversations*. London, New York: Continuum: 132-156.

McCabe, Rosemarie; Christian Heath, Tom Burns, and Stefan Priebe (2002) 'Engagement of patients with psychosis in the consultation: conversation analytic study', *BMJ - British Medical Journal* 325: 1148-1151

McHoul, Alec (1978) 'The organization of turns at formal talk in the classroom', *Language in Society* 7: 183-213

McHoul Alec W. (1981) 'Ethnomethodology and the position of relativist discourse', *Journal for the Theory of Social Behaviour* 11/2: 107-124

McHoul, Alec W. (1982) *Telling how texts talk: essays on reading and ethnomethodology*. London: Routledge & Kegan Paul

McHoul, Alec W. (1983) 'Announcing: A contribution to the critique of information systems models of human communication', *Human Studies* 6/3:279-294

McHoul, Alec (1986) 'The getting of sexuality: Foucault, Garfinkel and the analysis of sexual discourse', *Theory, Culture and Society* 3: 65-79

McHoul, Alec (1987) 'Why there are no guarantees for interrogators', *Journal of Pragmatics* 11: 455-71

McHoul, Alec (1988) 'Language and the sociology of mind: a critical introduction to the work of Jeff Coulter', *Journal of Pragmatics* 12: 229-86

McHoul, Alec (1990) 'Critique and description: an analysis of Bogen and Lynch', *Journal of Pragmatics* 14: 523-32

McHoul, Alec (1990) 'The organization of repair in classroom talk' *Language in Society* 19: 349-77

McHoul, Alec (1994) 'Towards a critical ethnomethodology', *Theory, Culture & Society* 11: 105-26

McHoul, Alec (1998) 'How can Ethnomethodology be Heideggerian?', *Human Studies* 21: 13-26

McHoul, Alex (2005) 'Aspects of *Aspects*: On Harvey Sacks's "missing" book, *Aspects of the*

*sequential organization of conversation* (1970)', *Human Studies* 28:113-28

McHoul, Alec (2008) 'Questions of context in studies of talk and interaction - Ethnomethodology and conversation analysis', *Journal of Pragmatics* 40/5: 823-26.

McHoul, Alec, ed. (2008) 'Questions of Context in Studies of Talk and Interaction--Ethnomethodology and Conversation Analysis', *Journal of Pragmatics* 40/5 Special Issue: 823-996

McHoul, Alec (2009) 'What are we doing when we analyse conversation?', *Australian Journal of Communication*, 36/3: 14-22 [ [http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]

McHoul, Alec (2013) 'In Memorium: Mark Rapley, 1962–2012', *Australian Journal of Communication* 40/2 [ <http://austjourcomm.org/index.php/ajc/index>]

McHoul, Alec, Mark Rapley, Charles Antaki (2008) 'You gotta light?: On the luxury of context for understanding talk in interaction', *Journal of Pragmatics* 40/5: 827-39.

McHoul, Alec, D. Rodney. Watson (1984) 'Two axes for the analysis of "commonsense" and "formal" geographical knowledge in classroom talk', *British Journal of the sociology of education* 5: 281-302

McIlvenny, Paul (1995) 'Seeing conversations: analyzing sign language talk'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 129-50

McIlvenny, Paul (1996) 'Popular public discourse at Speakers' Corner: negotiating cultural identities in interaction', *Discourse & Society* 7: 7-37

McIlvenny, Paul (1996) 'Heckling in Hyde Park: Verbal audience participation in popular public discourse', *Language in Society* 25: 27-60

McIlvenny, Paul (2008) 'A home away from home: mediating parentcraft and domestic space in a reality tv parenting programme', *Home Cultures: The Journal of Architecture, Design & Domestic Space* 5/2: 141-166.

McIlvenny, Paul (2009) 'Communicating a "time-out" in parent-child conflict: Embodied interaction, domestic space and discipline in a reality TV parenting programme', *Journal of Pragmatics* 41/10: 2017-2032

McIlvenny, Paul (2011) 'Video interventions in "everyday life": semiotic and spatial practices of embedded video as a therapeutic tool in reality TV parenting programmes', *Social Semiotics* 21/2: 259-288

McIlvenny, Paul (2013) 'Interacting outside the box: Between social interaction and mobilities'. In: Pentti Haddington, Lorenza Mondada, Maurice Neville eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 409-417.

McIlvenny, Paul (2014). Velomobile formations-in-action: Biking and talking together. *Space and Culture*, 17/2: 137-156

McIlvenny, Paul; Mathias Broth, Pentti Haddington, eds. (2009) Special issue on

‘Communicating place, space and mobility’, *Journal of Pragmatics* 41/10: 1879-2136

McIlvenny, Paul; Mathias Broth, Pentti Haddington (2009) ‘Communicating place, space and mobility’, *Journal of Pragmatics* 41/10: 1879-1886

McIlvenny, Paul; Mathias Broth, Pentti Haddington, eds. (2014) Special Issue: Moving Together: Mobile Formations in Interaction’, *Space and Culture* 17/2: 104-190

McIlvenny, Paul; Mathias Broth, Pentti Haddington (2014). ‘Moving together: Mobile formations in interaction’, *Space and Culture*, 17/2: 104-106

McKenzie, Kevin (2011) ‘Structure and agency in scholarly formulations of racism’, *Human Studies* 34:67–92

McKinlay, Andy, Chris McVittie (2006) ‘Using topic control to avoid the gainsaying of troublesome evaluations’, *Discourse Studies* 8: 797-815

Meehan, Albert J. (1981) ‘Some conversational features of the use of medical terms by doctors and patients’. In: Atkinson, Paul, C. Heath, eds. *Medical work: realities and routines*. Farnborough: Gower: 107-27

Meehan, Albert J. (1986) ‘Record-keeping practices in the policing of juveniles’, *Urban Life* 15/1: 70-102

Meehan, Albert J. (1989) ‘Assessing the “Policeworthiness” of citizen’s complaints to the police: accountability and the negotiation of “Facts”’. In: David T. Helm, W. Timothy. Anderson, Albert. Jay Meehan, Anne Warfield Rawls, eds., *The interactional order: New directions in the study of social order*. New York: Irvington: 116-40

Meehan, Albert J. (1997) ‘Record-keeping practices in the policing of juveniles’. In: Travers, M. & John F. Manzo, eds. *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 183-208 (1988)

Meehan, Albert J. (2006) ‘Using Talk to study the policing of gangs and its recordwork’. In Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 190-210

Mehan, Hugh (1978). Structuring school structure. *Harvard Educational Review* 48:32- 64.

Mehan, Hugh (1979) *Learning lessons: social organization in the classroom*. Cambridge, Mass.: Harvard University Press

Mehan, Hugh (1979). ‘What time is it, Denise?’ Asking known information questions in classroom discourse. *Theory into Practice*, 18: 285-294.

Mehan, Hugh (1983) The role of language and the language of role in institutional decision making’, *Language in Society* 12: 187-211

Mehan, Hugh (1985) ‘The structure of classroom discourse’. In: T.A. van Dijk, ed. *Handbook of discourse analysis*. London: Academic Press. Vol. III:120-31

Mehan, Hugh (1991) ‘The school’s work of sorting students’. In: Deirdre Boden & Don H.

Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press:71-90

Mehan, Hugh, A. Hertweck, J.C. Meihls (1986) *Handicapping the handicapped: decision making in students' educational careers*. Stanford, Cal.: Stanford University Press

Mehan, Hugh, Houston Wood (1975) *The reality of ethnomethodology*. New York: Wiley

Mehan, Hugh; Houston Wood (1975) 'An image of man for ethnomethodology', *Philosophy of the Social Sciences* 5: 365-376

Meier, Christoph (1997) *Arbeitsbesprechungen: Interaktionstruktur, Interaktionadynamiek und Konsequenzen einer sozialen Form*. [Workmeetings: Interactional structure, interaction dynamics, and consequences of a social form] Opladen: Westdeutscher Verlag

Meier, Chistoph (1998) 'Zur Untersuchung von Arbeits- und Interaktionsprozessen anhand von Videoaufzeichnungen' [Towards studies of work and interaction processes based on video recordings], *Arbeit*, 7: 257-75

Melander, Helen (2012) 'Knowing how to play the game of jump rope: Participation and stancetaking in a material environment', *Journal of Pragmatics* 44: 1434--1456

Melander, Helen, Fritjof Sahlström (2009) 'In tow of the blue whale: Learning as interactional changes in topical orientation', *Journal of Pragmatics* 41/8: 1519-1537

Melander, Helen;Fritjof Sahlström (2009) 'Learning to fly—the progressive development of situation awareness', *Scandinavian Journal of Educational Research* 53/ 2:151-166

Mellinger, Wayne M. (1992) 'Accomplishing Fact in Police "Dispatch Packages": An Analysis for the Situated Construction of an Organizational Record'. In G. Miller and J. A. Holstein, eds., *Perspectives on Social Problems*. Vol. 4. Greenwich, CT: JAI Press: 47-72

Mellinger, Wayne M. (1992) 'Talk-as-Work: The Case of Paramedic Calls for Emergency Field Orders.' in G. Miller, ed., *Current research in Occupations and Profesions*. Vol. 7 Special Issue on Human Service Occupations and Professions. Greenwich, CT: JAI Press: 77-108

Mellinger, Wayne M. (1994) 'Negotiated Orders: The Negotiation of Directives in Paramedic-Nurse Interactions.' *Symbolic Interaction* 17: 165-85

Mellinger, Wayne M (1995) 'The Anatomy of an Obituary: 'Rock Hudson Dies at 59 After Fighting AIDS'', *Perspectives on Social Problems* Vol 7: 53-84

Mellinger, Wayne M. (1995) 'Talk, Power and Professionals: Partial Repeats as Challenges in the Psychiatric Interview'. in Juerg Siegried, ed., *Therapeutic and Everyday Discourse as behavior Change: Toward a Microanalysis in Psychotherapy Process Research*. Norwood, NJ: Ablex: 391-418

Meredith, Joanne; Elisabeth Stokoe (2014) 'Repair: Comparing Facebook 'chat' with spoken interaction', *Discourse and Communication*, 8/2: 181-207

Merlino, Sara; Lorenza Mondada (2014) 'Identités fluides dans le travail interactionnel du

traducteur improvisé'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 87-114

Merritt, Marilyn (1975). 'On questions following questions in service encounters', *Language in Society* 5:315-57.

Metzger, Terri R. Wayne A. Beach (1996). 'Preserving alternative versions: Interactional techniques for organizing courtroom cross-examination', *Communication Research*, 23, 749-765.

Mieroop, Dorien van de; Harrie Mazeland (2009) 'Modificaties van vraag-antwoordsequenties in getolkte arts-patiëntgesprekken', *Tijdschrift voor Taalbeheersing*, 31: 124-141.

Mikesell, Lisa (2009) 'Conversational Practices of a frontotemporal dementia patient and his interlocutors', *Research on Language & Social Interaction*, 42/2: 135-162

Mikesell, Lisa (2010) 'Repetitional responses in frontotemporal dementia discourse: Asserting agency or demonstrating confusion?', *Discourse Studies* 2010 12: 465-500

Mikkola, Piia; Esa Lehtinen (2014) 'Initiating activity shifts through use of appraisal forms as material objects during performance appraisal interviews', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 57 – 78

Misgeld, Dieter (1980) 'Ultimate self-responsibility, practical reasoning, and practical action: Habermas, Husserl, and ethnomethodology on discourse and action', *Human Studies* 3/3: 255-278

Mi-Suk, Seo; Irene Koshik (2010). 'A conversation analytic study of gestures that engender repair in ESL conversational tutoring', *Journal of Pragmatics*, 42/8: 2219-2239

Mizukawa, Yoshifumi; Shinichiro Sakai, Ron Korenaga, Motoko Igarashi (2014) 'Envisioning the plan in interaction: Configuring pipes during a plumbers' meeting', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 339 – 356

Modaff, D.P. (2003) 'Body Movement in the Transition From Opening to Task in Doctor-Patient Interviews'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 411-22

Moerman, Michael (1977) 'The preference for self-correction in a Thai conversational corpus', *Language*, 53/4:872-882.

Moerman, Michael (1968) 'Being Lue: uses and abuses of ethnic identification'. In: J. Helm, ed. *Essays on the problem of tribe*. University of Washington Press, reprinted as 'Accomplishing ethnicity' in: Turner, R., ed., *Ethnomethodology: selected readings*. Harmondsworth: Penguin 1974: 54-68

Moerman, Michael (1972) 'Analysis of Lue conversation: providing accounts, finding breaches, and taking sides'. In: David Sudnow, ed. *Studies in social interaction*. New York:

Free Press: 170-228

Moerman, Michael (1988) *Talking culture: ethnography and conversational analysis*. Philadelphia: University of Pennsylvania Press

Moerman, Michael (1990/1991) 'Exploring talk and interaction', *Research on Language and Social Interaction* 24: 173-87

Moerman, Michael (1992) 'Life after CA: an ethnographer's autobiography'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 30-34

Moerman, Michael (1993) 'Ariadnes' thread and Indra's net: Reflections on ethnography, ethnicity, identity, culture, and interaction', *Research on Language and Social Interaction*, 26/1: 85-98.

Moerman, Michael (1996) 'The field of analyzing foreign language conversations', *Journal of Pragmatics* 26/2: 147-58.

Moerman, Michael, Harvey Sacks, (1971 [1988]). 'On "understanding" in the analysis of natural conversation'. In M. Moerman, *Talking culture*, Philadelphia: University of Pennsylvania Press: 180-86

Molder, Hedwig te, Jonathan Potter, eds. (2005) *Conversation and Cognition*. Cambridge: Cambridge University Press [review: Matthews, Ben, 2009]

Molotch, Harvey L., Deirdre Boden (1985) 'Talking social structure: discourse, domination and the Watergate hearings', *American Sociological Review* 50: 273-88

Mondada, Lorenza (1995) *Formes linguistiques et dynamiques interactionnelles* [Linguistic forms and interactional dynamics], *Cahiers de l'ILSL* 7, University of Lausanne

Mondada, Lorenza (1995) 'Analyser les interactions en classe: quelques enjeux théoriques et repères méthodologiques' [Analyzing class interactions: theoretical and methodological remarks], Actes du 3ème Colloque d'Orthophonie/Logopédie 'Interventions en groupe et interactions', Université de Neuchâtel, 29-30 sept. (1994. Travaux Neuchâtelois de Linguistique (TRANEL), 22, 55-89

Mondada, Lorenza (1995) 'Introduction: pour une approche des formes linguistiques dans les dynamiques interactionnelles' [Introduction: towards a linguistic approach of interactional dynamics], in Lorenza Mondada, eds., *Formes linguistiques et dynamiques interactionnelles*, Actes du colloque de Lausanne, Cahiers de l'ILSL no 7: 1-18

Mondada, Lorenza (1995) 'La construction interactionnelle du topic' [Interactional construction of topic], in Lorenza Mondada, eds., *Formes linguistiques et dynamiques interactionnelles*, Actes du colloque de Lausanne, Cahiers de l'ILSL no 7: 111-135)

Mondada, Lorenza (1995) 'Planification des énoncés et séquences interactionnelles' [Utterance planning and interactional sequences], Actes du Colloque BENEFR-Strasbourg, 'Problèmes de sémantique et de relations entre micro- et macro-syntaxe', Neuchâtel, 19-21 mai 1994, SCOLIA, 5, 319-342

- Mondada, Lorenza (1997) 'La construction discursive de catégories'. In: D. Dubois (éd.) *Catégorisation et cognition: de la perception au discours*. Paris: Kimé: 291-313
- Mondada, Lorenza (1998) 'Pour une linguistique interactionnelle' [Towards an interactional linguistics], *ARBA* (Acta Romanica Basiliensa), 8, 113-130
- Mondada, Lorenza (1998) 'Technologies et interactions sur le terrain du linguiste. Le travail du chercheur sur le terrain' [Technologies and interactions in the linguistic field: the work of the fieldresearcher], Actes du Colloque de Lausanne 13-14.12. *Cahiers de l'ILSL* 10, 39-68
- Mondada, Lorenza (1998) 'Therapy interactions: specific genre or "blow up" of ordinary conversational practices?', *Pragmatics* 8: 155-66
- Mondada, Lorenza (1999) 'L'organisation séquentielle des ressources linguistiques dans l'élaboration collective des descriptions' [The sequential organisation of linguistic resources in the collective elaboration of descriptions] *langage & société* n° 89: 9-36
- Mondada, Lorenza (1999) 'L'accomplissement de l' "étrangéité" dans et par l'interaction: procédures de catégorisation des locuteurs [The accomplishment of 'foreign-ness' in and through interaction: procedures for the categorization of speakers in interaction]', *Langages* 34, N. 134: 20-34
- Mondada, Lorenza (2000) *Décrire la ville: la construction des savoirs urbains dans l'interaction et dans le texte*. Paris: Anthropos
- Mondada, Lorenza (2000) 'Grammaire-pour-l'interaction et analyse conversationnelle'. In: A.-C. Berthoud, Lorenza Mondada, eds., *Modèles du discours en confrontation*. Berne: Lang
- Mondada, Lorenza (2000) 'La construction du savoir dans les discussions scientifiques: apport de la linguistique interactionnelle et de l'analyse conversationnelle à la sociologie des sciences' [The construction of knowledge in scientific discussions: the contribution of interactional linguistics to the sociology of science], *Revue Suisse de Sociologie* 26: 615-36
- Mondada, Lorenza (2001) 'La concertation entre experts: diagnostics de chirurgie en vidéoconférence' [Concertation among experts: diagnostics in surgery using videoconferencing]. In: S. Pène, A. Borzeix, B. Fraenkel, eds., *Le langage dans les organisations*. Paris, etc.: L'Harmattan: 221-44
- Mondada, Lorenza (2001) 'Intervenir à distance dans une opération chirurgicale: l'organisation interactive d'espaces de participation', *Bulletin Suisse de Linguistique Appliquée*, 74: 33-56
- Mondada, Lorenza (2001) 'Gestion du topic et organisation de la conversation'. *Cadernos des estudos linguísticos* 41:7-36
- Mondada, Lorenza (2002). "La ville n'est pas peuplée d'êtres anonymes : Processus de catégorisation et espace urbain", *Marges Linguistiques*, 3, mai. (<http://www.marges-linguistiques.com>).
- Mondada, Lorenza (2002) 'Pratiques de transcriptions et effets de catégorisation' *cahiers de praxématique* 39: 45-75
- Mondada, Lorenza (2002) 'Processi di categorizzazione e produzione dell'inclusione e



- dell'esclusione a proposito di una riunione di lavoro tramite videoconferenza'. In: Klein, Gabriella, Isabella Paoletti, eds. (2002) *In & Out. Procedure conversazionali e strategie comunicative di inclusione e di esclusione*. Napoli: Edizioni Scientifiche Italiane: 117-75.
- Mondada, Lorenza (2003) 'Working with video: how surgeons produce video records of their actions'. In: Mike Ball, ed. *Image Work*, a Special Issue of *Visual Studies* 18/1 ( April 2003): 58-73
- Mondada, Lorenza (2004) 'Temporalité, séquentialité et multimodalité au fondement de l'organisation de l'interaction : Le pointage comme pratique de prise du tour', *Cahiers de Linguistique Française* 26: 169-92
- Mondada, Lorenza (2004) 'Ways of "Doing Being Plurilingual" in international work meetings'. In Rod Gardner, Johannes Wagner, eds. *Second Language Conversations*. London: Continuum: 27-60
- Mondada, Lorenza (2005) 'La constitution de l' origo déictique comme travail interactionnel des participants: une approche praxéologique de la spatialité', *intellectica* n° 41-42 "Espace, inter/action & cognition": 75-100
- Mondada, Lorenza (2005) 'Espace, langage, interaction et cognition: une introduction', *intellectica* n° 41-42 "Espace, inter/action & cognition": 7-23  
[Online: [http://www.intellectica.org/actuels/n41\\_42/Mondada\\_intro\\_42\\_2005.pdf](http://www.intellectica.org/actuels/n41_42/Mondada_intro_42_2005.pdf)].
- Mondada, Lorenza (2005). 'Becoming collective: the constitution of audience as an interactional process'. In Bruno Latour & Peter Weibel, eds., *Making Things Public: Atmospheres of Democracy*, Cambridge, Mass.: The MIT Press: 876-883.
- Mondada, Lorenza (2006) 'Video recording as the reflexive preservation and configuration of phenomenal features for analysis'. In Hubert Knoblauch, Bernt Schnettler, Jürgen Raab, Hans-Georg Soeffner, eds., *Video Analysis: Methodology and Methods*, Oxford: Peter Lang: 51-68
- Mondada, Lorenza (2006) 'Participants' online analysis and multimodal practices: projecting the end of the turn and the closing of the sequence', *Discourse Studies* 8: 117-129
- Mondada, Lorenza (2006) 'Interactions en situations professionnelles et institutionnelles : de l'analyse détaillée aux retombées pratiques', *Revue Française de Linguistique Appliquée* 11/2: 5-16
- Mondada, Lorenza (2006) 'L'ordre social comme un accomplissement pratique des membres dans le temps', *Médias et Culture*, 2, 85-119
- Mondada, Lorenza (2006) 'Multiactivité, multimodalité et séquentialité : l'initiation de cours d'action parallèles en contexte scolaire'. In: Marie-Cecile Guernier, Viviane Durand-Guerrier & Jean-Pierre Sautot, eds., *Interactions verbales, didactiques et apprentissage*. Besançon: Presses Universitaires de Franche Comté: 45-72.
- Mondada, Lorenza (2007) 'L'imbrication de la technologie et de l'ordre interactionnel. L'organisation de vérifications et d'identifications de problèmes pendant la visioconférence', *Réseaux*, 144, 141-182.

- Mondada, Lorenza (2007) 'Multimodal resources for turn-taking: pointing and the emergence of possible next speakers', *Discourse Studies* 9/2: 194-225 [reprinted in Dijk, T. van (ed.). *Discourse Studies*, London : Sage, vol. IV, 126-157].
- Mondada, Lorenza (2007) 'Operating together through videoconference: members' procedures for accomplishing a common space of action'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 51-67
- Mondada, Lorenza (2007) 'Commentary: transcript variations and the indexicality of transcribing practices', *Discourse Studies* 9/6: 809-21
- Mondada, Lorenza (2007) 'Bilingualism and the analysis of talk at work : Code-switching as a resource for the organization of action and interaction'. In : M. Heller, ed. *Bilingualism : A Social Approach*. New York: Palgrave, 297-318.
- Mondada, Lorenza (2007) 'Interaktionsraum und Koordinierung'. In R. Schmitt, ed. *Koordination. Analysen zur multimodalen Interaktion*. Tübingen: Narr, 55-94.
- Mondada, Lorenza (2007) 'Turn Taking in multimodalen und multiaktionalen Kontexten'. In H. Hausendorf, ed. *Gespräch als Prozess*. Tübingen : Narr, 237-276.
- Mondada, Lorenza (2008). 'Using Video for a Sequential and Multimodal Analysis of Social Interaction: Videotaping Institutional Telephone Calls', *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*  
<http://nbn-resolving.de/urn:nbn:de:0114-fqs0803390>
- Mondada, Lorenza (2008) 'L'analyse de « collections » de phénomènes multimodaux en linguistique interactionnelle : À propos de l'organisation systématique des ressources gestuelles en début de tour', *Cahiers de praxématique* 50 [<http://praxématique.revues.org/>]
- Mondada, Lorenza (2009) 'Video recording practices and the reflexive constitution of the interactional order: some systematic uses of the split-screen technique', *Human Studies* 32/1: 67-99
- Mondada, Lorenza (2009) "The methodical organization of talking and eating: Assessments in dinner conversations", *Food Quality and Preference* 20/8:558-571
- Mondada, Lorenza (2009) 'Emergent focused interactions in public places: A systematic analysis of the multimodal achievement of a common interactional space', *Journal of Pragmatics* 41/10: 1977-1997
- Mondada, Lorenza (2009) 'The embodied and negotiated production of assessments in instructed actions', *Research on Language & Social Interaction*, 42/4: 329-361
- Mondada, Lorenza (2010) 'Eröffnung und Vor-Eröffnung in technisch vermittelter Interaktion: Videokonferenzen'. In: L., Mondada, R. Schmitt, eds., *Situationseröffnung, Zur multimodalen Herstellung fokussierter Interaktion*. Tübingen, Narr: 277-334
- Mondada, Lorenza (2011) 'Understanding as an embodied, situated and sequential achievement in interaction', *Journal of Pragmatics* 43/2: 542-52
- Mondada, Lorenza (2011) 'The management of knowledge discrepancies and of epistemic

changes in institutional interactions'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 27-57

Mondada, Lorenza (2011) 'The situated organisation of directives in French: imperatives and action coordination in video games', *Nottingham French Studies*, 50/2

Mondada, Lorenza (2011) 'The organization of concurrent courses of action in surgical demonstrations'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 207-26

Mondada, Lorenza (2011) 'The interactional production of multiple spatialities within a participatory democracy meeting', *Social Semiotics* 21/2 289-316

Mondada, Lorenza (2012) 'The dynamics of embodied participation and language choice in multilingual meetings', *Language in Society*, 41: 213-235

Mondada, Lorenza (2012) 'Video analysis and the temporality of inscriptions within social interaction: the case of architects at work', *Qualitative Research* 12: 304-333,

Mondada, Lorenza (2012) 'Talking and driving: Multiactivity in the car', *Semiotica* 191:223-256

Mondada, Lorenza (2012) 'Coordinating action and talk-in-interaction in and out of video games'. In: Ruth Ayaß, Cornelia Gerhardt, eds., *The appropriation of media in everyday life*. Amsterdam: Benjamins: 231-270

Mondada Lorenza (2012) 'Garden lessons: Embodied action and joint attention in extended sequences'. In: H Nasu, F.C Waksler, eds. *Interaction and Everyday Life: Phenomenological and Ethnomethodological Essays in Honor of George Psathas*. Lanham, MD: Lexington Books: 293–311

Mondada, Lorenza (2012) 'The conversation analytic approach to data collection'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 32-56

Mondada Lorenza (2012) 'Deixis: An integrated interactional multimodal analysis'. In: P. Bergmann, J. Brenning, eds. *Interaction and usage-based grammar theories. What about prosody and visual signals?* Berlin: De Gruyter: 173–206

Mondada Lorenza (2012) 'Organisation multimodale de la parole-en-interaction: Pratiques incarnées d'introduction des référents', *Langue Française* 175: 129–147

Mondada, Lorenza (2013) 'Conversation analysis and institutional interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1005-1011

Mondada, Lorenza (2013) 'Embodied and spatial resources for turn-taking in institutional multi-party interactions: Participatory democracy debates', *Journal of Pragmatics* 46/1: 39-68

Mondada, Lorenza (2013) 'Coordinating mobile action in real time: The timely organisation of directives in video games'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds.,

*Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 300-341.

Mondada, Lorenza (2013) 'Displaying, contesting and negotiating epistemic authority in social interaction: Descriptions and questions in guided visits', *Discourse Studies* 2013 15/5: 597-626

Mondada, Lorenza (2014) 'Instructions in the operating room: How the directs their assistant's hands', *Discourse Studies* 16/2: 16: 131-161

Mondada, Lorenza (2014) 'Shooting video as a research activity: Video making as a form of proto-analysis'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 33-62

Mondada, Lorenza (2014) 'The surgeon as a camera director: Maneuvering video in the operating theatre'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 97-132

Mondada, Lorenza (2014) 'The local constitution of multimodal resources for social interaction' *Journal of Pragmatics* 65: 137-156

Mondada, Lorenza (2014) 'Pointing, talk, and the bodies: Reference and joint attention as embodied interactional achievements'. In M. Seyfeddinipur, M. Gullberg, eds., *From gesture in conversation to visible action as utterance: Essays in honor of Adam Kendon*. Amsterdam: Benjamins: 95-124

Mondada, Lorenza (2014) 'Ethics in action: anonymization as a participant's concern and a participant's practice', *Human Studies* 37/2: 179-209

Mondada, Lorenza (2014) 'Cooking instructions and the shaping of things in the kitchen', In: Maurice Neville, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 199 – 226

Mondada, Lorenza, Rosane Alencar, Florence Oloff (2004) 'Les séquences d'ouvertures comme lieu d'accomplissement du caractère plurilingue des activités scientifiques', *Sociolinguistica* 18: 139-162

Mondada, Lorenza; Florence Oloff (2011) 'Gesture in overlap: the situated establishment of speakership'. In: G. Stam, M. Ishino, eds., *Integrating Gestures: The Interdisciplinary Nature of Gesture*. Amsterdam/Philadelphia: John Benjamins: 321-338

Mondada, Lorenza, Simona Pekarek Doehler, (2004). 'Second language acquisition as situated practice: Task accomplishment in the French as a second language classroom'. *Modern Language Journal*, 88(4), 501-18.

Mondada, Lorenza, Danièle Dubois, (1995) 'Construction des objets de discours et catégorisation: Une approche des processus de référenciation', *Tranel* 23: 273-302.

Mondada, Lorenza; A. Schmitt, eds. (2010) *Situationseröffnungen: Zur Multimodalen Herstellung Fokussierter Interaktion* [Openings: The multimodal constitution of focused interaction]. Tübingen: Narr.

Monzoni, Chiara (2005) 'The use of marked syntactic constructions in Italian multi-party conversation'. In Auli Hakulinen, Margret Selting, eds. *Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam/Philadelphia: John Benjamins: 129-157

Monzoni, Chiara Maria (2008) 'Introducing direct complaints through questions: the interactional achievement of "pre-sequences"?'', *Discourse Studies* 10: 73-87.

Monzoni, Chiara M. (2009) 'Direct complaints in (Italian) calls to the ambulance: The use of negatively framed questions', *Journal of Pragmatics*, 41/12: 2465-2478

Monzoni, Chiara M., Paul Drew (2009) 'Inter-interactional contexts of story-interventions by non-knowledgeable story recipients in (Italian) multi-person interaction', *Journal of Pragmatics* 41/2, 197-218

Moore, Robert J. (2008) 'When names fail: Referential practice in face-to-face service encounters', *Language in Society*, 37/3: 385-413

Moore, Robert J. (2004). 'Managing troubles in answering survey questions: respondents' uses of projective reporting', *Social Psychology Quarterly*. 67/1: 50-69.

Moore, Robert J., Cabell Gathman, Nicolas Ducheneaut. (2009) 'From 3d space to third place: the social life of small virtual spaces', *Human Organization*, 68/2: 230-240.

Moore, Robert J., Nicolas Ducheneaut, Eric Nickell (2007) 'Doing virtually nothing: Awareness and accountability in massively multiplayer online worlds', *Computer Supported Cooperative Work* 16/3: 265-305

Moore, Robert J., Douglas W. Maynard (2002) 'Achieving understanding in the standardized survey interview: repair sequences'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 281-313

Moore, Robert J., Jack Whalen, E. Cabell Hankinson Gathman (2010) 'The work of the work order: document practice in face-to-face service encounters'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 172-97

Morel Julien (2002) 'Une ethnographie de la téléphonie mobile dans les lieux publics', *Réseaux*, n° 112-113: 50-77

Morel, Julien; Christian Licoppe (2012) 'Caméras en interaction : le travail collaboratif des monstres visio-phoniques', *Bulletin Suisse de Linguistique Appliquée* 96: 181-206.

Mori, Junko (1999) *Negotiating Agreement and Disagreement in Japanese: Connective expressions and turn construction*. Amsterdam: John Benjamins [Studies in Discourse and Grammar 8]

Mori, Junko (1999) 'Well I may be exaggerating but... : Self-qualifying clauses in negotiation of opinions among Japanese speakers', *Human Studies* 22: 447-73

- Mori, Junko (2004) 'Negotiating sequential boundaries and learning opportunities: A case from a Japanese language classroom', *The Modern Language Journal*, 88/4: 536-550
- Mori, Junko (2006) 'The workings of the Japanese token *hee* in informing sequences: An analysis of sequential context, turn shape, and prosody', *Journal of Pragmatics* 38 1175-1205
- Mori, Junko (2007) 'Reconstructing the participants' treatments of "interculturality": variations in data and methodologies', *Pragmatics* 17: 123-41
- Mori, Junko (2007) 'Bordercrossings? Exploring the intersection of second language acquisition, conversation analysis, and foreign language pedagogy', *The Modern Language Journal*, 91, 849-862
- Mori, Junko., Makoto Hayashi,. (2006) 'The achievement of intersubjectivity through embodied completions: A study of interactions between first and second language speakers', *Applied Linguistics*, 27/2:195-219.
- Mori, Junko; Timothy Koschmann (2012) 'Good reasons for seemingly bad performance: Competences at the blackboard and the accountability of a lesson'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 89 - 118
- Morita, Emi (2002) 'Stance marking in the collaborative completion of sentences: Final particles as epistemic markers in Japanese'. In N.Akatsuka, S.Strauss, eds., *Japanese/ Korean Linguistics* 10 Stanford:CSLI.: 220-233
- Morita, Emi (2005) *Negotiation of Contingent Talk: The Japanese interactional particles ne and sa*. Amsterdam: Benjamins
- Morita, Emi (2008) 'Highlighted moves within an action: segmented talk in Japanese conversation', *Discourse Studies* 10: 517-541
- Morita, Emi (2012) 'Deriving the socio-pragmatic meanings of the Japanese interactional particle ne', *Journal of Pragmatics* 44/3: 298-314
- Morita, Emi (2012) "'This talk needs to be registered': The metapragmatic meaning of the Japanese interactional particle yo", *Journal of Pragmatics* 44: 1721--1742
- Morrison, Ken. (1981) 'Some properties of "Telling Order Designs" in didactic inquiry', *Philosophy of the Social Sciences* 11: 245-62
- Mortari, Luigina; Marco Pino (2014) 'Conversational pursuit of medication compliance in a Therapeutic Community for persons diagnosed with mental disorders', *Disability & Rehabilitation*, 36/17: 1419-1430
- Mortensen, Kristian (2009) 'Establishing reciprocity in pre-beginning position in the second language classroom', *Discourse Processes*, 46/5: 491-515
- Mortensen, Kristian (2013) 'Conversation analysis and multimodality'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1061-1068
- Mortensen, Kristian, Spencer Hazel (2011) 'Initiating round robins in the L2 classroom –

preliminary observations', *Novitas-ROYAL (Research on Youth and Language)* 5/1: 55-70.  
Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/mortensen\\_hazel.pdf](http://www.novitasroyal.org/Vol_5_1/mortensen_hazel.pdf)

Mortensen, Kristian; Spencer Hazel (2014) 'Moving into interaction—Social practices for initiating encounters at a help desk', *Journal of Pragmatics* 62: 46-67

Mortensen, Kristian ; Johannes Wagner (2013) 'Conversation analysis: overview'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1075-1082

Mossa, Duncan; Rebecca Barnes (2008) 'Birdsong and footprints: tangibility and intangibility in a mindfulness research project', *Reflective Practice: International and Multidisciplinary Perspectives* 9/1: 11-22

Mulkay, Michael, Colin Clark, Trevor Pinch (1993) 'Laughter and the profit motive: the use of humor in a photographic shop', *Humor* 6/2: 163-193.

Muntigl, Peter (2013) 'Resistance in couples counselling: Sequences of talk that disrupt progressivity and promote disaffiliation', *Journal of Pragmatics* 49: 18-37

Muntigl, Peter; Kwok Tim Choi (2010) 'Not remembering as a practical epistemic resource in couples therapy', *Discourse Studies* 12/3: 331-356

Muntigl, Peter; Adam O. Horvath (2014) "'I Can See Some Sadness in Your Eyes": When experiential therapists notice a client's affectual display', *Research on Language & Social Interaction*, 47/2: 89–108

Muntigl, Peter; Adam O. Horvath (2014) 'The therapeutic relationship in action: How therapists and clients co-manage relational disaffiliation', *Psychotherapy Research* 24/3: 327-345

Muntigl, Peter; Naomi Knight, Ashley Watkins (2012) 'Working to keep aligned in psychotherapy: using nods as a dialogic resource to display affiliation', *Language and Dialogue* 2/1: 9-27

Muntigl, Peter; Naomi Knight, Ashley Watkins, Adam O. Horvath, Lynne Angus (2013) 'Active retreating: Person-centered practices to repair disaffiliation in therapy', *Journal of Pragmatics* 53 1-20

Muntigl, Peter, Loreley Hadic Zabala (2008) 'Expandable responses: how clients get prompted to say more during psychotherapy', *Research on Language & Social Interaction*, 41/2:187-226

Murphy, Joan, Ivana Marková, Sarah Collins, E. Moodie (1996) 'AAC systems: obstacles to effective use.' *European Journal of Disorders of Communication* 31:31-44

Murphy, Keith. M. (2004) 'Imagination as joint activity: The case of architectural interaction', *Mind, Culture and Activity*, 11/4: 267-278

Murphy, Keith. M. (2005) 'Collaborative imagining: The interactive use of gestures, talk, and graphic representation in architectural practice', *Semiotica*, 156 (1/4), 113-145

- Murphy, Keith M. (2012) 'Transmodality and temporality in design interactions', *Journal of Pragmatics* 44: 1966-1981
- Murtaugh, Ged (2001) 'Ethnography in public space: competence, communication and the research process', *Ethnographic Studies* 6: 60-72
- Mushin, Ilana, Rod Gardner (2009) 'Silence is talk: Conversational silence in Australian Aboriginal talk-in-interaction', *Journal of Pragmatics* 41/10: 2033-2052
- Negretti, Raffaella (1999) 'Web-based activities and SLA: a conversation analysis research approach', *Language Learning & Technology* 3/1: 75-87
- Nekvapil, Jiri (1997) 'Die kommunikative Überwindung der tschechisch-deutschen ethnischen Polarisation: *Deutsche, deutsche Kollegen, Expatriates* und andere soziale Kategorien im Automobilwerk Škoda' [The communicative overcoming of the Tschech/German ethnic polarization: *Germans, German colleagues, expatriates* and other social categories in the Škoda car factory]. In: S. Höhne, M. Nekula (Hgg.), *Sprache, Wirtschaft, Kultur: Deutsche und Tschechen in Interaktion*. München: Iudicium: 127-45
- Nekvapil, Jiri (1997) 'Some remarks on item orderings in Czech conversation: the issue of pre-requests'. In: B. Palek, ed. *Typology: Prototypes, Item Orderings and Universals [Proceedings of LP'96]*. Prague: Charles University Press: 444-50
- Nekvapil, Jiri, Ivan Leudar, (1998) 'Masmediální utváření dialogických sítí a politické identity: případ Demokratické strany Sudety' [Emergence of dialogic networks and political identity in mass media: the case of Democratic Party of Sudetenland], *Slovo a slovenost* 59: 30-52 [Note: an English version has also been published; see Leudar & Nekvapil, 1988)
- Nekvapil, Jiri, Ivan Leudar (2002) On dialogical networks: arguments about the migration law in Czech mass media in 1993", in S. Hester and W. Housley, eds. *Language Interaction and National Identity*. Aldershot: Ashgate: 60-101.
- Nekvapil, Jiri Ivan Leudar (2006) 'Sequencing in media dialogical networks', *Ethnographic Studies* 8: 30-43
- Nelson, C.K. (1994) 'Ethnomethodological positions on the use of ethnographic data in conversation analytic research', *Journal of Contemporary Ethnography* 23: 307-329
- Németh, Zsuzsanna (2012) 'Recycling and replacement repairs as self-initiated same-turn self-repair strategies in Hungarian', *Journal of Pragmatics* 44/14: 2022-2034
- Nevile, Maurice (2001) 'Understanding who's who in the airline cockpit: pilots' pronominal choices and cockpit roles'. In: Alec McHoul and Mark Rapley, eds. *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum: 57-71
- Nevile, Maurice (2002) 'Coordinating talk and non-talk activity in the airline cockpit', *Australian Review of Applied Linguistics* 25: 131-46
- Nevile, Maurice (2004) *Beyond the black box: talk-in-interaction in the airline cockpit*. Aldershot: Ashgate [Series: Directions in Ethnomethodology and Conversation Analysis. Series editors D.Francis and S.Hester]
- Chinese translation, check: <http://www.bjbb.com/bookdetail.aspx?pid=3692527>



Neville, Maurice (2004) 'Integrity in the Airline Cockpit: Embodying Claims About Progress for the Conduct of an Approach Briefing', *Research on Language & Social Interaction* 37: 447-81

Neville, Maurice (2005) 'You always have to land: accomplishing the sequential organization of actions to land an airliner'. In S.Norris & R.Jones, eds., *Discourse in action: introducing mediated discourse analysis*. London: Routledge: 32-44

Neville, Maurice (2005) "'Checklist complete.'" Or is it? Closing a task in the airline cockpit'. *Australian Review of Applied Linguistics* 28: 60-76

Neville, Maurice (2006) 'Making sequentiality salient: and-prefacing in the talk of airline pilots'. *Discourse Studies* 8: 279-302

Neville, Maurice (2006) 'A conversation analysis model for examining aviation communication in context: part I - processes for representing data'. *Human Factors and Aerospace Safety*, 6:35-50

Neville, Maurice (2006) 'A conversation analysis model for examining aviation communication in context: part II - processes for analysing data'. *Human Factors and Aerospace Safety*, 6:155-173

Neville, Maurice (2007) 'Talking without overlap in the airline cockpit: precision timing at work'. *Text and Talk* 27:225-249

Neville, Maurice (2007) 'Action in time: ensuring timeliness for collaborative work in the airline cockpit'. *Language in Society* 36:233-257

Neville, Maurice. (2007) 'Seeing the point: attention and participation in the airline cockpit', in: L. Mondada, V. Markaki, eds. *Interacting Bodies. Online Proceedings of the 2nd International Conference of the International Society for Gesture Studies*. Lyon: ENS LSH & ICAR Research Lab: [http://gesture-lyon2005.ens-lsh.fr/article.php3?id\\_article=245](http://gesture-lyon2005.ens-lsh.fr/article.php3?id_article=245)

Neville, Maurice (2008) 'Being out of order: overlapping talk as evidence of trouble in airline pilots' work'. In Vijay Bhatia, John Flowerdew & Rodney H. Jones, eds. *Advances in discourse studies*. London and New York, Routledge: 36-50

Neville, Maurice (2009) "'You are well clear of friendlies": Diagnostic error and cooperative work in an Iraq war friendly fire incident', *Computer Supported Cooperative Work (CSCW)* 18/2-3: 147-173

Neville, Maurice (2010) 'Looking for action: Talk and gaze home position in the airline cockpit', *Australian Review of Applied Linguistics* 33: 1-21.

Neville, Maurice (2011) 'The real thing: artifacts, action and authenticity in a student-led stakeholder session'. In: Jacob Burr, ed., *Participatory Innovation Conference Proceedings*, pp.84-90. University of Southern Denmark, Sønderborg. Available at <http://spirewire.sdu.dk/proceedings/PINC-proceedings-web.pdf>

Neville, Maurice (2012) 'Interaction as distraction in driving: A body of evidence', *Semiotica* 191:169-196

Nevile, Maurice (2013) 'Conversation analysis and cockpit communication'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 958-962

Nevile, Maurice (2013) 'Seeing on the move: Mobile collaboration on the battlefield'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 152-176.

Nevile, Maurice (2013) 'Collaboration in crisis: Pursuing perception through multiple descriptions (how friendly vehicles became damn rocket launchers)'. In: Antoon De Rycker, Zuraidah Mohd Don, eds. *Discourse and Crisis: Critical Perspectives*. Amsterdam, John Benjamins: 159-183

Nevile, Maurice; Pentti Haddington (2010) 'In-car distractions and their impact on driving activities'. Canberra: Department of Transport and Infrastructure. Road Safety Grant Report. pp.155. ISBN 978-1-921769-15-3. Available at [http://www.infrastructure.gov.au/roads/safety/publications/2010/pdf/rsgr\\_2010001.pdf](http://www.infrastructure.gov.au/roads/safety/publications/2010/pdf/rsgr_2010001.pdf)

Nevile, Maurice; Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. (2014) *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins

Nevile, Maurice; Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, (2014) 'On the interactional ecology of objects', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 3-26

Nevile, Maurice, Johanna Rendle-Short (2007) 'Language as action'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30(3): 30.1-30.13. Available via <http://publications.epress.monash.edu/loi/aral>

Nevile, Maurice, Johanna Rendle-Short (2009) 'A conversation analysis view of communication as jointly accomplished social interaction: an unsuccessful proposal for a social visit'. In M.Haugh & A.Liddicoat (eds.) *Conceptualizing communication*. Special Issue, *Australian Journal of Linguistics* 29: 75-89

Nevile, Maurice, Johannes Wagner (2008) 'Managing languages and participation in a multilingual group examination'. In H. Haberland, J. Mortensen, A. Fabricius, B. Preisler, K. Risager, & S. Kjærbeck eds. *Higher Education in the global village: cultural and linguistic practices in the international university*. Department of Culture and Identity, Roskilde University, Denmark: 149-173.

Nevile, Maurice, Michael B. Walker, (2005) 'A context for error: Using conversation analysis to represent and analyse recorded voice data'. *Human Factors and Aerospace Safety*, 5: 109-35 [Note: same text below in downloadable format]

Nevile, Maurice, Michael B. Walker (2005) 'A context for error: Using conversation analysis to represent and analyse recorded voice data'. *Aviation Research Report*. B2005/0108. Australian Transport Safety Bureau, Department of Transport and Regional Services, Canberra. Available at [http://www.atsb.gov.au/aviation/research/context\\_error.cfm](http://www.atsb.gov.au/aviation/research/context_error.cfm)

- Nguyen, Hanh Thi (2006). 'Constructing "expertness": A novice pharmacist's development of interactional competence in patient consultations'. *Communication & Medicine*, 3/2: 147-160.
- Nguyen, Hanh Thi (2007). 'Rapport building in language instruction: A Microanalysis of the multiple resources in teacher talk'. *Language and Education*, 21/4: 284-303.
- Nguyen, Hanh Thi (2008) 'Sequence organization as local and longitudinal achievement', *Text & Talk* 28/4: 501-528
- Nguyen, Hanh Thi (2009). 'The recommendation sequence in Vietnamese family talk: Negotiation of asymmetric access to authority and knowledge'. In Hanh Thi Nguyen, Gabriele Kasper, eds., *Talk in interaction: Multilingual perspectives* Honolulu, HI: National Foreign Language Resource Center, University of Hawai'i Press: 57-87.
- Nguyen, Hanh thi (2012). *Developing interactional competence: A conversation-analytic study of patient consultations in pharmacy*. Basingstoke, UK: Palgrave-Macmillan
- Nguyen, Hanh Thi, Gabriele Kasper, eds. (2009). *Talk in interaction: Multilingual perspectives*. Honolulu, HI: National Foreign Language Resource Center.
- Nicolau, Gilda (1997) *Le cabinet Fl 117 20ème Sud: Approche ethnométhodologique des pratiques d'un juge des enfants*. [Série "Ethnologie(s) en herbe"] Paris: Publications de l'université Paris 7 - Denis-Diderot
- Nielsen, Mie Femø (2006) "'Doing" interviewer roles in TV interviews'. In M. Ekström, Å . Kroon, M. Nylund, eds., *News from the interview society*. Göteborg: Nordicom: 95-120
- Nielsen, Mie Femø (2009) 'Interpretative management in business meetings: understanding managers' interactional strategies through conversation analysis, *Journal of Business Communication* 46/1: 23-56
- Nielsen, Mie Femø; Søren Beck Nielsen, Gitte Gravengaard, Brian Due (2012) 'Interactional functions of invoking procedure in institutional settings', *Journal of Pragmatics* 44: 1457-1473
- Nielsen, Mie Femø, Johannes Wagner, (2007) 'Diversity and continuity in conversation analysis', *Journal of Pragmatics* 39/3: 441-444
- Nielsen, Søren Beck (2011) 'Keeping the gate ajar during openings of general practice consultations', *Communication & Medicine*, 8/3: 235-45
- Nielsen, Søren Beck (2014) "'I'll just see what you had before": Making computer use relevant while patients present their problems', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 79 – 98
- Nielsen, Søren Beck (2014) 'Medical record keeping as interactional accomplishment', *Pragmatics and Society*, 5/2: 221-242
- Niemelä, Maarit (2005) 'Voiced direct reported speech in conversational storytelling: Sequential patterns of stance taking', *SKY Journal of Linguistics* 18: 197-221

- Niemi, Jarkko (2014) 'Two "yeah but" formats in Finnish: The prior action engaging *nii mut* and the disengaging *joo mut* utterances', *Journal of Pragmatics*, 60: 54-74
- Niemi, Kreetta (2014) "I will send badass viruses." Peer threats and the interplay of pretend frames in a classroom dispute. *Journal of Pragmatics*, 66: 106–121.
- Nikander, Pirjo (2000) "Old" versus "Little Girl": A discursive approach to age categorisation and morality. *Journal of Aging Studies* 14/4: 335-358.
- Nikander, Pirjo (2002) *Age in action: Membership work and stage of life Categories in talk*. Helsinki, Finnish Academy of Science and Letters
- Nikander, Pirjo (2003) 'The absent client: Case description and decision-making in interprofessional meetings'. In C. Hall, L. Juhila, N. Parton, T. Pösö, eds. *Constructing Clienthood in Social Work and Human Services: Identities, interactions and practices*. London, Jessica Kingsley
- Nikander, Pirjo (2005) 'Managing Scarcity: Joint decision making in interprofessional meetings'. In T. Heinonen, A. Metteri, eds. *Social Work in Health and Mental Health: Issues, Developments and Actions*. Toronto, Canadian Scholar's Press: 260-279
- Nikander, Pirjo (2007) 'Interprofessional decision making in elderly care: morality, criteria, and help allocation'. In Isabella Paoletti, ed. *Family Caregiving. Relational and Institutional Issues*. New York, Nova Science. 319-332
- Nikander, Pirjo (2008). 'Working with transcripts and translated data', *Qualitative Research in Psychology*, 5, 225-231.
- Nikander, Pirjo (2009) 'Doing change and continuity. Age identity and the micro-macro divide', *Ageing & Society* 29: 863-881.
- Nilsen, Mona, Åsa Mäkitalo (2010) 'Towards a conversational culture? How participants establish strategies for co-ordinating chat postings in the context of in-service training', *Discourse Studies* 12: 90-105
- Nir, Bracha, Gonen Dori-Hacohen, Yael Maschler (2014) 'Formulations on Israeli political talk radio: From actions and sequences to stance via dialogic resonance', *Discourse Studies* 16: 534-571
- Nishizaka, Aug (1992) 'The use of 'power': The discursive organization of powerfulness', *Human Studies* 15/1: 129-144
- Nishizaka, Aug (1999) 'Doing interpreting within interaction: The interactive accomplishment of a "Henna Gaijin" or "Strange Foreigner"', *Human Studies* 22: 235-51
- Nishizaka, Aug (2000) Seeing what one sees: Perception, emotion, and activity. *Mind, Culture, & Activity*, 7: 105-23
- Nishizaka, Aug (2003). 'Imagination in action', *Theory & Psychology*, 13, 177-208.
- Nishizaka, Aug (2006) 'What to learn: the embodied structure of the environment', *Research on Language & Social Interaction* 39: 119-54

- Nishizaka, Aug (2007) 'Hand touching hand: referential practice at a Japanese midwife house', *Human Studies* 30/3: 199-217
- Nishizaka, Aug (2010) 'Self-initiated problem presentation in prenatal checkups: Its placement and construction', *Research on Language & Social Interaction* 43/3: 283-313
- Nishizaka, Aug (2011) 'Touch without vision: Referential practice in a non-technological environment', *Journal of Pragmatics* 43/2: 504-20
- Nishizaka, Aug (2011) 'The embodied organization of a real-time fetus: the visible and the invisible in prenatal ultrasound examinations', *Social Studies of Science* 41/3: 309-336
- Nishizaka, Aug (2011) 'Response expansion as a practice for raising a concern during regular prenatal checkups', *Communication & Medicine* 8/3: 247-259
- Nishizaka, Aug (2013) 'Distribution of visual orientations in prenatal ultrasound examinations: When the healthcare provider looks at the pregnant woman's face', *Journal of Pragmatics* 51: 68-86
- Nishizaka, Aug (2014) 'Instructed perception in prenatal ultrasound examinations', *Discourse Studies* 16/2: 16: 217-246
- Nofsinger, R.E. (1995) 'Micromanaging expert talk: Hosts' Contributions to televised computer product demonstrations'. In Burleson, B.R., ed. *Communication yearbook* 18. Thousand Oaks, CA: Sage Publications: 345-70 [cf.comment in Hopper, 1995]
- Nolen, Jason A.; Douglas W Maynard (2013) 'Formulating the request for survey participation in relation to the interactional environment', *Discourse Studies*, 15/2 205 -227
- Noordegraaf, Martine, Carolus van Nijnatten, Ed Elbers (2008) 'Assessing suitability for adoptive parenthood: hypothetical questions as part of ongoing conversation', *Discourse Studies* 10: 655-672.
- Nordberg, Bengt (1999) 'On closings in alarm calls', *Språk och stil*, 8, 65-103
- Noy, Chaim (2012) 'Inhabiting the family-car: Children-passengers and parents-drivers on the school run', *Semiotica* 191:309-333
- Nyroos, Lina; Erica Sandlund (2014) 'From paper to practice: Asking and responding to a standardized question item in performance appraisal interviews', *Pragmatics and Society*, 5/2: 165-190
- O'Brien-Malone, Anjala; Charles Antaki (2001) 'Two approaches to the question "what does the interviewer have in mind"?. In: Alec McHoul, Mark Rapley, eds. *How to analyse talk in institutional settings*, London: Continuum: 171-182
- Ochs, Elinor, Sally Jacoby (1997) 'Down to the wire: The cultural clock of physicists and the discourse of consensus'. *Language in Society* 26 (4), 479-505.
- Ochs, Elinor, Patrick Gonzales, Sally Jacoby (1996) "'When I come down I'm in the domain state": grammar and graphic representation in the interpretative activity of physicists'. In: Ochs, Elinor, Emanuel A. Schegloff, S.A. Thompson, eds., *Interaction and Grammar*.

Cambridge: Cambridge University Press: 328-69

Ochs, Elinor, Sally Jacoby, Patrick Gonzales (1994) 'Interpretive journeys: How physicists talk and travel through graphic space', *CONFIGURATIONS* 2: 151-171

Ochs, Elinor, Clotilde Pontecorvo, Alessandra Fasulo (1996). 'Socializing taste'. *Ethnos*, 61, 1/2, 7-46.

Ochs, Elinor, Emanuel A. Schegloff, Sandra A. Thompson, eds. (1996) *Interaction and Grammar*. Cambridge: Cambridge University Press

Oelschlaeger, Mary L. (1999) 'Participation of a conversation partner in the word searches of a person with aphasia', *American Journal of Speech-Language pathology* 8: 62-71

Oelschlaeger, Mary L., Jack S. Damico (2003) 'Word Searches in Aphasia: A Study of the Collaborative Responses of Communicative Partners' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 211-27

O'Grady, Catherine; Maria R Dahm, Peter Roger, Lynda Yates (2014) 'Trust, talk and the dictaphone: Tracing the discursive accomplishment of trust in a surgical consultation', *Discourse & Society* 25: 65-83

Ogien, Albert (2001) 'L'autre sociologie'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 391-419

Ogien, Albert (2009) 'Rules and details: From Wittgenstein and Rawls to the study of practices', *Journal of Classical Sociology* 9/4: 450-474

Ogien, Ruwen (2001) 'L'idiot de Garfinkel'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 57-74

Oh, Sun-Young (2005) 'English zero anaphora as an interactional resource', *Research on Language and Social Interaction* 38/2: 267-302

Oh, Sun-Young (2006) 'English zero anaphora as an interactional resource II', *Discourse Studies* 8/6: 817-46

Oh, Sun-Young (2007) 'Overt reference to speaker and recipient in Korean', *Discourse Studies* 9: 462-492.

Oh, Sun-Young (2007) 'The interactional meanings of quasi-pronouns in Korean conversation', in N.J. Enfield and T. Stivers, eds. *Person Reference in Interaction: Linguistic, Cultural and Social Perspectives*. Cambridge: Cambridge University Press: 203-25

Ohara, Yumiko, Scott Saft (2003) 'Using conversation analysis to track gender ideologies in social interaction: toward a feminist analysis of a Japanese phone-in consultation TV program', *Discourse & Society* 14: 153-72

Oloff, Florence (2012) 'Withdrawal from turns in overlap and participation'. In: Bergmann, P., Brenning, J., Pfeiffer, M., Reber, E., eds., *Prosody and Embodiment in Interactional*

*Grammar*. Berlin: De Gruyter: 207-237

Oloff, Florence (2013) 'Embodied withdrawal after overlap resolution', *Journal of Pragmatics* 46/1: 139-156

Olsher, D. (2004) 'Talk and gesture: The embodied completion of sequential actions in spoken interaction'. In Rod Gardner, Johannes Wagner, eds. *Second Language Conversations*. London: Continuum: 221-45

Olszewski, Brandon, Deborah Macey, Lauren Lindstrom (2006) 'The Practical Work of <coding>: An Ethnomethodological Inquiry', *Human Studies* 29: 363-380

Ong, Kenneth Keng Wee (2011) 'Disagreement, confusion, disapproval, turn elicitation and floor holding: Actions as accomplished by ellipsis marks-only turns and blank turns in quasisynchronous chats', *Discourse Studies* 13: 211-234,

Oshima, Sae (2014) 'Consensus through professionalized head nods: The role of nodding in service encounters in Japan', *Journal of Business Communication* 51/1: 31-57

Padmos, Henrike; Harrie Mazeland, Hedwig te Molder (2006) 'On doing being personal: Citizen talk as an identity-suspending device in public debates on GMOs'. In: Heiko Hausendorf and Alfons Bora, eds. *Analysing Citizenship Talk: Social positioning in political and legal decision-making processes*. Amsterdam: Benjamins: 276-95

Paget, Marianne A. (1982) "Your son is cured now; You may take him home", *Culture Medicine and Psychiatry* 6/3: 237-259

Pain, Jean (2009). *Not just talking: Conversational analysis, Harvey Sacks' gift to therapy*. London: Karnac Books.

Pajo, Kati (2012) 'Difficulty to receive a spoken message due to hearing loss: Analysis of a private interaction between two sisters at a coffee table'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 67-75

Pallotti, G.; Johannes Wagner, eds. (2011) *L2 learning as social practice: Conversation-analytic perspectives*. Honolulu, HI: National Foreign Language Resource Center

Paoletti, Isabella (1998) 'Handling "incoherence" according to speaker's on-sight categorization'. In: Charles Antaki and Sue Widdicombe (ed.) *Identities in Talk*. London: Sage: 171-90

Paoletti, Isabella (1998) *Being an older women: a study in the social production of identity*. Hillsdale, N.J.: Lawrence Erlbaum Associates

Paoletti, Isabella (1999) 'A half life: women caregivers of older disabled relatives', *Journal of Women and Aging* 11: 53-67

Paoletti, Isabella (2000) Being a foreigner in primary school. *Language and Education* 14/4: 266-282

- Paoletti, Isabella (2001) 'Membership categories and time appraisal in interviews with family caregivers of disabled elderly', *Human Studies* 24: 293-325
- Paoletti, Isabella (2002) 'Caring for older people: a gendered practice', *Discourse & Society* 13/6: 805-17
- Paoletti, Isabella (2002) 'Essere impopolare: la costruzione conversazionale dell'esclusione'. In: Klein, Gabriella, Isabella Paoletti, eds. (2002) *In & Out. Procedure conversazionali e strategie comunicative di inclusione e di esclusione*. Napoli: Edizioni Scientifiche Italiane: 27-55
- Paoletti, Isabella (2009) 'Communication and diagnostic work in medical emergency calls in Italy', *Computer Supported Cooperative Work (CSCW)* 18/2-3: 229-250
- Paoletti, Isabella (2012) 'The issue of conversationally constituted context and localization problems in emergency calls', *Text & Talk* 32/2: 191-210
- Paoletti, Isabella (2012) 'Operators managing callers' sense of urgency in calls to the medical emergency number', *Pragmatics* 22:4
- Paoletti, Isabella, ed. (2014) 'Special issue on Ethical issues in collecting interactional data', *Human Studies* 37/2
- Paoletti, Isabella (2014) 'Introduction to the Special Issue: "Ethical Issues in Collecting Interactional Data"', *Human Studies* 37/2: 167-178
- Paoletti, Isabella (2014) 'Ethics and the social dimension of research activities', *Human Studies* 37/2: 257-277
- Paoletti, Isabella, Greer Cavallaro Johnson (2007) 'Doing "being ordinary" in an interview narrative with a second generation Italian-Australian woman'. In: Michael Bamberg, Anna De Fina, Deborah Schiffrin, eds. *Selves and Identities in Narrative and Discourse*, Amsterdam/Philadelphia: John Benjamins
- Paoletti, Isabella, Giolo Fele (2004) 'Order and disorder in the classroom', *Pragmatics* 14: 69-85
- Paperman, Patricia (2001) 'Indifférence, neutralité, engagement'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 345-60
- Park, Innhwa (2010) 'Marking an impasse: The use of anyway as a sequence-closing device', *Journal of Pragmatics* 42/12: 3283-3299
- Park, Innhwa (2012) 'Asking different types of polar questions: The interplay between turn, sequence, and context in writing conferences', *Discourse Studies* 14: 613-633
- Park, Innhwa (2012) 'Seeking advice: Epistemic asymmetry and learner autonomy in writing conferences', *Journal of Pragmatics* 44/14: 2004-2021
- Park, Yong-Yae (2002) 'Recognition and identification in Japanese and Korean telephone conversation openings'. In: Kang Kwong Luke, Theodossia-Soula Pavlidou, eds., *Telephone*



*Calls: Unity and diversity in conversational structure across languages and cultures.*  
Amsterdam: John Benjamins: 25-47

Park, Yujong (2009) 'Interaction between grammar and multimodal resources: quoting different characters in Korean multiparty conversation', *Discourse Studies* 11: 79-104

Parker, Nicola; Michelle O'Reilly (2012) "'Gossiping' as a social action in family therapy: The pseudo-absence and pseudo-presence of children", *Discourse Studies* 14: 457-475

Parker, Richard, Anita Pomerantz, B. J. Fehr (1995) 'Satisfaction Work in an Emergency Situation: The Case of the Philadelphia 911 Call', *Journal of Consumer Satisfaction, Dissatisfaction, and Complaining Behavior* 8: 164-76

Parry, Ruth Helen (2004) 'The interactional management of patients' physical incompetence: a conversation analytic study of physiotherapy interactions', *Sociology of Health and Illness* 26: 976-1007

Parry, Ruth Helen (2004) 'Communication during goal setting in physiotherapy treatment sessions', *Clinical Rehabilitation* 18: 668-82

Parry, Ruth Helen (2005) 'Official recommendations and actual practice in physiotherapy: Managing troubles of physical performance', *Communication & Medicine* 2; [Special issue 'Professional theories and institutional interaction']: 151-62

Parry, Ruth (2005) 'A video analysis of how physiotherapists communicate with patients about errors of performance: insights for practice and policy', *Physiotherapy*, 91: 204-214

Parry, Ruth (2009) 'Practitioners' accounts for treatment actions and recommendations in physiotherapy: when do they occur, how are they structured, what do they do?', *Sociology of Health & Illness*, 31/6: 835-853 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 48-65]

Parry, Ruth (2010) 'Video-based conversation analysis'. In: Ivy Bourgeault, Robert Dingwall, Ray de Vries, eds., *The SAGE Handbook of Qualitative Methods in Health Research*. London: Sage: 373-396

Parry, Ruth (2013) 'Giving reasons for doing something now or at some other time', *Research on Language & Social Interaction*, 46/2: 105-124

Parry, Ruth H.; Victoria Land (2013) 'Systematically reviewing and synthesizing evidence from conversation analytic and related discursive research to inform healthcare communication practice and policy: an illustrated guide', *BMC Medical Research Methodology* 2013, 13:69 online at: <http://www.biomedcentral.com/1471-2288/13/69>

Pasquandrea, Sergio (2011). 'Managing multiple actions through multimodality: Doctors' involvement in interpreter-mediated interactions', *Language in Society*, 40: 455-481

Pasquandrea, Sergio (2012) 'Co-constructing dyadic sequences in healthcare interpreting: A multimodal account', *New Voices in Translation Studies*, 8: 132-157 (available at: [http://www.iatis.org/index.php?option=com\\_k2&view=item&id=488:current-issue8-2012&Itemid=86](http://www.iatis.org/index.php?option=com_k2&view=item&id=488:current-issue8-2012&Itemid=86))

- Patrona, Marianna (2012) 'Journalists on the news: The structured panel discussion as a form of broadcast talk', *Discourse & Society* 23: 145-162,
- Payne, George C. F. (1976). 'Making a lesson happen: An ethnomethodological analysis'. In Martyn Hammersley & Peter Woods, eds., *The process of schooling: A sociological reader*. London: Routledge and Kegan Paul: 33-40
- Pekarek Doehler, Simona (2001) 'Referential processes as situated cognition: Pronominal expressions and the social co-ordination of talk'. In: *Cognition in Language Use: Selected papers from the 7th International Pragmatics Conference*, Vol. 1. Edited by Enikő Németh. Antwerp: International Pragmatics Association: 302-16
- Pekarek Doehler, Simona (2006) '«CA for SLA» : Analyse conversationnelle et recherche sur l'«acquisition des langues», *Revue Française de Linguistique Appliquée* 11/2: 123-37
- Pekarek Doehler, Simona; Elwys De Stefani, Anne-sylvie Horlacher, (2011) 'The grammar of closings: the use of dislocated constructions as closing initiators in French talk-in-interaction', *Nottingham French Studies*, 50/2
- Peräkylä, Anssi (1993) 'Invoking a hostile world: Discussing the patient's future in AIDS counselling', *Text* 13/2:291-316.
- Peräkylä, Anssi (1995) *AIDS Counselling: Institutional Interaction and Clinical Practice*. Cambridge: Cambridge University Press
- Peräkylä, Anssi (1997) 'Reliability and validity in research based on tapes and transcripts'. In: Silverman, D., ed., *Qualitative research: Theory, method and practice*. London: Sage: 201-20
- Peräkylä, Anssi (1997) 'Conversation analysis: a new model of research in doctor-patient communication. *Journal of the Royal Society of Medicine*, 90, 205-8
- Peräkylä, Anssi (1998) 'Authority and accountability: The delivery of diagnosis in primary health care', *Social Psychology Quarterly* 61/4: 301-20
- Peräkylä, Anssi (2002) 'Agency and authority: extended responses to diagnostic statements in primary care encounters'. *Research on Language and Social Interaction* 35/2: 219-47
- Peräkylä, Anssi (2004) 'Conversation analysis'. In: Seale, Clive, David Silverman, Jay Gubrium, Giampietro Gobo, eds. *Qualitative research practice*. London, etc.: Sage Publications: 165-79 [reprinted in Paperback in 2007 at pages 153-67]
- Peräkylä, Anssi (2004) 'Reliability and validity in research based on naturally occurring social interaction.' In: David Silverman, ed. *Qualitative research: Theory, method and practice. Second edition* London: Sage: 283-304
- Peräkylä, Anssi (2004) 'Making links in psychoanalytic interpretations: a conversation analytic view', *Psychotherapy Research* 14/3: 289-307
- Peräkylä, Anssi (2004) 'Two traditions of interaction research', *British Journal of Social Psychology* 43/1:1-20.
- Peräkylä, Anssi (2005) 'Patients' responses to interpretations: A dialogue between

conversation analysis and psychoanalytic theory', *Communication & Medicine* 2/2; [Special issue 'Professional theories and institutional interaction']: 163-76

Peräkylä, Anssi (2005) 'Analysing talk and text'. In: Norman Denzin, Yvonna Lincoln, eds. *Handbook of Qualitative Research. Third Edition*. Newbury Park: Sage: 869-86

Peräkylä, Anssi (2006) 'Communicating and responding to diagnosis'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 214-47

Peräkylä, Anssi (2006) 'Observation, video and ethnography: case studies in aids counselling and greetings'. In: Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 81-96

Peräkylä, Anssi (2007) 'Conversation analysis'. In George Ritzer, ed. *The Blackwell Encyclopedia of Sociology*. Volume II. London: Blackwell: 791-94.

Peräkylä, Anssi (2008) 'Conversation analysis and psychoanalysis: interpretation, affect and intersubjectivity'. In Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 100-19

Peräkylä, Anssi (2010) 'Shifting the perspective after the patient's response to an interpretation'. *International Journal of Psychoanalysis*, 91/6: 1363-1384.

Peräkylä, Anssi (2011) 'After interpretation: third-position utterances in psychoanalysis', *Research on Language & Social Interaction* 44/3: 288-316

Peräkylä, Anssi (2011) 'A psychoanalyst's reflection on conversation analysis's contribution to his own therapeutic talk'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 222-242

Peräkylä, Anssi (2012) 'Conversation analysis in psychotherapy'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 551-74

Peräkylä, Anssi, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (2008) 'Analysing psychotherapy in practice'. In Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 5-25

Peräkylä, Anssi, Charles Antaki, Sanna Vehviläinen, Ivan Leudar, eds. (2008) *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press

Peräkylä, Anssi, Johanna Ruusuvuori (2006) 'Facial expression in an assessment'. In H. J. Knoblauch, J. Raab, H-G. Soeffner & B. Schnettler, eds. *Video-Analysis: Methodology and Methods. Qualitative audiovisual data analysis in sociology*. Frankfurt: Peter Lang: 127-142.

Peräkylä, Anssi, Johanna Ruusuvuori, (2007) Components of participation in health care consultations: a conceptual model for research. In S. Collins et al, eds. *Patient Participation in Health Care Consultations. Qualitative perspectives*. Maidenhead: Open University Press: 167-175.

Peräkylä, Anssi; Johanna Ruusuvuori (2012) 'Facial expression and interactional regulation of emotion'. In A. Peräkylä, M.L. Sorjonen, eds. *Emotion in interaction*. Oxford: Oxford

University Press: 64-91

Peräkylä, Anssi, Johanna Ruusuvoori, Pirjo Lindfors (2007) What is patient participation: reflections arising from the study of general practice, homoeopathy and psychoanalysis. In S. Collins et al, eds. *Patient Participation in Health Care Consultations. Qualitative perspectives*. Maidenhead: Open University Press: 121-142.

Peräkylä, Anssi, Johanna Ruusuvoori, Sanna Vehviläinen (2005) 'Introduction: Professional theories and institutional interaction', *Communication & Medicine* 2/2; [Special issue 'Professional theories and institutional interaction']: 105 -09

Peräkylä, Anssi, David Silverman (1991) 'Reinterpreting speech-exchange systems: communication formats in aids counselling', *Sociology* 25: 627-51

Peräkylä, Anssi, David Silverman (1991) 'Owning experience: describing the experience of other persons', *Text* 11: 441-80

Peräkylä, Anssi, Marja-leena Sorjonen (2012) *Emotion in interaction*. New York: Oxford University Press

Peräkylä Anssi, Sanna Vehviläinen (2003) 'Conversation Analysis and the Professional Stocks of Interactional Knowledge', *Discourse & Society*, 14/6: 727-50

Perkins, Lisa (1995) 'Applying conversational analysis to aphasia: clinical implications and analytic issues', *European Journal of Disorders of Communication* 30: 372-83

Perkins, Lisa (2003) 'Negotiating Repair in Aphasic Conversation: Interactional Issues' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 147-62

Perkins, Lisa, Jenni Crisp, David Walshaw (1999) 'Exploring conversation analysis as an assessment tool for aphasia: the issue of reliability', *Aphasiology* 13: 259-81

Perkins, Lisa, A. Whitworth, L. Lesser (1998) 'Conversing in dementia: a conversation analytic approach', *Journal of Neurolinguistics* 11: 33-53

Perry, Mark; Oskar Juhlin, Arvid Engström (2014) 'Dealing with time, just in time: Sense-making and clip allocation in multi-person, multi-stream, live play tv production'. In: Mathias Broth, Eric Laurier, Lorenza Mondada, eds. *Studies of Video Practices: Video at Work*. Abingdon, Oxon UK: Routledge: 262

Person, Raymond F. (2009) "'Oh" in Shakespeare: a conversation analytic approach', *Journal of Historical Pragmatics* 10, 84-107

Persson, Rasmus (2013) 'Intonation and sequential organization: Formulations in French talk-in-interaction', *Journal of Pragmatics* 57 19-38

Peskett, R. and Wootton, A.J. (1985). 'Turn-taking and overlap in the speech of young Down's Syndrome children' *Journal of Mental Deficiency Research*, 29, 263-273.

Pettersson, Mårten, Dave Randall, Bo Helgeson (2004) 'Ambiguities, awareness and economy: a study of emergency service work', *Computer Supported Cooperative Work (CSCW)* 13/2:

125-154

- Peyrot, Mark (1982) 'Understanding ethnomethodology'. *Human Studies* 5:261-83.
- Peyrot, Mark (1987) 'Circumspection in psychotherapy: Structures and strategies of counsellor-client interaction', *Semiotica* 65/3-4: 249-268
- Peyrot, Mark (1995) 'Therapeutic preliminaries: conversational context and process in psychotherapy', *Qualitative Sociology*, 18/3: 311-329
- Peyrot, Mark (1995) 'Psychological testing and forensic decision-making: the properties-in-use of the MMPI.' *Social Problems*, 42/4: 574-586
- Peyrot, Mark; Stacy Lee Burns (2001) 'Sociologists on trial: theoretical competition and juror reasoning.' *American Sociologist*, 32/4: 42-69
- Peyrot, Mark, Michael Lynch, eds. (1992) 'Ethnomethodology: Contemporary Variations', special issues of *Qualitative Sociology*, Vol 15 (2) & Vol 15 (3)
- Pharo, Patrick (2001) 'L' ethnométhodologie et la théorie de la signification'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 331-43
- Phillabaum, Scott (2005) 'Calibrating photographic vision through multiple semiotic resources', *Semiotica* 156-1/4: 147-175
- Pihlaja, Stephen (2014) ' "Christians" and "bad Christians": categorization in atheist user talk on YouTube', *Text & Talk*, 34/5: 623-639.
- Piirainen-Marsh, Arja (2010) 'Bilingual practices and the social organisation of video gaming activities', *Journal of Pragmatics*, 42/11: 3012-3030
- Piirainen-Marsh, Arja (2012) 'Organising participation in video gaming activities'. In: Ayaß, Ruth; Cornelia Gerhardt, eds., *The Appropriation of Media in Everyday Life* . Amsterdam: Benjamins: 195-230
- Piirainen-Marsh, Arja; Jauni, Heidi (2012) 'Assessments and the social construction of expertise in political TV interviews', *Text & Talk* 32/5: 637-660
- Piirainen–Marsh, Arja; Liisa Tainio (2009) 'Collaborative game-play as a site for participation and situated learning of a second language', *Scandinavian Journal of Educational Research* 53/ 2: 167-183
- Pike, Chris (2010) 'Intersubjectivity and misunderstanding in adult-child learning conversations'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 163-182
- Pilesjö, Maja. S.; Gitte Rasmussen(2011). 'Exploring interaction between a non-speaking boy using aided Augmentative and Alternative Communication and his everyday communication partners: Features of turn organization and turn design', *Journal of Interactional Research in Communication Disorders*. 2(2): 183-213.

Pillet-Shore, Danielle (2003) 'Doing "okay": On the multiple metrics of an assessment. *Research on Language and Social Interaction* 36: 285-319

Pillet-Shore, Danielle (2006) 'Weighing in primary-care nurse-patient interactions. *Social Science & Medicine* 62: 407-21

Pillet-Shore, Danielle (2010) 'Making way and making sense: Including newcomers in interaction', *Social Psychology Quarterly*, 73/2: 152-175

Pillet-Shore, Danielle (2011) 'Doing introductions: The work involved in meeting someone new', *Communication Monographs*, 78/1:73-95.

Pillet-Shore, Danielle (2012) 'Greeting: Displaying stance through prosodic recipient design', *Research on Language & Social Interaction*, 45/4 375-398

Pillet-Shore, Danielle (2012) 'The problems with praise in parent-teacher interaction', *Communication Monographs*, 79/2: 181-204.

Pilnick, Alison (1998) "Why didn't you just say that?": Dealing with issues of asymmetry, knowledge and competence in the pharmacist/client encounter. *Sociology of Health and Illness*, 20/1: 29-51

Pilnick, Alison (1999) Patient counselling by pharmacists: Advice, Information or Instruction? *The Sociological Quarterly*, 40;4: 613-622

Pilnick, Alison. (2001) 'The interactional organization of pharmacist consultations in a hospital setting: A putative structure', *Journal of Pragmatics*, 33: 1927-45

Pilnick, Alison. (2002) "'There are no rights and wrongs in these situations": identifying interactional difficulties in genetic counselling', *Sociology of Health and Illness* 24: 66-88

Pilnick, Alison. (2002) What 'most people' do: Exploring the ethical implications of genetic counselling, *New Genetics and Society* 21: 339-50

Pilnick, Alison. (2003) "'Patient counselling" by pharmacists: four approaches to the delivery of counselling sequences and their interactional reception', *Social Science and Medicine* 56: 835-49

Pilnick, Alison. (2004). "'It's just one of the best tests that we've got at the moment": informed choice in nuchal translucency screening for fetal abnormality'. *Discourse and Society* 451-65

Pilnick, Alison (2008). "'It's something for you both to think about": choice and decision making in nuchal translucency screening for Downs Syndrome', *Sociology of Health and Illness*, 30/4: 511-530.

Pilnick, Alison (2013) 'Sociology without frontiers? On the pleasures and perils of interdisciplinary research', *Sociological Research Online* 18/3  
<http://www.socresonline.org.uk/18/3/9.html>

Pilnick, Alison, Tim Coleman. (2003) "'I'll give up smoking when you get me better." Patients' resistance to attempts to topicalise smoking in GP consultations'. *Social Science and*

*Medicine* 57: 135-45

Pilnick, Alison, Tom Coleman (2006) 'Death, depression and "defensive expansion": closing down smoking as an issue for discussion in GP consultations', *Social Science and Medicine* 62: 2500-12

Pilnick, Alison; Robert Dingwall (2011) 'On the remarkable persistence of asymmetry in doctor-patient interaction: a critical review', *Social Science and Medicine*, 72/8: 1374–1382.

Pilnick, Alison, Diane Fraser, David James (2004) 'Presenting and discussing nuchal translucency screening for fetal abnormality in the UK', *Midwifery* 20: 82-93

Pilnick, Alison, Jon Hindmarsh (1999) '“When you wake up, it'll all be over”': Communication in the anaesthetic room', *Symbolic Interaction* 22: 345-60

Pilnick, Alison, Jon Hindmarsh, Virginia Teas Gill (2009) 'Beyond "doctor and patient": developments in the study of healthcare interactions', *Sociology of Health & Illness*, 31/6: 787-802 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 1-16]

Pilnick, Alison; O. Zayts (2012) 'Let's have it tested first: directiveness, culture and decision-making following positive antenatal screening in Hong Kong', *Sociology of Health and Illness*, 34/2: 266–282. [Also published in N. Armstrong, H. Eborall, eds. (2012) *The Sociology of Screening and Testing*. Oxford: Wiley-Blackwell]

Pinch, Trevor, Colin Clark (1986) 'The Hard Sell: "Patter Merchanting" and the strategic (re)production and local management of economic reasoning in the sales routines of Market Pitchers', *Sociology* 20: 169-91

Pino, Marco; Luigina Mortari (2013) 'Beyond neutrality: Professionals' responses to clients' indirect complaints in a Therapeutic Community for people with a diagnosis of mental illness', *Communication & Medicine* 10/3: 213–224

Pino, Marco; Luigina Mortari (2012) 'Problem formulation in mental health residential treatment: A single case analysis', *Ricerche di Pedagogia e Didattica – Journal of Theories and Research in Education* 7/1, 1-24

Plug, Leendert (2010) ' Pragmatic constraints in usage-based phonology, with reference to some Dutch phrases', *Journal of Pragmatics* 42/7: 2014-2035

Plunkett, Reece (2009) 'Fashioning the feasible: Categorisation and social change', *Australian Journal of Communication*, 36/3: 23-44 [[http://aiemca.net/?page\\_id=229](http://aiemca.net/?page_id=229)]

Pochon-Berger, Evelyne (2011) 'A participant's perspective on tasks: from task instruction, through pre-task planning, to task accomplishment', *Novitas-ROYAL (Research on Youth and Language)* 5/1: 71-90. Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/pochon-berger.pdf](http://www.novitasroyal.org/Vol_5_1/pochon-berger.pdf)

Pollner, Melvin (1974) 'Sociological and common sense models of the labelling process'. In: Turner, R., ed. *Ethnomethodology: selected readings*. Harmondsworth: Penguin: 27-40

- Pollner, Melvin (1974) 'Mundane reasoning', *Philosophy of the social sciences* 4: 35-54  
German translation: Mundanes Denken'. In: Elmar Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp: 295-326
- Pollner, Melvin (1976) "'The very coinage of your brain": the anatomy of reality disjunctions', *Philosophy of the social sciences* 5: 411-30
- Pollner, Melvin (1978) 'Constitutive and mundane versions of labelling theory', *Human Studies* 3: 285-304
- Pollner, Melvin (1979) 'Explicative transaction: making and managing meaning in traffic court'. In: Psathas, George, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington 229-55
- Pollner, Melvin (1987) *Mundane reason: reality in everyday life and sociological discourse*. Cambridge: Cambridge University Press [Italian Edition, Rome: Il Molino; 1995]
- Pollner, Melvin (1991) 'Left of ethnomethodology: the rise and decline of radical reflexivity', *American Sociological Review* 56: 370-80
- Pollner, Melvin (1993) 'The reflexivity of constructionism and the construction of reflexivity'. In: J.A. Holstein, G. Miller, eds. *Reconsidering social constructionism: debates in social problems theory*. New York: Aldine de Gruyter: 199-212
- Pollner, Melvin (1997) 'A World without Words and the World with Words', *Human Studies* 20/3: 377-81
- Pollner, Melvin (2002) 'Inside the bubble: Communion, cognition, and deep play at the intersection of Wall Street and Cyberspace'. In Steve Woolgar, ed. *Virtual Society*. Oxford: Oxford University Press: 230-246
- Pollner, Melvin (2012). The end(s) of ethnomethodology. *The American Sociologist*, 43/1:7-20
- Pollner, Melvin (2012) 'Ethnomethodology from/as/to Business', *The American Sociologist* 43/1: 21-35
- Pollner, Melvin (2012) 'Reflections on Garfinkel and *Ethnomethodology's Program*', *The American Sociologist* (2012) 43:36-54
- Pollner, Melvin, Robert Emerson (2001) 'Ethnomethodology and ethnography'. In Paul Atkinson et al, eds, *Handbook of Ethnography*, London: Sage: 118-35
- Pollner, Melvin, David Goode (1990) 'Ethnomethodology and person-centered practices', *Person Centered Review* 5: 203-20
- Pollner, Melvin; L. McDonald-Wikler (1985) 'The social construction of unreality: A case study of a family's attribution of competence to a severely retarded child', *Family Process*, 24/2: 241-254.
- Pomerantz, Anita (1978) 'Compliment responses: notes on the cooperation of multiple constraints'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*.



New York: Academic Press: 79-112

Pomerantz, Anita (1978) 'Attributions of responsibility: blamings', *Sociology* 12: 115-21

Pomerantz, Anita (1980) 'Telling my side: "limited access" as a fishing device', *Sociological Inquiry* 50: 186-98

Pomerantz, Anita (1984) 'Agreeing and disagreeing with assessments: some features of preferred/dispreferred turn shapes'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 57-101

Pomerantz, Anita (1984) 'Pursuing a response'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 152-63

Pomerantz, Anita (1984) 'Giving a source or basis: the practice in conversation of telling "how I know"', *Journal of Pragmatics* 8: 607-25

Pomerantz, Anita M. (1986) 'Extreme case formulations: A way of legitimizing claims', *Human Studies* 9: 219-30

Pomerantz, Anita (1987) 'Description in legal settings'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 226-43

Pomerantz, Anita. (1988) 'Offering a candidate answer: An information seeking strategy', *Communication Monographs*, 55: 360-73

Pomerantz, Anita (1988/89) 'Constructing skepticism', *Research on Language and Social Interaction* 22: 293-313.

Pomerantz, Anita M. (1989) 'Epilogue', *Western Journal of Speech Communication*, 53, 242-246.

Pomerantz, Anita (1990) 'Conversation analytic claims', *Communication Monographs* 57: 23-15

Pomerantz, Anita (1990/1991) 'Mental concepts in the analysis of social action', *Research on Language and Social Interaction* 24: 299-310

Pomerantz, Anita, ed. (1993) 'New Directions in Conversation Analysis', special issue of *TEXT*, volume 13-2

Pomerantz, Anita (1998) 'Multiple interpretations of context: How are they useful?', *Research on Language and Social Interaction* 31: 123-32

Pomerantz, Anita (2003) 'Modeling as a Teaching Strategy in Clinical Training: When Does It Work?' In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahwah, N.J. Lawrence Erlbaum: 381-91

Pomerantz, Anita (2003) 'How patients handle their lay diagnoses during medical consultations'. *Texas Linguistic Forum*, 45: 127-138.

Pomerantz, Anita (2004) 'Investigating reported absences: 'Neutrally' catching the truants'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 109-29

Pomerantz, Anita (2005) 'Using participants' video-stimulated comments to complement analyses of interactional practices'. In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 93-113

Pomerantz, Anita (2012) 'Do participants' reports enhance conversation analytic claims? Explanations of one sort or another', *Discourse Studies* 14: 499-505 [comment on Hansung et al, 2012]

Pomerantz, Anita (2012) 'Fragen mit Antwortangebot, soziales Handeln und moralische Ordnung [Candidate Answer Queries, Actions, and the Moral Order]. In R. Ayass & C. Meyer, eds., *Sozialität in Slow Motion: Theoretische und empirische Perspektiven Festschrift für Jorg Bergmann* [Sociality in Slow Motion: Theoretical and Empirical Perspectives. Festschrift for Jorg Bergmann]. Wiesbaden, Germany: Springer VS.: 333-352

Pomerantz, Anita M., J. Maxwell Atkinson, (1984) 'Ethnomethodology, conversation analysis and the study of courtroom interaction'. In: D.J. Muller, D.E. Blackman, A.J. Chapman, eds. *Topics in psychology and law*. Chichester: Wiley: 283-94

Pomerantz, Anita; Paul Denvir (2007) 'Enacting the institutional role of chairperson in upper management meetings: The interactional realization of provisional authority'. In: F. Cooren, ed. *Interacting and organizing: analyses of a management meeting*. London: Lawrence Erlbaum: 31-52

Pomerantz, Anita, J. Ende (1997) 'When supervising physicians see patients - strategies used in difficult situations'. *Human Communication Research*, 23: 589-615

Pomerantz, Anita; J. Ende, F. Erickson (1995) 'Precepting in a general medicine clinic: how preceptors correct'. In G. Morris, R. Cheneil, eds. *Talk of the clinic*. Hillsdale, N.J.: Erlbaum

Pomerantz, Anita, B.J. Fehr (1997) 'Conversation Analysis: An approach to the study of social action as sense making practices'. In: T. A van Dijk, ed., *Discourse Studies: A Multidisciplinary Introduction*. London: Sage: 64-91

Pomerantz, Anita, Virginia Teas Gill, Paul Denvir (2007) 'When patients present serious health conditions as unlikely: managing potentially conflicting issues and constraints'. In: Alexa, Hepburn, Sally Wiggins, eds. *Discursive Research in Practice: New Approaches to Psychology and Interaction*. Cambridge: Cambridge University Press: 127-46

Pomerantz, Anita; John Heritage (2012) 'Preference'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 210-28

Pomerantz, Anita, Jenny Mandelbaum (2005) 'Conversation analytic approaches to the relevance and uses of relationship categories in interaction'. In K. L. Fitch & R. E. Sanders, eds., *Handbook of language and social interaction* Mahwah, NJ: Lawrence Erlbaum: 149-71

Pomerantz, Anita M., B.P. Mastriano, M.M. Halfond (1987) 'Students clinicians' difficulties while conducting the summary diagnostic interview', *Text* 7: 19-36

Pomerantz, Anita, E. Sean Rintel (2004) 'Practices for reporting and responding to test results during medical consultations: Enacting the roles of paternalism and independent expertise', *Discourse Studies*, 6: 9--26

Pomerantz, Anita; Robert E. Sanders (2013) 'Conflict in the jury room: Averting acrimony and engendering it', *Journal of Language Aggression and Conflict*, 1/2: 141-164.

Pomerantz, Anita, Alan Zemel (2003) 'Perspectives in interviewers' queries'. In H. v. d. Berg, M. Wetherell, H. Houtkoop-Steenstra, eds., *Analyzing Interviews on Racial Issues*. Cambridge: Cambridge University Press.

Pontecorvo, Clotilde, Alessandra Fasulo, Laura Sterponi (2001) 'Mutual apprentices. The making of parenthood and childhood in family dinner conversation', *Human Development*, 44, 340-361.

Pooler, J (2009) 'Managing the diagnostic space in calls for help'. In Monika Büscher, Dawn Goodwin and Jessica Mesman, eds. *Ethnographies of diagnostic work: Dimensions of transformative practice*. Basingstoke: Palgrave Macmillan

Potter, Jonathan (2013) 'Conversation analysis and emotion and cognition in interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 985-991

Potter, Jonathan; Derek Edwards (2012) 'Conversation analysis and psychology'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 701-25

Potter, Jonathan; Alexa Hepburn (2010) 'Putting aspiration into words: "Laugh particles", managing descriptive trouble and modulating action', *Journal of Pragmatics*, 42/6: 1543-1555

Poulios, Apostolos (2010) 'Aspects of Advice Giving and Advice Receiving in Television Talk Shows', *Journal of Greek Linguistics*, 10/2: . 251-294

Pratt, Steven, D. Lawrence Wieder (1993) 'The case of saying a few words and talking for another among the Osage people: 'Public speaking' as an object of ethnography', *Research on Language & Social Interaction* 26.4: 353-408.

Psathas, George, ed. (1979) *Everyday language: studies in ethnomethodology*. New York: Irvington

Psathas, George (1979) 'Organizational features of direction maps'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 203-26

Psathas, George (1980). 'Approaches to the study of the world of everyday life'. *Human Studies*, 3(1), 3-17.

Psathas, George (1986) 'Some sequential structures in direction-giving', *Human Studies* 9/2-3: 231-246

Psathas, George (1988) "Ethnomethodology" in Jacob L. Mey, ed. *Concise Encyclopedia of Pragmatics*, Amsterdam; New York: Elsevier: 290-93

Psathas, George, ed. (1990) *Interaction Competence*. Washington: University Press of

## America

Psathas, George (1990) 'Introduction: Methodological issues and recent developments in the study of naturally occurring interaction'. In: Psathas, George, ed., *Interaction Competence*. Washington: University Press of America: 1-30

Psathas, George (1990) 'The organization of talk, gaze, and activity in a medical interview'. In: George Psathas, ed., *Interaction Competence*. Washington: University Press of America: 205-30

Psathas, George (1991) 'The structure of direction-giving in interaction'. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press:195-216

Psathas, George (1992) 'The study of extended sequences: the case of the garden lesson'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 99-122

Psathas, George (1994) 'Alfred Schutz' (p.3685); 'Ethnomethodology,' (pp. 1160-1164); 'Harvey Sacks' (pp. 3639-3640), in *Encyclopedia of Language & Linguistics*, Oxford and New York: Pergamon Press:

Psathas, George (1995) *Conversation analysis: the study of Talk-in-Interaction*. Thousand Oaks: Sage [Qualitative Research Methods 35]

Psathas, George, ed. (1995) *Ethnomethodology: discussions and contributions*. Special Issue of *Human Studies* 18: 107-336

Psathas, George (1995) "'Talk and Social Structure" and "Studies of Work"', *Human Studies* 18: 139-55

Psathas, George (1999) 'Studying the organization in action: Membership categorization and interaction', *Human Studies* 22: 139-62 (Also published in Japanese in *Culture and Society: International Journal of the Human Sciences*, 2000, Vol. 2, pp. 37-73; and in W.W. Sharrock, M. Lynch, eds. *Ethnomethodology*, Sage Publications, 2010)

Psathas, George (1999) "On the Study of Human Action" in L. Embree (ed.) *Schutzian Social Science*. Dordrecht: Kluwer Academic Publishers: 47-68

Psathas, George, (2003) 'Types, typifications and membership categorization devices: Alfred Schutz and Harvey Sacks on the notion of types', *Focus Pragensis III, Prague: Center for Phenomenological Research*, 28-51

Psathas, George (2004) 'Alfred Schutz's Influence on American Sociologists and Sociology', *Human Studies* 27: 1-35

Psathas, George (2004) 'The Ideal Type in Weber and Schutz,' in M. Endress, George Psathas, and H. Nasu, eds., *Explorations of the Life-World: Continuing Dialogues with Alfred Schutz*. Dordrecht: Springer: 143-69

Psathas, George (2007) 'Lebenswelt origins of the sciences', *Human Studies* 30: 1-2

- Psathas, George (2008) Reflections on the history of ethnomethodology: The Boston and Manchester “schools”, *The American Sociologist* 39:38-67
- Psathas, George, (2009) ‘The correspondence of Alfred Schutz and Harold Garfinkel: What was the “terra incognita” and the “treasure island?”’, in H. Nasu, L. Embree, G. Psathas I. Srubar, eds., *Alfred Schutz and His Intellectual Partners*, Konstanz: UVK Verlagsgesellschaft mbH, , 401-434
- Psathas, George, (2010) ‘Ethnomethodology and conversation analysis at Boston University: A brief history’. In W. Leeds-Hurwitz, ed., *The Social History of Language and Social Interaction Research: People, Places, Ideas*, Cresskill, NJ: Hampton Press, 2010, 179-213
- Psathas, George, (2010) ‘Alfred Schutz’s influence on American sociology during his lifetime’. In Cherry Schreker, ed. *Exchange and Influence: Transatlantic Travel and the Development of Sociological Ideas*, Ashgate Publishers: 225-238.
- Psathas, George (2012) ‘Memoir’, *Human Studies* 35/2: 157-158
- Psathas, George, Tim Anderson (1990) ‘The ‘practices’ of transcription in conversation analysis’, *Semiotica* 78: 75-99
- Psathas, George; Martin Endress, eds. (2012) Special issue 'In memoriam of Harold Garfinkel', *Human Studies* 35/2: 149-345
- Psathas, George, J.M. Henslin (1967) ‘Dispatched orders and the cab driver: a study of locating activities’, *Social Problems* 14/4: 424-43
- Psathas, George, Hisashi Nasu, eds. (1999) Ethnomethodology and Conversation Analysis: East and West, *Human Studies* 22/2-4:135-499
- Psathas, George; L.L. Simmel, W.S. Siegal, P.D. Berger (2002) ‘A conversation analysis of practices and competencies in telefundraising’, *The CASE International Journal of Educational Advancement*, 25/4: 22-39
- Pudlinski, Christopher (2002) ‘Accepting and rejecting advice as competent peers: caller dilemmas on a warm line’, *Discourse Studies* 4: 481-500
- Pudlinski, Christopher (2005) ‘Doing empathy and sympathy: caring responses to troubles tellings on a peer support line’, *Discourse Studies* 7: 267-88
- Pudlinski, C. (2005) ‘The mitigation of advice: Interactional dilemmas of peers on a telephone support service’, in C. Baker, M. Emmison and A. Firth (eds) *Calling for Help: Language and Social Interaction in Telephone Helplines*. Amsterdam: John Benjamins
- Pudlinski, Christopher (2008) ‘Encouraging responses to good news on a peer support line’, *Discourse Studies* 10: 795-812
- Pudlinski, Christopher (2009) ‘Empowerment on warm lines: microanalytical explorations of peer encouragement’, *Text & Talk* 29-4: 439-458
- Pudlinski, Christopher (2012) ‘The pursuit of advice on US peer telephone helplines: Sequential and functional aspects’. In: Limberg, Holger; Miriam A. Locher, eds., *Advice in*

*Discourse*. Amsterdam: Benjamins: 233-252

Puroila, Anna-Maija (2013) 'Young children on the stages: Small stories performed in day care centers', *Narrative Inquiry*, 23/2: 323-343

Quéré, Louis (1986) 'Mise en place d'un ordre et mise en ordre des places: l'invitation comme événement conversationnel'. In: Bernard Conein et al. (1986) *Lexique et faits sociaux*. (Lexique 5). Lille: Presses Universitaires de Lille: 101-38

Quéré, Louis (1990) 'Construction de la relation et coordination de l'action dans la conversation'. In: *Réseaux*, Hors Série 8 n°2: 253-288

Quéré, Louis (2002) 'La validité de l'argument naturaliste en sciences sociales'. In: *l'argumentation: preuve et persuasion*. Paris, Éditions de l'EHESS: 93-117

Quéré, Louis (2002) 'Oublier la science pour mieux l'analyser', *Critique* 661-662: 453-64 [review of Lynch, 1993]

Quéré, Louis, Cédric Terzi (2011). 'Etnometodologia: Una svolta problematica', *Quaderni di Teoria Sociale*, 20, 61-102.

Quéré, Louis (2012) 'Is there any good reason to say goodbye to "ethnomethodology"?', *Human Studies* 35/2: 305-325

Quéré, Louis, Zbigniew Smoreda, eds., (2000) *Le sexe du téléphone*. [The gender of the telephone]. Paris: Editions Hermes Science [le numéro 103 de la revue "Réseaux"; No. 103 of the Review "Réseaux"]

Quéré, Louis; Cédric Terzi (2011) 'Some features of pragmatist thought still remain insufficiently explored in ethnomethodology', *Qualitative Sociology* 34: 271-275

Radford, Julie. (2009) 'Word searches: on the use of verbal and non-verbal resources during classroom talk', *Clinical Linguistics & Phonetics*, 23/8: 598-610,

Radford, Julie, Merle Mahon (2010) 'Multimodal participation in storybook sharing'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 209-226

Radford, Julie; Clare Tarplee (2000) 'The management of conversational topic by a ten year old child with pragmatic difficulties', *Clinical Linguistics & Phonetics*, 14/5: 387-403.

Rae, John (1994) 'Social Fax: repair-mechanisms and intersubjectivity', *American Behavioral Scientist* 37: 824-38

Rae, John (2001) 'Organizing participation in interaction: doing participation framework', *Research on Language and Social Interaction* 34: 253-78

Rae, John (2008) 'Lexical substitution as a therapeutic resource'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 62-79

Rae, John, Joanne Kerby (2007) 'Designing contexts for reporting tactical talk'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge:

Cambridge University Press: 179-94

Raevaara, Liisa (2011) 'Accounts at convenience stores: Doing dispreference and small talk', *Journal of Pragmatics* 43/2: 556-571

Ramsberger, Gail, Lise Menn (2003) 'Co-Constructing Lucy: Adding a Social Perspective to the Assessment of Communicative Success in Aphasia' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 283-303

Rancew-Sikora, Dorota (2007) *Analiza konwersacyjna jako metoda badania rozmów codziennych*. [Conversation Analysis as a Method for Studying Everyday Talk] Warszawa: Trio

Randall, Dave (1995) "'Doing" mother-daughter: Conversation analysis and relational contexts'. In T. J. Socha, G. H. Stamp, eds., *Parents, children and communication: Frontiers of theory and research*. Mahwah, NJ: Lawrence Erlbaum: 113-125

Randall, Dave; Liz Marr and Mark Rouncefield (2001) 'Ethnography, Ethnomethodology and Interaction Analysis', *Ethnographic Studies* 6: 31-44

Randall, Dave; Mark Rouncefield (2011) 'Plans and planning: conceptual confusions and empirical investigations'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 73-90

Randall, Dave; Wes Sharrock (2011) 'The sociologist as movie critic'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 1-18

Rapley, Mark (2004) *The social construction of intellectual disability*. Cambridge: Cambridge University Press.

Rapley, Timothy John (2001) 'The art(fullness) of open-ended interviewing: some considerations on analysing interviews', *Qualitative Research* 1: 303-23

Rapley, Tim (2004) 'Analysing conversations' In Clive Seale, ed., *Researching Society and Culture* (2nd edition). London: Sage: 383-396

Rapley, Tim, (2004) 'Interviews' in Clive Seale, Giampietro Gobo, Jay Gubrium and David Silverman, eds., *Qualitative Research Practice*. London: Sage: 15-33 [reprinted in Paperback in 2007 at pages 15-33]

Rapley Tim (2012) 'Order, order: A 'modest' response to Stokoe', *Discourse Studies* 14: 321-328

Rapley, Tim, Carl May, Ben Heaven, Madeline Murtagh, Ruth Graham, Eileen Kaner, Richard Thomson (2006) 'Doctor-Patient Interaction in a Randomised Controlled Trial of Decision-support Tools', *Social Science and Medicine* 62: 2267-78

Rapley, Mark (1998). "'Just an ordinary Australian": Self-categorization and the discursive construction of facticity in "new racist" political rhetoric', *British Journal of Social Psychology*, 37(3), 325-344

Rapley, Mark, Charles Antaki (1996) 'A conversation analysis of the acquiescence of people with learning disabilities', *Journal of Community and Applied Psychology* 6: 371-91

Rapley, Mark, P. Kiernan, Charles Antaki, (1998) 'Invisible to themselves or negotiating identity? The interactional management of "being intellectually disabled"', *Disability & Society* 13/5, 807-27

Rasmussen, Gitte (1998). 'The use of forms of address in intercultural business calls'. *Revue de Sémantique et Pragmatique*, 3, 57-72.

Rasmussen, Gitte (2000) *Zur Bedeutung kultureller Unterschiede in interlingualen interkulturellen Gesprächen. Eine Mikroanalyse deutschsprachiger Interaktionen zwischen Franzosen und Dänen und zwischen Deutschen und Dänen* [On the meaning of cultural differences in cross-language and cross-cultural conversations: a micro analysis of interactions in German between Frenchs and Danes and between Germans and Danes]. München: Iudicium

Rasmussen, Gitte (2010) "'Going mental": The risks of assessment activities (in teenage talk)', *Discourse Studies* 12/6: 739-761,

Rasmussen, Gitte (2012) "Introduction". In: Gitte Rasmussen, Catherine E. Brouwer, Dennis Day, eds. (2012). *Evaluating cognitive competences in interaction*. Amsterdam, Benjamins: 1-14

Rasmussen, Gitte (2013). 'Triumphing: When mental state evaluations become insults'. In: Gitte Rasmussen, Catherine E. Brouwer, Dennis Day, eds. (2012). *Evaluating cognitive competences in interaction*. Amsterdam, Benjamins: 211-234.

Rasmussen, Gitte (2014) 'Inclined to better understanding—The coordination of talk and 'leaning forward' in doing repair' *Journal of Pragmatics* 65: 30-45

Rasmussen, Gitte; Catherine E. Brouwer, Dennis Day, eds. (2012). *Evaluating cognitive competences in interaction*. Amsterdam, Benjamins

Rasmussen, Gitte; Spencer Hazel, Kristian Mortensen, eds. (2014) Special Issue: 'A body of resources – CA studies of social conduct', *Journal of Pragmatics* 65, 1-156

Rasmussen, Gitte, Johannes Wagner (2002) 'Language choice in international telephone conversations'. In: Kang Kwong Luke, Theodossia-Soula Pavlidou, eds., *Telephone Calls: Unity and diversity in conversational structure across languages and cultures*. Amsterdam: John Benjamins: 111-31

Rasmussen, Gitte; see also Hougaard Rasmussen, Gitte

Raudaskoski, Pirkko (2011) 'When *lives* meet *live*: categorization work in a reality TV show and "experience work" in two home audiences', *Text & Talk* 31/5: 619-641

Rauniomaa, Mirka; Trine Heinemann (2014) 'Organising the soundscape: Participants' orientation to impending sound when turning on auditory objects in interaction', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 145 – 168

Rauniomaa, Mirka; Tiina Keisanen (2012) 'Two multimodal formats for responding to requests', *Journal of Pragmatics* 44/6-7: 829-842



Rautajoki, Hanna (2009) 'Staging public discussion: mobilizing political community in closing discussion programmes'. In. Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 73-94

Rautajoki, Hanna (2012) 'Membership categorization as a tool for moral casting in TV discussion: The dramaturgical consequentiality of guest introductions', *Discourse Studies* 14: 243-260

Rawclaw J (2008) 'Two patterns for conversational closings in instant message discourse', *Colorado Research in Linguistics* 21: 1-21

Rawls, Ann Warfield (1984) 'Interaction as a resource for epistemological critique: a comparison of Goffman and Sartre', *Sociological Theory* 2: 222-52

Rawls, Ann Warfield (1987) 'The interaction order sui generis: Goffman's contribution to social theory', *Sociological Theory* 5/2: 136-49

Rawls, Ann Warfield (1989) 'Language, self, and social order: a re-evaluation of Goffman and Sacks', *Human Studies* 12/1: 147-72

Rawls, Anne Warfield (1989) 'An ethnomethodological perspective on social theory' in David Helm et al, eds. *Interactional order: New directions in the study of social order*. New York: Irvington Press: 4-20.

Rawls, Anne Warfield (1990) 'Emergent sociality: A dialectic of commitment and order'. *Symbolic Interaction* 13/1:63-82. (French: Mauss Review 2002 No.19.)

Rawls, Ann Warfield (1996) 'Durkheim's epistemology: the initial critique 1915 to 1924', *The Sociological Quarterly* 38: 111-45

Rawls, Ann Warfield (1996) 'Durkheim's epistemology: the neglected argument', *American Journal of Sociology* 102: 430-82

Rawls, Ann Warfield (1997) 'Durkheim and pragmatism: an old twist on a contemporary debate', *Sociological Theory* 15/1: 5-29

Rawls, Anne Warfield (1998) 'Durkheim's challenge to philosophy: human reason explained as a product of enacted social practices', *American Journal of Sociology* 104: 887-901

Rawls, Anne Warfield (2000) "'Race" as an Interaction Order Phenomenon: W.E.B. Du Bois's "Double Consciousness" Thesis Revisited', *Sociological Theory* 18: 241-74

Rawls, Ann (2000) 'Harold Garfinkel'. In G. Ritzer (Ed.), *The Blackwell Companion to Major Social Theorists*. Oxford, UK: Blackwell

Rawls, Anne Warfield (2001) 'Durkheim's Treatment of Practice: Concrete Practice vs Representations as the Foundation of Reason', *Journal of Classical Sociology* 1/1: 33-68

Rawls, Anne Warfield (2002) 'L'émergence de la socialité : une dialectique de l'engagement et de l'ordre', *La Revue du M.A.U.S.S.* 19 <http://www.revuedumauss.com/>

Rawls, Anne Warfield (2002) 'Editor's introduction'. In Harold Garfinkel,

- Ethnomethodology's Program: Working Out Durkheim's Aphorism*. Lanham, MD: Rowman & Littlefield: 1-64
- Rawls, Ann Warfield (2003). 'Harold Garfinkel'. In M. Lynch & W. Sharrock, eds., *Harold Garfinkel*, Vol. 1. London: Sage: 9-42
- Rawls, Anne Warfield (2003) 'Conflict as a foundation for consensus: Contradictions of capitalism in book III of Durkheim's division of labor'. *Critical Sociology* 29/3:295-335.
- Rawls, Anne Warfield (2003) 'Orders of interaction and intelligibility: Intersections between Goffman and Garfinkel by way of Durkheim'. In A. J. Treviño, ed., *Goffman's legacy*. Lanham, MD: Rowman & Littlefield: 216-253
- Rawls, Anne Warfield (2004) 'La falace de l'abstraction mal placée' (The fallacy of misplaced abstraction). *La Revue du M.A.U.S.S.* 24 <http://www.revuedumauss.com/>
- Rawls, Anne Warfield (2004) *Epistemology and practice: Durkheim's elementary forms of religious life*. Cambridge: Cambridge University Press.
- Rawls, Anne Warfield (2005) 'Garfinkel's conception of time'. *Time and Society* 14/2-3: 163-190.
- Rawls, Anne Warfield (2006) 'Introduction'. In: Rawls, A.W. (Ed.), *Seeing Sociologically. The Routine Grounds of Social Action*. Boulder, CO: Paradigm Publishers: 1-98.
- Rawls, Anne Warfield (2007) 'Théorie de la connaissance et pratique chez Durkheim et Garfinkel'. in M. de Fornel, C. Lemieux, eds. *Naturalisme versus Constructivisme?*. Paris: Ed. de l'EHESS: 141-83 (coll. Enquête)
- Rawls, (2008) 'Harold Garfinkel, Ethnomethodology and Workplace Studies', *Organization Studies* 29; 701-32
- Rawls, Anne Warfield (2009) 'Editor's introduction' [Special issue: John Rawls' 'Two concepts of Rules'] *Journal of Classical Sociology* 9/4: 357-370
- Rawls, Anne Warfield (2009) 'Two conceptions of social order: Constitutive orders of action, objects, and identities versus aggregate orders of individual action', *Journal of Classical Sociology*, 9/4, 500-520
- Rawls, Anne Warfield (2011) 'Garfinkel, ethnomethodology and the defining questions of pragmatism', *Qualitative Sociology* 34: 277-282
- Rawls, Anne Warfield (2011) 'Wittgenstein, Durkheim, Garfinkel and Winch: Constitutive Orders of Sensemaking', *Journal for the Theory of Social Behaviour* 41/4: 396-418
- Rawls, Anne Warfield (2012). 'Introduction' to 'The 'Red' as an ideal object. An unpublished paper of Garfinkel's'. *Etnografia e ricerca qualitativa* '[Ethnography and Qualitative Research] 4/1: 7-18.
- Rawls, Anne Warfield (2012) 'Durkheim's Epistemology: Continuities Between the Elementary Forms and The Division. *Etnografia E Ricerca Qualitativa*, V (3): 335-364

- Rawls, Anne Warfield (2013) 'The early years, 1939–1953: Garfinkel at North Carolina, Harvard and Princeton', *Journal of Classical Sociology* 13: 303-312,
- Rawls, Anne Warfield, Gary C. David (2005) 'Accountably other: trust, reciprocity, and exclusion in a context of situated practice', *Human Studies* 28: 469-97
- Raymond, Chase Wesley (2014) 'Negotiating entitlement to language: Calling 911 without English', *Language in Society* 43/1: 33-59
- Raymond, Geoffrey (2000) 'The voice of authority: the local accomplishment of authoritative discourse in live news broadcasts', *Discourse Studies* 2: 354-79
- Raymond, Geoffrey (2003) 'Grammar and social organization: Yes/no interrogatives and the structure of responding', *American Sociological Review* 68: 939-67
- Raymond, Geoffrey (2004) 'Prompting action: the stand alone "so" in ordinary conversation', *Research on Language and Social Interaction* 37: 185-218
- Raymond, Geoffrey (2006) 'Questions at work: yes//no type interrogatives in institutional contexts'. In Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 115-34
- Raymond, Geoffrey (2010) 'Prosodic variation in responses: The case of type-conforming responses to yes/no interrogatives'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 109-130
- Raymond, Geoffrey (2010) 'Grammar and social relations: Alternative forms of yes/no-type initiating actions in health visitor interactions'. In A.F. Freed, S. Ehrlich, eds. ' *Why do you ask?': The function of questions in institutional discourse*. New York: Oxford University Press: 87-107
- Raymond, Geoffrey (2013) 'At the intersection of turn and sequence organization: On the relevance of "slots" in type-conforming responses to polar interrogatives'. In: Beatrice Szczepek Reed, Geoffrey Raymond, eds. *Units of Talk – Units of Action*. Amsterdam: Benjamins: 169 – 206
- Raymond, Geoffrey, John Heritage (2006) 'The epistemics of social relationships: owning grandchildren', *Language in Society*, 35(5):677-705
- Raymond, Geoffrey; John Heritage (2013) 'One question after another: same-turn-repair in the formation of yes/no type initiating actions'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press: 213-272
- Raymond, Geoffrey, Don H. Zimmerman (2007) 'Rights and Responsibilities in Calls for Help: The Case of the Mountain Glade Fire', *Research on Language and Social Interaction*, 40, (1): 33-61
- Rhys, Catrin S. (2013) 'Choosing not to repair: Sorry as a warrant for interactional progress', *Research on Language & Social Interaction* 46/1: 84-103
- Reed, Darren, Michael Ashmore (2000) 'The Naturally-Occurring Chat Machine.' *M/C: A*

*Journal of Media and Culture*, 3 (4). Available at:  
<http://www.api-network.com/mc/0008/machine.html>

Reeves, Stuart, Barry Brown, Eric Laurier (2009) 'Experts at play: Understanding skilled expertise', *Games and Culture*, 4/3: 205-227.

Reiter, Rosina Márquez (2006) 'Interactional Closeness in Service Calls to a Montevidean Carer Service Company', *Research on Language & Social Interaction* 39: 7-39

Relieu, Marc (1993) 'L'éthnométhodologie, une respécification radicale de la démarche sociologique' [Ethnomethodology: a radical respecification of sociology], *Cahiers de recherches Ethnométhodologiques*. Laboratoire de Recherches Ethnométhodologiques, Université de Paris VIII, N°1: 55-71

Relieu, Marc (1993) 'L'intervention policière comme action située' in *La relation de service dans le secteur public*, T.3, *Les compétences de l'agent*, Plan urbain-RATP-DRI:173-93

Relieu, Marc (1994) 'Les catégories dans l'action: l'apprentissage des traversées de rue par des non-voyants' [Categories in action: learning to cross the street by blind persons]. In: B. Fradin, L. Quéré, J. Widmer, eds. (1994) *L'enquête sur les catégories*. Paris: École des Hautes Études en Sciences Sociales [Raisons pratiques: Épistémologie, sociologie, théorie sociale/5]: 185-218

Relieu, Marc (1995) 'Notes sur Talk and Social Structure', *Cahiers de recherches Ethnométhodologiques*. Laboratoire de Recherches Ethnométhodologiques, Université de Paris VIII, N°2: 125-135

Relieu, Marc (1997) 'L'observabilité des situations publiques problématiques: genèse des propositions d'aide a des non-voyants' [The observability of problematic public situations: genesis of proposals to assist blind persons]. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 219-34

Relieu, Marc (1999) 'Parler en marchant: Pour une écologie dynamique des échanges de paroles' [Talking while walking: towards a dynamic ecology of verbal exchanges] *langage & société* n° 89: 37-67

Relieu, Marc (1999) 'La réalisation et la réception du produit télévisuel comme accomplissements', In J.P Desgoutte, éd. *La mise en scène du discours audiovisuel*, Paris, L'Harmattan: 35-65

Relieu, Marc (1999) 'Du tableau statistique à l'image audiovisuelle. Lieux et pratiques de la représentation en sciences sociales', *Réseaux*, 17(94), 49-86

Relieu, Marc (2002) 'Ouvrir la boîte noire: identification et localisation dans les conversations mobiles'. *Réseaux*, 20 (112-113), 19-48

Relieu, Marc (2006) 'Remarques sur l'analyse conversationnelle et les technologies médiatisées', *Revue Française de Linguistique Appliquée*, XI/ 2: 17-33

Relieu, Marc (2007) 'La téléprésence, ou l'autre visiophonie', *Réseaux*, 144, 183-223.

Relieu, Marc (2005) 'Les usages des TIC en situation naturelle : une approche ethnométhodologique de l'hybridation des espaces d'activité', *intellectica* n° 41-42 "Espace,

inter/action & cognition”: 139-62

Relieu, Marc (2006) ‘Remarques sur l’analyse conversationnelle et les technologies médiatisées’, *Revue Française de Linguistique Appliquée* 11/2: 17-32

Relieu, Marc (2007). La téléprésence, ou l'autre visiophonie. *Réseaux*, 144, 183-223

Relieu, Marc (2014) ‘Action et interaction située: L'ethnométhodologie et l'analyse conversationnelle à la française’, *Réseaux* n° 184-185,/2-3: 303-316

Relieu, Marc, Franck Brock (1995) ‘L’infrastructure conversationnelle de la parole publique. Les interviews télédiffusées et les meetings politiques’ [The conversational infrastructure of public speech: television interviews and political meetings], *Politix* 31, Parler en public, Presses de Sciences Po: 77-112

Relieu, Marc; Julien Morel (2011) ‘Locating mobility in orientation sequences’, *Nottingham French Studies*, 50/2

Rendle-Short, Johanna (2000). ‘When "okay" is okay in computer science seminar talk’, *Australian Review of Applied Linguistics*, 22/2: 19-33

Rendle-Short, Johanna. (2002/2003) 'Managing Interaction: A conversation analytic Approach to the management of interaction by an 8-year-old girl with Asperger's Syndrome', *Issues in Applied Linguistics* 13/2

Rendle-Short, Johanna (2004) ‘Showing structure: Using um in the academic seminar’, *Pragmatics* 14/4:479-498

Rendle-Short, Johanna (2006) *The academic presentation: situated talk in action*. Aldershot: Ashgate [Series: Directions in Ethnomethodology and Conversation Analysis]

Rendle-Short, Johanna (2007) ‘Neutralism and adversarial challenges in the political news interview’, *Discourse & Communication* 1: 387-406.

Rendle-Short, Johanna (2007) ‘“Catherine, you’re wasting your time”: Address terms within the Australian political interview’, *Journal of Pragmatics*, 39/9:1503-1525.

Rendle-Short, Johanna (2009) ‘Doing 'public policy' in the political news interview’. In. Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 95-114

Rendle-Short, Johanna (2010) ‘“Mate” as a term of address in ordinary interaction’, *Journal of Pragmatics* 42/5: 1201-18

Reynolds, Edward (2011) ‘Enticing a challengeable in arguments: sequence, epistemics and preference organisation’, *Pragmatics*, 21, 3, 411–430.

Rhodes, Penny, Neil Small, Emma Rowley, Mark Langdon, Steven Ariss, John Wright (2008) ‘Electronic medical records in diabetes consultations: participants’ gaze as an interactional resource’, *Qualitative Health Research* 18(9): 1247-1263

Richardson, Emma; Elizabeth Stokoe (2014) 'The order of ordering: Objects, requests and

embodied conduct in a public bar', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 31 – 56

Rindstedt, Camilla (2014) 'Conversational openings and multiparty disambiguations in doctors' encounters with young patients (and their parents)', *Text and Talk* 32/4: 421-442

Rintel, Sean (2013) 'Video calling in long-distance relationships: The opportunistic use of audio/video distortions as a relational resource', *The Electronic Journal of Communication / La Revue Electronique de Communication (EJC/REC)* 23/1&2

Rintel, E. Sean, Joan Mulholland, Jeffery Pittam (2001) 'First things first: Internet Relay Chat openings', *Journal of Computer-Mediated Communication*, 6, (3).  
<<http://www.ascusc.org/jcmc/vol6/issue3/>>

Rintel, E. Sean; Jeffery Pittam (1997) 'Strangers in a strange land: Interaction management on Internet Relay Chat', *Human Communication Research*, 23, 507-534

Rintel, E. Sean, Jeffery Pittam, Joan Mulholland. (2003) 'Time will tell: Ambiguous non-responses on Internet Relay Chat', *The Electronic Journal of Communication / La Revue Electronique de Communication*, 13, (1) <<http://www.cios.org/www/ejc/v13n1.htm>>

Rintel, Sean; Edward Reynolds, Richard Fitzgerald (2013) 'Editorial: Knowledge and asymmetries in action: Proceedings of the 2012 Conference of the Australasian Institute of Ethnomethodology and Conversation Analysis', *Australian Journal of Communication* 40/2 [<http://austjourcomm.org/index.php/ajc/index>]

Roberts, Felicia (2000) 'The interactional construction of asymmetry: the medical agenda as a resource for delaying response to patient questions', *The Sociological Quarterly*, 41/1: 151-170

Roberts, Felicia (2002) 'Qualitative differences among cancer clinical trial explanations', *Social Science & Medicine*, 55/11:1947-1955.

Roberts, Felicia (2004) 'Speaking to and for animals in a veterinary clinic: a practice for managing interpersonal interaction', *Research on Language & Social Interaction* 37/4: 421-47

Roberts, Felicia (2008) 'Transcribing and Transcription'. In W. Donsbach, ed. *International Encyclopedia of Communication*, XI., Oxford/Malden, MA: Wiley-Blackwell: 5161-5165

Roberts, Felicia, Alexander Francis, Melanie Morgan (2006). 'The Interaction of Inter-turn Silence with Prosodic Cues in Listener Perception of "Trouble" in Conversation', *Speech Communication* 48: 1079-1093

Roberts, Felicia; Piera Margutti & Shoji Takano (2011) 'Judgments concerning the valence of inter-turn silence across speakers of American English, Italian, and Japanese', *Discourse Processes* 48/5: 331-354.

Roberts, Felicia., J.D. Robinson (2004). 'Inter-observer agreement on "first stage" conversation analytic transcripts'. *Human Communication Research*, 30, 376-410.

Robillard, Albert B. (1994) 'Communication problems in the Intensive Care Unit', *Qualitative*

*Sociology* 17: 383-95

Robillard, Albert B. (1996) 'Anger in-the-social-order', *Body & Society* 2: 17-30

Robillard, Albert B. (1999) *Meaning of a Disability: The Lived Experience of Paralysis*. Philadelphia: Temple University Press

Note: A Review Symposium, with contributions by Janet E. Price, Arthur W. Frank, John O'Neill, and Gerald Gold, has been published in *Body & Society*, 6/2, June 2000: 87-108

Robillard, Albert B., Geoffrey M. White, Thomas W. Marezki (1983) 'Informed consent in conversational interaction'. In: S. Fisher, A. Dundas Todd, eds. (1983) *The Social Organization of Doctor-Patient Communication*. Washington, D.C.: Center for Applied Linguistics: 107-33

Robinson, Jeffrey D. (1998) 'Getting down to business: talk, gaze and bodily orientation during openings of doctor-patient consultations', *Human Communication Research* 25: 97-123

Robinson, Jeffrey D. (2001) 'Asymmetry in action: sequential resources in the negotiation of a prescription request' *Text* 21: 19-54

Robinson, Jeffrey D. (2001) 'Closing medical encounters: two physician practices and their implications for the expression of patients' unstated concerns', *Social Science & Medicine* 53: 639-56

Robinson, Jeffrey D. (2003). 'An interactional structure of medical activities during acute visits and its implications for patients' participation'. *Health Communication*, 15(1), 27-57.

Robinson, Jeffrey D. (2004) 'The sequential organization of "explicit" apologies in naturally occurring English', *Research on Language & Social Interaction* 37/3: 291-331

Robinson, Jeffrey (2006) 'Soliciting patients' presenting concerns'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 22-47

Robinson, Jeffrey D. (2006). 'Managing trouble responsibility and relationships during conversational repair', *Communication Monographs*, 73: 137-161

Robinson, Jeffrey D. (2006). 'Nonverbal communication and physician-patient interaction: Review and new directions'. In V. Manusov, M. L. Patterson, eds., *The Sage handbook of nonverbal communication*. Thousand Oaks, CA: Sage Publications: 437-459

Robinson, Jeffrey D. (2007). 'The role of numbers and statistics within conversation analysis', *Communication Methods and Measures* 1: 65-75.

Robinson, Jeffrey D. (2009). 'Managing counterinforming: An interactional practice for soliciting information that facilitates reconciliation of speakers' incompatible positions', *Human Communication Research*, 35: 561-587

Robinson, Jeffrey D. (2011). 'Conversation analysis and health communication'. In T. Thompson, A. Dorsey, K. Miller, & R. Parrott, eds., *Handbook of Health Communication*, 2nd ed.. Mahwah, NJ: Lawrence Erlbaum.

- Robinson, Jeffrey D. (2012) 'Overall structural organization'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 257-80
- Robinson, Jeffrey D. (2013) 'Epistemics, action formation, and other-initiation of repair: the case of partial questioning repeats'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press
- Robinson, Jeffrey D. (2014) 'What "What?" tells us about how conversationalists manage intersubjectivity', *Research on Language & Social Interaction*, 47/2: 109–129
- Robinson, Jeffrey D.; Galina B. Bolden (2010) 'Preference organization of sequence-initiating actions: The case of explicit account solicitations', *Discourse Studies* 2010 12: 501-533
- Robinson, Jeffrey D., John Heritage (2005) 'The structure of patients' presenting concerns: the completion relevance of current symptoms', *Social Science & Medicine* 61: 481-493
- Robinson, Jeffrey, John Heritage (2006) 'Physicians' Opening questions and Patients' Satisfaction.' *Patient Education and Counselling*, 60: 279-85
- Robinson, Jeffrey D.; John Heritage, (2014), "Intervening with Conversation Analysis: The case of medicine", *Research on Language and Social Interaction*, 47/3: 201–218
- Robinson, Jeffrey D.; Heidi Kevoe-Feldman (2010) 'Using full repeats to initiate repair on others' questions', *Research on Language & Social Interaction* 43/3: 232-259
- Robinson, Jeffrey D.; J. F. Nussbaum (2004) 'Grounding research and medical education about religion in actual physician-patient interaction: Church attendance, social support, and older adults', *Health Communication*, 16: 63-85
- Robinson, Jeffrey, Tanya Stivers (2001) 'Achieving activity transitions in primary-care encounters: From history taking to physical examination'. *Human Communication Research* 27: 253-298.
- Robles, Jessica S. (2012) 'Troubles with assessments in gifting occasions', *Discourse Studies* 14: 753-777
- Robles, Jessica S.; Evelyn Y. Ho, (2014) 'Interactional formats and institutional context: a practical and exploitable distinction in interviews', *Text and Talk* 32/4: 443-465
- Roca-Cuberes, Carles (2008) 'Membership categorization and professional insanity ascription', *Discourse Studies* 10/4: 543-570
- Roca-Cuberes, Carles (2011) 'Making psychotherapy visible: a conversation analytic study of some interactional devices employed in psychiatric interviews', *Text & Talk* 31/2: 221-245
- Roger, D., Peter Bull, eds. (1989) *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters
- Romaniuk, Tanya (2013) 'Pursuing answers to questions in broadcast journalism', *Research on Language & Social Interaction*, 46/2: 144-164
- Romaniuk, Tanya (2013) 'Interviewee laughter and disaffiliation in broadcast news



- interviews'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 201-220
- Romaniuk, Tanya; Susan Ehrlich (2013) 'On the interactional import of self-repair in the courtroom'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press
- Rönkkö, Kari, Yvonne Dittrich, Dave Randall (2005) 'When plans do not work out: how plans are used in software development projects', *Computer Supported Cooperative Work (CSCW)* 14/5: 433-468
- Rønneberg, Kari; Jan Svennevig (2010) 'Declining to help: Rejections in service requests to the police', *Discourse & Communication* 4: 279-305
- Rooke, John, David Seymour (2005) 'Studies of work: achieving hybrid disciplines in IT design and management studies', *Human Studies* 28: 205-21
- Rooksby, John (2011) 'Text at work: mundane practices of reading in workplaces'. In: Mark Rouncefield, Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 173-90
- Rooksby, John; Mark Rouncefield and Ian Sommerville (2010) 'Testing in the wild: the social and organisational dimensions of real world practice', *Computer Supported Cooperative Work (CSCW)* 18/ 5-6: 559-580
- Rose, E. (2003) 'A Conversation with Harvey Sacks', in M. Lynch and W. Sharrock, eds. *Harold Garfinkel*. London: Sage: 71-84.
- Rosenthal, Benjamin M. (2008) 'A resource for repair in Japanese talk-in-interaction: the phrase TTE YUU KA', *Research on Language & Social Interaction*, 41/2 April: 227-40
- Rossano, Federico (2010) 'Questioning and responding in Italian', *Journal of Pragmatics* 42/10: 2756-2771
- Rossano, Federico (2012) 'Gaze in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 308-29
- Rossano, Federico, Penelope Brown, Stephen C. Levinson (2009) 'Gaze, questioning, and culture'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 187-245
- Roth, Andrew (1998) 'Who makes news: descriptions of television news interviewees' public personae', *Media, Culture and Society* 20: 79-107
- Roth, Andrew (2002) Social epistemology in broadcast news interviews, *Language in Society*, 31/3: 355-381.
- Roth, Andrew. (2005) "'Popquizzes' on the campaign trail: Journalists, candidates, and the limits of questioning", *Harvard International Journal of Press-Politics*, 10/2: 28-46.
- Roth, Wolff-Michael (2009). Specifying the ethnomethodological "what more?", *Cultural Studies of Science Education*, 4, 1-12

Roth, Wolff-Michael (2011) 'Researching living/lived mathematical work' [40 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 12(1), Art. 31, <http://nbn-resolving.de/urn:nbn:de:0114-fqs1101318>

Roulston, Katryn (2001) 'Data analysis and "theorizing as ideology"', *Qualitative Research* 1: 279-302

Roulston, Kathy (2001) 'Investigating the 'cast of characters' in a cultural world'. In: Alec McHoul and Mark Rapley, eds. *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum:100-12

Roulston, Kathryn (2006) 'Close encounters of the "CA" kind: a review of literature analysing talk in research interviews', *Qualitative Research* 6: 515-34

Roulston Kathryn (2014) 'Interactional problems in research interviews', *Qualitative Research* 14: 277-293

Roulston, Kathryn J., Carolyn D. Baker, Anna Liljestrom (2001) 'Analyzing the researcher's work in generating data: the case of complaints' *Qualitative Inquiry* 7: 745-72

Rouncefield, Mark, Roger Slack, Mark Hartswood (2011) 'Technology'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 191-210

Rouncefield, Mark; Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate

Rouncefield, Mark; Peter Tolmie (2013) 'Overview: Garfinkel's Bastards at Play'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 1-18

Routarinne, Sara (2009) 'Uptake makes a difference: Comparing evaluation uptake in two learning environments'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 254-278

Ruggerone, Lucia (1997) 'The three stages of Garfinkel's ethnomethodology'. In: A. Marcarino, ed., *Analisi della conversazione e prospettive di ricerca in etnometodologia*. Urbino: Editioni QuattroVenti: 287-92

Ruggerone, Lucia (2013) 'Science and Life-World: Husserl, Schutz, Garfinkel', *Human Studies* 36:179-197

Ruhleder, Karen and Brigitte Jordan (1999) 'Meaning-making across remote sites: How delays in transmission affect interaction'. In: Susanne Bodker, Morten Kyng and Kjeld Schmidt, eds. *ECSCW '99: Proceedings of the Sixth European Conference on Computer Supported Cooperative Work*, Dordrecht, Netherlands: Kluwer Academic Publishers: 411-129

Ruhleder, Karen and Brigitte Jordan (2001) 'Co-Constructing Non-Mutual Realities: Delay-Generated Trouble in Distributed Interaction', *Computer Supported Cooperative Work (CSCW)* 10/1:113-138

Ruhleder, Karen and Brigitte Jordan (2001) 'Managing Complex, Distributed Environments: Remote Meeting Technologies at the "Chaotic Fringe".' *First Monday* (Peer-Reviewed Journal

on the Internet) 6:5 (May 7). [http://firstmonday.org/issues/issue6\\_5/ruhleder/](http://firstmonday.org/issues/issue6_5/ruhleder/)  
<http://firstmonday.org/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/857/766>

Ruhleder, Karen, Brigitte Jordan and Michael Elmes (1999) 'Das Vernetzen der "neuen Organisation" durch Integration moderner Kommunikationstechnologien und Teamarbeit'. In: Peter-W. Gester, Christof Schmitz and Barbara Heitger, eds. *Managerie: Systemisches Denken und Handeln im Management. 5. Jahrbuch*, Heidelberg, Germany: Carl-Auer-Systeme Verlag: 54-78

Rutter, Ben (2013) 'Reduced breath support in a speaker with dysarthria secondary to multiple sclerosis: Its impact on conversational speech', *Journal of Interactional Research in Communication Disorders* 4/1:27-44

Ruusuvuori, Johanna. (2000). *Control in the medical consultation: Practices of giving and receiving the reason for the visit in primary healthcare*. Acta Electronica Universitatis Tamperensis 16. <http://acta.uta.fi/pdf/951-44-4755-7.pdf>.

Ruusuvuori, Johanna. (2001) 'Looking means listening: coordinating displays of engagement in doctor-patient interaction', *Social Science & Medicine* 52: 1093-1108.

Ruusuvuori, Johanna (2005) 'Comparing homeopathic and general practice consultations: The case of problem presentation', *Communication & Medicine* 2; [Special issue 'Professional theories and institutional interaction']: 123-36

Ruusuvuori, Johanna (2005) "'Empathy" and "sympathy" in action: Attending to patients' troubles in Finnish homeopathic and general practice consultations', *Social Psychology Quarterly* 68, 204-222

Ruusuvuori, Johanna (2007) Managing affect: integration of empathy and problem-solving in health care encounters', *Discourse Studies* 9: 597-622.

Ruusuvuori, Johanna (2012) 'Emotion, affect and conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 330-49

Ruusuvuori, Johanna, Pirjo Lindfors (2009) 'Complaining about previous treatment in health care settings', *Journal of Pragmatics*, 41/12: 2415-2434

Ruusuvuori, Johanna; Anssi Peräkylä (2009) 'Facial and verbal expressions in assessing stories and topics', *Research on Language & Social Interaction*, 42/4: 377-394

Ruusuvuori, Johanna, Liisa Voutilainen (2009) 'Comparing affiliating responses to troubles-tellings in different types of health care encounters'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. *Talk in Interaction: Comparative Dimensions*. Helsinki: Finnish Literature Society (SKS): 206-230

Ryan, Anne, David Silverman (2000) 'Marking boundaries: culture as category work', *Qualitative Inquiry* 6: 107-28

Ryave, A.L. (1978) 'On the achievement of a series of stories'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 1978: 113-32

Ryave, A.Lincoln., James N. Schenkein (1974) 'Notes on the art of walking'. In R. Turner, ed.

*Ethnomethodology*. Harmondsworth: Penguin: 265-74

Rystedt, Hans; Jonas Ivarsson, Sara Asplund, Åse Allansdotter Johnsson, Magnus Båth (2011) 'Rediscovering radiology: New technologies and remedial action at the worksite', *Social Studies of Science* 41/6: 867-891

Sacks, Harvey (1963) 'On sociological description', *Berkeley Journal of Sociology* 8: 1-16

Sacks, Harvey (1967) 'The search for help: no one to turn to'. In: E.S. Shneidman, ed. *Essays in selfdestruction*. New York: Science House: 203-23

Sacks, Harvey (1972) 'An initial investigation of the usability of conversational data for doing sociology'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 31-74

Sacks, Harvey (1972) 'On the analyzability of stories by children'. In: J.J. Gumperz, & D. Hymes, ed. *Directions in sociolinguistics: the ethnography of communication*. New York: Rinehart & Winston: 325-45

Sacks, Harvey (1972) 'Notes on police assessment of moral character'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 280-93

Sacks, Harvey (1973) 'On some puns with some intimations'. In: R.W. Shuy, ed. *Sociolinguistics: current trends and prospects* (Report of the 32rd annual round table meeting on linguistics and language studies). Washington, D.C.: Georgetown University Press: 135-44

Sacks, Harvey (1974) 'An analysis of the course of a joke's telling in conversation'. In: J. Sherzer, R. Bauman, ed. *Explorations in the ethnography of speaking*. London: Cambridge University Press: 337-53

Sacks, Harvey (1974) 'Some consideration of a story told in ordinary conversations', *Poetics*, 15, 127-138.

Sacks, Harvey (1975) 'Everyone has to lie'. In: M. Sanches, B. Blount, eds. *Sociocultural dimensions of language use*. New York: Academic Press: 57-80

Sacks, Harvey (1978) 'Some technical considerations of a dirty joke'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 249-70

Sacks, Harvey (1979) 'Hotrodder: a revolutionary category'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 7-14

Sacks, Harvey (1980) 'Button button who's got the button?'. *Sociological Inquiry* 50: 318-27

Sacks, Harvey (1984) 'Notes on methodology'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 2-27

Sacks, Harvey (1984) 'On doing "being ordinary"'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 413-29

Sacks, Harvey (1985) 'The inference-making machine'. In: T.A. van Dijk, ed. *Handbook of*

*discourse analysis*. London: Academic Press. Vol. III: 13-23

Sacks, Harvey (1986) 'Some considerations of a story told in ordinary conversation' Ed. Gail Jefferson from unpublished lectures 1 and 2 (Winter 1970), *Poetics* 15: 127-38

Sacks, Harvey (1987) 'On the preferences for agreement and contiguity in sequences in conversation'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 54-69

Sacks, Harvey (1987) "'You want to find out if anybody really does care'". In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 219-25

Sacks, Harvey (1988) 'On members' measurement systems', *Research on Language and Social Interaction*, 22: 45-60.

Sacks, Harvey (1992) *Lectures on conversation*. 2 vols. Edited by Gail Jefferson with introductions by Emanuel A. Schegloff. Oxford: Basil Blackwell

Sacks, Harvey (1999) 'Max Weber's Ancient Judaism', *Theory, Culture and Society* 16: 31-99

Sacks, Harvey (2004) 'An initial characterization of the organization of speaker turn-taking in conversation'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 35-42

Sacks, Harvey, Emanuel A. Schegloff (1979) 'Two preferences in the organization of reference to persons in conversation and their interaction'. In: George Psathas, ed., *Everyday language: studies in ethnomethodology*. New York: Irvington: 15-21; reprinted: in N.J. Enfield and T. Stivers, eds. *Person Reference in Interaction: Linguistic, Cultural and Social Perspectives*. Cambridge: Cambridge University Press: 23-8

Sacks Harvey, Emanuel A. Schegloff (2002) [1975] 'Home position', *Gesture* 2/ 2: 133-146

Sacks, Harvey, Emanuel A. Schegloff, Gail Jefferson (1974) 'A simplest systematics for the organization of turn taking for conversation', *Language* 50: 696-735

Sacks, Harvey, Emanuel A. Schegloff, Gail Jefferson (1978) 'A simplest systematics for the organization of turn taking for conversation'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 7-55 (1974)

Saft, Scott (1998) 'Some uses and meanings of utterance initial *iya* in Japanese discourse'. In: N. Akatsuka, et al., eds., *Japanese/Korean Linguistics* 7. Stanford: CSLI: 261-37

Saft, Scott (2001) 'Concession displays in arguments and disagreements that occur in Japanese discourse: Unique cultural style or situated interactional achievement'. In: *Pragmatics in 2000: Selected papers from the 7th International Pragmatics Conference*, Vol. 2. Edited by Enikő Németh. Antwerp: International Pragmatics Association: 496-507

Saft, Scott (2001) 'Displays of concession in University Faculty Meetings: Culture and interaction in Japanese', *Pragmatics* 11: 223-62

Saft, Scott (2004) 'Conflict as interactional accomplishment in Japanese: Arguments in

university faculty meetings', *Language in Society* 33: 549-84

Saft, Scott L. (2006) The moderator in control: Use of names, the particle *ne*, and response tokens on a Japanese discussion TV program', *Research on Language & Social Interaction* 39: 155-93

Saft, Scott (2007) 'Exploring aizuchi as resources in Japanese social interaction: The case of a political discussion program', *Journal of Pragmatics* 39 (7): 1290-1312

Sahlström, Fritjof, ed. (2009) Special Issue: Conversation Analysis as a Way of Studying Learning', *Scandinavian Journal of Educational Research* 53/ 2: 103-215

Sahlström, Fritjof (2009) 'Editorial: Conversation analysis as a way of studying learning—an introduction to a special issue of SJER', *Scandinavian Journal of Educational Research* 53/ 2: 103-111

Saigo, Hideki (2011) *The Japanese sentence-final particles in talk-in-interaction*. Amsterdam / Philadelphia, Benjamins

Samra-Fredericks, Dalvir (1998) 'Conversation analysis'. In: G. Symon., C. Cassell, eds., *Qualitative Methods and Analysis in Organizational Research—A Practical Guide*. Sage, London

Samra-Fredericks, Dalvir (2003) 'Strategizing as lived experience and strategists everyday efforts to shape strategic direction', *Journal of Management Studies* 40: 141-174.

Samra-Fredericks, Dalvir (2004) 'Talk-in-interaction'. In: G. Symon., C. Cassell, eds., *Qualitative Methods and Analysis in Organizational Research*. Sage, London, pp. 214-227.

Samra-Fredericks, Dalvir (2004) 'Managerial elites making rhetorical and linguistic 'moves' for a moving (emotional) display', *Human Relations* 57: 1103-1143.

Samra-Fredericks, Dalvir (2004) 'Understanding the production of 'strategy' and 'organization' through talk amongst managerial elites', *Culture and Organization* 10: 125-141.

Samra-Fredericks, Dalvir (2005) 'Strategic practice, 'discourse' and the everyday interactional constitution of 'power effects'. *Organization* 12: 803-841.

Samra-Fredericks, Dalvir (2010) 'The interactional accomplishment of a strategic plan'. In: Nick Llewellyn, Jon Hindmarsh, eds. *Organisation, interaction and practice: Studies of ethnomethodology and conversation analysis*. Cambridge: Cambridge University Press: 198-217

Samra-Fredericks, Dalvir (2010) ' Ethnomethodology and the moral accountability of interaction: Navigating the conceptual terrain of "face" and face-work', *Journal of Pragmatics* 42/8: 2147-2157

Samra-Fredericks, Dalvir, Francesca Bargiela-Chiappini (2008) 'Introduction to the symposium on the foundations of organizing: the contribution from Garfinkel, Goffman and Sacks', *Organization Studies* 29: 653-675.

Sanchez Svensson, Marcus(2007) 'Monitoring practice and alarm technology in

anaesthesiology', *Health Informatics Journal* 2007 13: 9-21.

Sanchez Svensson, Marcus, Christian Heath, Paul Luff (2007) 'Instrumental action: the timely exchange of implements during surgical operations'. In L. Bannon, ed. *Proceedings of the 10<sup>th</sup> European Conference on Computer-Supported Cooperative Work*. London: Springer

Sanchez Svensson, Marcus, Paul Luff, Christian Heath (2009) 'Embedding instruction in practice: contingency and collaboration during surgical training', *Sociology of Health & Illness*, 31/6: 889-906 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 99-116]

Sanders, Robert E. (1999) 'The impossibility of a culturally contexted conversation analysis: On simultaneous, distinct types of pragmatic meaning', *Research on Language and Social Interaction*, 32/1-2:129-140.

Sanders, Robert E. (2003) 'Conversational socializing on marine VHF radio: Adapting laughter and other practices to the technology in use'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahwah, N.J. Lawrence Erlbaum: 309-26

Sandlund, Erica (2014) 'Prescribing conduct: Enactments of talk or thought in advice giving sequences', *Discourse Studies* 16/5: 645-666.

Sandlund, Erica, Pia Sundqvist (2011) 'Managing task-related trouble in L2 oral proficiency tests: contrasting interaction data and rater assessment', *Novitas-ROYAL (Research on Youth and Language)* 5/1: 91-120. Retrieved from [http://www.novitasroyal.org/Vol\\_5\\_1/sandlund\\_sundqvist.pdf](http://www.novitasroyal.org/Vol_5_1/sandlund_sundqvist.pdf)

Santamaría-García, Carmen (2011) 'Bricolage assembling: CL, CA and DA to explore agreement', *International Journal of Corpus Linguistics* 16/3: 345-370

Scarpetta, Fabiola ; Anna Spagnolli (2009) 'The interactional context of humor in stand-up comedy', *Research on Language & Social Interaction*, 42/3: 210-230

Schaeffer, Nora Cate, Douglas W. Maynard (2002) 'Occasions for intervention: Interactional resources for comprehension in standardized survey interviews'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 261-281

Schaeffer, Nora Cate, Douglas W. Maynard (2005) 'From paradigm to prototype and back again: interactive aspects of 'cognitive processing' in standardized survey interviews'. In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 114-33

Scheffer, Thomas (1997) 'Dolmetschen als Darstellungsproblem B Eine ethnographische Studie zur Rolle der Dolmetscher in Asylanhörungen' [Interpretation as a presentation problem - An ethnographic analysis of the interpreter's role in asylum-hearings], *Zeitschrift für Soziologie* 26: 159-80

Scheffer, Thomas (1998) 'Übergänge von Wort und Schrift: Zur Genese und Gestaltung von

Anhörungsprotokollen in Asylverfahren' [Transitions of talk and writing: the origins and design of protocols within asylum procedures], *Zeitschrift für Rechtssoziologie* 20: 230-65

Scheffer, Thomas (1998) 'Jenseits der Konversation B Zur Konzeptualisierung von Asylanörungen anhand der ethnographischen Analyse ihrer Eröffnung' [Beyond Conversation B A Conceptualisation of Asylum-hearings based on the Ethnographic Analysis of their Opening], *Schweizerische Zeitschrift für Soziologie* 24

Scheffer, Thomas (2001) *Asylgewährung B Eine ethnographische Analyse des deutschen Asylverfahrens* [Granting Asylum B A Ethnographic Analysis of the German Asylum Seeking Procedure] K.Ammann/J.Bergmann/S.Hirschauer (Hg.) *Qualitative Soziologie* Bd.1, Stuttgart: Lucius&Lucius

Schegloff, Emanuel A. (1963) 'Toward a reading of psychiatric theory', *Berkeley Journal of Sociology* 8: 61-91

Schegloff, Emanuel A. (1968) 'Sequencing in conversational openings', *American Anthropologist*, 70: 1075-95 [many reprints]

Schegloff, Emanuel A. (1972) 'Notes on a conversational practice: formulating place'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 75-119

Schegloff, Emanuel A. (1978) 'On some questions and ambiguities in conversation'. In: W.U. Dressler, ed. *Current trends in textlinguistics*. Berlin: De Gruyter: 81-102 (reprint: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 28-52)

Schegloff, Emanuel A. (1979) 'Identification and recognition in telephone conversation openings'. In George Psathas, ed. *Everyday language: studies in ethnomethodology*. New York: Irvington: 23-78

Schegloff, Emanuel A. (1979) 'The relevance of repair to syntax-for-conversation'. In: T. Givon, ed. *Syntax and semantics 12: Discourse and syntax*. New York: Academic Press: 261-86

Schegloff, Emanuel A. (1980) 'Preliminaries to preliminaries: "Can I ask you a question?"', *Sociological Inquiry* 50: 104-52

Schegloff, Emanuel A. (1982) 'Discourse as an interactional achievement: some uses of "uh huh" and other things that come between sentences'. In: D. Tannen (ed.), *Analyzing discourse: text and talk*. (Georgetown University Roundtable on Languages and Linguistics). Washington, D.C.: Georgetown University Press: 71-93

Schegloff, Emanuel A. (1984) 'On some questions and ambiguities in conversation'. In J.M. Atkinson, J. Heritage, eds. *Structures of social action: Studies in conversation analysis*. Cambridge: Cambridge University Press. 28-52

Schegloff, Emanuel A. (1984) 'On some gestures relation to talk'. In: Atkinson, J. Maxwell, John Heritage, eds. *Structures of Social Action: Studies in Conversation Analysis*. Cambridge: Cambridge University Press: 266-96

Schegloff, Emanuel A. (1986) 'The routine as achievement', *Human Studies* 9: 111-51



- Schegloff, Emanuel A. (1987) 'Analyzing single episodes of interaction: an exercise in conversation analysis', *Social Psychology Quarterly* 50/2: 101-14
- Schegloff, Emanuel A. (1987) 'Recycled turn beginnings: a precise repair mechanism in conversation's turn-taking organization'. In: Graham Button, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 70-85
- Schegloff, Emanuel A. (1987) 'Between macro and micro: contexts and other connections'. In: J. Alexander, et al. eds. *The micro-macro link*. Berkeley and Los Angeles: University of California Press: 207-34
- Schegloff, Emanuel A. (1987) 'Some sources of misunderstanding in talk-in-interaction', *Linguistics* 25: 201-18
- Schegloff, Emanuel A. (1988) 'Goffman and the analysis of conversation'. In: Paul Drew, A. Wootton, eds., *Erving Goffman: exploring the interaction order*. Cambridge: Polity Press: 89-135
- Schegloff, Emanuel A. (1988) 'On a virtual servomechanism for guessing bad news: a single-case conjecture', *Social Problems* 35: 442-57
- Schegloff, Emanuel A. (1988) 'Description in the social sciences I: talk-in-interaction', *IPrA Papers in Pragmatics* 2: 1-24
- Schegloff, Emanuel A. (1988) 'Discourse as an interactional achievement II: An exercise in conversation analysis'. In: D. Tannen, ed. *Linguistics in context: Connecting observation and understanding*. Norwood, N.J.: Ablex
- Schegloff, Emanuel A. (1988) 'Presequences and indirection: applying speech act theory to ordinary conversation', *Journal of Pragmatics* 12: 55-62
- Schegloff, Emanuel A. (1988/9) 'From interview to confrontation: observations on the Bush/Rather encounter'. *Research on Language and Social Interaction* 22: 215-40
- Schegloff, Emanuel A. (1989) 'Reflections on language, development, and the interactional character of talk-in-interaction'. In: M.H. Bornstein, J.S. Bruner, eds. *Interaction in human development*. Hillsdale, N.J.: Lawrence Erlbaum: 139-53
- Schegloff, Emanuel A. (1990) 'On the organization of sequences as a source of "coherence" in talk-in-interaction'. In: B. Dorval, ed. *Conversational organization and its development*, Norwood, N.J.: Ablex: 51-77
- Schegloff, Emanuel A. (1991) 'Reflections on talk and social structure'. In: Boden, Deirdre, Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 44-70
- Schegloff, Emanuel A. (1991) 'Conversation Analysis and Socially Shared Cognition'. In L. Resnick, J. Levine, S. Teasley, eds., *Perspectives on Socially Shared Cognition*. Washington, D.C.: American Psychological Association: 150-71
- Schegloff, Emanuel A. (1992) 'Repair after next turn: The last structurally provided defense of intersubjectivity in conversation', *American Journal of Sociology*, 97:1295-1345

- Schegloff, Emanuel A. (1992) 'To Searle on conversation: A note in return. In: H. Parrett, J. Verschueren, eds. *(On) Searle on Conversation*. Amsterdam/Philadelphia: John Benjamins: 113-28.
- Schegloff, Emanuel A. (1992) 'On talk and its institutional occasions'. In: Drew, Paul, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 101-34
- Schegloff, Emanuel A. (1992) 'In another context'. In: A. Duranti, C. Goodwin, eds., *Rethinking context: language as an interactive phenomenon*. Cambridge: Cambridge University Press: 193-227
- Schegloff, Emanuel A. (1993) 'Reflections on Quantification in the Study of Conversation', *Research on Language and Social Interaction*, 26: 99-128
- Schegloff, Emanuel A. (1995) 'Parties and talking together: Two ways in which numbers are significant for talk-in-interaction'. In: Paul ten Have, George Psathas, eds., *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 31-42
- Schegloff, Emanuel A. (1995) 'Discourse as an interactional achievement III: The omnirelevance of action', *Research in Language and social interaction* 28: 185-211
- Schegloff, Emanuel A. (1996) 'Issues of relevance for discourse analysis: contingency in action, interaction and co-participant context'. In: E.H. Hovy, D. Scott, eds. *Computational and conversational discourse: Burning issues-An interdisciplinary account*. Heidelberg: Springer Verlag: 3-38
- Schegloff, Emanuel A. (1996) 'Turn organization: one intersection of grammar and interaction'. In: Ochs, E., Emanuel A. Schegloff, S.A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 52-133
- Schegloff, Emanuel A. (1996) 'Confirming allusions: towards an empirical account of action', *American Journal of Sociology* 104: 161-216
- Schegloff, Emanuel A. (1996) 'Some practices of referring to persons in talk-in-interaction: a partial sketch of a systematics'. In: B. Fox, ed. *Studies in anaphora*. Amsterdam: Benjamins: 437-85
- Schegloff, Emanuel A. (1997) 'Whose text? Whose context?', *Discourse & Society* 8: 165-87
- Schegloff, Emanuel A. (1997) 'Practices and actions: boundary cases of other-initiated repair', *Discourse Processes* 23: 499-545
- Schegloff, Emanuel A. (1997) "'Narrative Analysis" Thirty Years Later', *Journal of Narrative and Life History* 7: 97-106
- Schegloff, Emanuel A. (1997) 'Third turn repair'. In: G.R. Guy et al, eds. *Towards a social science of language: Papers in honor of William Labov, Volume 2: Social interaction and discourse structures*. Amsterdam: John Benjamins: 31-40
- Schegloff, Emanuel A. (1998) 'Reply to Wetherell', *Discourse & Society*, 9: 413-16

- Schegloff, Emanuel A. (1998) 'Reflections on studying prosody in talk-in-interaction', *Language and speech* 41: 235-63
- Schegloff, Emanuel A. (1998) 'Body torque', *Social Research* 65: 535-86
- Schegloff, Emanuel A. (1999) 'On Sacks on Weber on Ancient Judaism: Introductory Notes and Interpretive Resources', *Theory, Culture and Society* 16:1-29
- Schegloff, Emanuel A. (1999) 'What Next?: Language and Social Interaction Study at the Century's Turn', *Research on Language and Social Interaction* 32: 141-8
- Schegloff, Emanuel A. (1999) 'Discourse, pragmatics, conversation, analysis', *Discourse Studies* 1: 405-35
- Schegloff, Emanuel A. (1999) "'Schegloff's Texts" as "Billig's Data": A critical reply', *Discourse & Society* 10: 558-72
- Schegloff, Emanuel A. (1999) 'Naivety vs. Sophistication or Discipline vs. Self-Indulgence: A rejoinder to Billig', *Discourse & Society* 10: 577-82
- Schegloff, Emanuel A. (2000) 'Overlapping talk and the organization of turn-taking for conversation', *Language in Society* 29:1-63
- Schegloff, Emanuel A. (2000) 'On granularity', *Annual Review of Sociology* 26: 715-20
- Schegloff, Emanuel A. (2000) 'When "others" initiate repair', *Applied Linguistics* 21: 205-43
- Schegloff, Emanuel A. (2001) 'Accounts of conduct in interaction: interruption, overlap, and turn-taking'. In: J.H. Turner, ed. *Handbook of sociological Theory*. New York/Dordrecht: Kluwer Academic/Plenum: 287-321
- Schegloff, Emanuel A. (2001) 'Getting serious: Joke → serious "no"', *Journal of Pragmatics* 33: 1947-55
- Schegloff, Emanuel A. (2001) 'Overwrought utterances: "Complex" sentences in a different sense'. In: J. Bybee, M. Moonan, eds. *Complex sentences in grammar and discourse: Essays in honor of Sandra A. Thompson*. Amsterdam: John Benjamins: 321-36
- Schegloff, E.A. (2002) 'Accounts of conduct in interaction: interruption, overlap and turn-taking', in J.H. Turner, eds. *Handbook of Sociological Theory*. New York: Plenum: 287-321
- Schegloff, Emanuel A. (2002) 'Survey interviews as talk-in-interaction'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & J. van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 151-61
- Schegloff, Emanuel A. (2002) 'Reflections on research on telephone conversation: Issues of cross-cultural scope and scholarly exchange, interactional import and consequences'. In: Kang Kwong Luke, Theodossia-Soula Pavlidou, eds., *Telephone Calls: Unity and diversity in conversational structure across languages and cultures*. Amsterdam: John Benjamins: 249-81

- Schegloff, Emanuel A. (2002) 'On "opening sequencing": a framing statement'. In: J.E. Katz, M. Aakhus, eds. *Perpetual contact: mobile communication, private talk, public performance*. Cambridge: Cambridge University Press: 321-25
- Schegloff, Emanuel A. (2002) 'Opening sequencing'. In: J.E. Katz, M. Aakhus, eds. *Perpetual contact: mobile communication, private talk, public performance*. Cambridge: Cambridge University Press: 326-85
- Schegloff, Emanuel A. (2003) 'On ESP Puns'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 531-40
- Schegloff, Emanuel A. (2003) 'The Surfacing of the Suppressed'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahweh, N.J. Lawrence Erlbaum: 241-62
- Schegloff, Emanuel A. (2003) 'Conservation Analysis and Communication Disorders' In: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press: 21-55
- Schegloff, Emanuel A. (2004) 'Answering the phone'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 63-107
- Schegloff, Emanuel A. (2004) 'On Dispensability', *Research on Language & Social Interaction*, 37: 95-150
- Schegloff, Emanuel A. (2004) 'Putting the interaction back into dialogue', *Behavioral and Brain Sciences*, 27/2: 207-208
- Schegloff, Emanuel A. (2005) 'Whistling in the dark: Notes from the other side of liminality', *Texas Linguistic Forum*, Austin, TX: 48: 17-30
- Schegloff, Emanuel A. (2005) 'On complainability', *Social Problems* 52/3: 449-476
- Schegloff, Emanuel A. (2005) 'On integrity in inquiry... of the investigated, not the investigator', *Discourse Studies* 7: 455-80
- Schegloff, Emanuel A. (2006) 'On possibles', *Discourse Studies* 8: 141-157
- Schegloff, E.A. (2006) 'Interaction: The infrastructure for social institutions, the natural ecological niche for language and the arena in which culture is enacted', in N.J. Enfield, S.C. Levinson, eds. *Roots of Human Sociality: Culture, Cognition and Interaction*. London: Berg: 70-96.
- Schegloff, Emanuel A. (2007) *Sequence Organization in Interaction: A Primer in Conversation Analysis, vol 1*. Cambridge: Cambridge University Press
- Schegloff, Emanuel A. (2007) 'A tutorial on membership categorization', *Journal of Pragmatics* 39: 462-82
- Schegloff, Emanuel A. (2007) 'Categories in action: person-reference and membership categorization', *Discourse Studies* 9: 433-461.

- Schegloff, Emanuel A. (2007) 'Conveying who you are: the presentation of self, strictly speaking'. in N.J. Enfield and T. Stivers, eds. *Person Reference in Interaction: Linguistic, Cultural and Social Perspectives*. Cambridge: Cambridge University Press: 123-48
- Schegloff, Emanuel A. (2009) 'One perspective on Conversation Analysis: Comparative Perspectives'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 357-406
- Schegloff, Emanuel A. (2009). 'A practice for (re-)exiting a sequence: And/but/so + uh(m) + silence'. In: K. Turner & B. Fraser, eds., *Language in life, and a life in language: Jacob Mey—A festschrift*. Bingley, England: Emerald Group Publishing Limited: 365-374
- Schegloff, Emanuel A. (2010) 'Some Other "Uh(m)"s', *Discourse Processes*, 47/2: 130-174
- Schegloff, Emanuel A. (2010) 'Commentary on Stivers and Rossano: "Mobilizing Response"', *Research on Language & Social Interaction*, 43/1: 38-48
- Schegloff, Emanuel A. (2011) 'Word repeats as unit ends', *Discourse Studies* 13: 367-380,
- Schegloff, Emanuel A. (2013) 'Ten operations in self-initiated, same-turn repair'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press
- Schegloff, Emanuel A., Gail Jefferson, Harvey Sacks (1977) 'The preference for self-correction in the organization of repair in conversation', *Language* 53: 361-82
- Schegloff, Emanuel A., Irene Koshik, Sally Jacoby, and David Olsher (2002) 'Conversation Analysis and Applied Linguistics', *Annual Review of Applied Linguistics*, 22: 3-31
- Schegloff, Emanuel A., Gene H. Lerner (2009) 'Beginning to respond: well-prefaced responses to wh-questions', *Research on Language & Social Interaction*, 42/2: 91-115
- Schegloff, Emanuel A. Elinor Ochs, Sandra Thompson (1996) 'Introduction'. In: Elinor Ochs, Emanuel A. Schegloff, Sandra A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 1-51
- Schegloff, Emanuel A., Harvey Sacks (1973) 'Opening up closings', *Semiotica* 8: 289-327
- Schenkein, Jim N. (1972) 'Towards the analysis of natural conversation and the sense of "heheh"', *Semiotica* 6: 344-77
- Schenkein, Jim (1975) 'Letzte Bemerkungen zur Ethnomethodologie'. In: Elmar Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp: 416-24
- Schenkein, Jim N., ed. (1978) *Studies in the organization of conversational interaction*. New York: Academic Press
- Schenkein, Jim (1978) 'Sketch of an analytic mentality for the study of conversational interaction'. In: Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 1-6

- Schenkein, Jim (1978) 'Identity negotiations in conversation'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 57-78
- Schenkein, Jim (1978) 'An introduction to the study of "socialization" through analyses of conversational interaction', *Semiotica* 24: 277-304
- Schenkein, Jim N. (1979) 'The radio raiders story'. In: George Psathas, ed. *Everyday language: studies in ethnomethodology*. New York: Irvington: 187-202
- Schenkein, Jim N. (1980) 'A taxonomy for repeating action sequences in natural conversation'. In: B. Butterworth, ed. *Language production, vol. 1: Speech and talk*. London: Academic Press: 21-57
- Scheuer, Jann (2014) 'Managing employees' talk about problems in work in performance appraisal interviews', *Discourse Studies* 16/3: 407-429
- Schmitt, Reinhold (2005) 'Zur multimodalen Struktur von turn-taking', *Gesprächsforschung-Online-Zeitschrift zur verbalen Interaktion*, 6, 17-61 ([www.gespraechsforschung-ozs.de](http://www.gespraechsforschung-ozs.de)).
- Schmitt, Reinhold (2006) 'Interaction in work meetings', *Revue Française de Linguistique Appliquée* 11/2: 69-84
- Schneider, Barbara (2000) 'Managers as Evaluators: Invoking objectivity to achieve objectives', *Journal of Applied Behavioural Science* 36: 159-73
- Scholtens, A., Springorum, D., red. (1986) *Gespreksanalyse: uitgangspunten en methoden in gespreksanalytisch onderzoek*. Overasselt: Springorum
- Schönfeldt, Juliane, Andrea Golato (2003) 'Repair in Chats: A Conversation Analytic Approach', *Research on Language and Social Interaction* 36/3: 241-84
- Schoot, Mirjam van der; Harrie Mazeland (2005) 'Probleembeschrijvingen in werkbesprekingen. Tijdschrift voor Taalbeheersing, 27, 1-23
- Schwabe, M.; S.J Howell, M. Reuber (2007) 'Differential diagnosis of seizure disorders: a conversation analytic approach', *Social Science & Medicine*, 65: 712-724.
- Schwartz, Howard (1975) 'Allgemeine Merkmale'. In: Elmar Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp: 327-67 [English version published in 2002]
- Schwartz, Howard (1976) 'On recognizing mistakes: a case of practical reasoning in psychotherapy', *Philosophy of the Social Sciences* 6: 55-73
- Seale, Clive; Christopher C. Butler, Ian Hutchby, Paul Kinnersley, Stephen Rollnick (2007) 'Negotiating frame ambiguity: A study of simulated encounters in medical education.' *Communication and Medicine*, 4/2: 177-188
- Seedhouse, Paul (1997) 'The Case of the Missing "No": The Relationship between Pedagogy and Interaction', *Language Learning* 47: 547-83
- Seedhouse, Paul (1997) 'Combining Form and Meaning', *English Language Teaching Journal*

(ELTJ) 51: 336-44

Seedhouse, Paul (1998) 'CA and the Analysis of Foreign Language Interaction: A Reply to Wagner', *Journal of Pragmatics* 30: 85-102

Seedhouse, Paul (1999) 'The Relationship between Context and the Organisation of Repair in the L2 Classroom', *International Review of Applied Linguistics (IRAL)* 37: 59-80

Seedhouse, Paul (2004) *The Interactional Architecture of the Language Classroom: A Conversation Analysis Perspective*. Malden, MA: Blackwell

Seedhouse, Paul (2004), Conversation analysis methodology, *Language Learning*, 54/S1: 1-54

Seedhouse, Paul (2005) 'Conversation analysis and language learning', *Language Teaching*, 38/4: 165-187

Seedhouse, Paul (2006) 'Interaction in Second Language Classrooms', *Revue Française de Linguistique Appliquée* 11/2: 111-22

Seedhouse, Paul (2007) 'On ethnomethodological CA and "linguistic CA": A reply to Hall', *The Modern Language Journal*, 91(4), 526-532.

Seedhouse, Paul (2010) 'How research methodologies influence findings', *Novitas-ROYAL (Research on Youth and Language)* 4/1:, 1-15. Retrieved from [http://www.novitasroyal.org/Vol\\_4\\_1/seedhouse.pdf](http://www.novitasroyal.org/Vol_4_1/seedhouse.pdf)

Seedhouse, Paul (2013) 'Conversation analysis and classroom interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 954-958

Seilhamer, Mark Fifer (2011) 'On doing 'being a crank caller': A look into the crank call community of practice', *Journal of Pragmatics* 43: 677-690

Sena, Barbara (2002) "Aspetti teorico-metodologici della neoetnometodologia di Harold Garfinkel", in *Sociologia e ricerca sociale*, N. 67, pp.35-63.

Seo, M.-S., Irene Koshik,(2010) 'A conversation analytic study of gestures that engender repair in ESL conversational tutoring', *Journal of Pragmatics*, 42/8: 2219-2239.

Seppä, K., Aalto, J., Liisa Raevaara, Anssi Peräkylä (2004) A brief intervention for risky drinking — analysis of videotaped consultations in primary health care. *Drug and Alcohol Review* 23:167-170.

Sert, Olcay (2013) "'Epistemic status check" as an interactional phenomenon in instructed learning settings', *Journal of Pragmatics* 45/1: 13-28

Sert, Olcay Paul Seedhouse (2011) 'Conversation Analysis in Applied Linguistics', *Novitas-ROYAL (Research on Youth and Language)* 5/1: 1-14.

Sert, Olcay; Steve Walsh (2012) 'The interactional management of claims of insufficient knowledge in English language classrooms', *Language and Education*: 1-24

- Sharrock, Wes (1974) 'On owning knowledge'. In: Roy Turner, ed.. *Ethnomethodology: Selected Readings*. Penguin, Harmondsworth, pp. 45-53.
- Sharrock, Wes. (1987). 'Individual and society'. In: R. J. Anderson, John Hughes, Wes Sharrock, eds. *Classic disputes in sociology*, London: Allen and Unwin: 126-56
- Sharrock, Wes (1989) 'Ethnomethodology', *British Journal of Sociology* 40(4): 657-77.
- Sharrock, Wes (2000) 'Where the simplest systematics fits: a response to Michael Lynch's "The ethnomethodological foundations of conversation analysis"', *Text* 20, 533-539.
- Sharrock, Wes (2004) 'What Garfinkel Makes of Schutz: The past, present and future of an alternate, asymmetric and incommensurable approach to sociology', *Theory & Science* <http://theoryandscience.icaap.org/content/vol5.1/sharrock.html>
- Sharrock, Wes (2011) 'The project as an organisational environment for the division of labour'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 19-36
- Sharrock, Wesley; Digby Anderson. (1979) 'Directional Hospital Signs as Sociological Data', *Information Design Journal* 1/2:81-94
- Sharrock, Wes; W., R. Anderson (1982) 'Talking and teaching: Reflective comments on in-classroom activities'. In G.C.F.Payne, E. C.Cuff, eds. *Doing teaching: The practical management of classrooms*. London: Batsford Academic and Educational:170-183
- Sharrock, Wes W., R. J. Anderson (1984) 'The Wittgenstein connection' (Review essay), *Human Studies* 7/3-4: 375-386
- Sharrock, Wes W., R. Anderson (1986) *The ethnomethodologists*. Chichester: Ellis Horwood
- Sharrock, Wes, R. J. Anderson. (1982) 'On the demise of the native: Some observations on and a proposal for ethnography', *Human Studies* 5/2:119-35.
- Sharrock, Wes , Bob Anderson (1987) 'Work flow in a paediatric clinic'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 244-60
- Sharrock, Wes , Bob Anderson (1987) 'Epilogue: the definition of alternatives: some sources of confusion in interdisciplinary discussion'. In: Button, Graham, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 290-321
- Sharrock, Wes; Bob Anderson (2011) 'Discovering a Practical Impossibility: The Internal Configuration of a Problem in Mathematical Reasoning', *Ethnographic Studies* 12: 47-58
- Sharrock, Wes, Graham Button (1991) 'The social actor: Social action in real time'. In: Graham Button, ed. *Ethnomethodology and the human sciences*,. Cambridge: Cambridge University Press: 137-175
- Sharrock, Wes , Graham Button (1997) 'On the Relevance of Habermas' Theory of Communicative Action for CSCW', *Computer Supported Cooperative Work (CSCW)* 6/4 : 369-89



Sharrock, Wes , Graham Button (1997) 'Engineering investigations: practical sociological reasoning in the work of engineers'. In: G.C. Bowker, S.L. Star, eds., *Social Science, Technical Systems and Cooperative Work: Beyond the Great Divide*. Hillsdale, N.J.: Lawrence Erlbaum: 79-104

Sharrock, Wes, Graham Button (1999) 'Do the right thing! Rule finitism, rule scepticism and rule following', *Human Studies* 22: 193-210

Sharrock, Wes, Graham Button (2007) 'The technical operations of the levers of power'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 33-50

Sharrock, W. W.; Graham Button (2010). 'The structure problem in the context of structure and agency controversies'. In P. J. Martin , A. Dennis, eds., *Human agents and social structures*. Manchester: Manchester University Press

Sharrock, Wes; Graham Button (2011) 'Conclusion: ethnomethodology and constructionist studies of technology'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 211

Sharrock, Wes, Wil Coleman (1999) 'Seeking and finding society in the text'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 1-30

Sharrock, Wes; Jeff Coulter (2001) 'Reflexions sur le raisonnement'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 75-98

Sharrock, Wes, Jeff Coulter (2003) 'Dissolving the "projection problem"'. In: Mike Ball (ed.) *Image Work*, a Special Issue of *Visual Studies* 18/1 ( April 2003): 74-82

Sharrock, Wes W; Jeff Coulter (2004) 'TOM:A critical commentary', *Theory & Psychology*: 14/5: 579-600

Sharrock, Wes; Dave Randall, Christian Greiffenhagen (2011) 'Engineering the Scientific Corpus: Routine Semantic Work in (Re)constructing a Biological Ontology', *Ethnographic Studies* 12: 106-125

Sharrock, Wes W., Roy Turner (1978) 'On a conversational environment for equivocality'. In: J.N. Schenkein, ed., *Studies in the organization of conversational interaction*. New York: Academic Press: 173-97

Sharrock, Wesley W., Roy Turner (1980) 'Observation, esoteric knowledge, and automobiles', *Human Studies* 3:19-31

Sharrock, Wes , D. R. Watson (1984) 'What's the point of rescuing motives?', *British Journal of Sociology* 34: 435-51

Sharrock, Wes , R. Watson (1988) 'Autonomy among social theories: the incarnation of social structures'. In: N.G. Fielding, ed. *Actions and structure: research methods and social theory*. London: Sage: 56-77

Sharrock, Wes W. D. Rod Watson, (1988) 'Talk and Police Work: Notes on the Traffic in Information'. In H. Coleman, ed., *Working with Language, A multidisciplinary consideration of language use in work contexts*. Berlin: De Gruyter: 431-49

Shaw, Chloe; Alexa Hepburn (2013) 'Managing the moral implications of advice in informal interaction', *Research on Language and Social Interaction* 46/4: 344-362

Shaw, Chloe; Alexa Hepburn, Jonathan Potter (2013) 'Having the last laugh: On post completion laughter particles'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 91-106

Shaw, Rebecca; Celia Kitzinger, (2005) 'Calls to a home birth helpline: Empowerment in childbirth', *Social Science and Medicine*, 61:2374-2383.

Shaw, Rebecca, Celia Kitzinger (2007) 'Memory in interaction: an analysis of repeat calls to a home birth helpline', *Research on Language and Social Interaction*, 40 (1): 117-44

Shaw, Rebecca, Celia Kitzinger (2007) 'Problem presentation and advice-giving on a home birth helpline: a feminist conversation analytic study', *Feminism & Psychology* 17: 203-213

Shaw, Rebecca; Celia Kitzinger (2012) 'Compliments on a Home Birth Helpline', *Research on Language & Social Interaction*, 45/3: 213-244

Shaw, Rebecca; Celia Kitzinger (2013) 'Managing distress, effecting empowerment: a conversation analytic case study of a call to the home birth helpline', *International Review of Social Research*, 3/2: 7-28

Sherman Heckler, Wendy (2011) 'Discovering Work as "Experimental Demonstration" in School Science Labs', *Ethnographic Studies* 12: 12-30

Sidnell, Jack (2000) 'Primus inter pares: Storytelling and male peer groups in an Indo-Guyanese rumshop', *American Ethnologist*, 27/1: 72-99

Sidnell, Jack (2001) 'Conversational turn-taking in a Caribbean English Creole', *Journal of Pragmatics*, 33/8:1263-1290.

Sidnell, Jack (2004) 'There's risks in everything: Extreme case formulations and accountability in inquiry testimony', *Discourse and Society* 15(6): 745-766

Sidnell, Jack (2005) 'Gesture in the pursuit and display of recognition: A Caribbean case study', *Semiotica* 156 - 1/4: 55-87

Sidnell, Jack (2005) *Talk and Practical Epistemology: The social life of knowledge in a Caribbean community*. Amsterdam/Philadelphia: John Benjamins

Sidnell, Jack (2006) 'Coordinating gesture, talk, and gaze in reenactments', *Research on Language and Social Interaction*, 39 (4): 377-409

Sidnell, Jack (2007) "'Look"-prefaced turns in first and second position: launching, interceding and redirecting action', *Discourse Studies* 9: 387-408

Sidnell, Jack (2007) 'Repairing person reference in a small Caribbean community'. in N.J.

Enfield and T. Stivers, eds. *Person Reference in Interaction: Linguistic, Cultural and Social Perspectives*. Cambridge: Cambridge University Press: 281-308

Sidnell, Jack (2007) 'Comparative studies in conversation analysis'. *Annual Review of Anthropology* (36)

Sidnell, Jack (2008) 'Alternate and complementary perspectives on language and social life: The organization of repair in two Caribbean communities'. *Journal of Sociolinguistics* 12/4: 477-503

Sidnell, Jack ed. (2009) *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press [Series: Studies in Interactional Sociolinguistics (No. 27)]

Sidnell, Jack (2009) 'Comparative perspectives in conversation analysis'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 3-28

Sidnell, Jack (2009) 'Language-specific resources in repair and assessments'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 304-25

Sidnell, Jack (2009) 'The design and positioning of questions in inquiry testimony'. In Ehrlich, Freed, eds. *"Why Do You Ask?": The Function of Questions in Institutional Discourse*. Oxford University Press.

Sidnell, Jack (2009) 'Participation'. In: Sigurd D'hondt, Jan-Ola Östman, Jef Verschueren, eds. *The Pragmatics of Interaction* Amsterdam: Benjamins: 125-156

Sidnell, Jack (2009) 'Sequence'. In: Sigurd D'hondt, Jan-Ola Östman, Jef Verschueren, eds. *The Pragmatics of Interaction* Amsterdam: Benjamins: 215-239

Sidnell, Jack (2010) *Conversation Analysis: An Introduction*. Oxford: Wiley-Blackwell

Sidnell, Jack (2010) 'Conversation analysis'. In Nancy H. Hornberger, Sandra Lee McKay, eds. *Sociolinguistics and Language Education*. Multilingual Matters.

Sidnell, Jack (2010) 'Questioning repeats in the talk of four-year old children.'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell 103-127

Sidnell, Jack (2010) 'The ordinary ethics of everyday talk'. In Michael Lambek, ed. *The anthropology of ordinary ethics: anthropology, language and action*. Fordham University Press.

Sidnell, Jack (2011) "'D' you understand that honey?": gender and participation in conversation'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 183-209

Sidnell, Jack (2011) 'The epistemics of make-believe'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 131-58

- Sidnell, Jack (2012) 'Declaratives, questioning, defeasibility', *Research on Language & Social Interaction* 45/1: 53-60
- Sidnell, Jack (2012) 'Basic conversation analytic methods'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 77-99
- Sidnell, Jack (2012) 'Turn-continuation by self and by other', *Discourse Processes*, 49: 314-337
- Sidnell, Jack; Rebecca Barnes (2013) 'Alternative, subsequent descriptions'. In: Makoto Hayashi, Geoffrey Raymond, Jack Sidnell, eds. *Conversational Repair and Human Understanding*. Cambridge: Cambridge University Press
- Sidnell, Jack; N. J. Enfield (2012) 'Language diversity and social action: A third locus of linguistic relativity', *Current Anthropology*, 53: 302-333
- Sidnell, Jack; Tanya Stivers, eds. (2012) *The Handbook of Conversation Analysis*. Wiley-Blackwell
- Silverman, David (1997) *Discourses of counselling: HIV counselling as social interaction*. London, etc.: Sage Publications
- Silverman, David (1997) 'Studying Organizational Interaction: Ethnomethodology's Contribution to the "New Institutionalism"', *Administrative Theory and Praxis* 19: 178-95
- Silverman, David (1998) *Harvey Sacks: Social Science and Conversation Analysis*. Oxford: Policy Press
- Silverman, David (1998) 'Analysing conversation'. In: C. Seale, ed. *Researching society and culture*. London: Sage: 261-74
- Silverman, David (1999) 'Warriors or collaborators: Reworking methodological controversies in the study of institutional interaction'. In S. Sarangi & C. Roberts, eds., *Talk, work and institutional order: Discourse in medical, mediation and management settings* Berlin: Mouton de Gruyter: 401-25
- Silverman David (2012) 'Beyond armed camps: A response to Stokoe', *Discourse Studies* 14: 329-336
- Silverman, David, Baker, Carolyn D. and Keogh, J. 1998 The Case of the Silent Child: Advice-Giving and Advice-Reception in Parent-Teacher Interviews. In: I. Hutchby, J. Moran-Ellis, eds., *Children and Social Competence: Arenas of Action*. London, Falmer: 220-40
- Silverman, David, Anssi Peräkylä (1990) 'AIDS counselling: The interactional organisation of talk about 'delicate issues'', *Sociology of Health and Illness* 12: 293-318
- Simmons, Katie; Amanda LeCouteur (2011) "'Hypothetical active-voicing": Therapists 'modelling' of clients' future conversations in CBT interactions', *Journal of Pragmatics* 43/13: 3177-3192
- Simonen, Mika (2012) 'Formulation in clinical interviews', *Communication & Medicine*, 9/2:

133-143

- Simonen, Mika (2012) 'Mutual negotiation of the interviewee's competence in interview interaction'. In: Gitte, Rasmussen, C.E. Brouwer, Dennis Day, eds., *Evaluating Cognitive Competences in Interaction*. Amsterdam: John Benjamins: 119 - 144
- Simpson, James (2005) 'Conversational floors in synchronous text-based CMC discourse', *Discourse Studies* 7: 337-361.
- Skelt, Louise (2007) 'Damage control: closing problematic sequences in hearing-impaired interaction'. In Johanna Rendle-Short & Maurice Nevile, eds. *Language as action: Australian studies in conversation analysis*. Special thematic issue, *Australian Review of Applied Linguistics*, 30(3): Available via <http://publications.epress.monash.edu/loi/aral>
- Skelt, Louise (2012) 'Dealing with misunderstandings: The sensitivity of repair in hearing impaired conversation'. In Maria Egbert, Arnulf Deppermann, eds. (2012) *Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies*. Mannheim: Verlag für Gesprächsforschung: 56-66
- Slack, Roger S. (1998) 'On the potentialities and problems of a WWW based naturalistic sociology' *Sociological Research Online*, vol. 3, no. 2  
[<http://www.socresonline.org.uk/socresonline/3/2/3.html>]
- Slack, Roger S. (2000) 'The Ethno-Inquiries of Edward Rose', *Ethnographic Studies* 5:1-26
- Slack, Roger, Mark Hartswood, Rob Procter, Mark Rouncefield: 'Cultures of reading: on professional vision and the lived work of mammography'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 175-93
- Sliedrecht, Keun Young; Tessa van Charldorp (2011) 'Tussen spraak en schrift: de rol van samenvattingen in het politieverhoor', *Tijdschrift voor Taalbeheersing*, 33/1: 34-55
- Sloboda, Marián (2009) 'Styling for hegemony: the West as an enemy (and the ideal) in Belarusian television news'. In: Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 137-60
- Smith, Dorothy E. (1978) "'K is mentally ill": the anatomy of a factual account', *Sociology* 12: 23-53 German translation: 'K ist geisteskrank: Die Anatomie eines Tatsachenberichtes'. In: Elmar Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp: 368-415
- Smith, Dorothy E. (1981) 'On sociological description: A method from Marx', *Human Studies* 4/4:
- Smith, Dorothy E. (1983) 'No one commits suicide: Textual analysis of ideological practices', *Human Studies* 6/4: 309-359
- Smith, Dorothy E. (1990) 'The Active Text: A textual analysis of the social relations of public textual discourse', in her *Texts, Facts and Femininity*. London & New York: Routledge: 120-58

- Smith, G.W.H. (2003) 'Ethnomethodological readings of Goffman'. In A.J.Treviño, ed., *Goffman's legacy*. Lanham, MD: Rowman & Littlefield: 254-283
- Smith, Michael Sean (2013) "'I thought" initiated turns: Addressing discrepancies in first-hand and second-hand knowledge', *Journal of Pragmatics* 57: 318-330
- Sorjonen, Marja-leena (1996) 'On repeats and responses in Finnish conversation'. In: Ochs, E., Emanuel A. Schegloff, S.A. Thompson, eds., *Interaction and Grammar*. Cambridge: Cambridge University Press: 277-327
- Sorjonen, Marja-leena (2001) *Responding in Conversation: A study of response particles in Finnish*. Amsterdam: Benjamins [Pragmatics & Beyond NS 70]
- Sorjonen, Marja-leena (2001) Simple answers to polar questions: The case of Finnish'. In M.Selting, E.Couper-Kuhlen, eds. *Studies in interactional linguistics*. Amsterdam: John Benjamins: 405-431
- Sorjonen, Marja-leena (2002) 'Recipient Activities: The Particle No as a Go-Ahead Response in Finnish Conversations'. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson, eds. *The Language of Turn and Sequence*. New York: Oxford University Press: 165-95
- Sorjonen, Marja-Leena, Auli Hakulinen (2009) 'Alternative responses to assessments'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 281-303
- Sorjonen, Marja-leena, John Heritage (1990) 'And-prefacing as a feature of question design'. In: L. Laitinen et al. eds., *Asennonvaihtojoja [Changes in footing]: Essays in honour of Auli Hakulinen*. Helsinki: Vastapaino
- Sorjonen, Marja-leena; Anssi Peräkylä (2012) 'Introduction'. In A. Peräkylä, M.L.Sorjonen, eds. *Emotion in interaction*. Oxford: Oxford University Press 3-15.
- Sorjonen, Marja-Leena, Liisa Raevaara, Markku Haakana, Tuukka Tammi, Anssi Peräkylä (2006) 'Lifestyle discussions in medical interviews'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 340-78
- Sormani, Philippe (2011) 'The Jubilatory YES! On the Instant Appraisal of an Experimental Finding', *Ethnographic Studies* 12: 59-77
- Sormani, Philippe; Esther González-Martínez, Alain Bovet, eds. (2011) *Discovering Work: Ethnomethodological Studies in the Natural Sciences*. Special Issue: *Ethnographic Studies* 12 <http://www.socialsciences.manchester.ac.uk/disciplines/sociology/about/events/ethnography/journal/issue12/index.html>
- Sormani, Philippe; Esther González-Martínez, Alain Bovet (2011) 'Discovering Work: A Topical Introduction', *Ethnographic Studies* 12: 1-11

Sormani, Philippe; David Rossé (2014) Le rapport entre « dire » et « faire », du problème épistémologique au phénomène empirique. In: Alain Bovet, Esther González-Martínez, Fabienne Malbois, eds. *Langage, activités et ordre social: Faire de la sociologie avec Harvey Sacks*. Bern, etc.: Peter Lang: 187-219

Speer, Susan (1999) 'Feminism and conversation analysis: An Oxymoron?', *Feminism and Psychology* 9: 471-8

Speer, Susan A. (2001) 'Reconsidering the concept of hegemonic masculinity: Discursive Psychology, Conversation Analysis, and participants' orientations', *Feminism and Psychology* 11: 107-35

Speer, Susan A. (2002) 'What can conversation analysis contribute to feminist methodology? Putting reflexivity into practice', *Discourse & Society* 13: 783-803

Speer, Susan A. (2002) "'Natural" and "contrived" data: a sustainable distinction?' *Discourse Studies* 4: 511-25

Speer, Susan A. (2002) 'Transcending the "natural" /"contrived" distinction: a rejoinder to ten Have, Lynch and Potter', *Discourse Studies* 4: 543-48

Speer, Susan A. (2005) *Gender Talk: Feminism, Discourse and Conversation Analysis*. London & New York: Routledge

Speer, Susan A. (2005) 'The interactional organization of the gender attribution process', *Sociology* 39: 67-87

Speer, Susan A. (2007) 'On recruiting conversation analysis for critical realist purposes', *Theory & Psychology* 17/1: 125-135.

Speer, Susan (2008) 'Natural and contrived data'. In: Pertti Alasuutari, Leonard Bickman, Julia Brannen eds. *The SAGE Handbook of Social Research Methods*. London, etc. Sage: 290-312

Speer, Susan A. (2009) 'Passing as a transsexual woman in the gender identity clinic'. In M. Wetherell, ed. *Theorizing Identities and Social Action*. Basingstoke: Palgrave Macmillan: 116-138

Speer, Susan A. (2010) 'Pursuing views and testing commitments: The role of "worst case" hypothetical questions in the psychiatric assessment of transsexual patients'. In A. Freed, S. Ehrlich, eds. *Why do you ask? The function of questions in institutional discourse*. Oxford University Press: 133-158

Speer, Susan A. (2011) 'On the role of reported, third party compliments in passing as a "real" woman'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 155-182

Speer, Susan A. (2012) 'Hypothetical questions: a comparative analysis and implications for "applied" vs. "basic" conversation analysis', *Research on Language & Social Interaction*, 45/4: 352-374

Speer, Susan A. (2012). "'Feminist" conversation analysis: Who needs it?', *Qualitative*

*Research In Psychology*, 9/4: 292-297

Speer, Susan A. (2012) 'The interactional organization of self-praise: epistemics, preference organisation and implications for identity research', *Social Psychology Quarterly*, 75/1: 52-79

Speer, Susan A. (2014) 'Reflecting on the ethics and politics of collecting interactional data: Implications for Training and Practice', *Human Studies* 37/2: 279-286

Speer, Susan A., R. Green (2007) 'On passing: The interactional organization of appearance attributions in the psychiatric assessment of transsexual patients'. In V. Clarke & E. Peel, eds., *Out in Psychology: Lesbian, Gay, Bisexual, Trans and Queer Perspectives*. Chichester: Wiley: 335-368

Speer, Susan A., Ian Hutchby (2003 a) 'From Ethics to Analytics: Aspects of Participants' Orientations to the Presence and Relevance of Recording Devices', *Sociology* 39: 315-37 [see comment: Hammersley (2003) & rejoinder: Speer & Hutchby, 2003 b]

Speer, Susan A., Ian Hutchby (2003 b) 'Methodology Needs Analytics: A Rejoinder to Martyn Hammersley', *Sociology* 39: 335-59

Speer, Susan A., Ceri Parsons (2006) 'Gatekeeping gender: some features of the use of hypothetical questions in the psychiatric assessment of transsexual patients', *Discourse & Society* 17: 785-812

Speer, Susan A.; Elisabeth Stokoe (2011) 'Conversation and gender: An introduction'. In Speer, E. Stokoe, eds., *Conversation and gender*. Cambridge: Cambridge University Press: 1-27

Speer, Susan A.; Elisabeth Stokoe (2014) 'Ethics in action: Consent-gaining interactions and implications for research practice'. *British Journal of Social Psychology*, 53: 54-73.

Speier, M. (1971) 'The everyday world of the child'. In: Douglas, J.D. ed. *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul: 188-217 (1970)

Speier, M. (1972) 'Some conversational problems for interactional analysis'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 397-427

Speier, M. (1973) *How to observe face-to-face communication: a sociological introduction*. Pacific Palisades, Cal.: Goodyear

Speier, M. (1976) 'The child as conversationalist: some culture contact features of conversational interactions between adults and children'. In: M. Hammworsley, Peter Woods, eds. *The process of schooling: a sociological reader*. London: Rotledge & Kegan Paul: 98-103

Stam, Kathryn R., Jeffrey M. Stanton, Indira R. Guzman (2004) Employee resistance to digital information and information technology change in a social service agency: a membership category approach', *Journal of Digital Information*, 5/4 [Article No. 274, 2004-10-20]

Stax, Hanne-Pernille (2004) 'Paths to precision: probing turn format and turn-taking problems in standardized interviews', *Discourse Studies* 6: 77-94



- Steensig, Jakob (2001) 'Notes on turn-construction methods in Danish and Turkish conversation'. In M. Selting, E. Couper-Kuhlen, eds. *Studies in interactional linguistics*. Amsterdam: John Benjamins: 259-286.
- Steensig, Jakob (2011) 'Turn-taking in conversation'. In: Gisle Andersen, Karin Aijmer, eds., *Pragmatics of Society (Handbooks of Pragmatics, vol. 5)* Berlin: Mouton-de Gruyter: 501-536
- Steensig, Jakob (2013) 'Conversation analysis and affiliation and alignment'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 944-948
- Steensig, Jakob; Birte Asmuß (2005) 'Notes on disaligning 'yes but' initiated utterances in Danish and German conversations: Two construction types for dispreferred responses'. In Auli Hakulin en, Margret Selting, eds. *Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam/Philadelphia: John Benjamins: 349-373
- Steensig, Jakob, Paul Drew (2008) 'Introduction: questioning and affiliation/ disaffiliation in interaction', *Discourse Studies* 10: 5-15
- Steensig, Jakob, Tine Larsen (2008) 'Affiliative and disaffiliative uses of you say x questions', *Discourse Studies* 10: 113-133.
- Sterponi, Laura (2003) 'Account episodes in family discourse: The making of morality in everyday interaction', *Discourse Studies* 5: 79-100
- Sterponi, Laura (2004) 'Construction of rules, accountability and moral identity by high-functioning children with autism', *Discourse Studies*, 6/2: 207-228.
- Sterponi, Laura (2009) 'Accountability in family discourse: socialization into norms and standards and negotiation of responsibility in Italian dinner conversations', *Childhood* 16: 441-459
- Sterponi, Laura, Alessandra Fasulo (2010) 'How to go on: intersubjectivity and progressivity in the communication of a child with autism'. *Ethos*, 38, 1, 116-142
- Stetson, Jeff (1999) 'Victim, offender and witness in the emplotment of news stories'. In: Paul L. Jalbert, (Ed.) *Media Studies: Ethnomethodological Approaches*. Lanham, New York, Oxford: University Press of America: 77-110
- Stevanovic, Melisa (2011) 'Participants' deontic rights and action formation: the case of declarative requests for action', *InLiSt - Interaction and Linguistic Structures*, No. 52, URL: <<http://www.inlist.uni-bayreuth.de/issues/52/>>
- Stevanovic, Melisa (2012) 'Establishing joint decisions in a dyad', *Discourse Studies* 14: 779-803
- Stevanovic, Melisa (2012) 'Prosodic salience and the emergence of new decisions: on approving responses to proposals in Finnish workplace interaction', *Journal of Pragmatics* 44: 843-862
- Stevanovic, Melisa (2013) 'Managing participation in interaction: the case of humming', *Text & Talk*; 33/1: 113-137

Stevanovic, Melisa (2013) 'Constructing a proposal as a thought: A way to manage problems in the initiation of joint decision-making in Finnish workplace interaction', *Pragmatics* 23/3

Stevanovic, Melisa; Anssi Peräkylä (2012) 'Deontic authority in interaction: the right to announce, propose, and decide', *Research on Language & Social Interaction*, 45/4: 297-321

Stevanovic, Melisa; Anssi Peräkylä (2014) 'Three orders in the organization of human action: On the interface between knowledge, power, and emotion in interaction and social relations', *Language in Society* 43/2 :185 - 207

Stivers, Tanya (1998), 'Pre-diagnostic Commentary in Veterinarian-Client Interaction', *Research on Language and Social Interaction* 31: 241-77

Stivers, Tanya (2001) 'Negotiating who presents the problem: Next speaker selection in pediatric encounters', *Journal of Communication* 51(2), 1-31

Stivers, Tanya (2002) 'Participating in decisions about treatment: Overt parent pressure for antibiotic medication in pediatric encounters'. *Social Science & Medicine* 54: 1111-30.

Stivers, Tanya (2002) "'Symptoms only" and "Candidate diagnoses": Presenting the problem in pediatric encounters. *Health Communication* 14: 299-338.

Stivers, Tanya (2003) "'No no no" and other types of multiple sayings in social interaction'. *Human Communication Research*. 30:260-93.

Stivers, Tanya (2005) 'Modified Repeats: One Method for Asserting Primary Rights From Second Position', *Research on Language & Social Interaction* 38: 131-58

Stivers, Tanya (2005) 'Non-antibiotic treatment recommendations: delivery formats and implications for parent resistance', *Social Science & Medicine* 60: 949-64

Stivers, Tanya (2005) 'Parent resistance to physicians' treatment recommendations: one resource for initiating a negotiation of the treatment decision'. *Health Communication*, 18, 41-74.

Stivers, Tanya (2006) 'Treatment decisions: negotiations between doctors and patients in acute care encounters'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 279-312

Stivers, Tanya (2007) *Prescribing under pressure: Parent-physician conversations and antibiotics*. New York, etc. Oxford University Press

Stivers, Tanya (2007) 'Alternative recognitionals in person reference', in N.J. Enfield and T. Stivers, eds. *Person Reference in Interaction: Linguistic, Cultural and Social Perspectives*. Cambridge: Cambridge University Press: 73-96

Stivers, Tanya (2008) 'Stance, alignment and affiliation during story telling: When nodding is

a token of preliminary affiliation', *Research on Language in Social Interaction*, 41/1: 29-55.

Stivers, Tanya (2010) 'An overview of the question-response system in American English conversation', *Journal of Pragmatics* 42/10 :2772-2781

Stivers, Tanya (2011) 'Morality and question design: 'of course' as contesting a presupposition of askability'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 82-106

Stivers, Tanya (2011) 'Language socialization in children's medical encounters'. In A. Duranti, E. Ochs, B.B. Schieffelin, eds. *The handbook of language socialization*. Oxford: Wiley-Blackwell: 247-267

Stivers, Tanya (2012) 'Sequence organization'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 191-209

Stivers, Tanya, Nicholas J. Enfield, Penelope Brown, Christina Englert, Makoto Hayashi, Trine Heinemann, Gertie Hoymann, Federico Rossano, Jan Peter De Ruiter, Kyung-Eun Yoon. Stephen C. Levinson (2009). 'Universals and cultural variation in turn-taking in conversation', *Proceedings of the National Academy of Sciences* 106/26: 10587-10592.

Stivers, Tanya; Nick J. Enfield (2010). 'A coding scheme for question-response sequences in conversation', *Journal of Pragmatics*, 42/10: 2620-2626.

Stivers, Tanya, N.J. Enfield, S.C. Levinson, eds. (2010), special issue on 'Question-Response Sequences in Conversation across Ten Languages', *Journal of Pragmatics* 42/10: 2615-2860

Stivers, Tanya, Makoto Hayashi (2010) 'Transformative answers: One way to resist a question's constraints', *Language in Society*, 39/1: 1-25

Stivers, Tanya, John Heritage (2001) 'Breaking the sequential mold: Answering 'more than the question' during comprehensive history taking', *Text* 21: 151-85

Stivers, Tanja, Asifa Majid (2007) 'Questioning children: Interactional evidence of implicit racial bias in medical interviews', *Social Psychology Quarterly* 70(4): 424-41.

Stivers, Tanya; Lorenza Mondada, Jakob Steensig (2011) 'Knowledge, morality and affiliation in social interaction'. In: Tanya Stivers, Lorenza Mondada, Jakob Steensig, eds. *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press: 3-24

Stivers, Tanya; Lorenza Mondada, Jakob Steensig, eds. (2011) *The Morality of Knowledge in Conversation*. Cambridge: Cambridge University Press

Stivers, Tanya, Jeffrey D. Robinson (2006) 'A preference for progressivity in interaction', *Language in Society* 35: 367-92

Stivers, Tanya, Federico Rossano (2010) 'Mobilizing response', *Research on Language & Social Interaction*, 43/1: 3-31 [cf. Comments by Couper-Kuhlen & Schegloff]

- Stivers, Tanya, Federico Rossano (2010) 'A scalar view of response relevance', *Research on Language & Social Interaction*, 43/1: 49-56 [a response to comments by Couper-Kuhlen & Schegloff]
- Stivers, Tanya; Federico Rossano (2012) 'Mobilising response in interaction: a compositional view of questions'. In J. P. De Ruiter, ed., *Questions: Formal, functional and interactional perspectives*. Cambridge: Cambridge University Press
- Stivers, Tanya, Sidnell, Jack (2005) 'Multi-Modal Interaction.' *Semiotica* 156 (1/4):1-20
- Stivers, Tanya; Jack Sidnell (2012) 'Introduction'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 1-8
- Stockill, Clare (2007) 'Trust the Experts? Notes and observations on choice and control in childbirth. A response to Crossley. *Feminism & Psychology*, 17: 571 - 577
- Stockill, Clare, Celia Kitzinger (2007) 'Gendered "People": how linguistically non-gendered terms can have gendered interactional relevance', *Feminism & Psychology* 17(2): 224-36.
- Stoddart, Ken (1986) 'The presentation of everyday life: some textual strategies for "adequate ethnography"', *Urban Life* 15: 103-21
- Stokoe, Elizabeth H. (2000) 'Towards a conversation analytic approach to gender and discourse', *Feminism and Psychology* 10: 552-63
- Stokoe, Elizabeth H. (2000) 'Constructing topicality in university students' small-group discussion: A conversation analytic approach', *Language & Education* 14(3): 184-203
- Stokoe, Elizabeth.H. (2003) 'Mothers, single women and sluts: gender, morality and membership categorisation in neighbour disputes', *Feminism and Psychology* 13/3: 317-44
- Stokoe, Elizabeth (2006) 'On ethnomethodology, feminism, and the analysis of categorial reference to gender in talk-in-interaction', *Sociological Review* 54/3: 467-94
- Stokoe, Elizabeth H. (2006) 'Public intimacy in neighbour relationships and complaints', *Sociological Research Online* 11/3 <[www.socresonline.org.uk/11/3/stokoe.html](http://www.socresonline.org.uk/11/3/stokoe.html)>
- Stokoe, Elizabeth (2009) 'Doing actions with identity categories: complaints and denials in neighbour disputes', *Text & Talk* 29/1: 75-97
- Stokoe, Elizabeth (2009) "'For the benefit of the tape": Formulating embodied conduct in designedly uni-modal recorded police-suspect interrogations', *Journal of Pragmatics* 41/10: 1887-1904
- Stokoe, Elisabeth (2009) "'I've got a girlfriend": Police officers doing 'self-disclosure' in their interrogations of suspects', *Narrative Inquiry* 19/1: 154-182
- Stokoe, Elizabeth (2010) "'I'm not gonna hit a lady": Conversation analysis, membership categorization and men's denials of violence towards women', *Discourse & Society* 21/1: 59-

Stokoe, Elizabeth (2010) “‘Have You Been Married, or ...?’”: Eliciting and accounting for relationship histories in speed-dating interaction’, *Research on Language & Social Interaction* 43/3: 260-282

Stokoe, Elizabeth (2011) “‘Girl - woman - sorry!’”: on the repair and non-repair of consecutive gender categories’. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 85-111

Stokoe, Elisabeth (2011) ‘Simulated interaction and communication skills training: the ‘conversation analytic role-play method’’. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 119-139

Stokoe, Elizabeth; ed. (2012) Special issue on ‘Categories and Social Interaction: Current Issues in Membership Categorization’, *Discourse Studies* 14/3

Stokoe, Elizabeth (2012) ‘Moving forward with membership categorization analysis: Methods for systematic analysis’, *Discourse Studies* 14/3: 277-303

Stokoe Elizabeth (2012) ‘Categorical systematics’, *Discourse Studies* 14/3: 345-354,

Stokoe, Elizabeth (2013) The (in)authenticity of simulated talk: comparing role-played and actual interaction and the implications for communication training’, *Research on Language & Social Interaction*, 46:2, 165-185

Stokoe, Elizabeth (2013). ‘Overcoming barriers to mediation in intake calls to services: Research-based strategies for mediators’, *Negotiation Journal*, 29/3: 289–314

Stokoe, Elizabeth (2014), "The Conversation Analytic Role-play Method (CARM): A Method for training communication skills as an alternative to simulated role-play", *Research on Language and Social Interaction*, 47/3: 255–265

Stokoe, Elizabeth H., Derek Edwards (2006) ‘Story formulations in talk-in-interaction’, *Narrative Inquiry* 16 (1): 59-68 [also: in M. Bamberg, ed., *Narrative: State of the art*. Amsterdam: John Benjamins: 69-79]

Stokoe, Elizabeth H., Derek Edwards (2007) “‘Black this, black that’”: Racial insults and reported speech in neighbour complaints and police interrogations’. *Discourse & Society* 18/3: 337-72

Stokoe, Elizabeth, Derek Edwards (2008) “‘Did you have permission to smash your neighbour’s door?’” Silly questions and their answers in police—suspect interrogations’, *Discourse Studies* 10/1: 89-111

Stokoe, Elisabeth; Derek Edwards (2010) “‘I advise you not to answer that question’”: Conversation analysis, legal interaction and the analysis of lawyers’ turns in police interrogations of suspects’. In A. Johnson, M. Coulthard, eds., *Routledge handbook in forensic linguistics*. London: Routledge: 155-168

- Stokoe, Elizabeth H., Alexa Hepburn (2005) ““You can hear a lot through the walls””: Noise formulations in neighbour complaints. *Discourse & Society*, 16 (5), 647-673 [also in J. Potter, ed., (2007) *Discourse and psychology*. London: Sage: 468-493]
- Stokoe, Elisabeth, Alexa Hepburn, Charles Antaki (2012). ‘Beware the "Loughborough School"? Interaction and the politics of intervention’, *British Journal of Social Psychology*. 51, 486-496
- Stokoe, Elizabeth H., Janet Smithson (2001) ‘Making gender relevant: conversation analysis and gender categories in interaction’, *Discourse & Society* 12/2: 243-69 [also in J. Sunderland, ed.. (2006) *Language and gender: An advanced resource book*. London: Routledge: 184-89]
- Stokoe, Elizabeth H., Janet Smithson (2002) ‘Gender and sexuality in talk-in-interaction: Considering a conversation analytic perspective’. In P. McIlvenny (Ed.), *Talking gender and sexuality: Conversation, performativity and discourse in interaction*. Amsterdam: John Benjamins: 79-110
- Stokoe, Elizabeth H., Ann Weatherall (2002) ‘Gender, language. conversation analysis and feminism’, *Discourse & Society* 13/6: 707-13
- Stommel, Wyke (2008) ‘Conversation analysis and community of practice as approaches to studying online community’, *Language@Internet*, 5, article 5.
- Stommel, Wyke (2012) ‘Salutations, closings and pronouns: Some aspects of recipient design in online counselling’, *Communication & Medicine*, 9/2: 145-158
- Stommel, Wyke; Fleur van der Houwen (2013) ‘Formulations in “trouble” chat sessions. In: I. Kupferberg & I. Gilat, eds, *Computer-mediated troubled talk*. Special Issue: *Language@Internet*, 10, article 3, n.p
- Stommel, Wyke; Tom Koole (2010) ‘The online support group as a community: A micro-analysis of the interaction with a new member’, *Discourse Studies* 12: 357-378
- Streeck, Jürgen; Charles Goodwin, Curtis LeBaron, eds. (2011) *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press [Series: Learning in Doing: Social, Cognitive and Computational Perspectives]
- Streeck, Jürgen; Charles Goodwin and Curtis LeBaron (2011) ‘Embodied interaction in the material world: an introduction’. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 1-26
- Streeck, Ulrich (2004) *Auf den ersten Blick. Psychotherapeutische Beziehungen unter dem Mikroskop*. [At first site: psychotherapeutic relationships under the microscope] Stuttgart: Klett-Cotta
- Streeck, Ulrich (2008) ‘A psychotherapist’s view of conversation analysis’. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 173-87

Stribling, Penny, John Rae (2010) 'Interactional Analysis of scaffolding in a mathematical task in ASD'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 185-208

Stribling, Penny, John Rae, Paul Dickerson (2009) 'Using conversation analysis to explore the recurrence of a topic in the talk of a boy with an autism spectrum disorder', *Clinical Linguistics & Phonetics*, 23/8: 555-582

Strong, Tom; Robbie Busch, Shari Couture (2008) 'Conversational evidence in therapeutic dialogue', *Journal of Marital and Family Therapy* 34/3: 388-405

Stukenbrock, Anja (2014) 'Take the words out of my mouth: Verbal instructions as embodied practices' *Journal of Pragmatics* 65: 80-102

Suchman, Lucy (1987) *Plans and situated action: the problem of human-machine communication*. Cambridge: Cambridge University Press

Suchman, Lucy A. (1988) 'Representing practice in cognitive science', *Human Studies* 11: 305-25

Suchman, Lucy (1993) 'Technologies of accountability: of lizards and airplanes'. In: Graham Button, ed. *Technology in working order: studies of work, interaction and technology*. London: Routledge: 113-26

Suchman, Lucy (1993) 'Do Categories Have Politics: The Language-Action Perspective Reconsidered'. In *Proceedings of the Third European Conference on Computer-Supported Cooperative Work*. Dordrecht: Kluwer: 1-14

Suchman, Lucy (1993) 'Response to Vera and Simon's Situated Action: A Symbolic Interpretation', *Cognitive Science* 17, 1993: 71-75

Suchman, Lucy (1994) 'Do categories have politics?: The language/action perspective reconsidered,' *Computer Supported Cooperative Work* 2: 177-190

Suchman, Lucy (1994) 'Working relations of technology production and use', *Computer Supported Cooperative Work* 2: 21-39

Suchman, Lucy (1996) 'Constituting shared workspaces'. In: Y. Engeström, D. Middleton, eds. *Cognition and communication at work*. Cambridge: Cambridge University Press:35-60

Suchman, Lucy (1996) 'Supporting articulation work'. In: R. Kling, ed. *Computerization and controversy: value conflicts and social choices*. 2<sup>nd</sup> ed. London: Academic Press: 407-23

Suchman, Lucy (1997) 'Centers of communication: a case and some themes'. In: L.B. Resnick, R. Säljö, C. Pontecorvo, B. Burge, eds. *Discourse, tools and reasoning: essays in situated cognition*. Berlin: Springer: 41-62

Suchman, Lucy (2000) 'Making a case: "Knowledge" and "Routine" work in document production'. In Luff, Paul, J. Hindmarsh, C. Heath, eds., *Workplace Studies: Recovering Work Practice and Informing Systems Design*. Cambridge: Cambridge University Press: 29-45

Suchman, Lucy (2000) 'Embodied practices of engineering work', *Mind, Culture and Activity*, 7/1&2: 4-18

Suchman, Lucy (2000) 'Organising alignment: a case of bridge-building', *Organization*, 7/2: 311-327

Suchman, Lucy (2002) 'Practice-based design of information systems : notes from the hyperdeveloped world', *Information Society*, 18/2: 139-144

Suchman Lucy (2002) 'Located accountabilities in technology production', *Scandinavian Journal of Information Systems* 14(2): 91-105

Suchman, Lucy (2003) 'Writing and Reading: A Response to Comments on Plans and Situated Actions', *Journal of the Learning Sciences* 12/2: 299–306

Suchman, Lucy A. (2005) 'Affiliative Objects', *Organization*, 12/3: 379-399

Suchman, Lucy A. (2007) *Human-machine reconfigurations: plans and situated actions 2nd edition*. Cambridge: Cambridge University Press

Suchman, Lucy, A., Jeanette Blomberg, Julian E. Orr, Randall Trigg (1999). 'Reconstructing technologies as social practice', *The American Behavioral Scientist*, 43(3), 392-408.

Suchman, Lucy A.; Jeanette Blomberg, Randall Trigg, (2002) 'Working artefacts: Ethnomethods of the prototype', *British Journal of Sociology*, 53/2: 163-179

Suchman, Lucy, Brigitte Jordan, (1988) 'Computerization and women's knowledge'. In: K. Tjardens et al. eds. *Women, work and computerization: forming new alliances*. Amsterdam: North-Holland: 153-60

Suchman, Lucy, Brigitte Jordan, (1990) 'Interactional troubles in face-to-face survey interviews', *Journal of the American Statistical Association*, 85: 232-41

Suchman, Lucy, Brigitte Jordan (1997) 'Computerization and Women's Knowledge. In: Philip Agre, Douglas Schuler, eds. *Reinventing Technology, Rediscovering Community: Critical Explorations of Computing as a Social Practice*. Greenwich, CT: Ablex: 97-105

Suchman, Lucy, Brigitte Jordan (1991) 'Validity and the Collaborative Construction of Meaning in Face-to-Face Surveys'. In: Judy Tanur, ed., *Questions about Questions: Inquiries into the Cognitive Bases of Surveys*. New York: Russell Sage: 241-70

Suchman, L.; K. Markakis, H. Beckman, R Frankel (1997) 'A mode of empathic communication in the medical interview', *Journal of the American Medical Association*, 4/277: 1680-1681.

Suchman, Lucy A., Randy H. Trigg (1991) 'Understanding Practice: video as a medium for reflection and design'. In: J. Greenbaum, M. Kyng, eds. *Design at work: cooperative design of computer systems*. Hillsdale, N.J.: Lawrence Erlbaum: 65-89

Suchman, Lucy A., Randy H. Trigg (1993) 'Artificial Intelligence as Craftwork'. In S. Chaiklin,



J. Lave, eds., *Understanding Practice: perspectives on activities and context*. New York: Cambridge University Press: 144-78

Suchman, Lucy; Randall Trigg, Jeanette Blomberg (2002) 'Working artefacts: ethnomethods of the prototype', *British Journal of Sociology*. 53: 163-80

Sudnow, David (1965) 'Normal crimes: sociological features of a penal code in a public defender's office', *Social Problems* 12: 255-76

Sudnow, David (1967) *Passing on: the social organization of dying*. Englewood Cliffs, N.J.: Prentice-Hall

Sudnow, David (1972) 'Temporal parameters of interpersonal observation'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 259-79

Sudnow, David, ed. (1972) *Studies in social interaction*. New York: Free Press

Sudnow, David (1978) *Ways of the hand: the organization of improvised conduct*. London: Routledge & Kegan Paul

Sudnow, David (1979) *Talk's body: a meditation between two keyboards*. New York: Knopf

Sudnow, David (1983) *Pilgrim in a microworld*. London: Heinemann

Sudnow, David (2001) *Ways of the Hand: A Rewritten Account*. Cambridge, Mass. M.I.T. Press

Summerfield, Tracey; Alec McHoul (2005) 'Family as a commonsensical device and its place in law', *International Journal for the Semiotics of Law* 18: 243-261

Summerville, Jennifer, Barbara Adkins (2007) 'Enrolling the citizen in sustainability: membership categorization, morality and civic participation', *Humand Studies* 30/4: 429-446

Svahn, Johanna Ann-Carita Evaldsson, (2013) 'Talking moral stances into being: the interactional management of moral reasoning in Aggression Replacement Training (ART) classroom sessions', *Text & Talk* 33/6: 793-815

Svennevig, Jan (1999) *Getting acquainted in conversation. A study of initial interactions*. (Pragmatics & Beyond New Series), Amsterdam: John Benjamins.

Svennevig, Jan (2001) 'Institutional and conversational modes of talk in bureaucratic consultations'. In Anne Hvenekilde, Jacomine Nortier, eds. *Meetings at the crossroads. Studies of multiculturalism and multilingualism in Oslo and Utrecht*. Oslo: Novus: 106-35

Svennevig, Jan (2001) 'Ja, jo and nei initiating responses to wh-questions in Norwegian'. In H.Vater, O.Letnes eds. *Modality and more*. Trier: Wissenschaftlicher Verlag Trier:143-165

Svennevig, Jan (2003) 'Echo answers in native/non-native interaction', *Pragmatics* 13: 285-309

Svennevig, Jan (2004) 'Other-repetition as display of hearing, understanding and emotional

stance', *Discourse Studies* 6: 489-516

Svennevig, Jan (2008) 'Trying the easiest solution first in other-initiation of repair', *Journal of Pragmatics* 40/2: 333-348

Svennevig, Jan (2008) 'Exploring leadership conversations', *Management Communication Quarterly* 21, 529-536

Svennevig, Jan (2010) 'Pre-empting reference problems in conversation', *Language in Society* 39/2, 173-202

Svennevig, Jan (2011) 'Leadership style in managers' feedback in meetings'. In: Jo Angouri, Meredith Marra, eds., *Constructing Identities at Work*. London: Palgrave: 17-39.

Svennevig, Jan, ed. (2012) Special Issue on 'Interaction in Workplace Meetings' *Discourse Studies* 14/1

Svennevig, Jan (2012) 'Interaction in workplace meetings', *Discourse Studies* 14/1: 3-10,

Svennevig, Jan (2012) 'The agenda as resource for topic introduction in workplace meetings', *Discourse Studies* 14/1: 53-66

Svennevig, Jan (2012) 'On being heard in emergency calls. The development of hostility in a fatal emergency call', *Journal of Pragmatics* 44: 1393-412

Svennevig, Jan; Ronny Johansen (2011) 'Sociopragmatic variation in the sequential organization of talk'. In: Gisle Andersen, Karin Aijmer, eds. *Pragmatics of Society (Handbooks of Pragmatics, vol. 5)* Berlin: Mouton-de Gruyter: 473-500

Svensson, Marcus Sanchez; Christian Heath, Paul Luff (2007) 'Instrumental action: The timely exchange of implements during surgical operations'. In L. Bannon, I. Wagner, C. Gutwin, R. Harper, K.Schmidt eds. *ECSCW 2007: Proceedings of the 10th European Conference on Computer - Supported Cooperative Work*. London: Springer: 41-59.

Svensson, Marcus Sanchez, Paul Luff, Christian Heath (2009) 'Embedding instruction in practice: Contingency and collaboration during surgical training. *Sociology of Health&Illness*, 31/6: 889-906.

Svinhufvud, Kimmo; Sanna Vehviläinen (2013) 'Papers, documents, and the opening of an academic supervision encounter', *Text &Talk*; 33/1: 139-166

Swinkels, Marloes (1997) "'Een prettige vlucht'" ["Have a nice flight" a study of check-in conversations]. In: Ludwien Meeuwesen & HannekeHoutkoop-Steenstra (red.), *Sociale Interactie in Nederland*. Utrecht: ISOR: 63-82

Szczepek-Reed, Beatrice (2004) 'Turn-final intonation revisited'. In E. Couper-Kuhlen, C. Ford eds. *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins: 97-117

Szczepek-Reed, Beatrice (2006) *Prosodic orientation in English conversation*. Basingstoke: Palgrave Macmillan

Szczepek Reed, Beatrice (2009) 'Prosodic orientation: A practice for sequence organization in broadcast telephone openings', *Journal of Pragmatics* 41/6: 1223-1247

Szczepek Reed, Beatrice (2010) 'Speech rhythm across turn transitions in cross-cultural talk-in-interaction', *Journal of Pragmatics* 42/4: 1037-1059

Szczepek-Reed, Beatrice (2010) *Analysing conversation: An introduction to prosody*. Basingstoke: Palgrave Macmillan.

Szczepek Reed, Beatrice (2010) 'Intonation phrases in natural conversation: A participants' category?'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 191-212

[see: Anward, Jan (2010) 'Making units: Comments on Beatrice Szczepek Reed "Intonation phrases in natural conversation: A participants' category?"'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 213-216 ]

Szczepek Reed, Beatrice (2013) 'Rhythm and timing in interaction'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 4990-4995

Szczepek Reed, Beatrice (2013) 'Conversation analysis and prosody'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1082-1086

Szczepek Reed, Beatrice (2014) 'Phonetic practices for action formation: Glottalization versus linking of TCU-initial vowels in German', *Journal of Pragmatics* 62: 13-29

Szczepek Reed, Beatrice; Geoffrey Raymond, eds. (2013) *Units of Talk – Units of Action*. Amsterdam: Benjamins

Szczepek Reed, Beatrice; Geoffrey Raymond (2013) 'The question of units for language, action and interaction'. In: Beatrice Szczepek Reed, Geoffrey Raymond, eds. *Units of Talk – Units of Action*. Amsterdam: Benjamins: 1 – 10

Szczepek Reed, Beatrice; Darren Reed, Elizabeth Haddon (2013) 'NOW or NOT NOW: Coordinating restarts in the pursuit of learnables in vocal master classes', *Research on Language & Social Interaction* 46/1: 22-46

Szymanski, Margaret H. (1999). Re-engaging and dis-engaging talk in activity. *Language in Society* 28:1-23.

Szymanski, Margaret H. (2003) 'Producing Text through Talk: Question-answering Activity in Classroom Peer Groups', *Linguistics and Education* 13/4: 533-563

Szymanski, Margaret, Paul M. Aoki, Rebecca E. Grinter, Amay Hurst, James D. Thornton, Allison Woodruff (2008). 'Sotto voce: Facilitating social learning in a historic house', *Computer-Supported Cooperative Work* 17: 5-34.

Szymanski, Margaret H., Erik Vinkhuyzen, Paul M. Aoki, Allison Woodruff (2006) 'Organizing a remote state of incipient talk: Push-to-talk mobile radio interaction', *Language in Society* 35: 393-418

Taino, Liisa (2003) "'When shall we go for a ride?'" A case of the sexual harassment of a young girl', *Discourse & Society* 14: 173-90

Takagi, Tomoyo (1999) "'Questions" in argument sequences in Japanese', *Human Studies* 22: 397-423

Taleghani-Nikazm, Carmen (2005) 'Contingent requests: their sequential organization and turn shape', *Research on Language and Social Interaction*, 38(2), 159-177

Tanaka, Hiroko (1999) 'Grammar and social interaction in Japanese and Anglo-American English: The display of context, social identity and social relation', *Human Studies* 22: 363-95

Tanaka, Hiroko (1999) *Turn-Taking in Japanese Conversation: A Study in Grammar and Interaction*. Amsterdam: John Benjamins

Tanaka, Hiroko (2000) 'Turn-Projection in Japanese Talk-in-Interaction', *Research on Language and Social Interaction* 33: 1-38

Tanaka, Hiroko (2000) 'The particle ne as a turn-management device in Japanese conversation'. *Journal of Pragmatics* 32: 1135-76.

Tanaka, Hiroko (2001) 'Adverbials for turn-projection in Japanese: Towards a demystification of the "telepathic" mode of communication', *Language in Society* 30: 559-587.

Tanaka, Hiroko (2001) 'The implementation of possible cognitive shifts in Japanese conversation: complementisers as pivotal devices'. In: M. Selting, E. Kouper-Kuhlen., eds., *Studies in Interactional Linguistics*. Amsterdam: Benjamins: 81-109

Tanaka, Hiroko (2004) 'Prosody for marking transition-relevance places in Japanese conversation: The case of turns unmarked by utterance-final objects'. In: Elizabeth Couper-Kuhlen, Cecilia E. Ford, eds. *Sound Patterns in Interaction: Cross-linguistic studies from conversation*. Amsterdam/Philadelphia: John Benjamins: 63-96

Tanaka, Hiroko (2005) 'Grammar and the "timing" of social action: Word order and preference organization in Japanese', *Language in Society* 34, 389-430

Tanaka, Hiroko (2008) 'Delaying dispreferred responses in English: From a Japanese perspective', *Language in Society* 37/4: 487-513

Tanaka, Hiroko (2010) 'Multimodal expressivity of the Japanese response particle Huun: Displaying involvement without topical engagement'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010) *Prosody in Interaction*. Amsterdam: John Benjamins: 303-332  
[see: Barth-Weingarten, Dagmar (2010) 'Response tokens-A multimodal approach: Comments on Hiroko Tanaka "Multimodal expressivity of the Japanese response particle Huun"'. In: Dagmar Barth-Weingarten, Elisabeth Reber, Margret Selting, eds. (2010)

*Prosody in Interaction*. Amsterdam: John Benjamins: 333-338]

Tanaka; Hiroko (2013) 'The Japanese response token Hee for registering the achievement of epistemic coherence', *Journal of Pragmatics* 55: 51-67

Tanaka, Hiroko, Mihoko Fukushima (2002) 'Gender orientations to outward appearance in Japanese conversation: a study in grammar and interaction', *Discourse & Society* 13/6: 749-65

Tapsell, Linda (2000) 'Using applied conversation analysis to teach novice dietitians history taking skills', *Human Studies* 23: 281-307

Tarplee, Clare (1996) 'Working on young children's utterances: prosodic aspects of repetition during picture labelling'. In: E. Couper-Kuhlen, M. Selting, eds. *Prosody in conversation: interactional studies*. Cambridge: Cambridge University Press: 406-35

Tarplee, Clare (2010) 'Next turn and intersubjectivity: a conversation analytic perspective on the role of 'feedback' in children's language acquisition'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 3-22

Tarplee, Clare, E. Barrow (1999) 'Delayed echoing as an interactional resource: a case study of a 3-year-old child on the autistic spectrum'. *Clinical Linguistics & Phonetics* 13: 449-82

Taylor, Alex S., Richard Harper (2003) 'The gift of the gab?: a design oriented sociology of young people's use of mobiles', *Computer Supported Cooperative Work (CSCW)* 12/3: 267-296

Tekdemir Yurtdas, Göklem (2012). Repetitions in Turkish: Talk among Friends [39 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 13/2, Art. 22, <http://nbn-resolving.de/urn:nbn:de:0114-fqs1202227>.

ten Have, Paul *see* Have, Paul ten

Terasaki, Alene Kiku (2004) 'Pre-announcement sequences in conversation'. In: Gene H. Lerner, ed. *Conversation Analysis: Studies from the first generation*. Amsterdam/Philadelphia: John Benjamins: 171-223

Terkourafi, Marina, Chryso Hadjidemetriou, Alexandra Vasilopoulou, eds. (2010) 'Greek Conversation Analysis', special issue of *Journal of Greek Linguistics*, 10/2

Theobald, Maryanne (2013) 'Ideas as "possessitives": Claims and counter claims in a playground dispute', *Journal of Pragmatics* 45/1: 1-12

Tholander, Michael (2011) 'Mundane whistleblowing: Social drama in assessment talk', *Discourse Studies* 13: 69-92

Ticca, Claudia Anna (2013) 'The emergence of laughter during serious talk in bilingual medical consultations'. In: Phillip Glenn, Elizabeth Holt, eds. *Studies of laughter in interaction*. London: Bloomsbury Academic: 107-130

Tiitinen, Sanni; Johanna Ruusuvuori (2014) 'Using formulations and gaze to encourage parents to talk about their and their children's health and well-being', *Research on Language and Social Interaction*, 47/1: 49-68

Toerien, Merran; A.Irvine, Paul Drew, Roy Sainsbury (2011) 'Should mandatory jobseeker interviews be personalised? The politics of using conversation analysis to make effective practice'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 140-160

Toerien, Merran, Celia Kitzinger (2007) 'Emotional labour in the beauty salon: turn design of task-directed talk', *Feminism & Psychology* 17: 162-172.

Toerien, Merran, Celia Kitzinger (2007) 'Emotional labour in action: navigating multiple involvements in the beauty salon', *Sociology* 41: 645-662

Toerien, Merran; Rebecca Shaw, Roderick Duncan, Markus Reuber (2011) 'Offering patients choices: A pilot study of interactions in the seizure clinic', *Epilepsy & Behavior* 20: 312-320

Tolins, Jackson (2013) 'Assessment and direction through nonlexical vocalizations in music instruction', *Research on Language & Social Interaction* 46/1: 47-64

Tolmie, Peter; Andy Crabtree (2013) 'A day out in the country'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 159-190

Tolmie, Peter; Mark Rouncefield (2011) 'Organisational acumen'. In: Mark Rouncefield & Peter Tolmie, eds. *Ethnomethodology at Work*. Farnham, Surrey, U.K.: Ashgate: 37-56

Tolmie, Peter; Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate

Tolmie, Peter; Mark Rouncefield (2013) 'Reading for pleasure: Bedtime stories'. In: Peter Tolmie, Mark Rouncefield, eds. *Ethnomethodology at Play*. Farnham, Surrey, U.K.: Ashgate: 54-71

Tolson, Andrew (2012) "'You'll need a miracle to win this election" (J. Paxman 2005): Interviewer assertiveness in UK general elections 1983-2010', *Discourse, Context & Media* 1/1: 45-53

Trace, Ciaran B. (2002) 'What is recorded is never simply 'What happened': Record keeping in modern organizational culture', *Archival Science* 2: 137-159

Travers, Max (1997) *The reality of law: Work and talk in a firm of criminal lawyers*. Ashgate: Dartmouth, Aldershot

Travers, Max (2001) 'Ethnométhodologie, analyse de conversation et droit'. In: Dupret, Baudouin (ed.) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48: 349-66

Travers, Max (2001) 'Work, technology and the small office', *Ethnographic Studies* 6: 73-82

Travers, Max (2006). 'Understanding talk in legal settings: What law and society studies can learn from a conversation analyst (with replies from John Conley and Doug Maynard)'. *Law and Social Inquiry*, 31/2: 447–498.

Travers, Max (2012) *The sentencing of children: Professional work and perspectives*. Washington, DC: New Academia Publishing

Travers, Max (2013) 'Asymmetries in legal practice, asymmetries in analysis? Recent ethnographies influenced by the studies of work tradition', *Australian Journal of Communication* 40/2 [<http://austjourcomm.org/index.php/ajc/index>]

Travers, Max, John F. Manzo, eds. (1997) *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.

Traverso, Véronique (2002) 'Transcription et traduction des interactions en langue étrangère' *cahiers de praxématique* 39: 77-99

Traverso, Véronique (2008) 'L'exposition du problème dans des phone-in avec des experts : comparaison d'interactions françaises et syriennes', *Cahiers de praxématique* 50 [<http://praxematique.revues.org/>]

Traverso, Véronique (2009) 'The dilemmas of third-party complaints in conversation between friends', *Journal of Pragmatics*, 41/12: 2385-2399

Traverso, Véronique (2014) 'Positionnements identitaires multiples dans une réunion plurilingue: traces dans l'interaction et effets structurants'. In: Luca Greco, Lorenza Mondada, Patrick Renaud, eds., *Identités en interaction*, Limoges: Lambert Lucas: 67-86

Traverso, Véronique, Renata Galatolo (2008) 'Accès multiples au(x) contexte(s) : l'exemple de cuisinières en action', *VERBUM*, Tome XXVIII, N° 2-3, 2006 , pp. 231-256.

Trinder, Liz; Alan Firth, Christopher Jenks (2010) "'So presumably things have moved on since then?'" The management of risk allegations in child contact dispute resolution', *International Journal of Law, Policy and the Family* 24/1: 29-53

Trinder Liz, Christopher Jenks, Alan Firth.(2010) 'Talking children into being in absentia: Children as a strategic and contingent resource in family court dispute resolution', *Child and Family Law Quarterly*, 22/2: 234-257.

Trognon, A., Dausendschön-Gay, U., Krafft, U., Riboni, C., eds. (1994) *La construction interactive du quotidien*. [The interactive construction of everyday life] Nancy, Presses universitaires de Nancy

Tulbert, Eve; Marjorie Harness Goodwin (2011) 'Choreographies of attention: multimodality in a routine family activity'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 79-92

Turk, Monica J. (2004) 'Using and in Conversational Interaction', *Research on Language & Social Interaction* 37: 219-61

Turk, Monica J. (2007) 'Self-referential gestures in conversation', *Discourse Studies* 9: 558-566

Turner, Roy (1971) 'Words, utterances, activities'. In: J.D. Douglas, ed. *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul (1970): 169-87



Turner, Roy (1972) 'Some formal properties of therapy talk'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 367-96

Turner, Roy, ed. (1974) *Ethnomethodology: selected readings*. Harmondsworth: Penguin

Turner, Roy (1976) 'Utterance positioning as an interactional resource', *Semiotica* 17: 233-54

Turowetz, Jason; Matthew M Hollander (2012) 'Assessing the experience of speed dating', *Discourse Studies* 14: 635-658

Tutt, Dylan; Jon Hindmarsh (2011) 'Reenactments at work: demonstrating conduct in data sessions', *Research on Language & Social Interaction* 44/3: 211-236

Tuula Tykkyläinen (2010) 'Achieving intersubjectivity in task interaction: comparing typically developing children and children with SLI initiating repair'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell: 227-248

Twer, Sheldon (1972) 'Tactics for determining persons' resources for depicting, contriving, and describing behavioral episodes'. In: David Sudnow, ed. *Studies in social interaction*. New York: Free Press: 339-66

Valero-Garcés, Carmen (2002) 'Interaction and conversational constrictions in the relationships between suppliers of services and immigrant users', *Pragmatics* 12/4:469-495

Vallis, Rhyll (1999) 'Members' methods for entering and leaving #IRCbar: a conversation analytic study of internet relay chat'. In: K. Chalmers, S. Bogitini and P. Renshaw (eds), *Educational Research in New Times*. Flaxton: PostPressed, 117-27

Vallis, Rhyll (2001) 'Applying membership categorization analysis to chat-room talk'. In: A. McHoul and M. Rapley (eds), *How to Analyse Talk in Institutional Settings: A Casebook of Methods*. London: Continuum, 86-99

Van Charldorp, Tessa C. (2011) 'The coordination of talk and typing in police interrogations', *Crossroads for Language, Interaction and Culture* 8: 61-92

Van Charldorp, Tessa (2013) 'The intertwining of talk and technology: How talk and typing are combined in the various phases of the police interrogation', *Discourse & Communication* 7/2: 221-240

Van De Mierop, Dorien; Jonathan Clifton (2012) 'The interactional negotiation of group membership and ethnicity: The case of an interview with a former slave', *Discourse & Society* 23: 163-183

Van Praet, Ellen (2009) 'Staging a team performance: a linguistic ethnographic analysis of weekly meetings at a British embassy', *Journal of Business Communication* 46/1: 80-99.

Vasilopoulou, Alexandra; Hadjidemetriou, Chryso; Terkourafi, Marina (2010) 'Introducing Greek Conversation Analysis' *Journal of Greek Linguistics*, 10/2 157-185

- Vásquez, Camilla (2010) 'Examining two explicit formulations in university discourse', *Text & Talk*, 30/6 749-771
- Vayreda, Agnès; Charles Antaki (2009) 'Social Support and Unsolicited Advice in an Online Bipolar Disorder Forum. *Qualitative Health Research*, 19: 931-942
- Vayreda, Agnès; Charles Antaki (2011) 'To vaccinate or not? The disqualification of commercial sources of health advice in an online forum', *Communication & Medicine*, 8/ 3: 273-282
- Vehviläinen, Sanna (2000). 'Counsellors' responses to students' troubles-talk in counselling encounters in Finnish career guidance training'. In Michael Seltzer, Christian Kullberg, Sören Peter Olesen, Ilmari Rostila, eds., *Listening to the welfare state*. Aldershot: Ashgate: 138-180
- Vehviläinen, Sanna (2001). 'Evaluative advice in educational counselling: the use of disagreement in the 'stepwise entry' to advice'. *Research on Language and Social Interaction* 34(3): 371-98
- Vehviläinen, Sanna (2003) 'Avoiding providing solutions: orienting to the ideal of students' self-directedness in counselling interaction', *Discourse Studies* 5: 389-414
- Vehviläinen, Sanna (2003) 'Preparing and delivering interpretations in psychoanalytic interaction', *Text* 23/4: 573-606
- Vehviläinen, Sanna (2008) 'Identifying and managing resistance in psychoanalytic interaction'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 120-38
- Vehviläinen, Sanna (2009) 'Student-initiated advice in academic supervision', *Research on Language & Social Interaction*, 42/2: 163-190
- Vehviläinen, Sanna (2009) 'Problems in the research problem: critical feedback and resistance in academic supervision', *Scandinavian Journal of Educational Research* 53/ 2: 185-201
- Vehviläinen, Sanna M. (2012) 'Question-prefaced advice in feedback sequences of Finnish academic supervisions'. In: Limberg, Holger; Miriam A. Locher, eds., *Advice in Discourse*. Amsterdam: Benjamins: 31-52
- Vehviläinen, Sanna, Anssi Peräkylä, Charles Antaki and Ivan Leudar (2008) 'A review of conversational practices of psychotherapy'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. *Conversation Analysis and Psychotherapy*. Cambridge: Cambridge University Press: 188-97
- Velkovska, Julia (2011) 'Faire collectif sur internet. Formes de reconnaissance et de régulation dans les activités d'écriture électronique'. in Berger, M., Cefaï, D., Gayet-Viaud, C. (dir.), *Du civil au politique. Ethnographies du vivre-ensemble*. Peter Lang - Éditions Scientifiques Internationales, Bruxelles: 323-354
- Velkovska Julia; Zouinar Moustafa, (2007) 'Interaction visiophonique et formes d'asymétrie dans la relation de service', *Réseaux* 144: 225-264
- Velkovska, Julia; Zouinar Moustafa (2012) 'Jugements et émotions dans les interactions

institutionnelles', *ethnographiques.org*, n° 25 - décembre 'Filmer le travail : chercher, montrer, démontrer' [on-line; <http://www.ethnographiques.org/2012/Velkovska,Zouinar>]

Vetlugin, Oleg (2000) 'Preparations for voluntary death: the social organisation of suicidal concerns', *Ethnographic Studies* 5: 68-93

Vine, Elaine W. (2008) 'CA and SCT: strange bedfellows or useful partners for understanding classroom interactions?', *Discourse Studies* 10: 673-693.

Vinkhuyzen, Erik; Margaret H. Szymanski (2005). Would you like to do it yourself? Service requests and their non-granting responses. In K. Richards and P. Seedhouse (eds.), *Applying conversation analysis*. Hampshire: Palgrave Macmillan, 91-106

Vinkhuyzen, Erik, Jack Whalen (2007) 'Expert system technology in work practice: a report on service technicians and machine diagnosis'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 135-58

Vinkhuyzen, Erik, Marilyn Whalen, Margaret Szymanski (2006) 'Security, efficiency, and customer service in calls to a financial services organization', *Revue Française de Linguistique Appliquée* 11/2: 53-68

Viterna, Jocelyn S., Douglas W. Maynard (2002) 'How uniform is standardization? Variation within and across survey research centers regarding protocols for interviewing'. In: Maynard, Douglas W., Hanneke Houtkoop-Steenstra, Nora Cate Schaeffer & Johannes van der Zouwen, eds., *Standardization and Tacit Knowledge. Interaction and Practice in the Survey Interview*. New York: John Wiley: 365-97

Vöge, Monika (2010) 'Local identity processes in business meetings displayed through laughter in complaint sequences', *Journal of Pragmatics*, 42/6: 1556-1576

Vöge, Monika; Johannes Wagner (2010) 'Social Achievements and Sequential Organization of Laughter: Studies in the Honor of Gail Jefferson', *Journal of Pragmatics*, 42/6: 1469-1473

vom Lehn, Dirk (2006) 'Embodying experience: A video-based examination of visitors' conduct and interaction in museums. *European Journal of Marketing*, 40:1340-1359.

vom Lehn, Dirk (2013) 'Withdrawing from exhibits: The interactional organisation of museum visits'. In: Pentti Haddington, Lorenza Mondada, Maurice Nevile eds., *Interaction and Mobility: Language and the Body in Motion*. Berlin: De Gruyter: 65-90.

vom Lehn, Dirk; Christian Heath, Jon Hindmarsh (2005) 'Examining exhibits: Interaction in museums and galleries', *Communication & Cognition*, 38/3-4: 229-247

Voutilainen, Liisa (2012) 'Responding to emotion in cognitive psychotherapy'. In A.Peräkylä, M.-L.Sorjonen, eds. *Emotion in interaction*. Oxford: Oxford University Press: 235-255.

Voutilainen, Liisa; Pentti Henttonen, Mikko Kahri., Maari Kivioja, Niklas Ravaja, Mikko Sams, Anssi Peräkylä (2014) 'Affective stance, ambivalence, and psychophysiological responses during conversational storytelling', *Journal of Pragmatics*, 68/1: 1-24

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2010) 'Recognition and interpretation: responding to emotional experience in psychotherapy', *Research on Language & Social Interaction*, 43/1: 85-107

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2010) 'Professional non-neutrality: criticising the third party in psychotherapy', *Sociology of Health & Illness*. 32/5: 798-816

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2010) 'Misalignment as a Therapeutic Resource', *Qualitative Research in Psychology*. 7/4:299-315

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2011) 'Therapeutic change in interaction: Conversation analysis of a transforming sequence', *Psychotherapy Research* 21/3: 348-365

Voysey, Margaret (1975) *A constant burden: the reconstitution of family life*. London: Routledge & Kegan Paul

Voysey Paun, Margaret (2006) *A constant burden: the reconstitution of family life*. Aldershot: Ashgate [reprint of Voysey (1975) in the series 'Ashgate Classics in Sociology'; with a new introduction by the Author]

Wadensjö, Cecilia (2008) 'The shaping of Gorbachev: On framing in an interpreter-mediated talk-show interview', *Text & Talk* 28 | 1: 119-146

Wagner, Johannes (1995) 'Negotiating activity' in technical problem solving. In A. Firth, ed., *The Discourse of Negotiation. Studies of Language in the Workplace*. Oxford: Pergamon: 223-46.

Wagner, Johannes (1995) 'What makes a discourse a negotiation?'. In K. Ehlich, J. Wagner, eds., *The Discourse of Business Negotiation*. Berlin: Mouton de Gruyter, 9-36.

Wagner, Johannes, ed. (1996) 'Conversation analysis of foreign language data'. Special Issue of *Journal of Pragmatics* 26/2: 145-259

Wagner, Johannes (1996) 'Language acquisition through foreign language interaction - a critical review of studies in Second Language Acquisition'. *Journal of Pragmatics* 26: 215-35

Wagner, Johannes (1998) 'On doing being a guinea pig - a response to Seedhouse'. *Journal of Pragmatics* 30: 103-113.

Wagner, Johannes (1998) 'Silences in international communication'. In D. Albrechtsen et al., eds., *Perspectives on Foreign and Second Language Pedagogy*. Odense: University Press, 79-91.

Wagner, Johannes (2009) 'Whose transcripts? Some thoughts about transcription, stereotype and gourmet joking. In B. Fraser, K. Turner, eds., *Language in life, and a life in language: Jacob Mey—A festschrift*. Bingley, U.K.: Emerald: 415-22

Wagner, Johannes (2010) 'Gail Jefferson 1938-2008', *Journal of Pragmatics*, 42/6: 1474-1475

Wagner, Johannes (2013) 'Conversation analysis and transcription and data'. In Carol A.

Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1114-1121

Wagner, Johannes, Alan Firth (1997) 'Communication strategies at work'. In: E. Kellerman, Gabriele Kasper, eds. *Communication strategies: psycholinguistics and sociolinguistic perspectives*. Oxford: Oxford University Press: 323-44

Wagner, Johannes; Kristian Mortensen, eds. (2013) *Conversation Analysis*, a volume in Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 1057-1127

Wagner, Johannes; Monika Vöge, eds. (2010) *Laughter in Interaction*. Special Issue in Honor of Gail Jefferson. *Journal of Pragmatics*, 42/6: 1469-1576

Wakin, W.A., Don H. Zimmerman (1999) 'Reduction and specialization in emergency and directory assistance calls', *Research on Language and Social Interaction* 32:

Walker, Gareth (2004) 'On some interactional and phonetic properties of increments to turns in talk-in-interaction'. In E. Couper-Kuhlen, C.E. Ford, eds. *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins. 147-169

Walker, Gareth (2007) 'On the design and use of pivots in everyday English conversation', *Journal of Pragmatics*, 39/12: 2217-2243

Walker, Gareth (2012) 'Phonetics and prosody in conversation'. In: Jack Sidnell, Tanya Stivers, eds. *The Handbook of Conversation Analysis*. Wiley-Blackwell: 455-74

Walker, Gareth (2013) 'Young children's use of laughter after transgressions', *Research on Language and Social Interaction* 46/4: 363-382

Walker, Esther (1995) 'Making a bid for change: formulations in union/management negotiations'. In: A. Firth, ed. *The discourse of negotiation: studies of language in the workplace*. Oxford: Pergamon: 101-40

Walker, Traci (2004) 'Repetition' repairs: The relationship of phonetic structure and sequence organization'. In E. Couper-Kuhlen, C. E. Ford, eds., *Sound patterns in interaction: Cross-linguistic studies from conversation*. Amsterdam: John Benjamins: 273 - 298

Walker, Traci; Paul Drew, John Local (2011) 'Responding indirectly', *Journal of Pragmatics* 43: 2434-2451

Wallis, Peter (2008) 'Revisiting the DARPA communicator data using conversation analysis', *Interaction Studies*, 9/3: 434-457

Waring, Hansun Zhang (2001) 'Balancing the competing interests in seminar discussion: Peer referencing and asserting vulnerability', *Issues in Applied Linguistics* 12: 29-50

Waring, Hansun Zhang (2002) 'Expressing noncomprehension in seminar discussion', *Journal of Pragmatics* 34: 1711-31

Waring, Hansun Zhang (2005) 'The unofficial businesses of repair initiation: Vehicles for

affiliation and disaffiliation'. In A. Tyler et al., eds., *Language in use: Cognitive and discourse perspectives on language and language learning*. Washington DC: Georgetown University Press:163-75

Waring, Hansun Zhang (2005) 'Peer tutoring in a graduate writing center: Identity, expertise and advice resisting', *Applied Linguistics* 26/2: 141-68

Waring, Hansun Zhang (2002) 'Displaying substantive reciprocity in seminar discussion', *Research on Language and Social Interaction*, 35: 453-479.

Waring, Hansun Zhang (2003) 'Also as a discourse marker: Its use in disjunctive and disaffiliative environments', *Discourse Studies* 5: 415-36

Waring, Hansun Zhang (2007). 'Complex advice acceptance as a resource for managing asymmetries', *Text and Talk*, 27(1): 107-37

Waring, Hansun Zhang (2007) 'The multi-functionality of accounts in advice giving', *Journal of Sociolinguistics*, 11(3): 367-69

Waring, Hansun Z. (2008). 'Using explicit positive assessment in the language classroom: IRF, feedback, and learning opportunities', *The Modern Language Journal*, 92/4: 577-594

Waring, Hansun Z. (2009). 'Moving out of IRF: A single case analysis', *Language Learning*, 59/4: 796-824.

Waring, Hansun Z. (2011). 'Learner initiatives and learning opportunities', *Classroom Discourse*, 2/2: 201-218

Waring, Hansun Zhang (2012) 'The advising sequence and its preference structures in graduate peer tutoring at an American university'. In: Limberg, Holger; Miriam A. Locher, eds., *Advice in Discourse*. Amsterdam: Benjamins: 97-118)

Waring, Hansun Zhang (2012). 'Yes-no questions that convey a critical stance in the language classroom', *Language and Education*, 26/5: 451-469.

Waring, Hansun Zhang (2012). 'Doing disaffiliation with now-prefaced utterances', *Language and Communication*, 32: 265-275.

Waring, Hansun Zhang (2012). "'Any questions?'" Investigating understanding-checks in the language classroom', *TESOL Quarterly*, 46/4: 722-752.

Waring, Hansun Zhang; Sarah Creider, Tara Tarpey, Rebecca Black (2012) 'A search for specificity in understanding CA and context', *Discourse Studies* 14: 477-492

Waring, Hansun Z.; Barbara Hruska, B. (2011). 'Getting and keeping Nora on board: A novice elementary ESOL student teacher's practices for lesson engagement', *Linguistics and Education*, 22, 441-455.

Waring, Hansun Zhang; Barbara Hruska, (2012). 'Problematic directives in pedagogical

interaction', *Linguistics and Education*, 23: 289-300.

Watermeyer, Jennifer, Claire Penn (2009) 'The organization of pharmacist-patient interactions in an HIV/Aids clinic', *Journal of Pragmatics* 41/10: 2053-2071

Watson, Graham, Robert M. Seiler, eds. (1992) *Text in Context: Contributions to ethnomethodology*. London: Sage

Watson, D. Rodney (1976) 'Some conceptual issues in the social identification of victims and Offenders.' In: Emilio C. Viano, ed. *Victims and Society*, Washington, DC: Visage,

Watson, D. Rodney. (1976) 'Sociological theory and the analysis of strategies of educational Redress.' *International Review of Education* 22: 41-62.

Watson, D. Rod (1978) 'Categorization, authorization and blame negotiation in conversation', *Sociology* 5: 105-13

Watson, D. Rod (1981) 'Conversational and organisational uses of proper names: an aspect of counsellor-client interaction'. In: Atkinson, Heath, eds.: 91-106

Watson, D. Rod (1983) 'The presentation of victim and motive in discourse: the case of police interrogations and interviews', *Victimology* 8: 31-52 [reprinted in: Travers, M. & John F. Manzo, eds. (1997) *Law in Action: Ethnomethodological & Conversation Analytic Approaches to Law*. Aldershot, UK: Dartmouth Publishing Co.: 77-97]

Watson, D. Rod (1986) 'Doing the organizations work: an examination of a crisis intervention centre'. In: Fisher & Todd, eds.: 911-20

Watson, D. Rod (1987) 'Interdisciplinary considerations in the analysis of proterms'. In: Graham Button,, J.R.E. Lee, eds., *Talk and social organisation*. Clevedon: Multilingual Matters: 261-89

Watson, D. Rod (1990) 'Some features of the elicitation of confessions in murder interrogations'. In: George Psathas, ed. *Interaction Competence*. Washington: University Press of America: 263-96

Watson, Rod (1992) 'The understanding of language use in everyday life: Is there a common ground?'. In: Watson, Graham, R.M. Seiler, eds., *Text in Context: Contributions to ethnomethodology*. London: Sage: 1-19

Watson, D. Rodney (1992) 'Ethnomethodology, Conversation Analysis and Education: An Overview', *International Review of Education* 38/3: 257-274

Watson, Rod (1983) 'Goffman, Talk and Interaction: Some Modulated Responses', *Theory, Culture and Society* 2: 103-08

Watson, Rod (1994) 'Harvey Sack's sociology of mind in action', *Theory, Culture & Society* 11: 169-86

Watson, Rod (1994) 'Catégories, séquentialité et ordre social: un nouveau regard sur l'oeuvre de

Sacks'. In: B. Fradin, L. Quéré, J. Widmer, eds. (1994) *L'enquête sur les catégories*. Paris: École des Hautes Études en Sciences Sociales [Raisons pratiques: Épistémologie, sociologie, théorie sociale/5]: 151-84

Watson, Rod (1995) 'Some Potentialities and Pitfalls in the Analysis of Process and Personal Change in Counselling and Therapeutic Interaction'. In J. Siegfried, ed., *Professional and Everyday Discourse as Behavior Change*. Norwood, NJ: Ablex.

Watson, Rod (1997) 'Some general reflections on 'Categorization' and 'Sequence' in the analysis of conversation'. In: Hester, S., Peter Eglin, eds., *Culture in action: studies in membership categorization analysis*. Washington, D.C.: University Press of America: 49-76

Watson, Rod (1997) 'Ethnomethodology and textual analysis'. In: David Silverman, ed. *Qualitative research: Theory, method and practice*. London: Sage: 80-98

Watson, Rod (1998) 'Ethnomethodology, Consciousness and Self', *Journal of Consciousness Studies* 5/2: 202-23

Watson, Rod (1999) 'Driving in the forest and mountains: a pure and applied ethnography', *Ethnographic Studies* 4: 50-60

Watson, Rod (1999) 'Reading Goffman on Interaction'. In G Smith (ed) *Goffman and Social Organisation: Studies in a Sociological Legacy*. London: Routledge: 138-55

Watson, Rod (2000) 'The Character of "Institutional Talk": A Response to Hester and Francis', *Text*, 20: 377-91

Watson, Rod (2000) ' "Interpretive" Sociology in Great Britain: The State of the Art'. *Swiss Review of Sociology* 26: 507-29

Watson, Rodney (2001) 'Continuité et transformation de l'ethnométhodologie'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 17-30

Watson, Rod (2005) 'The visibility arrangements of urban public space: conceptual resources and methodological issues in analysing pedestrian movements', *Communication and Cognition* 38/3-4

Watson, Rod (2006) 'Tacit knowledge', *Theory, Culture & Society*, 23/ 2-3: 208-210

Watson, Rod (2006) 'La confiance comme phenomene pour la sociologie'. In A. Ogien, L. Quéré, eds. *Les Moments de la Confiance*. Paris: Economica Publishers: 143-168.

Watson, Rod (2008) 'Comparative sociology, laic and analytic: some critical remarks on comparison in conversation analysis', *cahiers de praxématique* 50: 197-238

Watson, Rod (2009) 'Harvey Sacks'. In: Sigurd D'hondt, Jan-Ola Östman, Jef Verschueren, eds. *The Pragmatics of Interaction* Amsterdam: Benjamins: 206-214

Watson, Rod (2009) *Analysing Practical and Professional Texts: A Naturalistic Approach*.



Farnham, Surrey, U.K.: Ashgate

Watson, Rod (2009) 'Constitutive practices and Garfinkel's notion of trust: revisited', *Journal of Classical Sociology* 9/4: 475-499

Watson, Rod (2014) 'Trust in interpersonal interaction and cloud computing'. In: Richard H. R. Harper, ed. *Trust, Computing, and Society*. Cambridge: Cambridge University Press: 172-198

Watson, Rod; Andrew P. Carlin (2012) '“Information”: Praxeological Considerations', *Human Studies* 35/2: 327-345

Watson, Rod, Jeff Coulter (2008) 'The Debate over Cognitivism', *Theory, Culture & Society*, 25(2): 1-17

Watson, D. Rod, Wes W. Sharrock (1991) 'Something on accounts', *D.A.R.G. Newsletter* 7/2: 3-12

Watson, D. Rodney, T.S. Weinberg (1982) 'Interviews and the interactional construction of accounts of homosexual identity', *Social Analysis* 11: 56-78.

Watson, Patrick, Christian Greiffenhagen (2009) 'Press scrums: some preliminary observations'. In: Richard Fitzgerald, William Housley, eds. *Media, Policy and Interaction* Farnham, Surrey, U.K.: Ashgate: 115- 36

Weatherall, Ann (2002) 'Towards understanding gender and talk-in-interaction', *Discourse & Society* 13/6: 767-781

Weatherall, Ann (2011) 'I don't know as a prepositioned epistemic hedge', *Research on Language & Social Interaction* 44: 317-337

Weathersbee, T. Elizabeth, Douglas W. Maynard (2009) 'Dialling for donations: practices and actions in the telephone solicitation of human tissues', *Sociology of Health & Illness*, 31/6: 803-816 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 17-30]

Webb, Helena (2009) "'I've put weight on cos I've bin inactive, cos I've 'ad me knee done": moral work in the obesity clinic', *Sociology of Health & Illness*, 31/6: 854-871 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) *Communication in healthcare settings: participation, policy and new technologies*. Chichester, U.K.: Wiley-Blackwell: 66-82]

Webb, Helena; Christian Heath, Dirk vom Lehn, William Gibson (2013) 'Engendering response: professional gesture and the assessment of eyesight in optometry consultations', *Symbolic Interaction* 36/2: 137-158

Webb, Helena; Dirk vom Lehn, Christian Heath, Will Gibson, Bruce J. W. Evans (2013) 'The problem with “problems”: The case of openings in optometry consultations', *Research on Language & Social Interaction* 46/1: 65-83

Weber, Tilo (2003, May). 'There is no Objective Subjectivity in the Study of Social Interaction' [53 paragraphs]. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research* [On-line Journal], 4(2). Available at:  
<http://www.qualitative-research.net/fqs-texte/2-03/2-03weber-e.htm>

Weeks, Peter (1985) 'Error-Correction Techniques and Sequences in Instructional Settings: Toward a Comparative Framework'. *Human Studies* 8: 195-233

Weeks, Peter (1990) 'Musical time as a practical accomplishment: a change in tempo', *Human Studies* 13: 323-59

Weeks, Peter (1996) 'A rehearsal of a Beethoven passage: An analysis of correction talk', *Research on Language and Social Interaction*, 29: 247-90

Weeks, Peter (1996) 'Synchrony lost, synchrony regained: the achievement of musical coordination', *Human Studies* 19: 199-228

Weeks, Peter (2002) 'Performative error-correction in music: a problem for ethnomethodological description', *Human Studies* 25: 359-85

Weijts, Wies; Hanneke Houtkoop, Patricia Mullen (1993) 'Talking delicacy: Speaking about sexuality during gynecological consultations'. *Sociology of Health & Illness*, 15/3: 295-314.

Weilenmann, Alexandra; Daniel Normark, Eric Laurier (2014) 'Managing walking together: The challenge of revolving doors', *Space and Culture*, 17/2: 122-136

Weilenmann, Alexandra; Gustav Lymer (2014) 'Incidental and essential objects in interaction: Paper documents in journalistic work', In: Maurice Nevile, Pentti Haddington, Trine Heinemann, Mirka Rauniomaa, eds. *Interacting with objects: language, materiality, and social activity*. Amsterdam/Philadelphia: John Benjamins: 319 – 338

Weinberg, Darin (2012) 'The social construction of self knowledge: A commentary on the legacy of Melvin Pollner', *The American Sociologist* 43:76-84

Weingarten, Elmar Fritz Sack (1975) 'Ethnomethodologie: Die methodische Konstruktion der Realität'. In: Elmar, Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp: 7-25

Weingarten, Elmar, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp

Weiste, Elina; Anssi Peräkylä (2013) 'A comparative conversation analytic study of formulations in psychoanalysis and cognitive psychotherapy', *Research on Language and Social Interaction* 46/4: 299-321

West, Candace (1979) 'Against our will: Male interruptions of females in cross-sex conversation', *Annals of the New York Academy of Sciences*, 327: 81-97

West, Candace (1983) "'Ask me no questions": An analysis of queries and replies in physician -

patient dialogues'. In S.Fisher, A.D.Todd, eds. *The social organization of doctor-patient communication*. Washington, DC: Center for Applied Linguistics: 75-106.

West, Candace (1984) 'When the doctor is a 'lady': Power, status and gender in physician-patient encounters', *Symbolic Interaction* 7/1: 87-106.

West, Candace (1984) *Routine Complications: Trouble with Talk between Doctors and Patients*. Bloomington: Indiana University Press

West, Candace (1984) 'Medical misfires: Mishearings, misgivings, and misunderstandings in physician-patient dialogues', *Discourse Processes*, 7/2: 107-134

West, Candace (1990) 'Not just "doctor's orders": directive-response sequences in patients' visits to women and men physicians', *Discourse and Society* 1: 85-112

West, Candace (1995) 'Women's competence in conversation', *Discourse & Society* 6: 107-31

West Candace (1996) 'Ethnography and orthography: a (modest) methodological proposal', *Journal of Contemporary Ethnography* 25: 327-352

West, Candace (2006) 'Co-ordinating closings in medical interviews: producing continuity of care'. In: John Heritage, Douglas W. Maynard, eds. *Communication in Medical Care: Interaction Between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press: 379-415

West, Candace, Sarah Fenstermaker (1993) 'Power, inequality, and the accomplishment of gender: An ethnomethodological view'. In: P. England (ed.) *Theory on gender/Feminism on theory*. New York: Aldine de Gruyter

West, Candace, Sarah Fenstermaker (1995) 'Doing difference', *Gender and Society* 9: 8-37

West, Candace, Richard Frankel (1991) 'Miscommunication in medicine.'" in Nikolas Coupland, Howard Ciles, John Wiemann, eds. *Miscommunication and problematic talk*. Newbury Park, CA: Sage 210-228

West, Candace, Angela Garcia (1988) 'Conversational shift work: a study of topical transition between women and men', *Social Problems* 35: 551-75

West, Candace, Don. H. Zimmerman (1987) 'Doing gender', *Gender and Society* 1: 125-51

West, Candace, Don. H. Zimmerman (1991) 'Doing gender'. In J.Lorber, S.A. Farrel (eds) *The social construction of gender*. London: Sage

Westerman, Michael. A. (2011). 'Conversation analysis and interpretive quantitative research on psychotherapy process and problematic interpersonal behavior'. *Theory & Psychology*, 21/2 155-178

Wetherell, M. (1998) 'Positioning and interpretative repertoires: Conversation analysis and poststructuralism in dialogue', *Discourse & Society* 9: 387-412

Whalen, Jack (1991) 'Conversation Analysis'. In: E.F. Borgatta & M.L. Borgatta, eds. *The encyclopedia of sociology*. New York: Macmillan

Whalen, Jack (1995) 'A technology of order production: Computer-aided dispatch in public safety communication'. In: Paul ten Have & George Psathas, eds. *Situated order: Studies in the social organization of talk and embodied activities*. Washington, D.C.: University Press of America: 187-230

Whalen, Jack (1995) 'Expert systems versus systems for experts: computer-aided dispatch as a support system in real world environments'. In: Thomas, P., ed., *The Social and Interactional Dimensions of HumanComputer Interfaces*. Cambridge: Cambridge University Press: 161-83

Whalen, Jack, Eric Vinkhuyzen (2000) 'Expert systems in (inter)action: diagnosing document machine problems over the telephone'. In Paul Luff, J. Hindmarsh, C. Heath, eds., *Workplace Studies: Recovering Work Practice and Informing Systems Design*. Cambridge: Cambridge University Press: 92-140

Whalen, Jack, Marilyn Whalen, Kathryn Henderson (2002) 'Improvisational choreography in teleservice work', *British Journal of Sociology* 53: 239-59

Whalen, Jack, Don H. Zimmerman (1998) 'Observations on the display and management of emotion in naturally occurring activities: the case of "Hysteria" in calls to 9-1-1', *Social Psychological Quarterly* 61: 141-59

Whalen, Jack, Don H. Zimmerman (2005) 'Working a call: Multiparty management and interactional infrastructure in calls for help. In: Carolyn Baker, Michael Emmison, Alan Firth, eds. *Calling for Help: Language and Social Interaction in Telephone Helplines* Amsterdam: John Benjamins 309--345

Whalen, Jack, Don H. Zimmerman, Marilyn R. Whalen, (1988) 'When words fail: a single case analysis', *Social Problems* 35: 333-62

Whalen, Marilyn R. (1995) 'Working toward play: complexity in children's fantasy activities', *Language in Society* 24: 315-48

Whalen, Marilyn R., Jack Whalen, Robert J. Moore, Geoffrey Raymond, Margaret Szymanski, Erik Vinkhuyzen (2004) 'Studying workscapes as a natural observational discipline'. In: Phillip LeVine, Ron Scoloon, eds., *Discourse and technology: Multimodal discourse analysis*. Washington, DC: Georgetown University Press: 109-29

Whalen, Marilyn R., Don H. Zimmerman, (1987) 'Sequential and institutional contexts in calls for help', *Social Psychology Quarterly* 50: 172-85

Whalen, Marilyn R., Don H. Zimmerman, (1990) 'Describing trouble: practical epistemology in citizen calls to the police'. *Language in Society* 19: 465-92

Whelan, Pauline (2012) 'Oxymoronic and sociologically monstrous? Feminist conversation analysis', *Qualitative Research in Psychology*, 9/4: 279-291

- White, Geoffrey M., Albert B. Robbilar (1990) 'Doctor talk and Hawaiian 'talk story': the conversational organization of a clinical encounter'. In: W. von Raffler-Engel, ed. *Doctor-patient interaction*. Amsterdam, Philadelphia: John Benjamins: 197-213
- Whitehead, Kevin A. (2009) "'Categorizing the categorizer": The management of racial common sense in interaction', *Social Psychology Quarterly*, 72/4: 325-342
- Whitehead, Kevin A. (2011) 'An ethnomethodological, conversation analytic approach to investigating race in South Africa', *South African Review of Sociology*, 42/3: 1-22
- Whitehead, Kevin A. (2012) 'Racial categories as resources and constraints in everyday interactions: Implications for non-racialism in post-apartheid South Africa', *Ethnic and Racial Studies*, 35/7: 1248-1265
- Whitehead, Kevin A. (2012) 'Moving forward by doing analysis', *Discourse Studies* 14: 337-343
- Whitehead, Kevin A. (2013) 'Managing self/other relations in complaint sequences: the use of self-deprecating and affiliative racial categorizations', *Research on Language & Social Interaction*, 46/2: 186-203
- Whitehead, Kevin A.; Gene H. Lerner (2009) 'When are persons 'white'? On some practical asymmetries of racial reference in talk-in-interaction', *Discourse & Society*, 20/5: 613-641.
- Wickes, Rebecca, Michael Emmison (2007) 'They are all 'doing gender' but are they are all passing? A case study of the appropriation of a sociological concept', *The Sociological Review* 55:2: 311-30
- Wide, Camilla. (2014) 'The functions of subjectless declarative main clauses in spoken Swedish', *Journal of Pragmatics* 63: 35-47
- Widmer, Jean (1982) 'Remarques sur les classements d'âge', *Revue suisse de sociologie* 9: 337-64
- Widmer, Jean (1986) *Langage et action sociale; aspects philosophique en sémiotiques du langage dans la perspective de l'ethnomethodologie*. Editions Universitaires Fribourg Suisse
- Widmer, Jean (1987) 'Quelques usages de l'âge: explorations dans l'organisation du sens', *Lexique* 5: 127-227
- Widmer, Jean (1989) 'Formes de communications et division du travail et changement dans une administration publique'. In: *Langage et travail*, 1989: 397-405
- Widmer, Jean (2001) 'Catégorisation, tours de parole et sociologie'. In: Fornel, Michel de, Albert Ogien, Louis Quéré (dir.) *L'ethnométhodologie: une sociologie radicale* [Colloque de Cerisy]. Paris: Editions La Découverte [Collection "Recherches"]: 207-38
- Wieder, D. Lawrence (1971) 'On meaning by rule'. In: Jack D. Douglas, ed. *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul: 107-35 (1970)

Wieder, D. Lawrence (1974) *Language and social reality: the case of telling the convict code*. The Hague: Mouton

Wieder, D. Lawrence (1974) 'Telling the code'. In: Turner, Roy, ed. *Ethnomethodology: selected readings*. Harmondsworth: Penguin: 144-72

Wieder, D. Lawrence (1980) 'Behavioristic operationalism and the lifeworld: chimpanzees and chimpanzee researchers in face-to-face interaction', *Sociological Inquiry* 50: 75-103

Wieder, D. Lawrence (1988) 'From resource to topic: some aims of conversation analysis'. In: J. Anderson, ed., *Communication Yearbook 11*. Beverly Hills: Sage: 444-54

Wieder, D. Lawrence (1993) 'Colloquy: On Issues of Quantification in Conversation Analysis', *Research on Language and Social Interaction* 26: 151-226

Wieder, D. Lawrence (1999) 'Ethnomethodology, Conversation, Analysis, Microanalysis, and the Ethnography of Speaking (EM-CA-MA-ES): resonances and basic issues', *Research on Language and Social Interaction* 32: 163-71

Wieder, D. Lawrence (2006) 'Book Symposium: Remarks on Ken Liberman's dialectical practice in Tibetan philosophical culture: an ethnomethodological inquiry into formal reasoning', *Human Studies* 29: 387-392

Wieder, D. Lawrence, S. Pratt (1990) 'On being a recognizable Indian among Indians'. In: D. Carbaugh, ed. *Cultural communication and intercultural contact*. Hillsdale: Erlbaum: 45-64

Wieder, D. Lawrence, Steven Pratt (1990) 'On the occasioned and situated character of members' questions and answers, "is he or she a real Indian?"', In: D. Carbaugh, ed. *Cultural communication and intercultural contact*. Hillsdale: Erlbaum: 65-75

Wieder, D. Lawrence, Don H. Zimmerman (1974) 'Generational Experience and the Development of Freak Culture', *Journal of Social Issues*, 30, 2, 137-162

Wieder, D. Lawrence; Don H. Zimmerman, Geoffrey Raymond (2010) 'UCLA: Then and Now'. In W. Leeds-Hurwitz, ed., *The Social History of Language and Social Interaction Research: People, Places, Ideas*, Cresskill, NJ: Hampton Press

Wilkinson, Ray (1995) 'Aphasia: conversation analysis of a non-fluent aphasic'. In M. Perkins, S. Howard, eds. *Case Studies in Clinical Linguistics*. London: Whurr

Wilkinson, Ray (1999). 'Conversation Analysis and Aphasia: Introduction'. *Aphasiology* 13(4-5), 251-258.

Wilkinson, Ray (1999). Sequentiality as a problem and a resource for intersubjectivity in aphasic conversation: analysis and implications for therapy. *Aphasiology* 13(4), 327-343.

Wilkinson, Ray (2004). 'Reflecting on talk in speech and language therapy: some contributions using conversation analysis'. *International Journal of Language and Communication Disorders* 39(4), 497-503

Wilkinson, Ray (2006) 'Applying conversation analysis to aphasic talk: From investigation to intervention', *Revue Française de Linguistique Appliquée* 11/2: 99-110

Wilkinson, Ray (2007) 'Managing linguistic incompetence as a delicate issue in aphasic talk-in-interaction: On the use of laughter in prolonged repair sequences', *Journal of Pragmatics* 39/3: 542-569

Wilkinson, Ray (2009) 'Projecting a reference in aphasic talk and normal talk', *Discourse Processes*, 46/2&3: 206-225

Wilkinson, Ray (2011) 'Changing interactional behaviour: using conversation analysis in intervention programmes for aphasic conversation'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 32-53

Wilkinson, Ray (2013) 'Conversation analysis and communication disorders'. In Carol A. Chapelle, ed. *The Encyclopedia of Applied Linguistics*. Oxford, UK: Wiley-Blackwell: 962-967

Wilkinson, Ray, ed. (2013) 'Conversation analytic investigations of dysarthria and hearing impairment', special issue of *Journal of Interactional Research in Communication Disorders*, 4/11

Wilkinson, Ray (2013) 'Conversation analytic investigations of dysarthria and hearing impairment: The impact of motor and sensory impairments on social interaction', *Journal of Interactional Research in Communication Disorders* 4/1:1-26

Wilkinson, Ray (2014), "Intervening with Conversation Analysis in Speech and Language Therapy: Improving aphasic conversation", *Research on Language and Social Interaction*, 47/3: 219-238

Wilkinson, Ray, Suzanne Beeke, Jane Maxim (2003). 'Adapting to conversation: on the use of linguistic resources by speakers with fluent aphasia in the construction of turns at talk'. in: Charles Goodwin, ed. *Conversation and Brain Damage*. New York: Oxford University Press, 59-89.

Wilkinson, Ray, Suzanne Beeke, Jane Maxim (2010) 'Formulating actions and events with limited linguistic resources: enactment and iconicity in agrammatic aphasic talk', *Research on Language & Social Interaction*, 43/1: 57-84

Wilkinson, Ray; Steven Bloch, Michael Clarke (2011) 'On the use of graphic resources in interaction by people with communication disorders'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 152-68

Wilkinson, Ray, K. Bryan, S. Lock, K. Bayley, Jane Maxim, C. Bruce, A. Edmundson, D. Moir. (1998). 'Therapy using conversation analysis: helping couples adapt to aphasia in conversation'. *International Journal of Language and Communication Disorders* 33, 144-149

Wilkinson, Ray, M. Gower, Suzanne Beeke, Jane Maxim (2007). 'Adapting to conversation as a language-impaired speaker: changes in aphasic turn construction over time', *Communication and Medicine* 4(1), 79-97.

- Wilkinson, Sue. (2006) 'Analysing interaction in focus groups'. In P. Drew, G. Raymond, D. Weinberg, eds. *Talk and Interaction in Social Research Methods*. London: Sage: 72-93
- Wilkinson, Sue (2011) 'Gender, routinization and recipient design'. In: Susan A. Speer, Elizabeth Stokoe, eds. *Conversation and Gender*. Cambridge: Cambridge University Press: 112-134
- Wilkinson, Sue (2011) 'Constructing ethnicity statistics in talk-in-interaction: Producing the "White European"', *Discourse & Society* 22: 343-361,
- Wilkinson, Sue (2011) 'Improving ethnic monitoring on a telephone helpline'. In: Charles Antaki, ed. *Applied conversation analysis: Intervention and change in institutional talk*. Palgrave Macmillan: 75-97
- Wilkinson, Sue, Celia Kitzinger (2003) 'Constructing identities: a feminist conversation analytic approach to positioning in action', in R. Harré and F. Moghaddam, eds. *The Self and Others: Positioning Individuals and Groups in Personal, Political and Cultural Contexts*. Westport, CT: Praeger: 157-80.
- Wilkinson, Sue, Celia Kitzinger (2006) 'Surprise as an interactional achievement: Reaction tokens in conversation', *Social Psychology Quarterly* 69/2: 150-82
- Wilkinson, Sue, Celia Kitzinger (2007) 'Conversation analysis, gender and sexuality'. In Ann Weatherall, Bernadette Watson, Cindy Gallois, eds., *Language, Discourse and Social Psychology*. Palgrave Macmillan: 206-230
- Wilkinson, Sue; Ann Weatherall (2011) 'Insertion Repair', *Research on Language & Social Interaction* 44/1: 65-91
- Williams, Robin (2007) 'The problem of dust: forensic investigation as practical action'. In: Stephen Hester, David Francis, eds. *Orders of ordinary action: respecifying sociological knowledge*. Aldershot: Ashgate: 195-210
- Wilson, Thomas P. (1970) 'Conceptions of interaction and forms of sociological explanation', *American Sociological Review* 35 (4): 697-710.
- Wilson, Thomas P. (1971) 'Normative and interpretive paradigms in sociology'. In: Jack D. Douglas, ed. *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul (1970): 57-70
- Wilson, Thomas P. (1982) 'Qualitative oder quantitative Methoden in der Sozialforschung', *Kölner Zeitschrift für Soziologie und Sozialpsychologie*, 34: 487-508
- Wilson, Thomas P. (1991) 'Social structure and the sequential organization of interaction'. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 22-43
- Wilson, Thomas P. (2003) 'Garfinkel's Radical Program', *Research on Language & Social Interaction*, 36: 487-94



Wilson, Thomas P., J. Wiemann, Don H. Zimmerman (1984) 'Models of turntaking in conversational interaction', *Journal of Language and Social Psychology* 3: 159-83

Wilson, Thomas P., Don H. Zimmerman, (1986) 'The structure of silence between turns in two-party conversation', *Discourse Processes* 9 : 375-90

Winchitz, Michaela R., Alexander Kozin (2008) 'Comical hypothetical: arguing for a conversational phenomenon', *Discourse Studies* 10: 383-405.

Winiiecki, Don (2008) 'The expert witnesses and courtroom discourse: applying micro and macro forms of discourse analysis to study process and the 'doings of doings' for individuals and for society', *Discourse & Society* 19: 765-781

Winship, Christopher; Christopher Muller (2011) 'Ethnomethodology and consequences: comment on Emirbayer and Maynard's "pragmatism and ethnomethodology"', *Qualitative Sociology* 34: 283-286

Wolff, Stephan (1995) *Text und Schuld: Die Rhetorik psychiatrischer Gerichtsgutachten*. [Text and guilt: the rhetorics of psychiatric advice] Berlin/New York: Walter de Gruyter

Wong, Jean (2000). 'Delayed next turn repair initiation in native-non-native speaker English conversation'. *Applied Linguistics* 21:244- 67.

Wong, Jean; Hansun Zhang Waring (2010). *Conversation analysis and second language pedagogy: A guide for ESL/EFL teachers*. New York. Routledge.

Woodruff, Allison, Paul M. Aoki (2004). 'Push-to-talk social talk', *Computer Supported Cooperative Work* 13(5- 6):409- 41.

Woodruff, Allison; M. H. Szymanski, R. E. Grinter, P. Aoki (2002). 'Practical strategies for integrating a conversation analyst in an interactive design process' . In *Proceedings of the Fourth ACM Conference on Designing Interactive Systems*. London, ACM Press: 19-28

Wooffitt, Robin (1992) *Telling tales of the unexpected: the organization of factual discourse*. Hemel Hempstead: Harvester Wheatsheaf

Wooffitt, Robin C. (2000) 'Some Properties of the Interactional Organisation of Displays of Paranormal Cognition in Psychic-sitter Interaction', *Sociology* 43: 457-79

Wooffitt, Robin C. (2001) 'Raising the dead: reported speech in medium-sitter interaction', *Discourse Studies* 3: 351-74

Wooffitt, Robin (2005) 'From process to practice: language, interaction and 'flashbulb' memories', In: Hedwig te Molder, Jonathan Potter, eds. *Conversation and Cognition*. Cambridge: Cambridge University Press: 203-25

Wooffitt, Robin (2005) *Conversation Analysis and Discourse Analysis: A Comparative and Critical Introduction*. London, etc. Sage Publications

Wooffitt, Robin (2006) *The language of mediums and psychics: the social organization of everyday miracles* Aldershot: Ashgate

Wooffitt, Robin (2007) 'The dead in service of the living'. In: Elizabeth, Holt, Rebecca Clift, eds. *Reporting Talk: Reported Speech in Interaction*. Cambridge: Cambridge University Press: 244-69

Wooffitt, Robin, Simon Allistone, S. (2005) 'Towards a Discursive Parapsychology: Language and the Laboratory Study of Anomalous Communication'. *Theory & Psychology* 15: 325-355.

Wooffitt, Robin Simon Allistone (2008) 'Participation, procedure and accountability: 'you said' speech markers in negotiating reports of ambiguous phenomena', *Discourse Studies* 10: 407-427

Wooffitt, Robin, Colin Clark (1998) 'Mobilizing discourse and social identities in knowledge talk'. In: Charles Antaki & Sue Widdicombe, eds. *Identities in Talk*. London, Sage: 107-20

Wooffitt, Robin, Nicola Holt (2010) 'Silence and its organization in the pragmatics of introspection', *Discourse Studies* 12: 379-406

Wooffitt, Robin; Nicola Holt (2011) 'Introspective discourse and the poetics of subjective experience', *Research on Language & Social Interaction* 44/2: 135-156

Wooffitt, Robin, Sue Widdicombe (2006) 'Interaction in Interviews' In Paul Drew, Geoffrey Raymond, Darin Weinberg, eds. *Talk and Interaction in Social Research Methods*. London, etc. Sage: 28-49

Wootton, Anthony J. (1977) 'Sharing: some notes on the organization of talk in a therapeutic community', *Sociology* 11: 333-50

Wootton, Anthony J. (1981) 'The management of grantings and rejections by parents in request sequences', *Semiotica* 37: 59-89

Wootton, Anthony J. (1981) 'Two request forms for four years olds', *Journal of Pragmatics* 5: 511-23

Wootton, Anthony J. (1981) 'Children's use of address terms'. In: Peter French and Margaret MacLure, eds. *Adult-child conversation*. New York: St. Martins: 142-58

Wootton, Anthony J. (1984) 'Some aspects of children's use of "please" in request sequences'. In: Peter Auer, A. di Luzio, eds., *Interpretive sociolinguistics*. Tübingen: ... Verlag: 147-63

Wootton, Anthony J. (1986) 'Rules in action: orderly features of action that formulate rules'. In: J. Cook-Gumperz, W.A. Corsaro, J. Streeck, eds., *Children's worlds and children's language*. Berlin: Mouton de Gruyter: 147-68

Wootton, Anthony J. (1989) 'Remarks on the methodology of conversation analysis'. In: D. Roger, Peter Bull, eds., *Conversation: an interdisciplinary perspective*. Clevedon: Multilingual Matters: 238-58

Wootton, Anthony (1989) 'Speech from and to a severely retarded young Down's Syndrome

child'. In: M. Beveridge, G Conti-Ramsden, I. Leudar (eds), *The language and communication of mentally handicapped people*. London: Chapman

Wootton, Anthony J. (1990) 'Pointing and interaction initiation: the behaviour of young children with Down's syndrome when looking at books'. *Journal of Child Language* 17: 565-89

Wootton, Anthony J. (1991) 'Obtaining an object from a young child: the social organization of a set of practices', *Sociological Studies of Child Development* 4: 155-79

Wootton, Anthony J. (1994) 'Object transfer, intersubjectivity and third position repair: early developmental observations of one child', *Journal of Child Language* 21 543-64

Wootton, Anthony J. (1997) *Interaction and the development of mind*. Cambridge: Cambridge U.P. [Reprinted in paperback, 2005]

Wootton, Anthony J. (1999) 'An investigation of delayed echoing in a child with autism', *First Language*, 19,359-381

Wootton, Anthony J. (2002/2003) 'Interactional Contrasts Between Typically Developing Children and Those with Autism, Asperger's Syndrome, and Pragmatic Impairment', *Issues in Applied Linguistics* 13/2

Wootton, Anthony (2005) 'Interactional and sequential configurations informing request format selection in children's speech'. in: Hakulinen, Auli, Margret Selting, eds. (2005) *Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction*. Amsterdam: Benjamins: 185-207

Wootton, Anthony J. (2006) 'Children's practices and their connections with "mind"', *Discourse Studies* 8: 191-198

Wootton, Anthony J. (2007) 'A puzzle about *Please*: repair, increments, and related matters in the speech of a young child', *Research on Language and Social Interaction*, 40 ( 2-3): 171-98

Wootton, Anthony(2010) 'The sequential skills of a two year old: one child's use of the word "actually"'. In: Hilary Gardner, Michael Forrester, eds. *Analysing Interactions in Childhood: insights from conversation analysis*. Oxford: Wiley/Blackwell 59-73

Wowk, Maria T. (1984) 'Blame allocation, sex and gender in a murder Interrogation', *Women's Studies International Forum* 7: 75-82

Wowk, Maria T. (1989) 'Emotion talk'. In: B. Torode, ed. *Text and Talk as Social Practice*. Dordrecht/Providence, R.I.: Foris Publications: 51-71

Wowk, Maria (2007) 'Kitzinger's feminist conversation analysis: Critical observations', *Human Studies* 30/2: 131-55

Wowk, Maria T., Andrew P. Carlin (2004 ) 'Depicting a Liminal Position in Ethnomethodology, Conversation Analysis and Membership Categorization Analysis: The Work of Rod Watson' *Human Studies* 27: 69-89

Wright, Melissa (2011) 'The phonetics-interaction interface in the initiation of closings in everyday English telephone calls', *Journal of Pragmatics*: 43/4: 1080-1099

Wrobbel, E.D. (2003) 'The Interactional Construction of Self-Revelation: Creating an "Aha" Moment'. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum, eds. *Studies in Language and Social Interaction: In honor of Robert Hopper*. Mahwah, N.J. Lawrence Erlbaum: 353-62

Wu, Ruey-Jiuan Regina (2004) *Stance in talk: A conversation analysis of Mandarin final particles*. Amsterdam, Philadelphia: John Benjamins [Pragmatics & Beyond New Series]

Wu, Ruey-Jiuan Regina (2006). 'Initiating repair and beyond: The use of two repeat-formatted repair initiations in Mandarin conversation'. *Discourse Processes*, 41, 67-109

Wu, Ruey-Jiuan Regina (2009) 'Repetition in the initiation of repair'. in: Jack Sidnell, ed. *Conversation Analysis: Comparative Perspectives*. Cambridge: Cambridge University Press: 31-59

Wu, Ruey-Jiuan Regina (2011) 'A conversation analysis of self-praising in everyday Mandarin interaction', *Journal of Pragmatics* 43/13: 3152-3176

Wu, Ruey-Jiuan Regina (2014) 'Managing turn entry: The design of EI-prefaced turns in Mandarin conversation', *Journal of Pragmatics*, 66: 139–161.

Wynn, Rolf, Michael Wynn (2006) 'Empathy as an interactionally achieved phenomenon in psychotherapy: Characteristics of some conversational resources', *Journal of Pragmatics* 38: 1385-97

Yasui, Eiko (2013) 'Collaborative idea construction: Repetition of gestures and talk in joint brainstorming', *Journal of Pragmatics* 46/1: 157-172

Yearley, S.; J.D. Brewer, (1989) 'Stigma and conversational competence: A conversation analytic study of the mentally handicapped', *Human Studies* 12:1-2: 97-115

Yoon, K.E. (2010) 'Questions and responses in Korean conversation', *Journal of Pragmatics* 42/10: 2782-2798

Yu, Changrong (2013) 'Two interactional functions of self-mockery in everyday English conversations: A multimodal analysis', *Journal of Pragmatics* 50: 1-22

Zappulli, Luisa (2001) 'Les savoirs en action. La répartition géographique des auditeurs de justice à l'intérieur du dispositif de formation professionnelle'. In: Dupret, Baudouin (ed.) 'Le droit en action et en contexte. Ethnométhodologie et analyse de conversation dans la recherche juridique' [Law in action and in context: Ethnomethodology and conversation analysis in research in the field of law] *Droit et Société*, No 48: 417-37

Zappulli, Luisa (2005) 'Savoirs professionnels et sens commun en milieu judiciaire : l'activité professionnelle du médecin légiste dans le parquet de Lecce' [Professional and Commonsense

Knowledge in a Judicial Setting : The Forensic Doctor at Work in the Prosecution Office of Lecce], *Droit et Société* #61: 683-700

Zayts, Olga; Stephanie Schnurr (2011) 'Laughter as medical providers' resource: negotiating informed choice in prenatal genetic counseling', *Research on Language & Social Interaction* 44/2: 1-20

Zemel, Alan; Timothy Koschmann, (2011) 'Pursuing a question: Reinitiating IRE sequences as a method of instruction', *Journal of Pragmatics* 43/2: 475-88

Zemel, Alan; Timothy Koschmann (2014) "'Put your fingers right in here": Learnability and instructed experience' *Discourse Studies* 16/2: 16: 163-183

Zemel, Alan; Timothy Koschmann, Curtis LeBaron(2011) 'Pursuing a response: prodding recognition and expertise within a surgical team'. In: Jürgen Streeck, Charles Goodwin, Curtis LeBaron, eds. *Embodied interaction: language and body in the material world*. Cambridge: Cambridge University Press: 227-42

Zemel, Alan, Timothy Koschmann, Curtis LeBaron, Paul Feltovich (2008) "'What are we missing?" Usability's indexical ground', *Computer-Supported Cooperative Work* 17: 63-85.

Zemel, Alan, Fatos Xhafa, Murat Cakir (2007). 'What's in the mix? Combining coding and conversation analysis to investigate chat-based problem-solving', *Learning and Instruction*, 17/4: 405-415

Zimmerman, Don H. (1969) 'Record-keeping and the intake process in a public welfare agency'. In: S. Wheeler, ed. *On record: files and dossiers in American life*. New York: Russell Sage: 319-45

Zimmerman, Don H. (1971) 'The practicalities of rule use'. In: Jack D. Douglas, ed. *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul (1970): 221-38

Zimmerman, Don H. (1978) 'Ethnomethodology', *The American Sociologist* 13: 6-15

Zimmerman, Don H. (1984) 'Talk and its occasion: the case of calling the police'. In: D. Shiffren, ed. *Meaning, form and use in context: linguistic applications*. (Georgetown Roundtable on Languages and Linguistics) Washington, D.C.: Georgetown University Press:210-28

Zimmerman, Don H. (1988) 'On conversation: the conversation analytic perspective'. In: J. Anderson, ed., *Communication Yearbook 11*. Beverly Hills: Sage: 406-32

Zimmerman, Don H. (1992) 'Achieving context: openings in emergency calls'. In: Graham Watson, R.M. Seiler, eds. *Text in Context: Contributions to ethnomethodology*. London: Sage: 35-51

Zimmerman, Don H. (1992) 'The interactional organization of calls for emergency'. In: Paul Drew, John Heritage, eds. *Talk at work: interaction in institutional settings*. Cambridge: Cambridge University Press: 418-69

Zimmerman, Don (1993) 'Acknowledgement tokens and speakership incipency revisited', *Research on Language and Social Interaction* 26: 179-94

Zimmerman, Don H. (1999) 'Horizontal and vertical comparative research in language and social interaction', *Research on Language and Social Interaction* 32: 195-203

Zimmerman, Don H. (1998) 'Identity, context and interaction'. In: Charles Antaki & Sue Widdicombe, eds. *Identities in Talk*. London, Sage: 87-106

Zimmerman, Don H. (2007) 'Mind and institution: an interactional perspective', *Contemporary Sociology-a Journal of Reviews* 36/3: 219-221

Zimmerman, Don H, Deirdre Boden (1991) 'Structure-in-Action'. In: Deirdre Boden & Don H. Zimmerman, eds. *Talk and social structure: studies in ethnomethodology and conversation analysis*. Cambridge: Polity Press: 3-21

Zimmerman, Don H., Melvin Pollner (1971) 'The everyday world as a phenomenon'. In: Jack D. Douglas, ed. *Understanding everyday life: towards a reconstruction of sociological knowledge*. London: Routledge & Kegan Paul (1970): 80-103

German translation: 'Die Alltagswelkt als Phänomen'. In: Elmar Weingarten, Fritz Sack, Jim Schenkein, hrsg. (1975) *Ethnomethodologie: Beiträge zu einer Soziologie des Alltagslebens*. Frankfurt: Suhrkamp:64-104

Zimmerman, Don, Candace West (1975) 'Sex roles, interruptions and silences in conversation'. In: B. Thorned, N. Henley, eds. *Language and sex: difference and dominance*. Rowley, Mass. Newbury House: 105-29

Zimmerman, Don H., D. Lawrence Wieder (1977) 'You can't help but get stoned: notes on the social organization of marijuana smoking', *Social Problems* 25: 198-207

Zimmerman, Erica (2007) 'Constructing Korean and Japanese interculturality in talk: ethnic membership categorization among users of Japanese', *Pragmatics* 17: 71-94

Zinken, Jörg; Eva Ogiermann (2011) 'How to propose an action as objectively necessary: The case of polish *trzeba x* ("One Needs to x")', *Research on Language & Social Interaction* 44/3:263-287

Zinken, Jörg; Eva Ogiermann (2013)'Responsibility and action: invariants and diversity in requests for objects in british english and polish interaction', *Research on Language and Social Interaction* 46/3: 256-276

Zucchermaglio, Cristina, Francesca Alby (2005) *Gruppi e tecnologie al lavoro*. Roma: Laterza

Zucchermaglio, Cristina, Francesca Alby, eds. (2006): *Psicologia culturale delle organizzazioni*. Roma:Carocci